

Mental Health

- Mental Health First Aid (MHFA) or Question, Persuade, Refer Gatekeepers (QPR) Program, Community Mental Health
- Training focused on suicide prevention, as well as early identification and referral of refugees with mental health issues using established system

Language

- Qualified Bilingual Staff, Certified Professional Interpreter, or Qualified Mental Health Interpreter. Submit proof of certification from a recognized training entity.

Diversity and Culture

- Trauma-Informed Cross-Cultural Psychoeducation (TICCP)
- Training refugee leaders as brokers of culture using a tiered approach of community-based interventions, self-empowerment, and bio-medical treatment to healing on issues related to refugee trauma, cross-cultural issues, and navigation of Virginia healthcare system

Facilitation Skills

- Certified Cultural and Linguistic Competence Facilitator (CLC Facilitator)
- Training to acquire thorough self-knowledge, the helping process, recognition of diversity, and development of intercultural communication skills as core component of a competent facilitator

Screening Tool

- Refugee Health Screener (RHS) - 15
- Use of standardized mental health screening tool to ensure that those who are at risk are identified and promptly referred for proper attention or care.

Experience

- Employment or documented volunteer work with refugees or diverse communities
- Ability to put theory into practice and respond appropriately when situations demand for it