Critical and Complex Consultation Team
Emergency Consultation Process for Individuals with I/DD
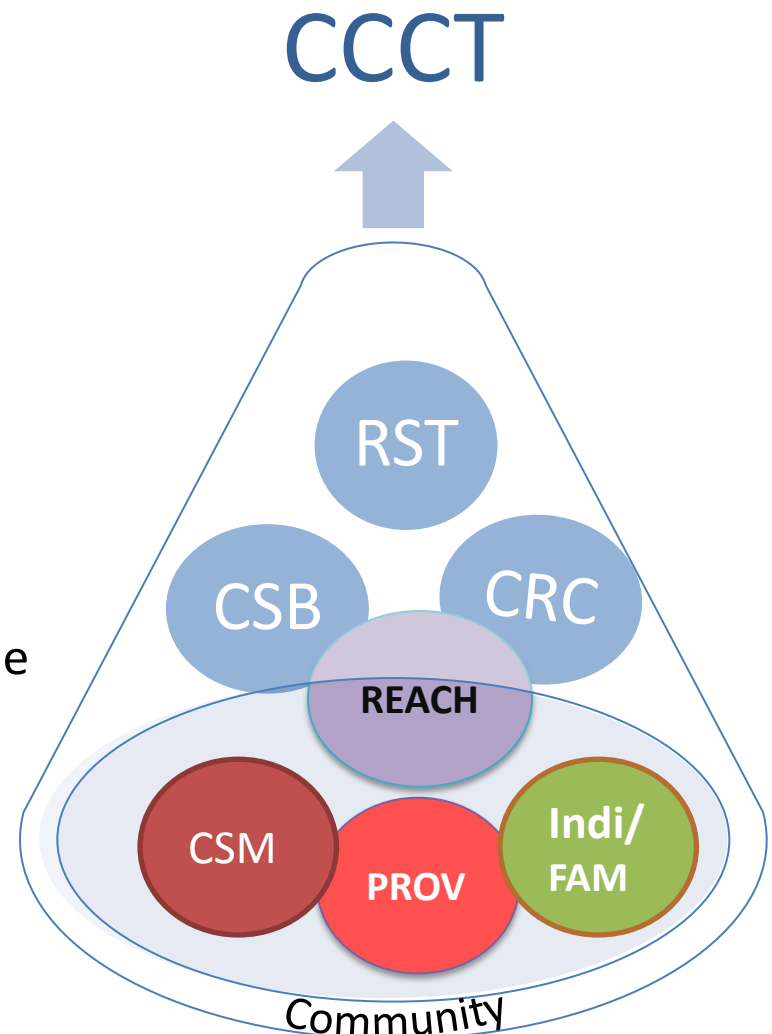
Effective 10/6/14

DBHDS Division of Developmental Services

DBHDS Vision: A life of possibilities for all Virginians

Critical & Complex Consultation Team (CCCT)

The CCCT will be convened for an emergency consultation when community resources have been exhausted and an immediate resolution to a crisis or other urgent need has not been reached.

A consultation may be required after every attempt has been made to employ existing community resources, i.e., CSBs, private providers, SCs/CMs, REACH, CRCs, the RST, sister agencies and/or other agencies to include advocacy organizations, and those attempts have failed.

CCCT

RST

CSB

CRC

REACH

CSM

PROV

Indi/FAM

Community

Critical & Complex Consultation Team (CCCT)

The CCCT is comprised of the DDS directors of:
- Community Support Services
- Provider Development
- Community Integration
- Health Services
- Waiver Operations
- Administrative Community Operations

The team may include representatives from Office of Licensing, Division of Behavioral Health, Case Management and other DBHDS staff as appropriate.

Critical & Complex Consultation Team (CCCT)

The CCCT will be coordinated by:

Ms. Linda Bassett

Community Integration Manager

DBHDS-Division of Developmental Services

Work Cell 804-720-8592

Email: linda.bassett@dbhds.virginia.gov

Ms. Bassett will triage requests from the CRC, CIM, RST representative or support coordinator/case manager as necessary, to gather all relevant information after which she will convene the CCCT. The timeline for response will be determined by the details of the situation, acknowledging that the Department will respond immediately when it is deemed critical to the future health and safety of the individual.

Virginia Department of
Behavioral Health &
Developmental Services

Critical & Complex Consultation Team (CCCT)

PROCESS

- When <u>ALL Community</u> resources have been exhausted (for example REACH, CRC, Crisis Stabilization, RST or CSB), CRC or SC/CM will contact <u>Ms. Linda Bassett</u>

- Ms. Bassett will triage and/or convene the CCCT

- A response will be given to the community lead person

- Ms. Bassett will request a status report on behalf of the CCCT within an appropriate time frame

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