

**DBHDS**

Virginia Department of  
**Behavioral Health and  
Developmental Services**

# DOJ Settlement Agreement

May 2014: Where Are We Today

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# Main Areas of the Settlement Agreement

- Serving individuals with I/DD in the most integrated setting
- Building quality community-based alternatives
- Creating a crisis system
- Transitioning from training centers
- Enhancing quality and risk management systems
- Supporting independent housing and employment options

# The Work

- 23 project teams initially established to address specific requirements in the settlement (currently 19 operating)
- Many project teams include external stakeholders
- The project teams report on progress and challenges to the Project Management Oversight Committee
- The DOJ Program Committee created to work across all projects

# Accomplishments

- Person Centered Practices: Foundation of new I/DD System
  - Individual Service Plan based on person centered practices
  - Person centered thinking, training, coaching and mentoring
  - Plan facilitation and Coaches Support Training
  - Community Connections
- Housing:
  - Plan adopted
  - Rental assistance modified to enhance utilization
  - HUD 811 application submitted

# Accomplishments

- **REACH Crisis Services:**  
Evidence-informed 24/7 mobile crisis response and stabilization program for adults implemented in each of the 5 regions
  - Therapeutic homes
  - Mobile crisis stabilization services
- **Employment First Policy:**  
'Integrated employment' is considered the primary service option for adults
  - Plan adopted
  - Targets enhanced

# Accomplishments

- Created and implemented a detailed Discharge Planning and Transition process for individuals who live at the five training centers
- Established Regional Support Teams (RSTs) to help resolve barriers to the most integrated community setting
- Family to Family/Peer to Peer Training Manual produced and training ongoing

# Accomplishments

- ID and DD Waivers
  - Exceeded requirement for creation of new slots
  - ID Waiver Renewal submitted
  - DD Waiver management moved from DMAS to DBHDS
- Individual and Family Support Program (IFSP) providing funding to support those not yet in the formal services system
- Enhanced Case Management:
  - New service implemented
  - Online 7–module training curriculum

# Accomplishments

- Quality Systems:
  - Implementation of the web-based Computerized Human Rights Information System (CHRIS)
  - Regional Quality Councils
  - Mortality Review Committee
  - Enhanced Licensing Protocol
  - Case Management Dash Board

# Priority Focus Areas

- Increasing service options in the most integrated settings including independent housing and integrated day activities
- Waiver Redesign: Moving to consolidated I/DD comprehensive and support Waivers
- Creating a crisis system for children
- Implementing Quality Service Reviews (QSRs)
- Improving data collection, synthesis and analysis to support system-wide quality benchmarking and settlement compliance
- Provider Development: Quality and Capacity