

New Reporting Requirements
for Case Managers
and
CCS 3 Changes
DOJ Stakeholder Meeting
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In March of 2013 CSBs began reporting on:

- Type
- Frequency
- Location

of case management visits for individuals receiving enhanced case management services

The purpose of looking at this data is to ensure a higher frequency of face to face monitoring to those individuals who are at a greater risk.

Starting in March 2014, DOJ Settlement Agreement requires that we report on quality of life issues such as:

- Health and well being
- Community Inclusion
- Choice and self determination
- Stability

for individuals receiving services under the DOJ Settlement Agreement

Having these type of measures moves us closer to using data to improve outcomes as opposed to just looking at how much of something is present.

The measures that have been developed by Project Team 9 relate to the individual's support plan.

For example, if there is a health and well being outcome on the individual support plan, we are asking the case manager to tell us whether the outcome is met, partially met, or not met.

The response is intended to be based on the case manager's overall impression on progress or success.

Each quarter, it is a snapshot in time.

Over several quarters progress or lack of progress will become evident.

Measures are to be recorded at the time of the 90 day/quarterly review.

CSBs decide where and how they would like these questions to appear in the electronic health records.

Results will be submitted to the department via the monthly CCS 3 submission.

CSBs can choose to report these measures on some or all of the clients. The department will pull out only those individuals who have a “consumer designation code” of 920 indicating that they are on ID Waiver

Also new in CCS 3 – CSBs will have a new data element that they can use to “flag” individuals in the enhanced case management target population

CSBs will begin to implement the changes this month (January 2014) so that we can make any necessary changes before we start reporting the data to DOJ in March 2014