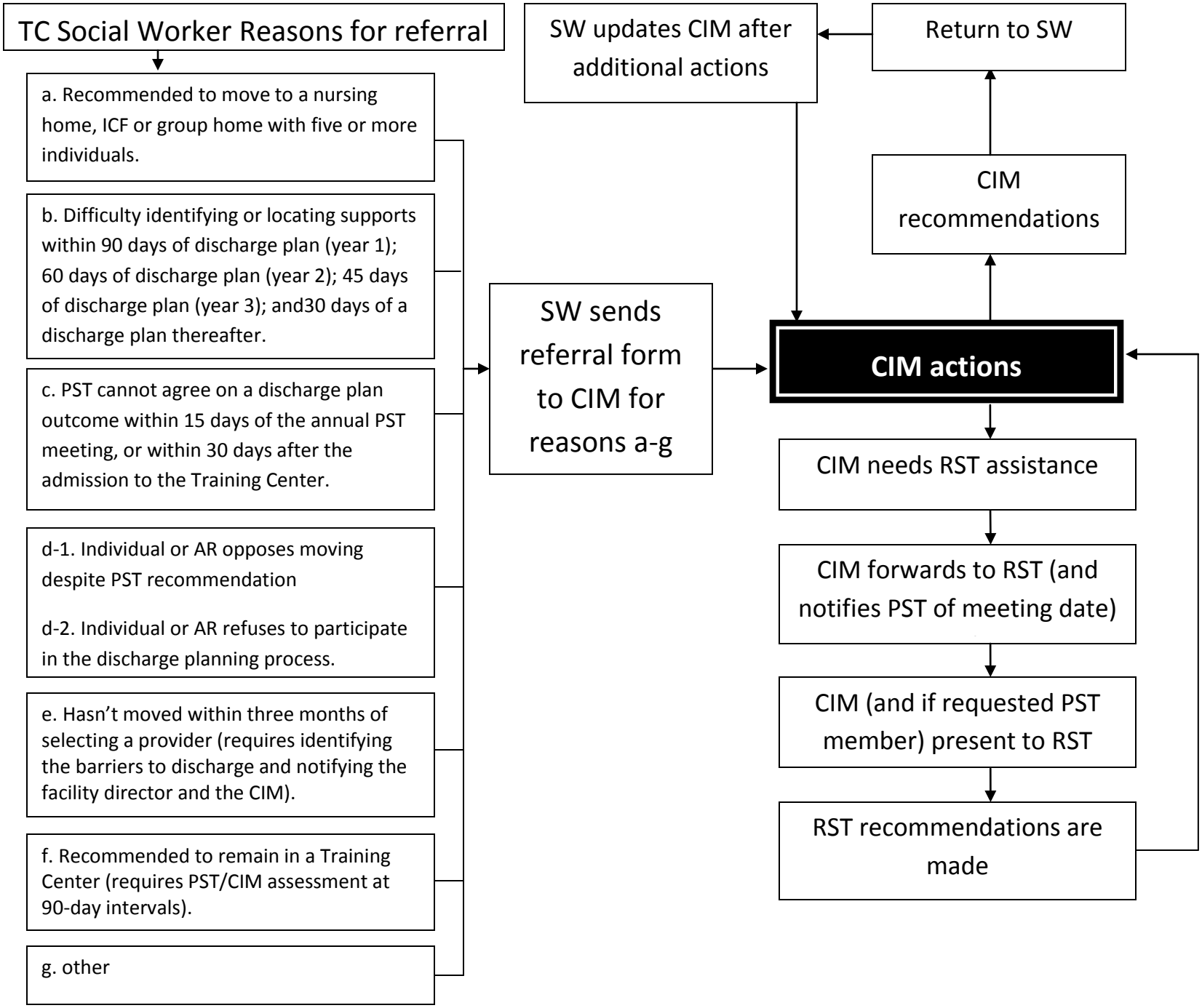CIM RST Referral Process 2-4-13