

**DBHDS**

Virginia Department of  
**Behavioral Health and  
Developmental Services**

DBHDS Settlement Agreement Stakeholders Group  
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# Regional Quality Councils

Dee Keenan, LCSW  
Acting Assistant Commissioner  
Quality Management and Development

# Regional Quality Councils

## **DOJ Settlement Agreement, Section V.D.5.**

The Commonwealth shall implement Regional Quality Councils that shall be responsible for assessing relevant data, identifying trends, and recommending responsive actions in their respective Regions of the Commonwealth.

# Regional Quality Councils

## **DOJ Settlement Agreement, Section V.D.5.**

- a.. The councils shall include individuals experienced in data analysis, residential and other providers, CSB's individuals receiving services, families and may include other relevant stakeholders.
  
- b. Each council shall meet on a quarterly basis to share regional data, trends and monitoring efforts and plan and recommend regional quality improvements initiatives. The work of the Regional Quality Councils shall be directed by a DBHDS improvement committee.

# Regional Quality Councils

## Responsibilities

Review regional data

Compare to state data

Identify trends

Recommend regional quality improvement initiatives

Monitor improvement initiatives

# Regional Quality Councils

The first Regional Quality Council was held in August 2013 in HPR V.

We have now completed our 4<sup>th</sup> round with each of the 5 RQCs

# Regional Quality Councils

## **Membership:**

Residential provider

Day program provider

Employment provider

ID Case Management provider

DD Case Management provider

Family member

Individual receiving services

CSB Quality Assurance/Improvement staff

DBHDS staff

Community Resource Consultants

# Regional Quality Councils

## Data Sources

CHRIS – abuse, neglect, serious injuries, deaths

Regional Support Teams – includes barriers to discharge

Department Dashboard – case management data

Quality Service Reviews – includes both NCI and expanded QSR results

Employment Data

Discharge Report

CCS 3 (community consumer submission) Data

# Regional Quality Councils

## Accomplishments

Each council has been functioning for a year with close to a full complement of members – 2 councils do not have individuals receiving services.

Developed a participation agreement for members to help ensure confidentiality and protection of any PHI.

The Partnership for People with Disabilities presented NCI data at the 3<sup>rd</sup> round of meetings.

# Regional Quality Councils

## Going Forward

We now have one full year of CHRIS data which is needed to be able to identify trends

The NCI and QSR data will provide more opportunities for identifying areas that may need improvement – Data can be broken down by regions.

Members are excited about the possibilities!

# Regional Quality Councils

**Questions?**