



Virginia Department of
Behavioral Health &
Developmental Services

Settlement Agreement Update

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Studies underway for 9th Reporting Period:

- Safety
- Transportation
- Quality Management (excluding case management and provider training)
- Crisis (data review)
- Integrated Day/Supported Employment (data review)
- Individual Service Reviews (ISR) of training center discharges.

Responses to 13 IR Recommendations and the ISR review from the 6-6-16 Report to the Court due on Sept 30

Updates

- Court ordered change in Reporting Schedule (handout)
 - Review Periods align with fiscal quarters
 - ❖ Oct 1 – March 30
 - ❖ April 1 – Sept 30
 - Report Dates move up 7 days
 - ❖ Dec 13
 - ❖ June 13
- The Parties are in ongoing negotiations with respect to Outcome Timelines and Performance Indicators. No additional Timelines have been adopted by the Parties
- September 21st is next Status Conference

Feedback

Follow up on Provider Quality/Capacity

- Provider Record - Reporting framework
 - Quality Service: indicators related to meeting policy and regulation requirements
 - Expertise: staff competency in supporting individuals with DD
 - Person-Centeredness
 - Innovation
 - Outcomes

Updates

- Provider Competencies

- Waiver regulations

Available online at:

<https://townhall.virginia.gov/L/ViewStage.cfm?stageid=7420>

- Core Competencies for DSP & Supervisors

- Advanced Competencies for complex behavioral needs, health needs, and autism

Available online at:

http://www.partnership.vcu.edu/DSP_orientation/

DD Service Availability Survey

Please complete ONE per physical location.

* Required

1. Enter the agency's name. *

Enter name of the entire agency, not just this location.

2. Enter the name of this location.

Enter name of the location you are referencing in this survey (if different from agency name).

3. Enter the name of the primary contact (Last Name, First name) at this location. *

Enter the primary contact at this physical location.

4. Enter the title of the primary contact. *

Enter the title of the primary contact at this location.

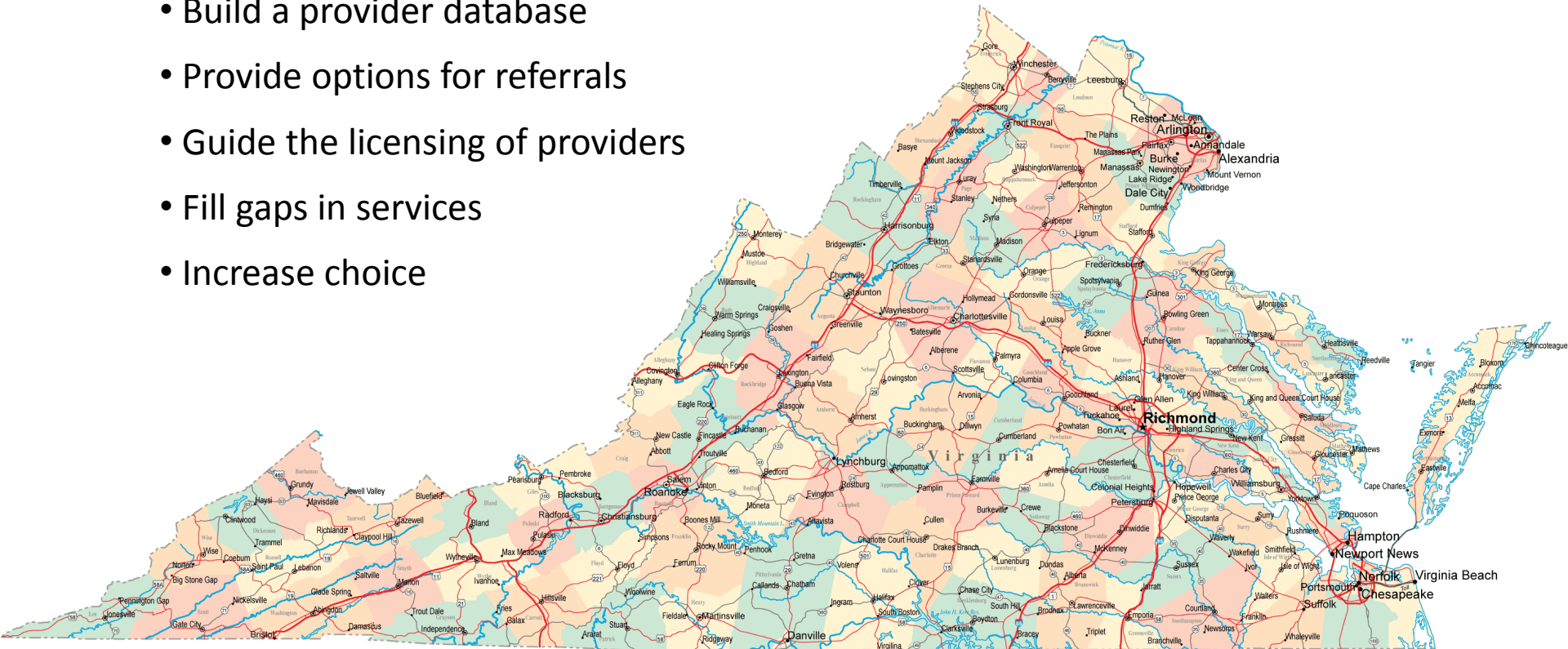
5. Enter the phone number (with area code) of the primary contact. *

Enter the phone number of the primary contact at this location (e.g. xxx-xxx-xxxx)

Provider Survey: 750+ providers;
524 surveys completed as of
9.12.16

The Provider Survey helps us...

- Build a provider database
- Provide options for referrals
- Guide the licensing of providers
- Fill gaps in services
- Increase choice



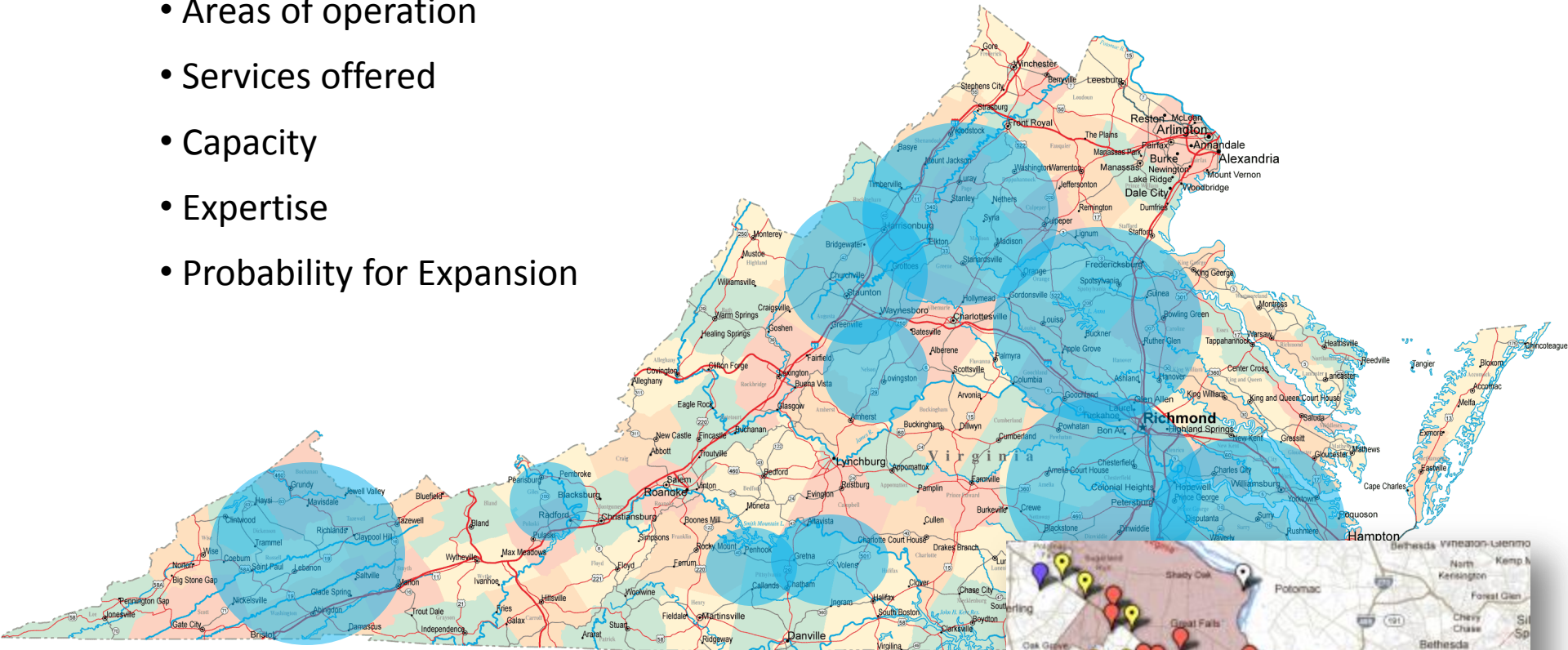
The identification process...

- voluntary
- self-reported



The Provider Survey identifies...

- Areas of operation
- Services offered
- Capacity
- Expertise
- Probability for Expansion



Additional steps include:

- Developing standards
- Mechanism for reporting
- Process for confirming provider standing
- Publishing of results online
- Method of continual improvement

Waiver Implementation

- The new Waiver Management System (WaMS) for service authorization, waiting list management and enrollment was operational on 9/1.
- Slots:
 - the 200 DD waiver slots to reduce the chronological waiting list actually got down to the 254th person on the list.
 - anticipating allocating the FY17 Community Living waiver slots to the CSBs by the end of the month.
 - requesting CMS financial participation for the FY17 Family and Individual Supports waiver slots

Waiver Implementation

- DBHDS service authorization staff has completed all of the service authorizations from the “old systems”
- DDS working with the few remaining Prevocational providers to ensure that they are licensed as day support providers within the next few weeks.
- Emergency regulations have been issued and work beginning shortly on permanent regulations. Currently working on developing chapters for the waiver policy manual.
- Waiver Slot Assignment Committee members have received training in the slot assignment process as well as HIPAA expectations
- Continuing Stakeholder calls to be held weekly through the end of the year



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QUESTIONS?

DBHDS Vision: A life of possibilities for all Virginians