

CONNECTIONS

The Virginia Acute Psychiatric & Community Services Boards Bed Registry Newsletter!

September 2015

Volume 2, Issue 1

“So it is really time to flip the script on mental health in this country. It’s time. It’s time to tell everyone who’s dealing with a mental health issue that they’re not alone, and that getting support and treatment isn’t a sign of weakness, it’s a sign of strength.”

-Michelle Obama

News For You!

Here are the **TOP 3** Updaters in the State:

1. Snowden at Fredericksburg at 8 times day!
2. Southwestern VA Mental Health Institute at 7 times day!
3. Western State Hospital at 5 times a day!

| Type of Facility: | Average Daily Updates to the PBR for August 2015: |
|----------------------------|---|
| State Facilities | 3.43 |
| Community Hospitals | 3.33 |
| Crisis Stabilization Units | 2.25 |



Catawba Hospital

<http://www.catawba.dbhds.virginia.gov/>

Hot Topics:

- Bed Registry Updates
- Did you know...
- Reminder: Completing Queries
- Tips for Updating

Did You know....

- In the last RUG meeting, CSUs were asked to provide information about admission restrictions and exclusion criteria in the bed registry to allow easy access for Emergency Services.
- When updating the bed census daily, there is a column to the far right labeled “Comment — Provide any relevant information to assist the user to place a potential patient” shown below.

| Beds | Gender | Age | Security | Comment - Provide any relevant information to assist the user to place a potential patient. |
|----------------------|--------|---------|----------|---|
| <input type="text"/> | Any ▼ | Child ▼ | Any ▼ | <input type="text"/> |
| <input type="text"/> | Any ▼ | Child ▼ | Any ▼ | <input type="text"/> |
| <input type="text"/> | Any ▼ | Child ▼ | Any ▼ | <input type="text"/> |
| <input type="text"/> | Any ▼ | Child ▼ | Any ▼ | <input type="text"/> |

- This is where CSUs should list facility specific exclusion criteria for each bed type that is listed. This information should appear for all searches.
- This information will be displayed in the “Other Info” column.

Once finished adding comments to this search result, please click: Save Comment Data

Click on column title to sort

| Facility | Avail. Beds | Gender | Age | Security | Other Info | Last Update | Facility Contact Name | Patient Zip | Facility Called? |
|-----------------------------------|-------------|--------|-------|----------|------------|----------------------------|-----------------------|----------------------|---|
| DBHDS Richmond, VA Smith | 5 | Any | Child | Any | | 9/2/2015 12:04:29 AM | <input type="text"/> | <input type="text"/> | <input type="radio"/> Yes <input type="radio"/> No Time <input type="text"/> : <input type="text"/> <input type="radio"/> AM <input type="radio"/> PM |

As a reminder...

When you conduct a search in the bed registry, you are able to complete the query, by providing additional information about the search and add comments about the facility contacted and comments pertaining to placement.

| Facility Contact Name | Patient Zip | Facility Called? | Patient Placed? | Status and/or Reason Not Placed |
|-----------------------|----------------------|--|--|---|
| <input type="text"/> | <input type="text"/> | <input type="radio"/> Yes <input type="radio"/> No | <input type="radio"/> Yes <input type="radio"/> No <input type="radio"/> Pending | Status <input type="text"/> (max 1000 characters) |
| | | Time <input type="text"/> : <input type="text"/> <input type="radio"/> AM <input type="radio"/> PM | Time <input type="text"/> : <input type="text"/> <input type="radio"/> AM <input type="radio"/> PM | |

How is this helpful?

Completing the query provides information that other bed registry users may find helpful as they complete future searches and contact facilities. Over time, this could lead to less time spent searching and contacting facilities, and quicker patient placements.

Why is this important?

Completion of queries allows for quality assurance monitoring of the bed registry and adds another level of documentation. This is important because it demonstrates that facilities and users are committed to utilizing more features of the bed registry in order to serve individuals well.



Tips for Updating: Available Beds

When reporting the number of available beds in the registry, it is important to post information that accurately reflects your facility's readiness to accept new patients. Some facilities hold "admission beds" solely for incoming patients, moving them to a different bed to complete their stay after the first few hours. These beds should not be reported as available beds. Open beds that will be used for an incoming patient's full stay should be reported in the facility's available bed count.

| Avail. Beds | Gender | Age | Security | Other Info | Last Update |
|-------------|--------|-------|----------|--------------|---------------------------|
| 1 | Male | Adult | Locked | General Unit | 9/8/2015 6:48:47 AM |

Additionally, if facility repairs and renovations, or an unexpected incident has created a temporary reduction from your usual number of available beds, please contact Charlene Smith with this information so that the number of staffed beds can be accurately reflected on your facility info page.

Training and Technical Assistance

For training or general questions regarding the Psychiatric Bed Registry, please contact:

Charlene Smith, MSW, DBHDS,

charlene.smith1@dbhds.virginia.gov

For technical questions or suggestions about the website (e.g., using your login search features, etc.), please

contact:

Deborah Waite, VHI Operations Manager