



Virginia Department of
Behavioral Health &
Developmental Services

Settlement Agreement Update

Peggy Balak

DOJ Settlement Advisor

Virginia Department of Behavioral
Health and Developmental Service

Updates

The December Report to the Court is delayed
– Expect final by the end of December

Status Conference with Judge Gibney Oct 13th

- Waiver implementation updates
- Crisis services
- Individuals with Complex Medical Needs
- Decubitus Ulcers: letter from DOJ and DBHDS response

Updates

In November DOJ visited CVTC

- Focus on transition of those with complex medical conditions/intense medical needs from TC
- Selected 10 individual with high medical needs
- DOJ expert reviewer Dr. Kitchen from Oregon
- Visit with each individual & interviews with multiple staff
- Visit with new community residence for individuals moving from TC with intense medical needs
- Report forthcoming

Provider Survey Update

About the survey

- 788 provider locations completed to date
- Survey remains available for entries on an ongoing basis
- Accessed through the DBHDS website under Provider Development
- Collects information about services offered and planned under the amended DD waivers
- Continuing to encourage participation

Provider Survey Update

Numbers increase daily as surveys are completed

Service	Provider Locations
Supported Employment (Individual)	48
Supported Employment (Group)	28
Workplace Assistance	34
Independent Living	28
Shared Living	17
In-Home	75
Supported Living	35
Sponsored	157
Group Home	359
Community Engagement	191
Community Coaching	117
Group Day Services	137
Nursing	71
Crisis Support Services	61

Provider Survey Update

About the results

- Data management and preparation by QM Data Team using EXCEL, SPSS, and Tableau
- Searchable table created with Tableau and optimized for websites
- Providers in multiple localities will be displayed in each locality for search purposes
- Initial posting will provide agency name, location name, locality, phone number, and email
- Information will be conveniently displayed for individuals, families, and others

Provider Survey Update

Virginia DD Provider Survey

Only results from the DD provider survey are illustrated in this report.

Created by the QM Data Team (DataQuality@dbhds.virginia.gov)

Choose the provider search option

1. This simple table is great for embedding online for a quick search of providers by service and area.

This geographic map illustrates service distribution throughout the state.

New Blank Point

Duplicate

Virginia DD Provider Services

Select a county or city

(All)

2.

Choose a County/City

Select a service type

(All)

3.

Choose a service

Provider Name	Location	Phone Number	E-mail address
A & C Alternative Care LLC	Virginia Beach	757-333-7613	cherylwright@aandcllc.com
A Grace Place Adult Care	Null	8042610205	kwebb@agrva.org
Acclaim Care	Agra House	(804) 755-4424	abbydickson@acclaimcareinc.com
	Hollins Glen House	(804) 755-4424	abbydickson@acclaimcareinc.com
			abbydickson@acclaimcareinc.com

4.

Provider name, location and contact information is displayed

Provider Survey Update

Virginia DD Provider Survey

*Only results from the DD provider survey are illustrated in this report.

Created by the QM Data Team (DataQuality@dbhds.virginia.gov)

Choose geographic maps

This simple table is great for embedding online for a quick search of providers by service and area.

This geographic map illustrates service distribution throughout the state.

1.

New Blank Point

Duplicate


Choose a service type

2.

service type

(All) ▾

Density of services

22  360

County City: **Louisa County**
Count of services: **80**

3.

Detailed Service density information is displayed

© OpenStreetMap contributors

Provider Survey Update

Next steps

- Complete cleaning of data
- Get Tableau support
- Work with IT to support posting the data links on DBHDS website
- Establish ongoing method of correction
- Complete geocoding of maps
- Work with QM Data Team for new quarterly updates (data prep, restructure and visualization)

Waiver Updates

- CMS approved the Family and Individual Supports waiver slots amendment (140 new slots). CSBs were notified of their allocations of these slots on 11/30/16.
- Waiver Slot Assignment Committees have begun to meet to assign the Community Living waiver slots and will also begin doing the same for the newly approved FIS waiver slots.
- DBHDS and DMAS have begun work on the development of amendments for the CL and FIS waivers to implement the customized rate.

Waiver Updates

- DBHDS and DMAS staff continue to hold weekly open calls to discuss waiver redesign updates and answer questions.
- DBHDS and DMAS continue work on the permanent regulations and the policy manual.
- DBHDS staff and FEi continue to work to resolve WaMS issues. FEi continues work on Phase II: creating reports for DBHDS, DMAS, CSBs and providers.
- DBHDS' contractor, Burns and Associates, is working to develop rates for the additional services required to have a rate methodology, per CMS.

Waiver Updates

- DBHDS staff have been working with the CSBs to ensure all individuals on the waiting list have a priority number so that the CL waiver slots allocated to each CSB may be assigned to individuals according to the process.
- The CMS-required evidence reports for the Day Support and DD waivers were submitted to CMS in mid-November.
- CMS granted initial approval of the 11/1/16 revised Statewide Transition Plan regarding the HCBS settings rule on Friday.

Moving Forward

Moving from service design to implementation of new practice models

- Dept level cross disability Provider Advisory Group
- Provider group exploring Shared Living models
- Supports for Independent Living
- Community Engagement Advisory Group
- IFSP State Council and regional councils

Moving Forward

Focus moving toward the continuing development of Quality Management System

- Risk management: ensuring provider, case management and state level functions are clearly articulated and working interdependently to address risks
- Data: creating a system that enables data driven decision making at all levels. Addressing the quality and quantify of data sources, data collection methodologies and data analysis to identify trends and make corrections as needed

Moving Forward

- Quality Improvement: ensuring best practice QI processes are in place at the provider and system levels.
- Quality Assurance: improving investigation and reporting systems to ensure regulatory compliance



Virginia Department of
Behavioral Health &
Developmental Services

QUESTIONS?

DBHDS Vision: A life of possibilities for all Virginians