

DRAFT

Chesterfield Local Human Rights Committee (CLHRC)

July 27, 2009

Committee Members Present:

Dr. Analie Rademaker, Chair
Ms. Mauretta Copeland, Vice Chair
Ms. Roxanna Ronquillo

Ms. Carrie Flowers, Human Rights Advocate

Staff:

Ms. Karen Mingloski, Chesterfield CSB

Guests:

Mr. Keith Clark, Chesterfield CSB

Affiliates Present

Ms. Karyn Padgett, Chesterfield CSB
Ms. Julie Jacobs-Jennings, Grafton Schools
Ms. Gina Koke, Grafton Schools
Ms. Shona Parham, J&M Adult Care Services
Ms. Veronica Cook, J&M Adult Care Services
Mr. Terry Hoban, Advanced Services for Kids
Mrs. Amel Shelton, Quality Life Family Services, LLC
Mr. Kevin Birdsell, Kids in Focus
Mr. Jamie Knight, Lyle Professional Consulting
Ms. Debbie Garris, Jerolin Management Services
Ms Erika Slayton, Jerolin Management Services
Mr. Rob Johnson, Youth Empowerment Services
Mr. Vincent Walker, Youth Empowerment Services
Ms. Cheryl Nero, Langhorne Family Care

Affiliates Absent

Ms. Christina Rivers/Ms. Leonett Reese, Rivers Assisted Living
Ms. Inger Wyatt, Covenant Homes LLC (excused absence)

Committee Members Absent:

Mr. Charles Armstrong

1. Call to Order

A quorum being present, Chair Analie Rademaker called the Chesterfield Local Human Rights Committee meeting to order at 5:30pm at Chesterfield Mental Health Support Services, Rogers Building. Chair Rademaker asked for introductions of those present.

2. Approval of Minutes

A motion was made and seconded to approve the minutes of the June 16, 2009 meeting, as presented.
Ayes: Dr. Rademaker, Ms. Copeland, Ms. Ronquillo

3. Matters of the Public

Chair Rademaker entertained comments to open the floor for items of interest to the committee.

4. Old Business

5. New Business

a. Providers

1. Affiliation Renewal

Quality Life Services

Ms. Shelton requested affiliation renewal for Quality Life Services. Quality Life Services provides group home services to individuals with intellectual disabilities in three homes in Chesterfield County. Currently serves 11 clients with a total capacity of 12. Quality Life Services continues to use the approved human rights policies and procedures. Licensing will conduct a review for renewal sometime before the end of August.

A motion was made and seconded to approve the affiliation renewal of Quality Life Services. The affiliation fee was submitted and the agreement was signed.

2. Event Report Statistics

Dr. Rademaker entertained reports from each provider on events occurring during the period of May and June 2009.

Advanced Services for Kids – Mr. Terry Hoban reported 1 allegation of abuse and described the events surrounding the allegation. Mr. Hoban conducted the internal investigation of this allegation. There are several accusations, however there was 1 item founded.

Dr. Rademaker noted there are 119 violations, 5 of which are systemic. Dr. Rademaker believes that Mrs. McClure should have attended this meeting to address the report. Mr. Hoban noted that

several requests have been made to meet with the Licensing Specialist to determine if CAP is acceptable; however, the Licensing Specialist would not schedule a meeting unless the Director of Licensing is present.

Dr. Rademaker inquired if the program employed a licensed person for medication administration and review. Mr. Hoban responded that all staff are trained and certified by Bremono Pharmacy. Dr. Rademaker recommends hiring LPN to address medication violations.

It was agreed to table further discussion until Mrs. McClure can be at the LHRC meeting to address.

Chesterfield CSB – Ms. Padgett reported 4 attempted suicides noting all consumers were hospitalized, and 6 other consumer deaths were medical in nature.

Covenant Homes – Ms. Wyatt is unable to attend the meeting and was excused, in advance, by the LHRC Chair. The report submitted did not have any events to report.

Grafton Schools – Ms. Jacobs-Jennings reported 3 allegations of neglect which were not founded. Licensure visited two programs - no citations were issued. Two locations have been closed due to fluctuation in census, and another home has been changed to a group home under the adult license.

J & M Adult Care Services, Inc. – Ms. Parham reported no events.

Jerolin Management Services – Ms. Garris reported no events.

Kids in Focus, Kids in Focus II, Girls in Focus, Little Kids In Focus, Little Kids in Focus II – Ms. Birdsell reported 4 allegations of neglect of which 2 were founded; staff corrective actions plans have been implemented. The LHRC made a recommendation for medication manager to audit all records at each program.

Mr. Birdsell reported an additional allegation of neglect that was not on the original event report, which was founded, and that the Kids In Focus will re-evaluate the scheduled for treatment team meeting days.

Kids In Focus also submitted the revised Personal Handbook (specifically page 13) regarding the use of lock boxes for possessions. The Possessions section is acceptable, however upon further review of the “Significant Incidents” section, bullets 2 & 3 under therapeutic holds need to be removed; and, “serious consequences” needs further clarification.

A motion was made and seconded to approve the Handbook with the following conditions: bullets 2 and 3 be removed from the therapeutic hold section, and additional clarification in the “Significant Incidents” of serious consequences. These revisions should be submitted for the next meeting.

Langhorne Family Care – Ms. reported no events.

Lyle Professional Consulting – Mr. Knight reported no events.

Quality Life Services – Mrs. Shelton reported no events.

Rivers Assisted Living – Ms. Reese and Ms. Rivers are not able to attend the meeting due to vacation schedules; however the report submitted did not have any events to report.

Youth Empowerment Services – Mr. Walker reported 4 allegations of abuse which were all founded; and, 4 allegations of neglect of which 2 were founded.

Allegation No. 1 reports a restriction that has not been approved by the Office of Human Rights. Restrictions should be put in writing and submitted to the Office of Human Rights to ensure compliance with the regulations.

Licensure conducted inspections for license renewal for Crisis Receiving Center I on June 8 and, Crisis Receiving Center II on June 10th. Correction Action Plans have been submitted with Licensing Specialist responses.

Ms. Flowers noted that the Office of Human Rights had 27 allegations on their report, which have not been reported here at this meeting. All allegations need to be reported, therefore revise the Event Report form and resubmit for the next meeting.

Dr. Rademaker noted there are 32 non-compliant areas, noting that more than half are unacceptable to Licensing. The action plan should be specific about how the issue is going to be corrected and who is assigned to make the correction. Dr. Rademaker also noted that medication administration training 2x annually is not often enough and that more training throughout the year should be conducted.

6. Announcements / Updates

Ms. Flowers reported two items from the State Human Rights Committee meeting on July 10th:

1. The current model for the human rights program was developed in the 1970's, and a subsequent study in 1998 incorporated the findings into the current human rights regulations. It is time for another study or program evaluation so a new model and be created as the department pursues current initiatives.

2. Michael Curseen, Advocate, reported on the Chesterfield CSB outstanding issue of an apology letter to the mother of a deceased consumer. The new Chesterfield CSB Executive Director considered revisions to the apology letter, but decided against sending it as doing so may resurrect the issue in a way that interferes with the healing process.

Chair Rademaker noted the next regular meeting will be held on Monday, September 28. She asked the providers to consider hosting the September meeting, and the Chesterfield CSB Rogers Building does not have space due to a training session. Chair Rademaker reminded all providers to submit the Event Reports form for the reporting period of July and August by **September 7, 2009.**

8. Adjournment

There being no further business, the meeting was adjourned at 6:30pm. The next regular scheduled meeting will be held **Monday, September 28, 2009**, location to be announced.