

DRAFT Suffolk Local Human Rights Committee Meeting Minutes
5268 Godwin Blvd.
Suffolk, VA
December 6, 2011

Committee Members Present:

- Jacqueline Blackett, Chair
- Steven Alexander, Vice Chair
- Denise N. Tynes
- Yvonne B. Green

Committee Members Absent:

- Tina Copeland

Others Present: Reginald Daye, Regional Advocate

SLHRC Affiliates Present: *Baker's Home, Inc.* (Claudette Jones, Stephanie Olds), *Better Care Family Homes, Inc.* (Dr. Pedro Becerra), *Braley and Thompson, Inc.* (Christy Westlund), *Citadel Family Services, LLC* (Tawnya Hurdle, Brian Glover), *Community Supported Training Organization, Inc (CSTO)*, (Pierre Dugue, Georgiana Smith), *Quality Care Community Services, Inc.* (April Campbell), *Quality Community Supports, Inc.* (Juliet Sawi), *Rehobeth Residences*(Cheral Dixon), *Sentara Obici Hospital* (Dana P. Miller, Linda Austin), *Sisters Developing Growth and Change, LLC* (Zenda Jones, CEO), *Visions Community Services, LLC* (Eulamae Myers, Iris Blevins), *Western Tidewater Community Services Board* (Mary Heiler, Cheryl Collier, Debbie Dashiell), *Zuni Campus – Presbyterian Homes* (E. Byron Nagle, Ernestine Davison, Tricia Worrell)

SLHRC Affiliates Absent:

I. CALL TO ORDER:

- ✓ The meeting was called to order by Ms. Blackett at 8:40 AM.

II. ACKNOWLEDGEMENTS AND INTRODUCTIONS:

- ✓ Ms. Blackett asked all in attendance to introduce them selves and indicate their role or respective organization.

III. ADOPTION OF AGENDA:

- ✓ Ms. Blackett asked for approval of Agenda; Revisions were noted for correction and approved.

IV. REVIEW AND APPROVAL OF MINUTES:

- ✓ Chair, Ms. Blackett asked for a review of draft minutes from September 6, 2011. Discrepancies of minutes were noted for correction: the September 6, 2011 were approved and adopted.

V. PUBLIC COMMENTS:

- ✓ Ms. Blackett asked if anyone from the public was present and wishes to make any comments. None were present.

VI. TREASURER AFFILIATES' REPORT:

- ✓ No report was provided, as the Treasurer was absent. It was noted that the Treasurer's report is for providers' purposes only.

VII. REGIONAL ADVOCATE'S REPORT:

- ✓ Mr. Daye added new staff members to his office: Advocates- Nerissa Rhodes & Hillary Zaneveld; Secretary- Annette Joseph- Walker.
- ✓ Mr. Daye reminded the providers to send the quarterly report to each SRLHMC member and to him two weeks prior to the SRLHRC meeting. The 4th quarter and annual reports (covering for year 2011 only a period of 07/01/2011- 12/31/2011) are due by 01/15/2012. Do not send any of narrative abuse/ complaint reports with the quarterly report. These detailed summaries will be discussed in closed session. The quarterly reports are kept on file for three years.
- ✓ The dates were set for the SRLHRC meetings in 2012- February 7th, May 8th; August 14th and November 13th. Mr. Daye asked the LHRC support secretary to email the 2012 meeting dates to the State Human Rights Office.

VIII. CHAIR COMMENTS

- ✓ Ms. Blackett inquired whether Ms. Tina Copeland still planned on being on the Committee. Ms. Dixon from Rehobeth Residences explained that there was a miscommunication for the September meeting and that today Ms. Copeland is ill and could not be here. She stated that Ms. Copeland does want to be on the committee.

IX. PROGRAM UPDATES AND HUMAN RIGHTS REPORT:

Zuni Campus – Presbyterian Homes & Family Services: Mr. Nagle reported they have three vacancies, two for males and one for a female. Recruitment continues for a new campus director. From 7/1/11 to 9/3-/11, there were 3 abuse allegations. One allegation of verbal abuse was unsubstantiated; one allegation of neglect was unsubstantiated; one allegation of neglect was substantiated. Zuni has requested a closed session.

Western Tidewater Community Services Board: Ms. Heiler has requested affiliation with the SLHRC for Vince's Place and Chase's Way, two five bed ICF/MR group homes under construction with a Tentative opening date of February 2012. Ms. Dashiell gave an overview of the homes. Mr. Daye supports their request for affiliation.

Visions Community Services, LLC: Ms. Myers reported that Visions is serving 16 individuals in the Sponsored Residential Program and 16 individuals in the Day Support Program. There were no complaints or human rights violations, and one incident this reporting period. Visions requested a closed session to report details of incident.

Sisters Developing Growth and Change: Not licensed to operate at this time.

Sentara Obici Hospital: Ms. Miller reported there were no complaints made regarding Human Rights violations during the 3rd quarter of 2011. There were 4 seclusions and 1 restraint in July; 0 seclusions and 0 restraints in August; 0 seclusion and 0 restraints in September for a quarterly total of 4 seclusions and 1 restraint. Sentara Obici Hospital is currently in good standing with the SRLHRC.

Rehobeth Residence: Ms. Dixon reported there were on complaints made regarding Human Rights violations during the 3rd quarter of 2011.

Quality Community Supports, Inc.: Ms. Sawi reported they served 26 individuals this quarter. There were 0 allegations of abuse/neglect. Quality Community Supports, Inc. has been granted a license for group home for adults with intellectual disabilities.

Quality Care Community Services, Inc.: Ms. Campbell reported there were no complaints of human rights violations or allegations of abuse/neglect this past quarter. They are currently serving 8 individuals in their In-Home program. She reported that QCCS remains in good standing with this Committee and Office of Licensure. Ms. Campbell informed the committee that Ms. JoAnn Lawrence passed away in October.

CSTO, Inc.: Mr. Dugue reported they are currently providing Supportive In-Home services to 39 Individuals. Rose Marie group home has two male residents and Kempsville group home has one female resident. CSTO Inc. has had no incidents involving seclusions, restraints, nor allegations of abuse. They did have two allegations of verbal threats that were investigated by APS and both allegations were deemed unfounded. APS has also conducted an investigation and they were deemed unfounded. CSTO, Inc. has requested a closed session.

Citadel Family Services, LLC: Citadel Family Services, LLC is currently in good standing with the licensure and the LHRC. We provide In-home Supported Living Services to 5 individuals. We have no allegation of abuse or neglect. Ms. Hurdle informed that Citadel is now a newly licensed Medicaid provider effective as of September 12, 2011

Bralely and Thompson: Ms. Westlund reported they had no incidents of consumer rights violations this reporting period. The Outpatient Mental Health services served ten (6) clients and Mental Health Support Services served six (4) clients. They are in good standing with the committee.

Better Care Family Homes, Inc.: Dr. Becerra has requested a closed session.

Baker's Home, Inc.: Ms. Jones reported they had (1) incident of injury of a consumer. There was no use of behavior management. They currently have 103 consumers in the Mental Health Support program. They currently have 94 consumers in their Psychosocial Rehabilitation program. Currently there are no consumers in In-Home, Day Treatment and Partial Hospitalization programs. The programs are in good standing with Licensing and SRLHRC. Baker's Home has requested a closed session.

X. OLD BUSINESS: Dr. Becerra from Better Care Family Homes, Inc. is requesting to add a camera policy to the facility. Mr. Daye and the SRLHRC reviewed the policy and has recommend that Dr. Becerra consult with his attorney concerning any legal concern with his reviewing the tapes and having live feed in from his personal home. Mr. Daye also requested that Dr. Becerra meet with the residents or their Authorized Representative to discuss the cameras for their feedback. The LHRC made a motion not to approve this policy today to give Dr. Becerra more time to research and have more information to share with the committee at the next meeting. The motion was approved.

XI. NEW BUSINESS: None

XII. EXECUTIVE SESSION:

The SLHRC made a motion and the Committee voted to go into Executive Session (Closed Session) per VA Code 2.2-3711A to discuss client information exempt from public disclosure for the purpose of reviewing abuse, serious injuries, deaths and behavioral plans for the following programs:

- Zuni – Presbyterian Homes
- Visions Community Services
- CSTO, Inc.
- Better Care Family Homes
- Baker’s Home

The SLHRC voted to come out of closed session at 11:45 AM. Upon reconvening in Open Session, each member of SLHRC certified that, to the best of each Committee Member’s knowledge, only public business matters, lawfully exempted from statutory Open meeting requirements and only public matters identified in the motion to convene the Executive Session were discussed in accordance to Virginia Code 2-2-3711A., concerning the above referenced programs.

RECOMMENDATIONS:

- ✓ **Zuni – Presbyterian Homes: No recommendations.**
- ✓ **Visions Community Services: No recommendations.**
- ✓ **CSTO, Inc.: If alleged ex-staff member is re-employed, they will be required to take aggressive behavior training and a refresher in Human Rights.**
- ✓ **Better Care Family Homes: No recommendations.**
- ✓ **Baker’s Home: No recommendations.**

The next meeting is scheduled for February 7, 2012 at WTCSB at 8:30 AM.

Meeting adjourned at 12:15 PM.

Respectfully Submitted by,

Tricia Worrell
Administrative Assistant, Zuni Presbyterian Homes
12/12/11