

# Governor's Taskforce on Improving Mental Health Services and Crisis Response

**March 19, 2014**

*10 a.m. – 2 p.m.*

*Richmond Public Library*

*101 East Franklin Street, Richmond, VA 23219*

## **Workgroup Meetings Agenda**

- 10:00 a.m. – 10:15 a.m.      **Auditorium**  
Welcome, review of full Taskforce recommendations, update on General Assembly legislative and budget action  
*William A. Hazel, Jr., MD, Secretary of Health and Human Resources*  
*Brian Moran, Secretary of Public Safety*
- 10:15 a.m. – 10:25 a.m.      **Presentation – Revised DBHDS policies and protocols for accessing state hospital beds within the ECO period**  
*Jack Barber, M.D., DBHDS Medical Director*
- 10:25 a.m. – 10:35 a.m.      **Presentation – The Virginia Acute Psychiatric and CSB Bed Registry**  
*Michael Lundberg, Executive Director, Virginia Health Information and*  
*Tammy Peacock, DBHDS Mental Health Facility Operations Manager*
- 10:35 a.m. – 2:00 p.m.      **Workgroup Breakout Sessions**  
*1. Crisis Response – Auditorium Annex Room*  
*2. Ongoing Treatment & Supports – Gellman Room*  
*3. Public Safety – Auditorium Stage*  
*4. Technical & Data Infrastructure – Children's Activity Room*
- Members will review and discuss proposals and approve, disapprove, expand or modify proposals to develop recommendations for the full Taskforce.
- Lunch in Place
- 2:00 p.m.                      **Adjourn**

**Note:**

\* Materials provided to the task force members are available at [www.dbhds.virginia.gov/MHSCRTTaskforce.htm](http://www.dbhds.virginia.gov/MHSCRTTaskforce.htm)  
Comments from the public may also be made through the same webpage.

# **Governor's Taskforce on Improving Mental Health Services and Crisis Response**

## **Topics to Cover Crisis Response Workgroup**

March 19, 2014

### **Introduction and Recording of Members Present**

### **Approval of Minutes**

### **Topics for Discussion**

- Legislative Items
- Recommend refinements and clarifications of protocols and procedures for community services boards, state hospital, law enforcements and receiving hospitals.
- Review for possible expansion those services that will reduce the frequency and intensity of mental health crises.
- Early indications of the use of state hospital bed access protocols shows, as expected, that medical screening and medical treatment needs remain the most stubborn obstacle to private or public hospital bed access. What can be done to address this problem?

### **Recommendations for Full Taskforce (3-4)**

#### **Crisis Response Workgroup Tasks and Responsibilities**

The Workgroup on Crisis Response will focus on improving timely access to appropriate emergency intervention for individuals with mental illness and their families who are experiencing crises. Areas to be addressed by this workgroup will include:

- Refinement and clarification of crisis response protocols and procedures for community services boards, public and private hospitals, law enforcement agencies and hospital emergency departments.
- Expansion of crisis response and intervention services that assure prompt response to individuals in mental health crises and their families, such as emergency services teams, law enforcement crisis intervention teams (CIT), secure assessment centers, mobile crisis teams, crisis stabilization units and mental health first aid.
- Potential revisions to the emergency custody and temporary detention statutes and process.
- Effectiveness of collaboration between courts, law enforcement and mental health systems in the delivery of crisis response services, including examination of communities that have developed crisis intervention teams and utilized cross systems mapping strategies for planning and problem-solving.
- Availability of psychiatric beds in Virginia, including processes used by hospitals to select which patients are appropriate for admission, and the use of census management teams to improve the process for locating beds.
- Examination of how families and friends of loved ones facing mental health crises can be taught to improve the environment and safety of individuals in crisis.
- Recommending legislative and budget proposals that will enable implementation of the above.

# **Governor's Taskforce on Improving Mental Health Services and Crisis Response**

## **Topics to Cover Ongoing Treatment & Supports Workgroup**

March 19, 2014

### **Introduction and Recording of Members Present**

### **Approval of Minutes**

### **Topics for Discussion**

- Which services should be consistently available in community services boards across Virginia? For example, what is the baseline of service capacity that every community should have to assure community supports? Please specify measures of capacity and access needed to make services useful and widely available when needed.
- Discuss funding streams to assure the presence of a base of services among community services boards.
- Examine workforce development activities and recommend any improvements to ensure an adequate mental health workforce.
- Recommend how families and friends of a loved one facing a mental health crisis can be taught to improve the environment and safety of an individual in crisis.

### **Recommendations for Full Taskforce (3-4)**

#### **Workgroup on Ongoing Treatment and Supports Tasks and Responsibilities**

The Workgroup on Ongoing Treatment and Supports will examine the capacity of the mental health system to provide ongoing services and supports that promote the health and well-being of individuals with mental illness, and enable these individuals to avoid crises. Gaps in needed services will be identified. Areas to be addressed by this workgroup will include:

- Review of current system capacity and needs for services that provide ongoing support for individuals with mental illness and reduce the frequency and intensity of mental health crises. These services may include rapid, consistent access to outpatient treatment and psychiatric services, as well as critical supportive services such as wrap-around stabilizing services, peer support services, programs of assertive community treatment, housing, employment and case management.
- Workforce development issues, including actions that will ensure an adequate, well-trained and capable mental health workforce.
- Recommending legislative and budget proposals that will enable implementation of the above.

# **Governor's Taskforce on Improving Mental Health Services and Crisis Response**

## **Topics to Cover Public Safety Workgroup**

March 19, 2014

### **Introduction and Recording of Members Present**

### **Approval of Minutes**

### **Topics for Discussion**

- Legislative Items
- Examine the cooperation that exists between the courts, law enforcement and mental health systems in communities that have incorporated crisis intervention teams and cross systems mapping.
- Review for possible expansion those services that will provide ongoing support for individuals with mental illness in jails throughout the Commonwealth.
- With the extension of the ECO to 8 hours (additional conditions apply after 8 hours), what can law enforcement, CSBs, magistrates, and hospitals do to make the system work smoothly, safely, and in a person-centered, recovery based manner.

### **Recommendations for Full Taskforce (3-4)**

#### **Public Safety Workgroup Tasks and Responsibilities**

The Workgroup on Public Safety will examine the interface between criminal justice and mental health systems, including collaboration between courts, jails, law enforcement and mental health systems to deliver ongoing services. Areas to be addressed by this workgroup will include:

- Use of cross systems mapping and other collaborative planning strategies to divert individuals with mental illness from the criminal justice system and increase access to mental health services.
- The role of law enforcement in providing efficient transportation for individuals with mental illness in the emergency custody, temporary detention and involuntary admission process.
- Provision of appropriate mental health services to jail inmates.
- Recommending legislative and budget proposals that will enable implementation of the above.

# **Governor's Taskforce on Improving Mental Health Services and Crisis Response**

## **Topics to Cover Technical & Data Infrastructure Workgroup**

March 19, 2014

### **Introduction and Recording of Members Present**

### **Approval of Minutes**

### **Topics for Discussion**

- Measures and data needed to determine the success of the online bed registry.
- Measures and data needed to determine the success of the extension of the emergency custody order period.
- Recommend refinements and clarifications of protocols and procedures for community services boards, state hospital, law enforcements and receiving hospitals.
- Explore technological resources and capabilities, equipment, training and procedures to maximize the use of telepsychiatry and other technology.
- Measures and data needed to determine effectiveness of crisis stabilization, hospital diversion, secure assessment sites, acute inpatient treatment, state hospital specialized care, other crisis response and ongoing treatment services (PACT, Outpatient, case management, etc).

### **Recommendations for Full Taskforce (3-4)**

#### **Workgroup on Technical and Data Infrastructure Tasks and Responsibilities**

The Workgroup on Technical and Data Infrastructure will examine the use of technology and technical infrastructure in the mental health system, the availability and use of data for service delivery and policy development, and related subjects. Areas to be addressed by this workgroup will include:

- Review of technology resources and capabilities, equipment, training and procedures, including use of telepsychiatry, bed registries and other resources.
- Examination of data issues across the mental health, court, law enforcement and related systems, including the use of data to support effective service delivery and policy development, data sharing across agencies at state and local levels, etc.
- Recommending legislative and budget proposals that will enable implementation of the above.