



IFSP Digest Funding Update April 18, 2024

Important information about the most recent IFSP-Funding cycle

During the FY 2024 (or Fall 2023) IFSP-Funding cycle, the program received 4,872 Funding applications. We were able to fund 3,765 applicants.

If you were approved for funding, it is important that you activate your card and withdraw the funds as soon as possible. Per Sections V and VII of the [IFSP-Funding Guidelines](#), failure to activate this card and withdraw your funds may impact your eligibility for future funds. To register a card, please call Conduent's automated customer service toll-free number at 800-961-8423. If you need to contact the IFSP with a question about your funds, please email IFSPSupport@dbhds.virginia.gov and make sure to include your Application ID number. IFSP staff will respond with instructions.

We appreciate your interest in IFSP-Funding.

Important Reminder for April 2023 IFSP-Funding Recipients

If you were approved for IFSP-Funding and received a card in April 2023, please be sure to register and withdraw your funds from your Way2Go debit card by June 30th, 2024. As stated above, per Sections V and VII of the [IFSP-Funding Guidelines](#), failure to register these cards and withdraw your funds may impact your eligibility for future funds. To register a card, please call Conduent's automated customer service toll-free number at 800-961-8423. Cardholders who have not registered their cards will receive reminder emails and/or phone calls from the IFSP throughout May 2024.

If you need to contact the IFSP with a question about your IFSP funds, please email us at IFSPSupport@dbhds.virginia.gov and make sure to include your Application ID number. IFSP staff will respond with instructions.

Any IFSP-Funding updates will be posted to the My Life, My Community website and on our social media pages, and emailed via the IFSP email list.

IFSP-Funding Reminder

IFSP encourages you to check out the links below for additional resources or supports that you can use to learn about IFSP and prepare for future IFSP-Funding cycles:

- Sign up for our [IFSP email list](#) to get updates and notifications via email.
- Review the [IFSP First Steps document](#).
- Watch the IFSP informational [YouTube video](#).
- Like our [IFSP Facebook page](#) to stay updated.
- Visit the [My Life, My Community](#) website for information about the IFSP program.
- Connect with [other families in your community](#) by participating in your IFSP Regional Council.
- Find [other resources to get assistance](#).

Thank you,
IFSP Staff

[Sign up for our email list!](#)



To learn more about the IFSP, visit us online at [Virginia Department of Behavioral Health and Developmental Services - IFSP](#)