PROVIDER DATA SUMMARY

The State of the State

Presented by the Office of Provider Development
July 25, 2022

Virginia Department of Behavioral Health & Developmental Services

Eric Williams, Provider Development Director

What we will cover

- Introduction
- Provider Development activities
- Key Performance Measures & Targets
- Regional data
- Opportunities
- Next steps
- Questions and suggestions

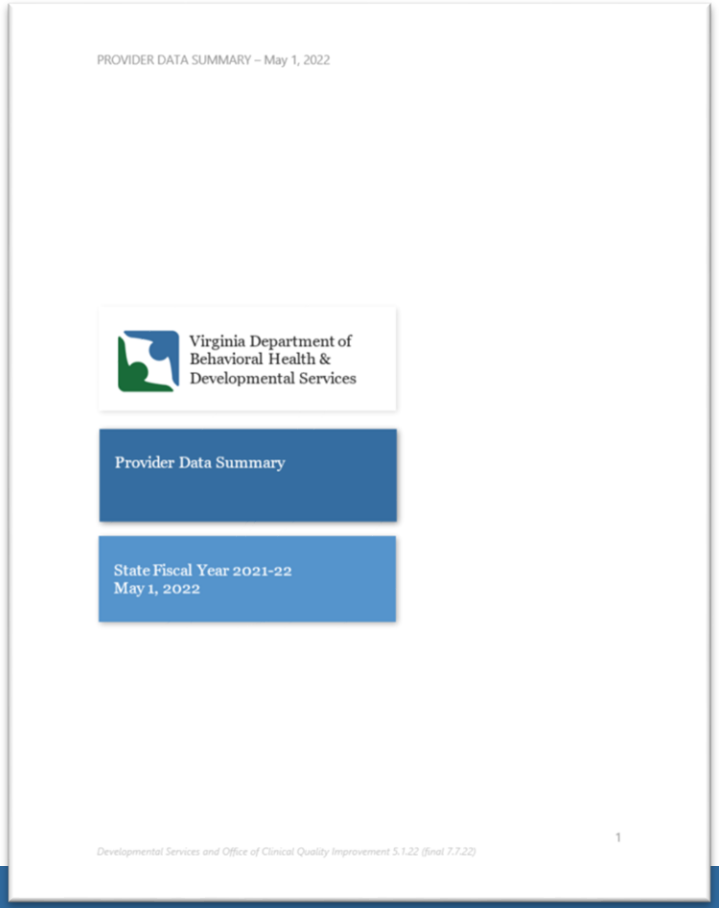
Mission

- The Office of Provider Development focuses on developing and sustaining a qualified community of providers in Virginia so that people who have developmental disabilities and their families have choice and access to options that meet their needs.

Provider Data Summary Report

Semi-annual Report

Reports, webinar slideshows, and other materials related to Provider Development are available for download online at http://www.dbhds.virginia.gov/developmental-services/provider-development.



Services Considered

- Benefits Planning
- Community Coaching
- Community Engagement
- Community Guide
- Electronic Home-Based Services
- Employment and Community Transportation
- Independent Living Supports
- In-home Supports
- Peer Mentoring
- Shared Living
- Supported Living
- Crisis Support Services
- Private Duty Nursing
- Skilled Nursing
- Sponsored Residential

As of 10/31/22:

- Group Home Residential <5
- Group Home Residential 5+

For this report

June 2018
Baseline

October 2021

April 2022

Region IV			
4-A	4-B	4-C	4-D
Chesterfield County	Amelia County	Charlotte County	Dinwiddie County
Colonial Heights City	Buckingham County	Lunenburg County	Greensville County
Hanover County	Cumberland County	Nottoway County	Hopewell City
Charles City County	Goochland County	Prince Edward County	Petersburg City
Henrico County	Powhatan County	Emporia City	Prince George County
New Kent County			Surry County
Richmond City			Sussex County

Baseline Measurement Tool

Counts of Providers (defined by distinct TaxIdentifiers based on where individuals reside)

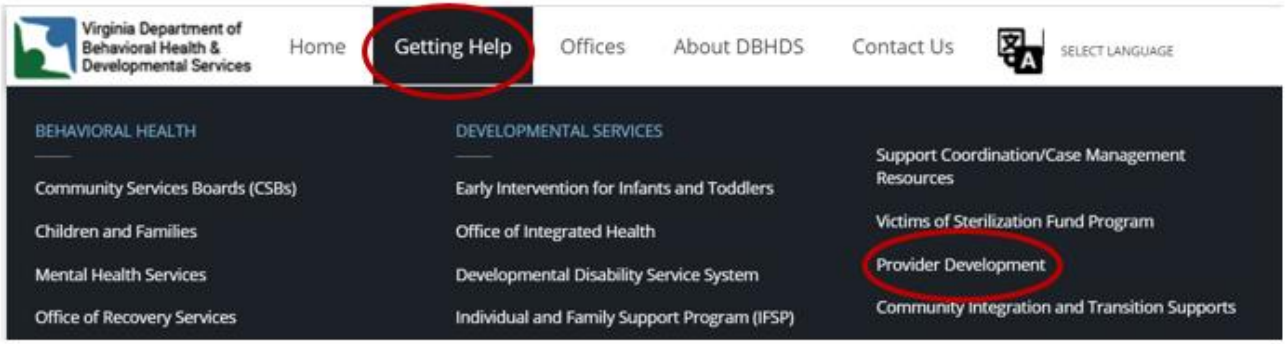
Community Guide	Electronic Home-Based Services	Employment and Community Transportation	Independent Living Supports	In-home Supports	Peer Mentoring	Shared Living	Supported Living	Crisis Support Services	Private Duty Nursing	Skilled Nursing	Sponsored Residential	Group Residential <5	Group Residential 5+	Total Distinct
0	0	0	0	3	0	0	0	0	1	0	2	1	1	7
0	1	0	0	2	0	0	1	1	0	1	2	2	3	11
0	0	0	0	1	0	0	0	0	0	0	1	0	1	2
0	0	0	0	3	0	0	1	1	4	0	7	9	4	24
0	1	0	0	6	0	0	0	0	7	1	6	5	4	30
0	1	0	0	2	0	0	0	0	2	2	4	2	1	11
0	0	0	0	2	0	0	0	0	0	1	3	2	2	7
0	0	0	0	0	0	0	0	0	0	0	1	1	1	4
0	1	0	1	3	0	0	0	0	0	0	3	2	1	11
0	0	0	0	0	0	0	0	0	1	0	2	1	1	7

- Revised to reflect services based on individual residence to reflect service reach
- Added Group Home Residential data for more and less integrated settings
- Reduced content to what's needed to determine population, service gaps, and growth

http://www.dbhds.virginia.gov/developmental-services/provider-development

Baseline Measurement Tool

Location of the BMT online:



http://www.dbhds.virginia.gov/developmental-services/provider-development

Provider Development Activities

Community Resource Consultants met with **53 providers** seeking to diversify or expand services.

Provider Development Activities

Provider interest expressed as follows:

Peer Mentor Supports (1)
Group Home (10)
Group Home with Skilled Nursing (1)
Behavior Analysis/Consultation (3)
Psychology Consultation (1)
Employment & Community Transportation (3)
AD Personal Assistance (3)
AD Respite (3)
In-Home Supports (7)
Independent Living Supports (4)
Community Guide (3)
Community Housing Guide (1)
Supported Living (8)
Shared Living (1)
Personal Emergency Response Systems (1)
Assistive Technology (3)
Supported Employment (3)
Electronic Home-based Services (1)
Group Day (1),
Community Engagement (2)
Community Coaching (2)
Sponsored Residential (1)
Services Facilitation (2)

Provider Development Activities

Reported barriers to service development:

- COVID-19, staffing crisis, longer wait time to get license and DMAS Participation Agreement, reimbursement rates, need for a prescription for PERS when the item is not a prescription device, installing dedicated line for PERS device, and the temporary closure of Provider Enrollment for the changeover to the Medicaid Enterprise System (MES).

Provider Development Activities

Provider Roundtables

July 2021

- Statewide Provider Roundtable had 426 participants

October 2021

- Statewide Provider Roundtable had 543 participants.

January 2022

- Statewide Provider Roundtable had 552 participants

April 2022

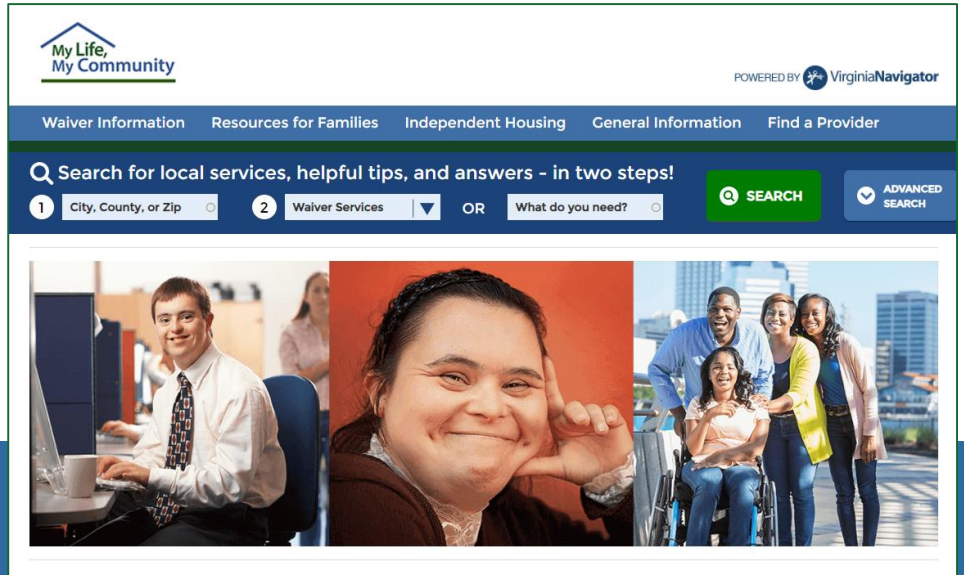
- Statewide Provider Roundtable had 520 participants.

My Life My Community
Provider Database and Designation Process

- Launched November 15, 2019.
- As of April 2022, 213 providers have registered.
- Provider Designation:

  -4 providers hold badges in Autism, Behavioral Support, and Complex Health Supports

  -25 have passed surveys with next step of submitting evidence



https://mylifemycommunityvirginia.org/verify-or-register-new-provider-profile/

CRC Assignments Recap

http://www.dbhds.virginia.gov/developmental-services/provider-development

Primary outcomes include:

Individual: People with developmental disabilities live personally meaningful lives in their community of choice.

Provider: Providers of developmental disability waiver services have access to information and technical assistance that supports best practices.

System: DBHDS provides resources for supports coordinators and providers that are based on promising and best practices in supporting people with developmental disabilities in Virginia.

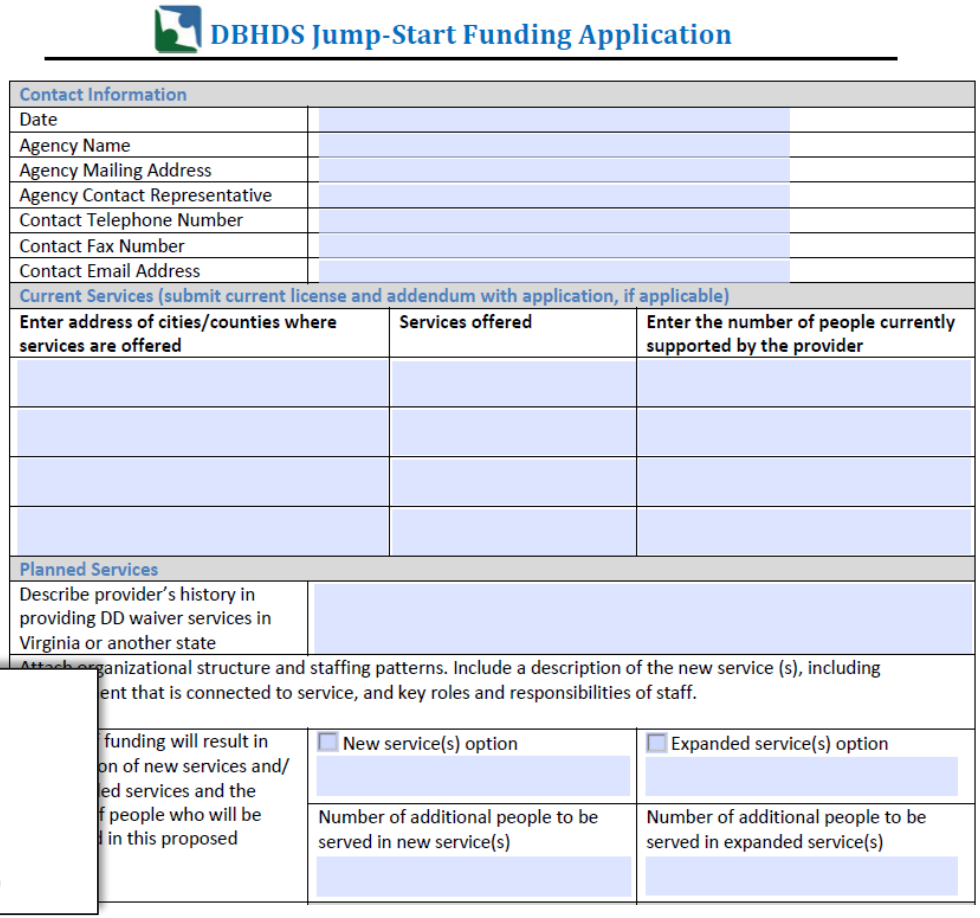
Individual Team	Provider Team	System Team
If you are a **PERSON WHO RECEIVES SERVICES** or a **FAMILY MEMBER** -or- A **SUPPORT COORDINATOR** who needs assistance with RST or crisis situations -or- A **PROVIDER or PROSPECTIVE PROVIDER** who needs assistance with HCBS:	If you are a **PROVIDER or PROSPECTIVE PROVIDER** who needs assistance with something other than HCBS:	If you are a **SUPPORT COORDINATOR** who needs assistance with something other than RST or crisis situations:

Jump-Start Funding Program

- Awarded $104,384.28 between May 2021 through April 2022.
- Funds continue to be available to assist providers with expansion of integrated services in all regions.
- Program requirements have been revised to allow for application prior to the identification of individuals intending to use the new and/or expanded services.
- If interested in applying for funding to start or expand integrated services in an underserved area, visit: http://www.dbhds.virginia.gov/developmental-services/provider-development

Jump-Start Funding Program

Now includes **Skilled Nursing** and **Private Duty Nursing** services with **children's Sponsored Residential** and **Behavioral Consultation** in the process of being added to the program.



DBHDS Jump-Start Funding Application

Contact Information	
Date	
Agency Name	
Agency Mailing Address	
Agency Contact Representative	
Contact Telephone Number	
Contact Fax Number	
Contact Email Address	

Current Services (submit current license and addendum with application, if applicable)

Enter address of cities/counties where services are offered	Services offered	Enter the number of people currently supported by the provider

Planned Services

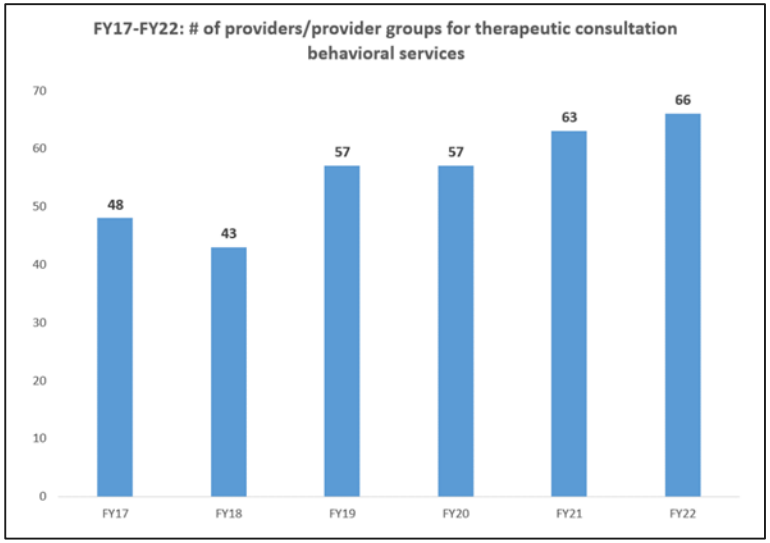
Describe provider's history in providing DD waiver services in Virginia or another state		
Attach organizational structure and staffing patterns. Include a description of the new service (s), including ent that is connected to service, and key roles and responsibilities of staff.		
funding will result in on of new services and/ ed services and the f people who will be in this proposed	☐ New service(s) option	☐ Expanded service(s) option
	Number of additional people to be served in new service(s)	Number of additional people to be served in expanded service(s)

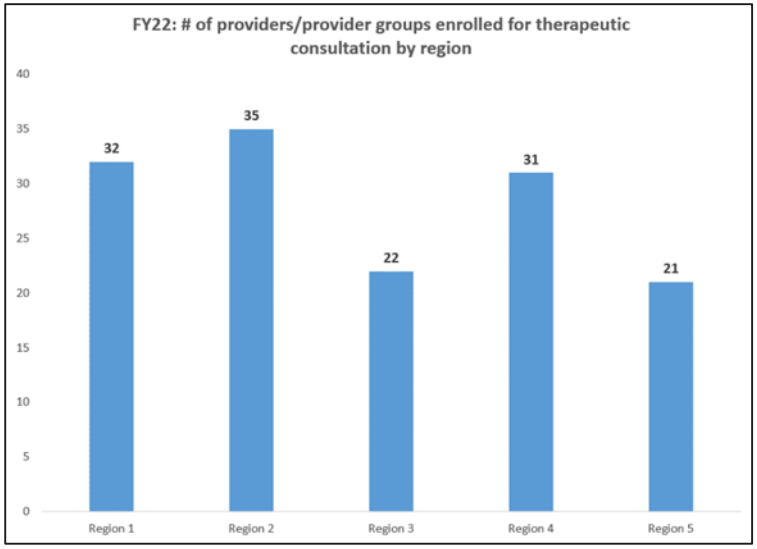
Funding up to 50k per year for up to two services:
Behavioral Therapeutic Consultation ($15,000)
Private Duty Nursing ($25,000)
Skilled Nursing ($25,000)
Sponsored Residential-Children ($10,000 per individual)

Peer Mentoring

- **Total # of Mentors Trained:** 9
- **Total # of Mentors Credentialed:** 9
- **Total # of Mentees matched:** 7 (4 pending start)
- **Total # of Mentees signed up but waiting for match:** 5
- **Total # of Professional Development Trainings for Mentors:** 2
- **Total # of Providers working with the Arc:** 1

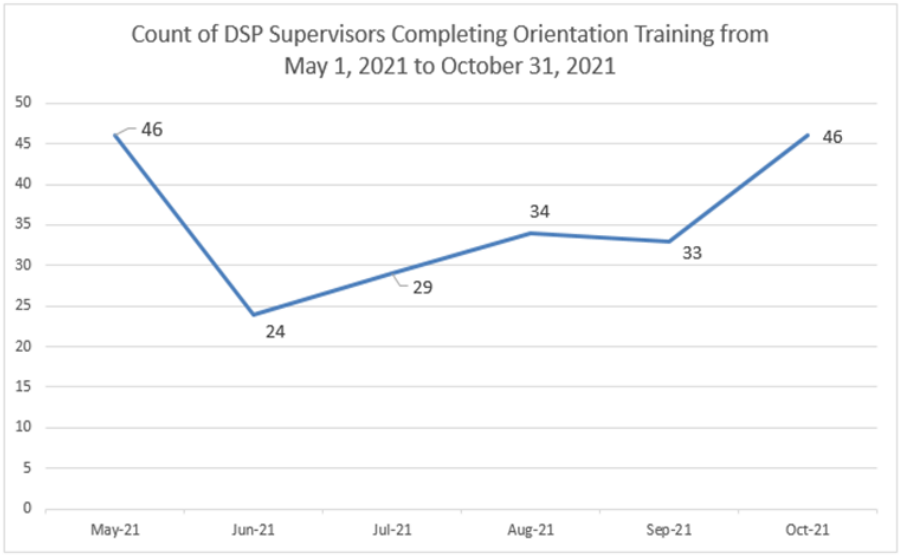
Behavioral Services Providers

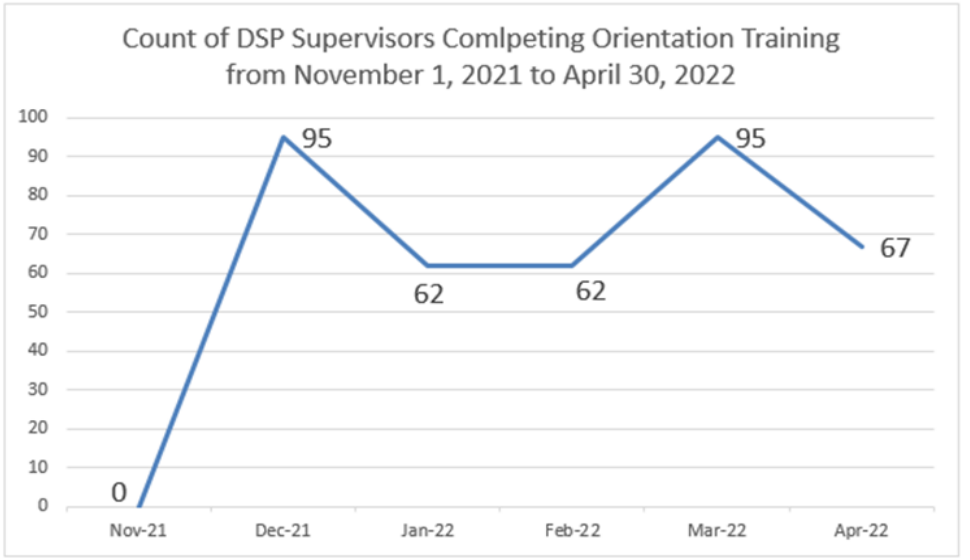




DSP Supervisory Training

- Updated to meet indicators of the DOJ Settlement Agreement
- Available on Commonwealth of Virginia Learning Center (COVLC) on July 1, 2020
- 3 modules that take approximately 2 ½ hours collectively to complete
- Mandatory for new DSP Supervisors and optional for DSP Supervisors who have already received a certificate from completing the previous version in COVLC





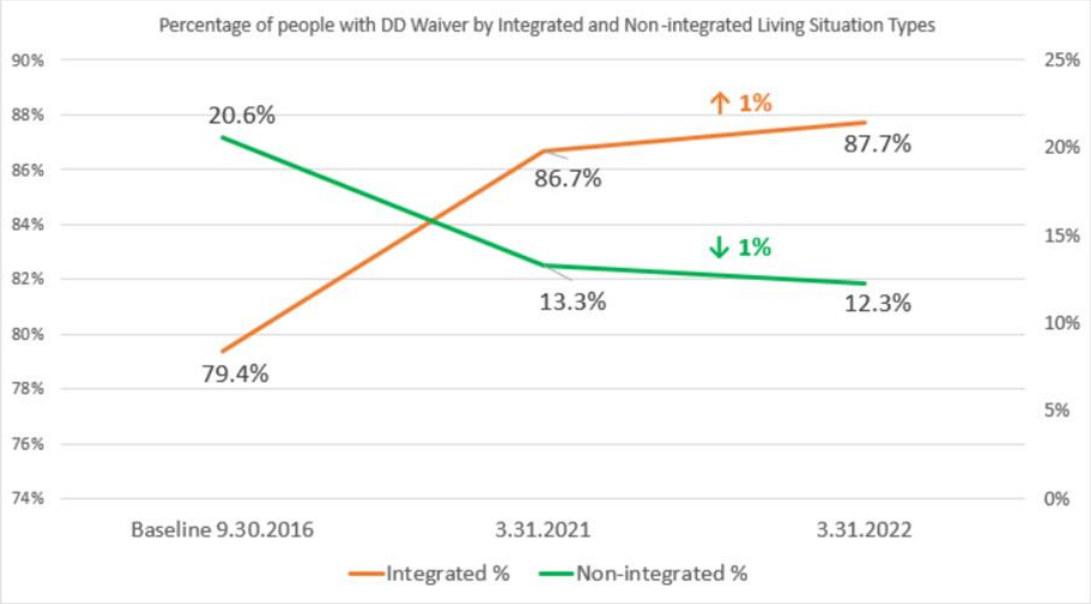
Virtual Training

- Provider Readiness Education Program (PREP) attended by 37 providers.
- On-Demand Part V training in COVLC completed by over 1,161 people.
- Instructor-led virtual sessions attended by 271 people.
- ISP Development Training Academy pilot 30 participants.
- Two webinars for SCs to review ISP 3.3 changes attended by 1202 people.
- HCBS Regulations Trainings attended by 1888 participants.
- Instructor-Led Remote versions of PCT and Community Connections classes are available (limited in-person classes are starting to become available, as well) visit www.personcenteredpractices.org

Key Performance Measures

Key Performance Measures

Data continues to indicate an annual 2% increase in the overall DD waiver population receiving services in the most integrated settings.



	Integrated #	Integrated %	Non-integrated #	Non-integrated %
Baseline 9.30.2016	9425	79.4%	2446	20.6%
3.31.2021	13292	86.7%	2044	13.3%
3.31.2022	13527	87.7%	1901	12.3%

Key Performance Measures

Integrated living situations by locality as of 3.31.22 (sorted from most to least integrated)
Source: Individual's location reported as county in WaMS (Report ID DR0022)

Locality	Integrated	Non-Integrated	Total	% Integrated
Statewide	13,458	1,969	15,427	87.2%
Appomattox County	39	0	39	100.0%
Bland County	11	0	11	100.0%
Buckingham County	17	0	17	100.0%
Charles City	5	0	5	100.0%
Covington City	13	0	13	100.0%
Craig County	8	0	8	100.0%
Essex County	23	0	23	100.0%
Falls Church City	2	0	2	100.0%
Fluvanna County	23	0	23	100.0%
Grayson County	38	0	38	100.0%
Greensville County	13	0	13	100.0%
Highland County	8	0	8	100.0%
Isle of Wight County	31	0	31	100.0%
King and Queen County	8	0	8	100.0%
Lancaster County	6	0	6	100.0%
Lee County	39	0	39	100.0%
Lexington City	5	0	5	100.0%
Manassas Park City	4	0	4	100.0%
Montgomery County	123	0	123	100.0%

Key Performance Measures

Data continues to indicate that at least 90% of individuals new to the waivers, including for individuals with a "supports need level" of 6 or 7, since FY16 are receiving services in the most integrated setting.

Table 1. Percent of Individuals enrolled in a waiver 7/1/2016-10/31/2021 who are currently active but do not have approved authorization for a Non-Integrated Service in the post period (10/1/2021 thru 4/30/2022)

Term	#
Numerator	4,872
Denominator	5,148
Answer	**94.6%**

Table 2. Percent of Individuals enrolled in a waiver 7/1/2016-10/31/2021 who are currently active and with *a SIS Level 6 or 7* but do not have approved authorization for a Non-Integrated Service in the post period (10/1/2021 thru 4/30/2022)

Term	#
Numerator	840
Denominator	887
Answer	**94.7%**

Key Performance Measures

The Data Summary indicates an increase in services available by locality over time.

	Localities with Provider Growth	Localities without Provider Change	Localities with Provider Loss	Localities with Service Type Growth	Localities without Service Type Change	Localities with Service Type Loss
10/31/21	122	7	4	111	14	8
Result	129		-4	125		-8
4/30/22	88	28	17	92	31	10
Result	116		-17	123		-10

Key Performance Measures

95% of provider agency staff meet provider orientation training requirements

PQR Elements

39 How many employee records had documentation of provider-based orientation training?
41 How many employee records have proof of competency-based training?
45 List staff without evidence of advanced competency training

QSR Round 3 Result for Measure 4

	Number with DSP Competency Alert	Number with Level 6 Support Needs	Number with Level 7 Support Needs	Number without DSP Competency Alert	Total Number Reviewed	Success %
PQR	54	N/A	N/A	511	565	90.4%

Key Performance Measures

95% of provider agency direct support professionals (DSPs) meet competency training requirements

PCR Elements

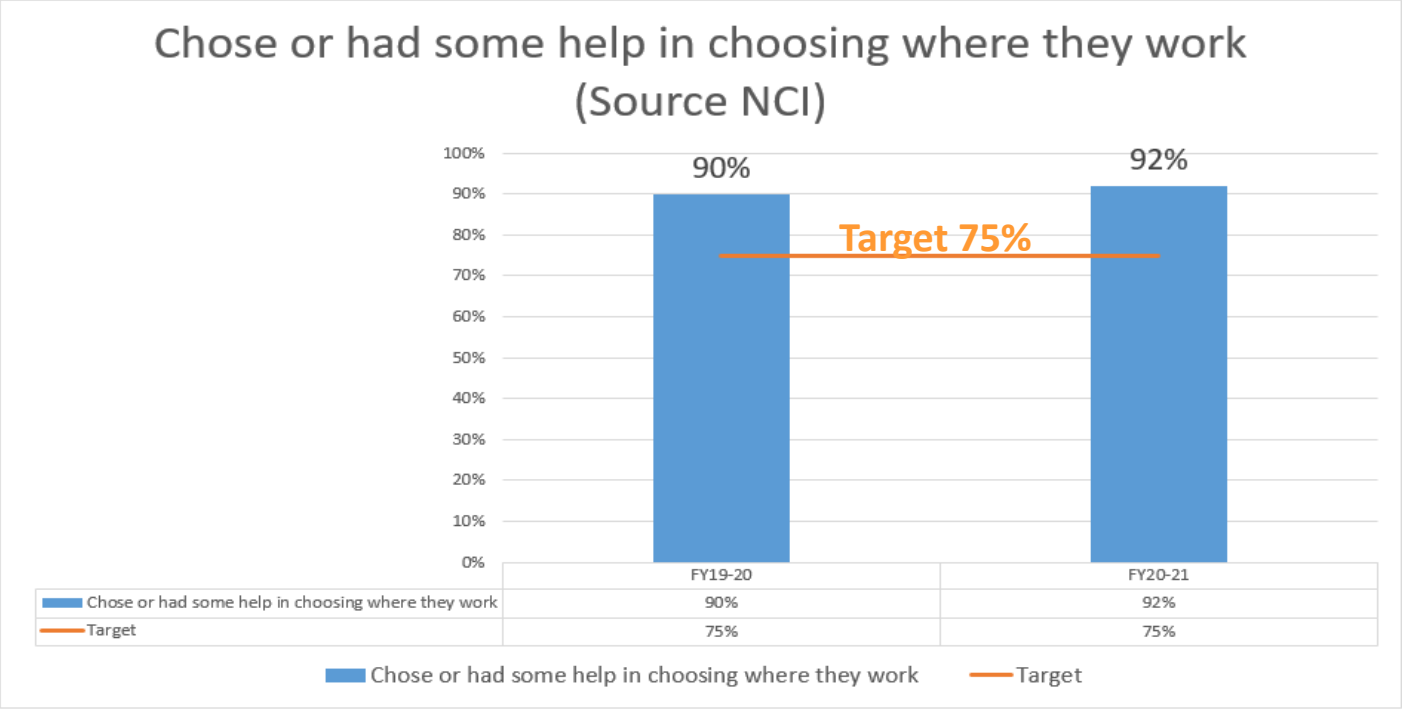
- 91 For individuals with behavioral support plans, were staff addressing behaviors per the BSP?
- 92 Were staff adhering to medical and behavioral protocols as outlined in the plan?
- 93 Did staff appear to understand the person's support needs?
- 94 Did the staff demonstrate competence in supporting the individual?
- 107 Are staff able to describe things important to and important for the individual?
- 108 Was staff able to describe the outcomes being worked on in this environment?
- 109 Could the staff describe the medical support needs of the individuals?
- 110 Were staff familiar with medical protocols to support the person?
- 112 Could the staff describe behavioral support needs?
- 113 Were staff familiar with behavioral protocols to support the person?
- 115 Does the staff know what medications the person is taking?
- 116 Can the staff list the most common side effects of the medications the person is on?

QSR Round 3 Result for Measure 5

	Number with DSP Competency Alert	Number with Level 6 Support Needs	Number with Level 7 Support Needs	Number without DSP Competency Alert	Total Number Reviewed	Success %
PCR	91	10	11	1092	1183	92.3%

Key Performance Measures

Measure 6: At least 75% of people with a job in the community chose or had some input in choosing their job.



Key Performance Measures

2nd and 3rd Quarters FY22	All Individuals			Residential Only		
	Numerator	Denominator	Result %	Numerator	Denominator	Result %
At least 50% of people who do not live in the family home/their authorized representatives chose or had some input in choosing their housemates.	5819	5835	99.7%	2627	2635	99.7%
At least 75% of people receiving services who do not live in the family home/their authorized representatives chose or had some input in choosing where they live.	5826	5835	99.8%	2633	2635	99.9%
At least 86% of people receiving services in residential settings/their authorized representatives choose or help decide their daily schedule.	5827	5835	99.9%	2577	2635	97.8%
At least 95% of people receiving services in residential settings/their authorized representatives participate in the development of their own service plan.	5831	5835	99.9%	2634	2635	100.0%

Waiting List Demographics

Table 1. Count of Individuals on Waitlist by DBHDS Region and Priority

DBHDS Region[1]	Priority 1	Priority 2	Priority 3	Total	Percent
1	776	837	1,158	2,771	19%
2	1,490	1,987	1,245	4,722	33%
3	356	793	776	1,925	13%
4	602	1,416	620	2,638	18%
5	360	873	1,053	2,286	16%
Total	3,584	5,906	4,852	14,342	100%
Percent	25%	41%	34%	100%	

Table 2. Count of Individuals on Waitlist by Time on Waitlist and Age

	Age					
Time on Waitlist[2]	<18.0	18.0 to <22.0	22.0 to <65	65+	Total	Percent
<1.0 year	1,001	99	123	624	1,847	13%
1.0 to <3.0 years	1,742	319	300	1,702	4,063	28%
3.0 to <5.0 years	1,378	238	280	1,381	3,277	23%
5.0 to <10.0 years	1,365	267	369	1,630	3,631	25%
10+ years	235	118	304	867	1,524	11%
Total	5,721	1,041	1,376	6,204	14,342	100%
Percent	40%	7%	10%	43%	100%	

Demographic Data

Demographic	Total	Region 1	Region 2	Region 3	Region 4	Region 5
Number of Individuals in all DD waivers	15691	3354	2775	2738	3260	3564
Number of Individuals with BI Waiver	326	41	63	72	73	77
Number of Individuals with FIS Waiver	3734	833	979	501	616	805
Number of Individuals with CL Waiver	11631	2480	1733	2165	2571	2682
Number of Individuals in Training Centers	69					69
Number of children residing in ICF/IIDs	108					
Number of children residing in NFs	63					
Number of adults residing in ICF/IIDs	486					
Number of adults residing in NFs	338					
Number of Individuals in independent housing	1806					

Demographic	Total (unique)
Number of licensed DD providers	1254
Number of providers of supported employment	45
Number of ICF/IID non-state operated beds for children	116
Number of ICF/IID non-state operated beds for adults	533
Number of independent housing options	1229

Demographic Data

Licensed DD Service as of 3/18/22	Count of Providers
DD Case Management Service	40
DD Center-Based Respite Service	1
DD Children Group Home Residential Service	22
DD Day Support Service	340
DD Group Home Service	522
DD Group Home Service - REACH	2
DD In-Home Respite Service	6
DD Outpatient Service/Crisis Stabilization - REACH	6
DD Residential Respite Service	19
DD Sponsored Residential Homes Service	98
DD Supervised Living Service	29
DD Supportive In-Home Service	144
Group Home Service - REACH	4
ICF-IID	19
ICF-IID for Children and Adolescents	2
Grand Total	**1254**

Demographic Data

Services Active: 2021-11-01 to 2022-04-30

Table 1. Total number of unique individuals authorized for each Service Type, Total and by DBHDS Primary Region and Levels

Service Type	Total	Region 1	Region 2	Region 3	Region 4	Region 5	Total SIS© Level 6	Total SIS© Level 7
Assistive Technology	317	73	114	17	41	72	40	32
Benefits Planning Services	100	28	27	4	16	25	1	6
Center-Based Crisis Supports	15	2	1	8	4	0	0	5
Community Coaching	265	78	43	46	55	43	21	65
Community Engagement	2,296	733	318	451	245	549	64	116
Community Guide	72	14	33	3	8	14	1	3
Community-Based Crisis Supports	83	8	30	23	20	2	0	21
Companion	259	27	203	2	1	26	6	28
Companion - CD	1,083	331	161	166	255	170	30	58
Crisis Support Services	18	2	16	0	0	0	0	0
Electronic-based Home Supports	76	17	39	3	0	17	3	5
Employment & Community Transportation	11	3	8	0	0	0	0	1
Environmental Modifications	113	23	29	9	9	43	34	5
Group Day Support	5,756	1,153	933	819	1,530	1,321	303	314
In-home Supports	1,978	275	324	447	228	704	96	88
Independent Living Supports	147	9	46	32	23	37	1	0
Individual & Family Caregiver Training	9	0	4	0	0	5	0	0
Integrated Group Residential	3,208	543	615	421	831	798	259	298
NonIntegrated Group Residential	1,997	431	371	290	570	335	134	68

Children's and Youth Residential

Children/Youth Residential – Individuals as of 4/30/22:

Table 1. Counts of distinct individuals by Authorization and Region.

Approved Authorization	Primary DBHDS Region					Distinct Total	%
	1	2	3	4	5		
Group Residential Supports 4 or fewer	0	0	4	5	0	9	43%
Group Residential Supports 5 or more	0	0	0	0	0	0	0%
Sponsored Residential	1	0	2	2	8	12	57%
Distinct Total	1	0	6	7	7	21	100%
Percent	5%	0%	29%	33%	33%	100%	

- 3 unique individuals

Children/Youth Residential – Individuals as of 10/31/21:

Table 1. Counts of distinct individuals by Authorization and Region.

Approved Authorization	Primary DBHDS Region					Distinct Total	%
	1	2	3	4	5		
Group Residential Supports 4 or fewer	0	0	1	6	0	7	29%
Group Residential Supports 5 or more	0	0	0	1	0	1	4%
Sponsored Residential	1	1	4	3	11	17	71%
Distinct Total	1	1	5	9	8	24	100%
Percent	4%	4%	21%	38%	33%	100%	

Children's and Youth Residential

Children/Youth Residential – Providers as of 4/30/22:

Table 2. Counts of Providers (distinct TaxIdentifiers) by Authorization and Region.
For those Authorizations listed in Table 1.

Approved Authorization	Primary DBHDS Region					Distinct Total	%
	1	2	3	4	5		
Group Residential Supports 4 or fewer	0	0	1	2	0	3	38%
Group Residential Supports 5 or more	0	0	0	0	0	0	0%
Sponsored Residential	1	0	1	2	3	5	63%
Distinct Total	1	0	2	4	3	8	100%
Percent	13%	0%	25%	50%	38%	100%	

- 1 unique provider

Children/Youth Residential – Providers as of 10/31/21:

Table 2. Counts of Providers (distinct TaxIdentifiers) by Authorization and Region.
For those Authorizations listed in Table 1.

Approved Authorization	Primary DBHDS Region					Distinct Total	%
	1	2	3	4	5		
Group Residential Supports 4 or fewer	0	0	1	2	0	3	33%
Group Residential Supports 5 or more	0	0	0	1	0	1	11%
Sponsored Residential	1	1	2	1	3	6	67%
Distinct Total	1	1	3	3	3	9	100%
Percent	11%	11%	33%	33%	33%	100%	

My Life, My Community

Spotlight: Supported Decision- Making in Virginia

Virginia Department of Behavioral Health & Developmental Services

Supported Decision-Making: What is it?

Supported Decision- Making- "decision-making model in which an individual makes decisions with the support of trusted individuals" (American Bar Association)

Comprised of:

- Principal
- Supporter(s)

Supported Decision-Making: What is it?

4 Principles

1. The individual retains legal decision-making authority.
2. The relationship is freely entered into and can be terminated at will.
3. The individual actively participates in decision-making.
4. Decision made with support are generally legally enforceable.

("Supported Decision-Making: A Viable Alternative to Guardianship," John, Blumenthal, and Campbell)

American Bar Association- Submitted resolutions urging state, territorial, and tribal legislatures to amend existing guardianship statutes in order to require supported decision-making as a less restrictive alternative to legal guardianship.

History of Supported Decision-Making in Virginia

2012/2013:

- Jenny Hatch's case

2014:

- Office of the Secretary of Health and Human Resources study; Study conducted

2019:

- Office of the Secretary of Health and Human Resources study; Request failed
- ARC of Northern Virginia Pilot Project

2020:

- SB 585
- Supported Decision-Making Workgroup

2021:

- HB 2230

Senate Bill 585 & House Bill 2230

Senate Bill 585 (2020)

- Guardian Ad Litem→ review IEP and to consider less restrictive alternatives to guardianship
- VA Dept. of Education → create information related to guardianship
- DBHDS → Convene a stakeholder group to study the use of SD-M Agreements

House Bill 2230 (2021)

- DBHDS →
  - Development & implementation of educational material regarding SD-MAs
  - Development SD-MA model
  - Development of information regarding abuse and exploitation
  - Data collection
  - Report annually to Governor & General Assembly

2020 Supported Decision-Making Workgroup

Core Principals:

1. Capacity is presumed
2. Least restrictive option should be pursued, maximize an individual's autonomy and independence
3. Always take into consideration the individual's expressed personal preferences
4. Dignity of Risk

Recommendations:

1. Elevate the use of SD-M while avoiding over-formalization
2. Standardized education and training materials targeted at key groups
3. Research and data collection regarding SD-M

Next Steps

- Stakeholder Exploratory Meetings started in February 2022 → Build off of 2020 Supported Decision-Making Workgroup

- Create a Supported Decision-Making Agreement template

- Trainings and Educational Materials for:
  - Individuals with ID/DD and their families
  - Individuals interested in serving as a Supporter
  - Community Members (CSBs, Providers, Members of medical, legal, and financial professions, etc.)

Contact Information

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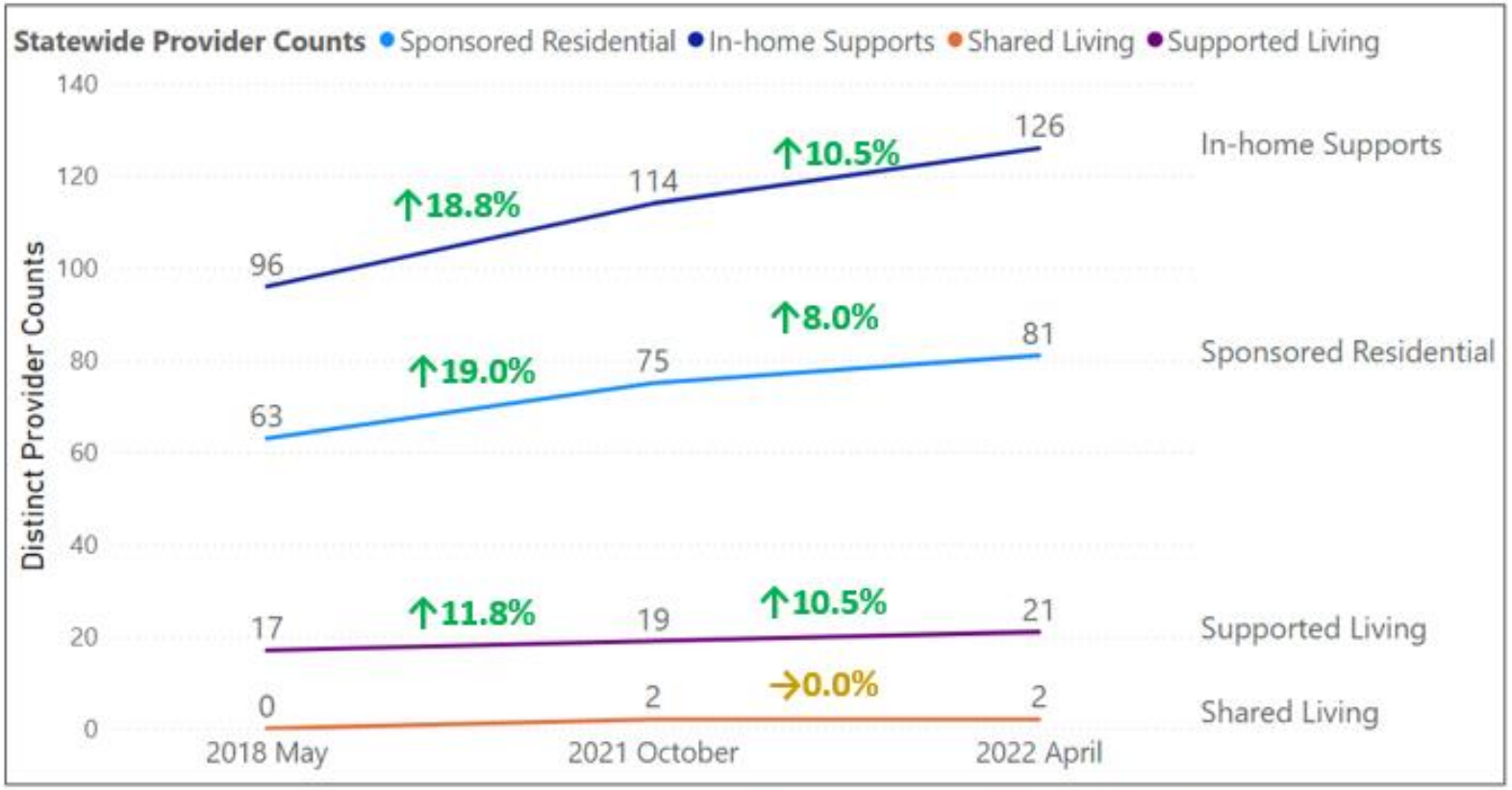
Email: Sara.Thompson@dbhds.virginia.gov

My Life,
My Community

Statewide Aggregate Provider Counts and Individual Authorizations per Service

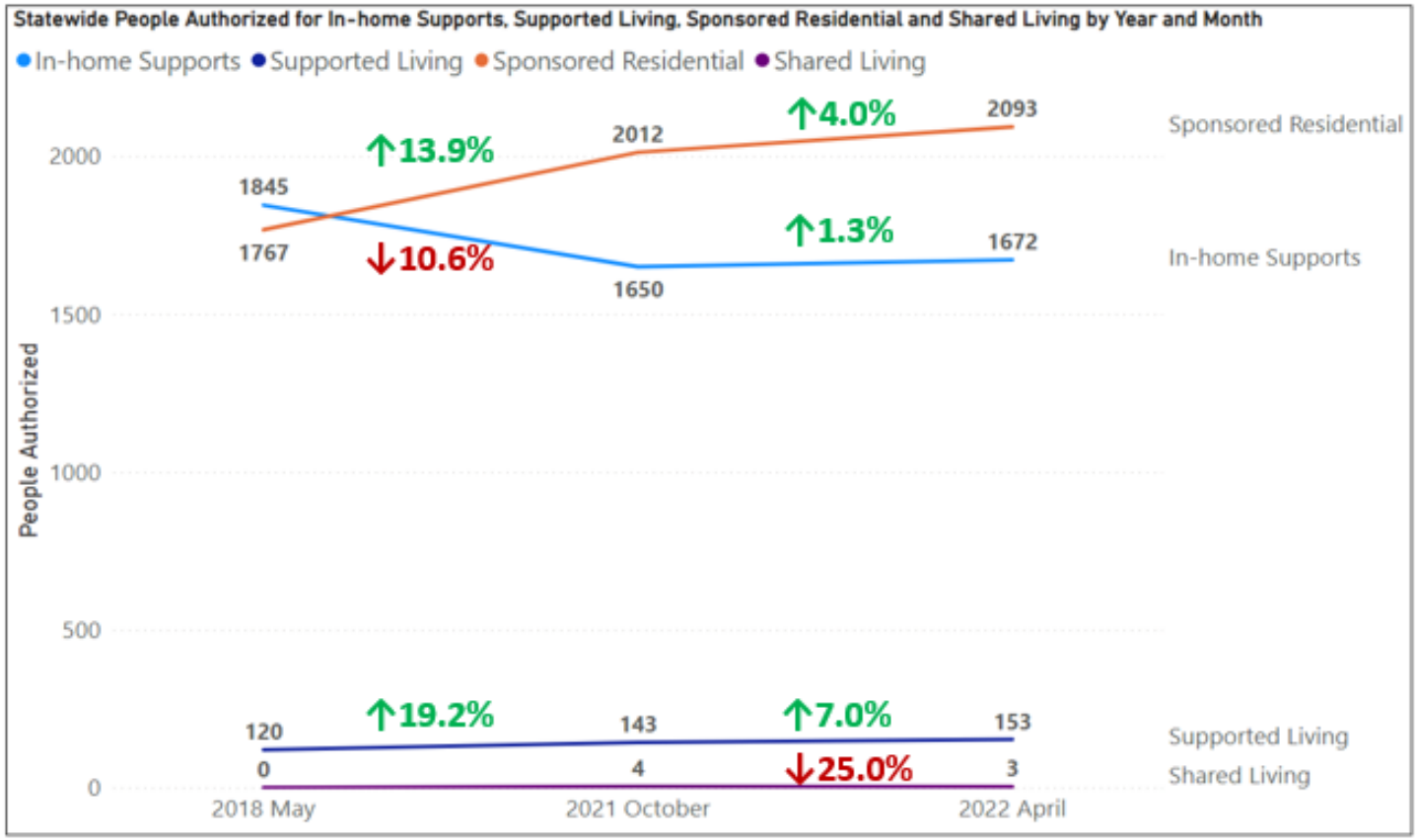
The data in section derives from the 4/30/22 version of the Baseline Measurement Tool by comparing the baseline data to the 10/31/21 and 4/30/22 aggregate provider and individual service authorization counts.

In-Home, Supported Living, Sponsored Residential, Shared Living Providers



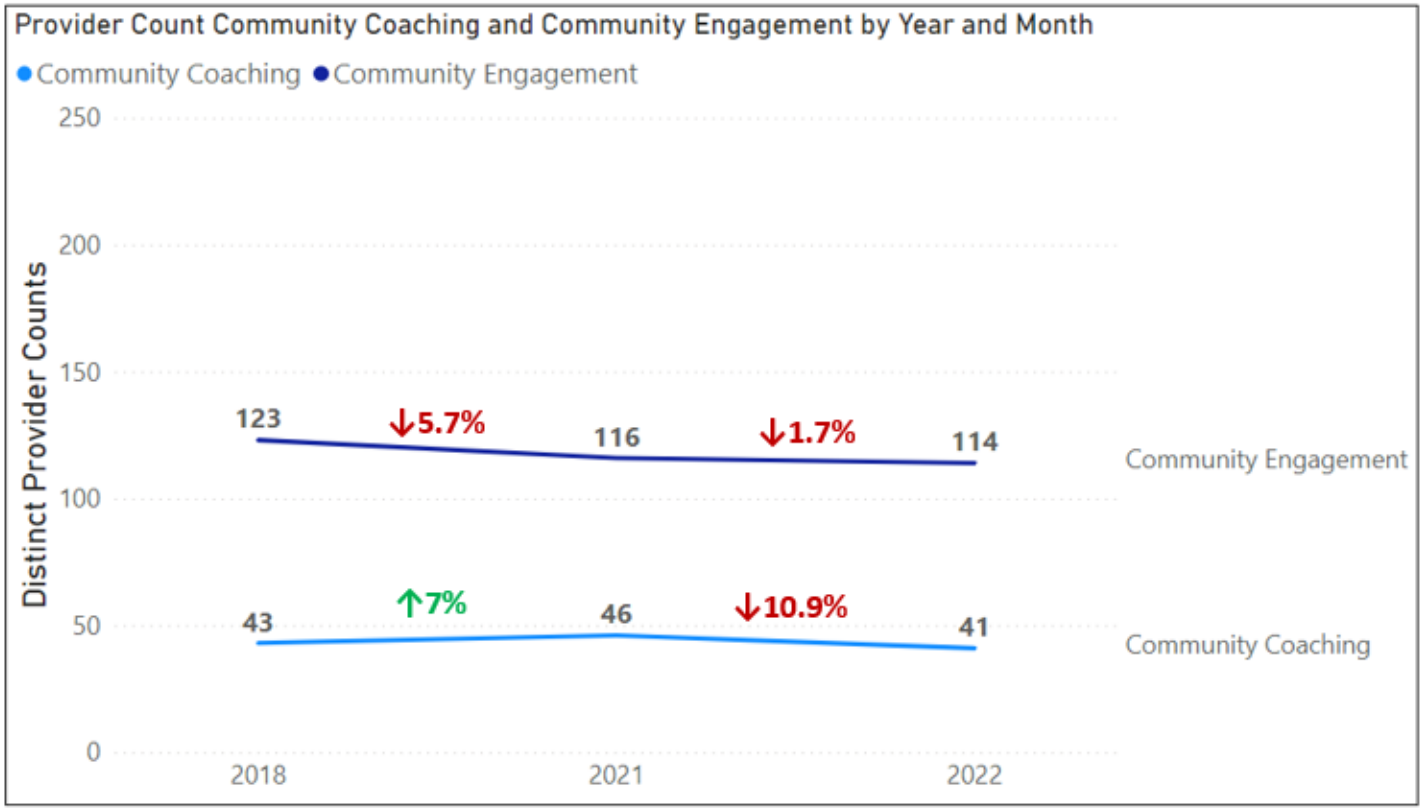
Year, Month	In-home Supports	Supported Living	Sponsored Residential	Shared Living
2018, May	96	17	63	0
2021, October	114	19	75	2
2022, April	126	21	81	2

In-Home, Supported Living, Sponsored Residential, Shared Living Authorizations



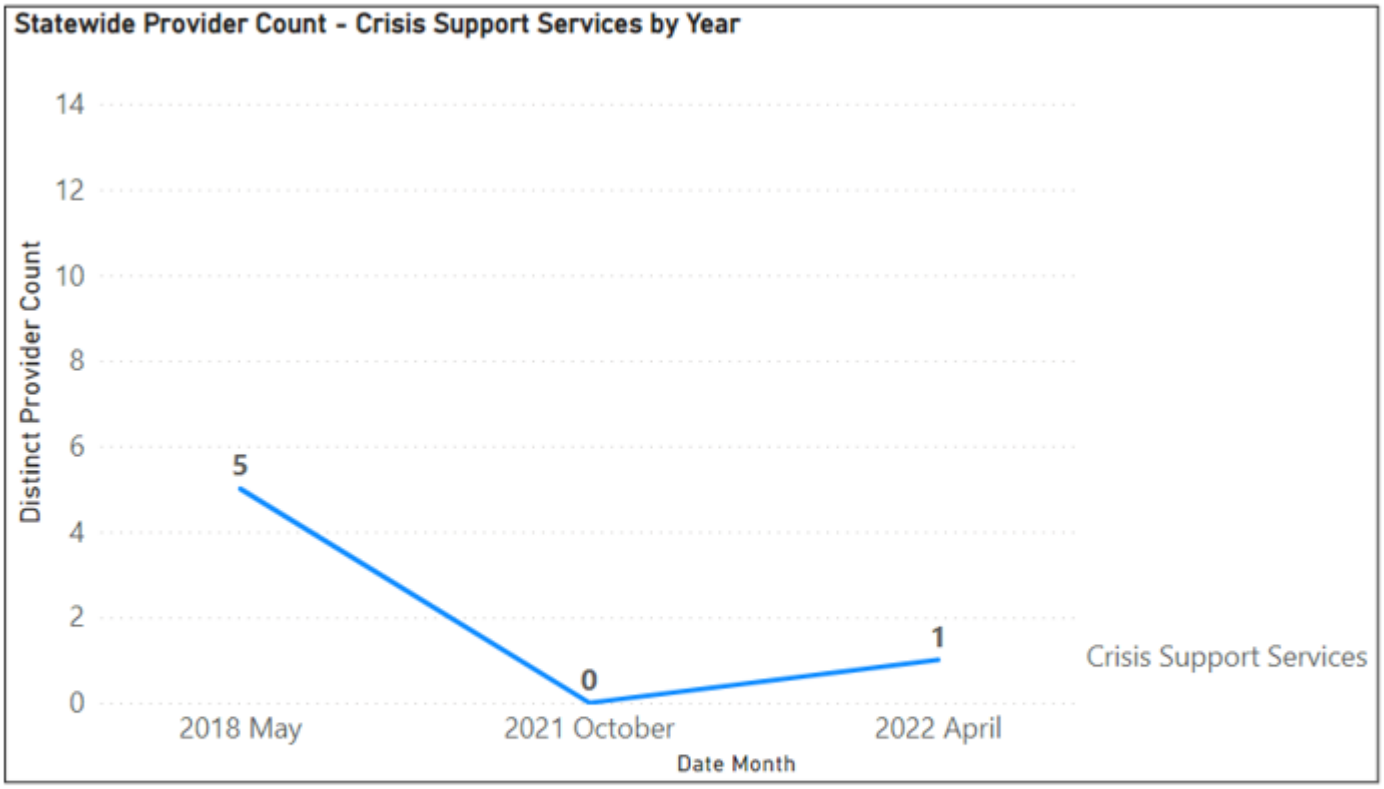
Year, Month	In-home Supports	Supported Living	Sponsored Residential	Shared Living
2018, May	1845	120	1767	0
2021, October	1650	143	2012	4
2022, April	1672	153	2093	3

Community Engagement & Coaching



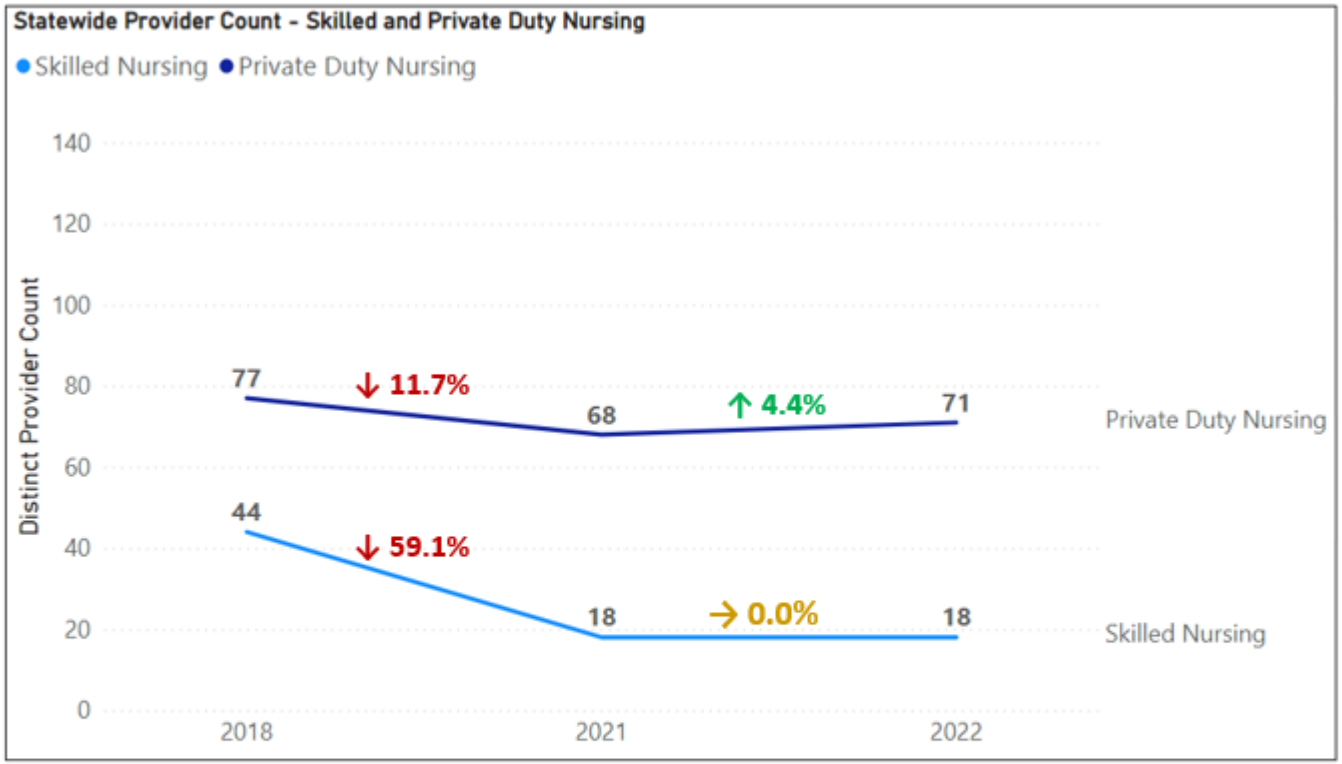
Year	Community Coaching	Community Engagement
2018	43	123
2021	46	116
2022	41	114

Crisis Support Services



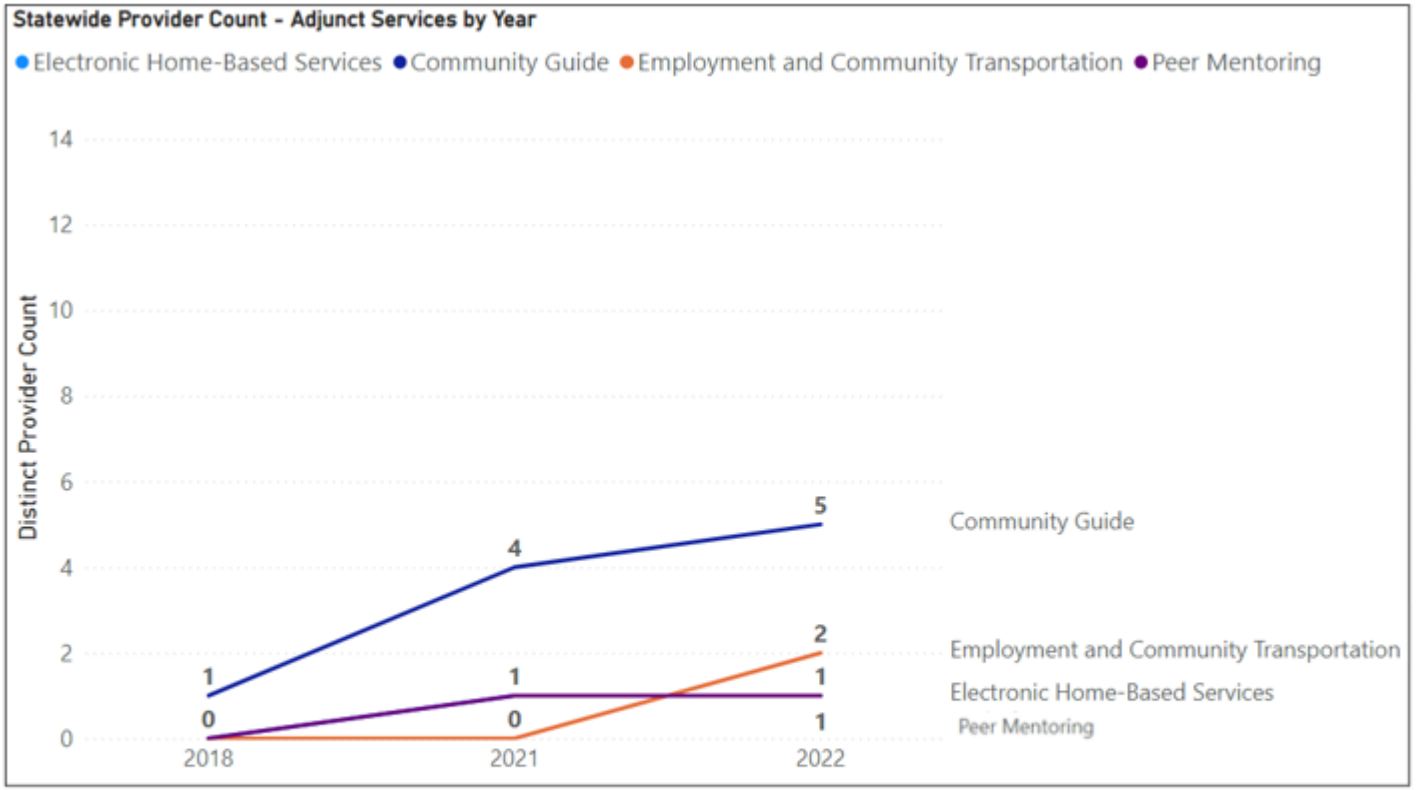
Year, Month	Crisis Support Services
2018, May	5
2021, October	0
2022, April	1

Skilled & Private Duty Nursing



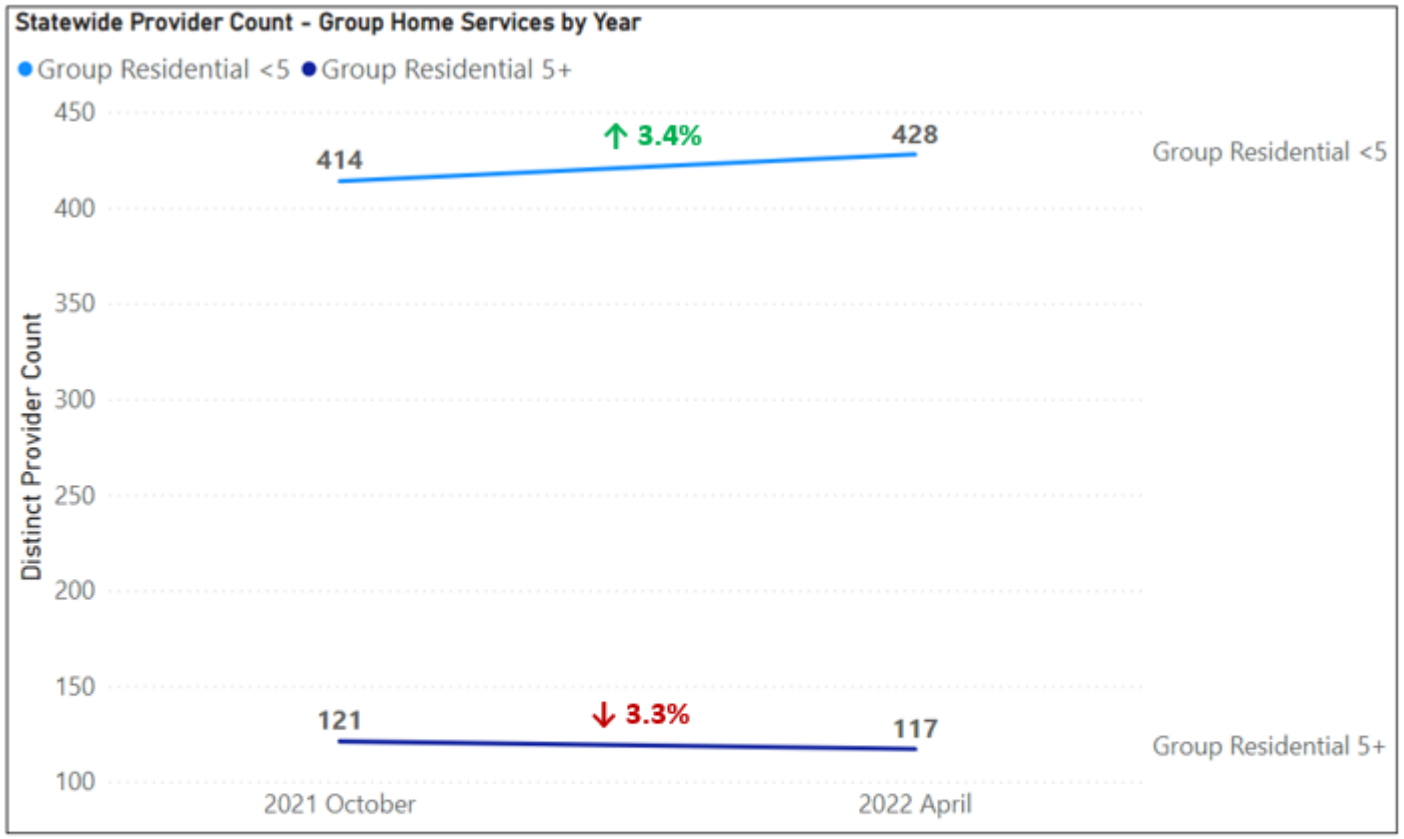
Year, Month	Skilled Nursing	Private Duty Nursing
2018, May	51	95
2021, October	29	114
2022, April	26	122

Adjunct Services



Year	Electronic Home-Based Services	Community Guide	Employment and Community Transportation	Peer Mentoring
2018	0	1	0	0
2021	1	4	0	1
2022	1	5	2	1

Group Home Residential



Year, Month	Group Residential <5	Group Residential 5+
2021, October	414	121
2022, April	428	117

Regional Data and Regional Sub-areas

Region I

1-A	1-B	1-C	1-D
Caroline County	Augusta County	Harrisonburg City	Nelson County
Fredericksburg City	Highland County	Rockingham County	Louisa County
King George County	Staunton City	Frederick County	Albemarle County
Spotsylvania County	Waynesboro City	Page County	Charlottesville City
Stafford County	Alleghany County	Shenandoah County	Fluvanna County
Culpeper County	Covington City	Warren County	Greene County
Madison County	Bath County	Winchester City	Amherst County
Orange County	Buena Vista City	Clarke County	Appomattox County
Fauquier County	Lexington City		Bedford County
Rappahannock County	Rockbridge County		Campbell County
			Lynchburg City

Region II

2-A	2-B	2-C	2-D
Alexandria City	Fairfax City	Loudoun County	Manassas City
Arlington County	Fairfax County		Manassas Park City
	Falls Church City		Prince William County

Region III

3-A	3-B	3-C	3-D
Botetourt County	Franklin County	Carroll County	Buchanan County
Craig County	Danville City	Galax City	Russell County
Roanoke City	Pittsylvania County	Grayson County	Tazewell County
Roanoke County	Henry County	Bland County	Dickenson County
Salem City	Martinsville City	Wythe County	Bristol City
Giles County	Halifax County	Floyd County	Washington County
Montgomery County	Mecklenburg County	Pulaski County	Smyth County
	Brunswick County	Radford City	Lee County
	Patrick County		Norton City
			Scott County
			Wise County

Region IV

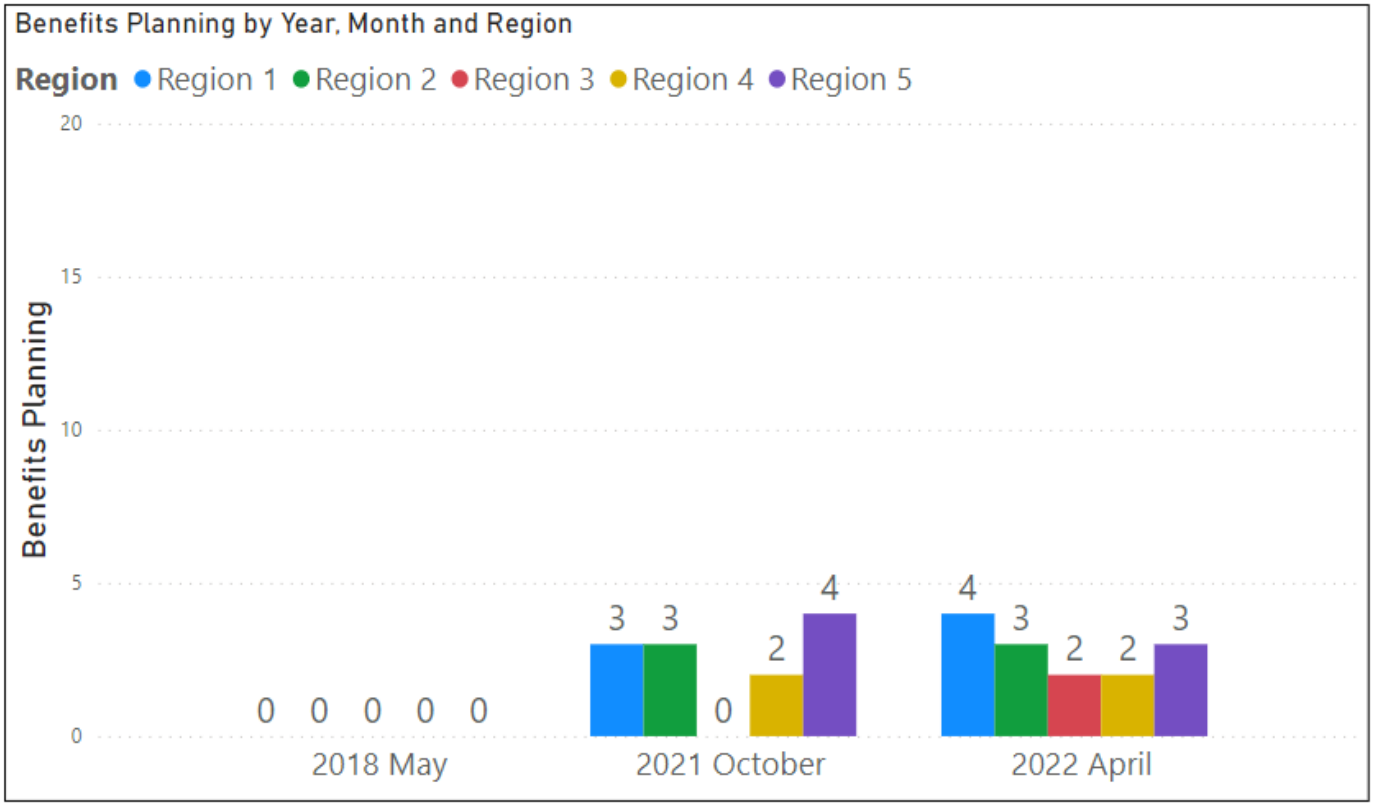
4-A	4-B	4-C	4-D
Chesterfield County	Amelia County	Charlotte County	Dinwiddie County
Colonial Heights City	Buckingham County	Lunenburg County	Greensville County
Hanover County	Cumberland County	Nottoway County	Hopewell City
Charles City County	Goochland County	Prince Edward County	Petersburg City
Henrico County	Powhatan County	Emporia City	Prince George County
New Kent County			Surry County
Richmond City			Sussex County

Region V

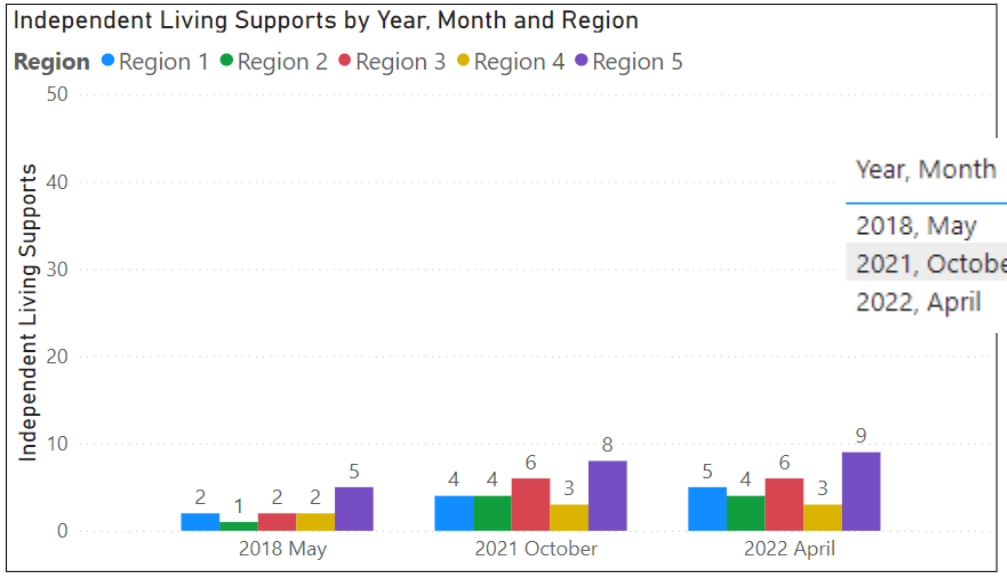
5-A	5-B	5-C	5-D
Essex County	Accomack County	James City County	Chesapeake City
Gloucester County	Northampton County	Poquoson City	Norfolk City
King and Queen County		Williamsburg City	Portsmouth City
King William County		York County	Virginia Beach City
Lancaster County		Hampton City	Franklin City
Mathews County		Newport News City	Isle of Wight County
Middlesex County			Southampton County
Northumberland County			Suffolk City
Richmond County			
Westmoreland County			

If you would like to see service change in a particular locality or area, apply filters in the Baseline Measurement Tool to explore service change across the sub-regions.

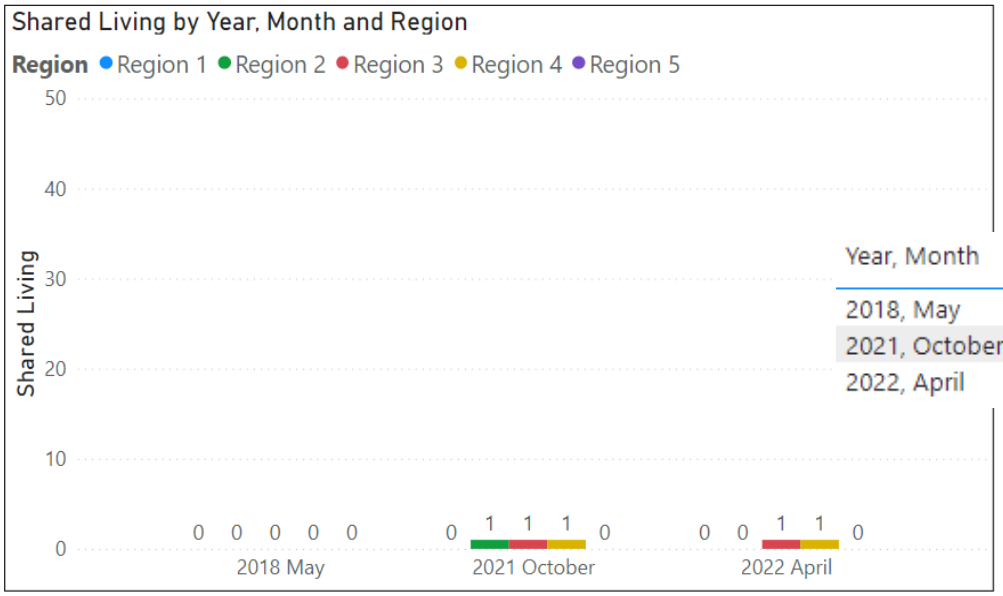
<--- Location--->				<---		
DBHDS Region	Sub Region	CSB	City/County	BI waiver	FIS waiver	C wai
1	1-A	RapA	Caroline County	0	12	3
1	1-A	RapA	Fredericksburg City	2	13	3
1	1-A	RapA	King George County	0	6	2
1	1-A	RapA	Spotsylvania County	3	82	21
1	1-A	RapA	Stafford County	3	75	18
1	1-A	RapR	Culpeper County	1	20	8
1	1-A	RapR	Fauquier County	0	32	5
1	1-A	RapR	Madison County	0	4	1
1	1-A	RapR	Orange County	2	27	4
1	1-A	RapR	Rappahannock County	0	2	9
1	1-B	ALLE	Alleghany County	0	12	3



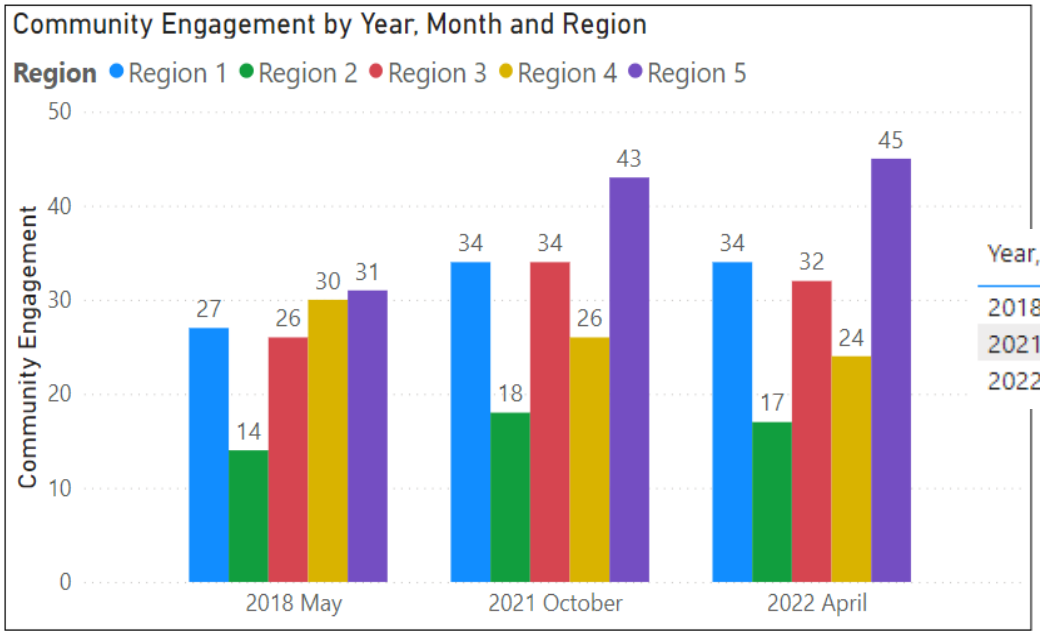
Year, Month	Region 1	Region 2	Region 3	Region 4	Region 5
2018, May	0	0	0	0	0
2021, October	3	3	0	2	4
2022, April	4	3	2	2	3



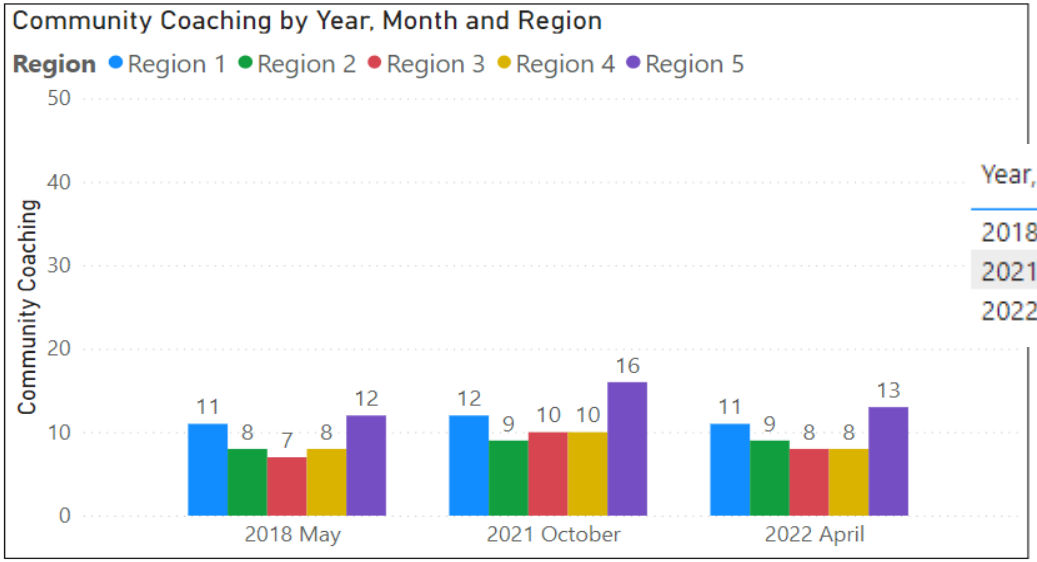
Year, Month	Region 1	Region 2	Region 3	Region 4	Region 5
2018, May	2	1	2	2	5
2021, October	4	4	6	3	8
2022, April	5	4	6	3	9



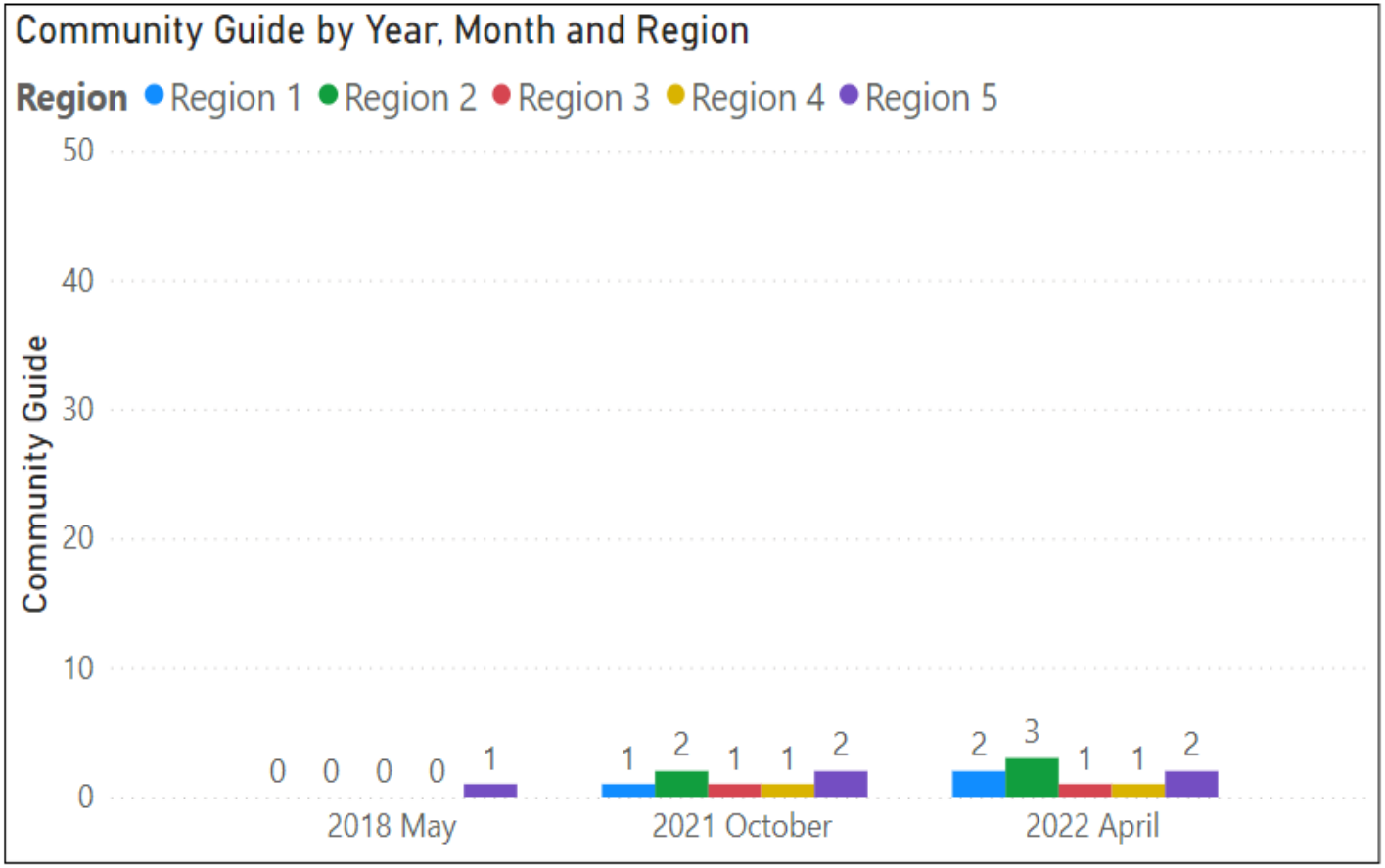
Year, Month	Region 1	Region 2	Region 3	Region 4	Region 5
2018, May	0	0	0	0	0
2021, October	0	1	1	1	0
2022, April	0	0	1	1	0



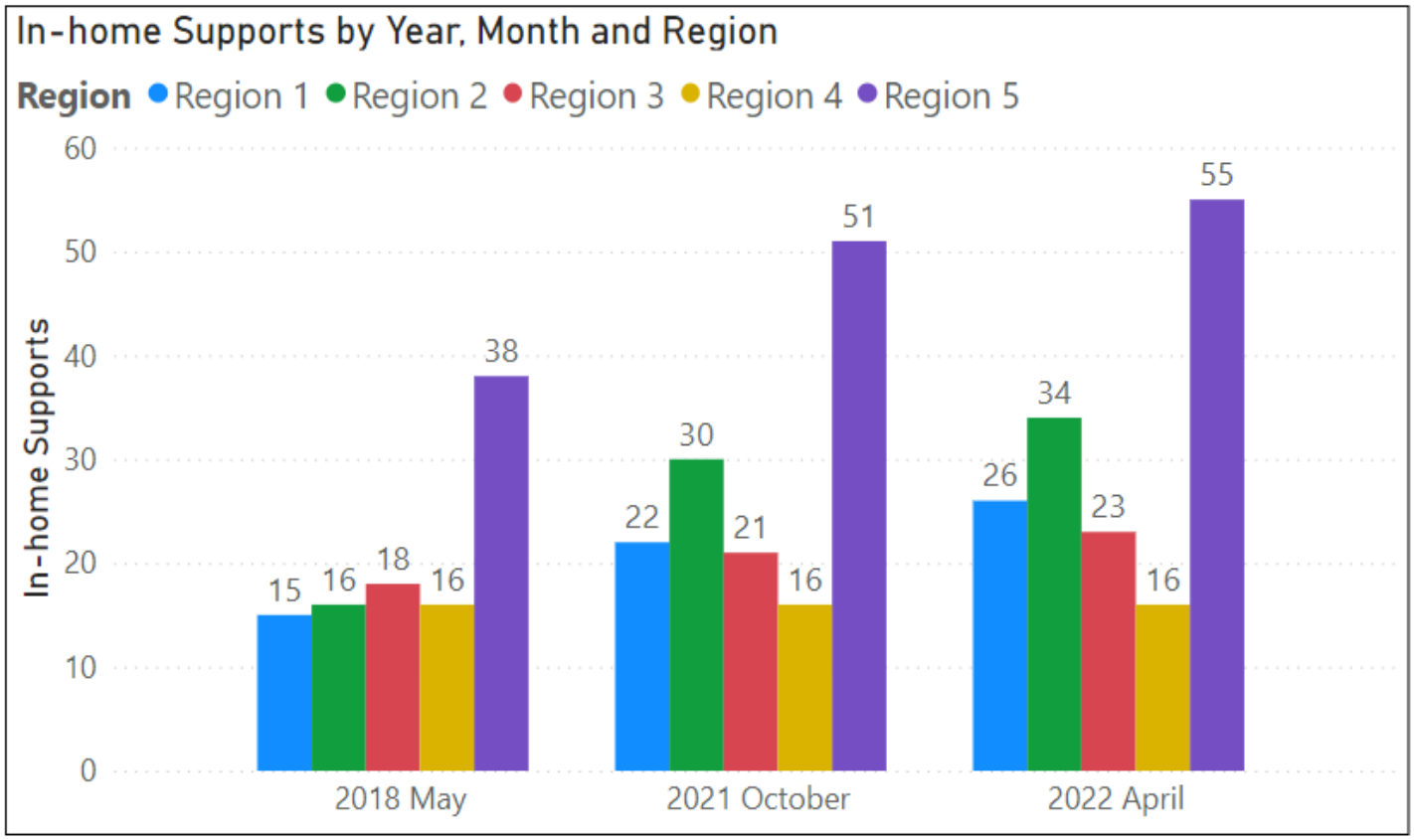
Year, Month	Region 1	Region 2	Region 3	Region 4	Region 5
2018, May	27	14	26	30	31
2021, October	34	18	34	26	43
2022, April	34	17	32	24	45



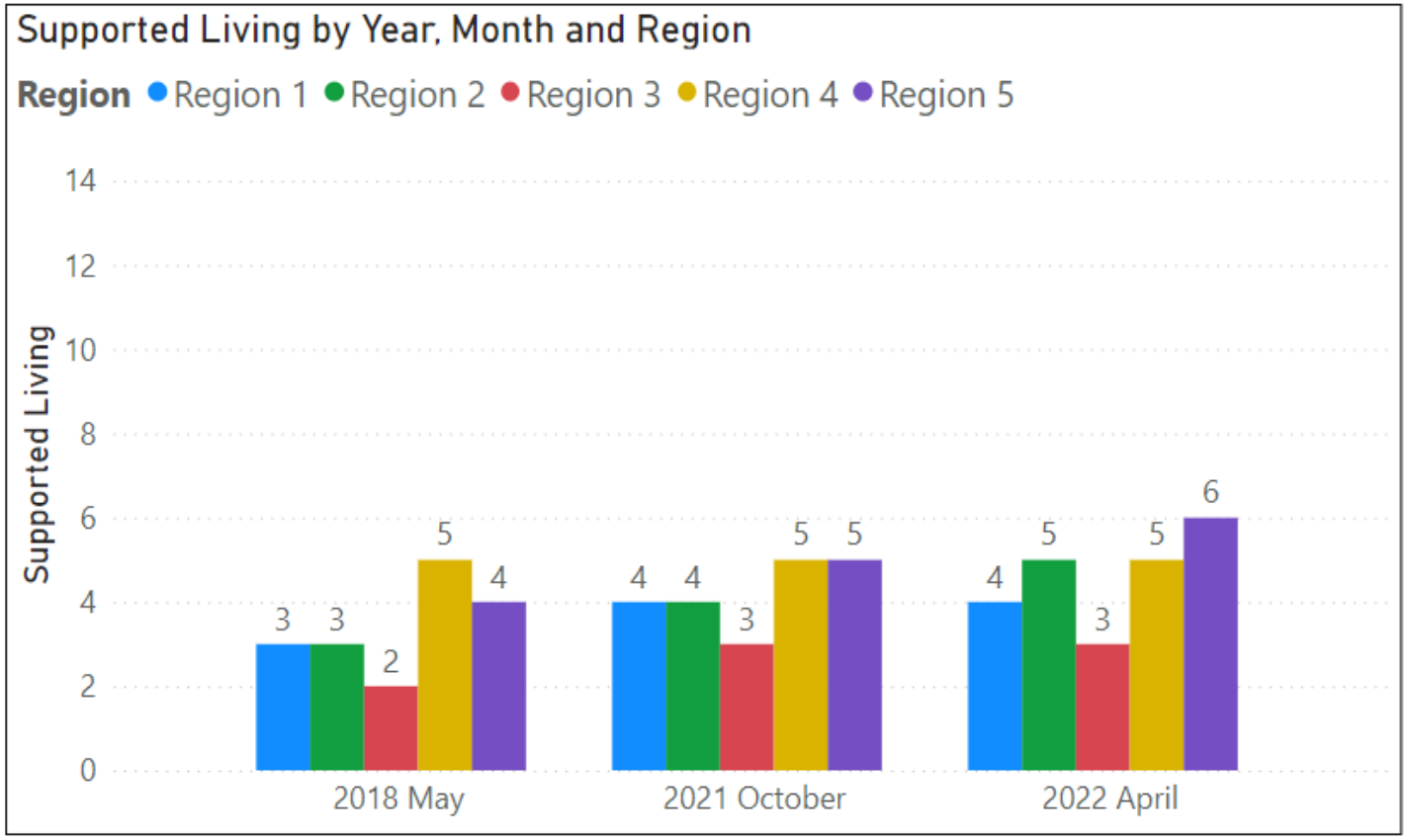
Year, Month	Region 1	Region 2	Region 3	Region 4	Region 5
2018, May	11	8	7	8	12
2021, October	12	9	10	10	16
2022, April	11	9	8	8	13



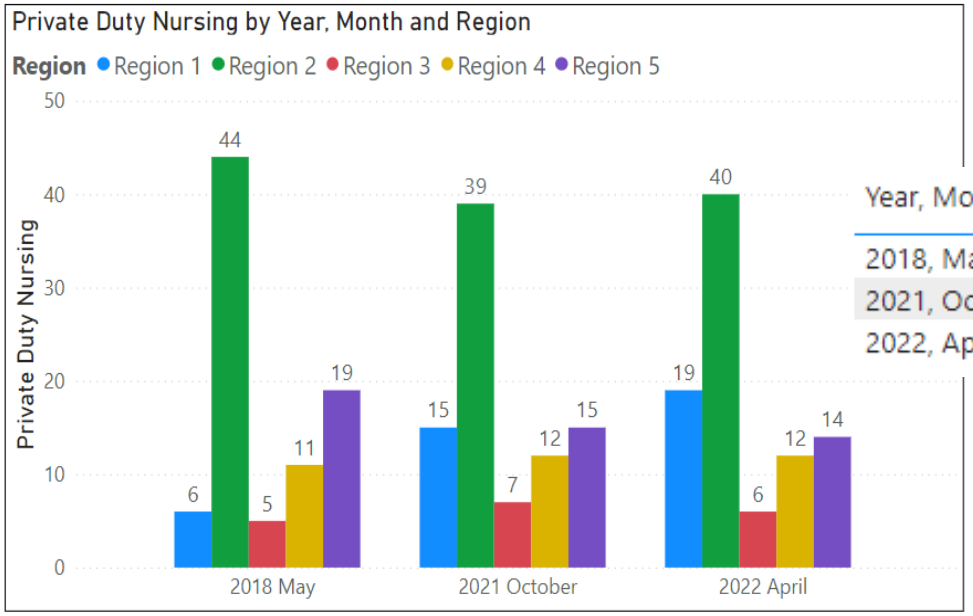
Year, Month	Region 1	Region 2	Region 3	Region 4	Region 5
2018, May	0	0	0	0	1
2021, October	1	2	1	1	2
2022, April	2	3	1	1	2



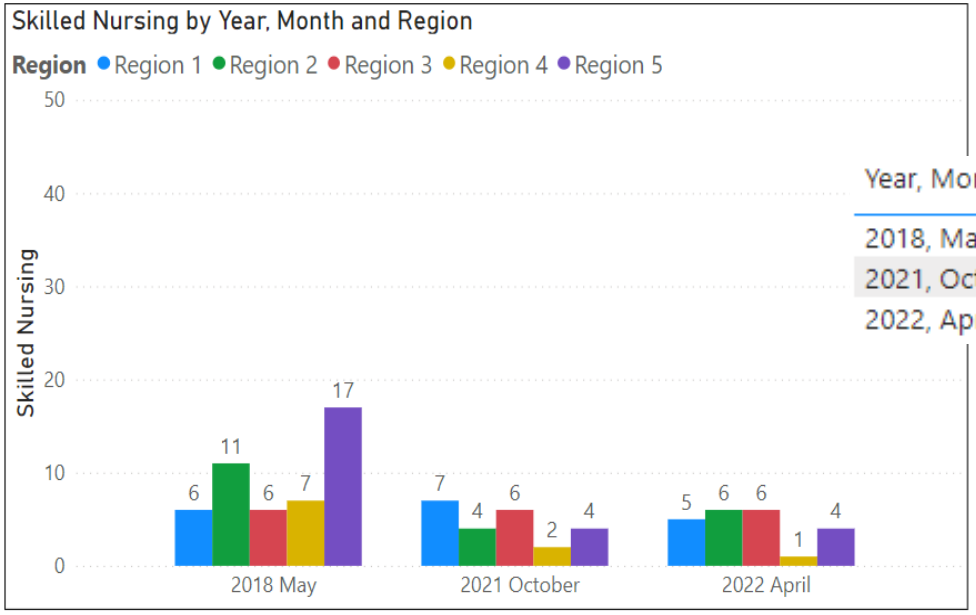
Year, Month	Region 1	Region 2	Region 3	Region 4	Region 5
2018, May	15	16	18	16	38
2021, October	22	30	21	16	51
2022, April	26	34	23	16	55



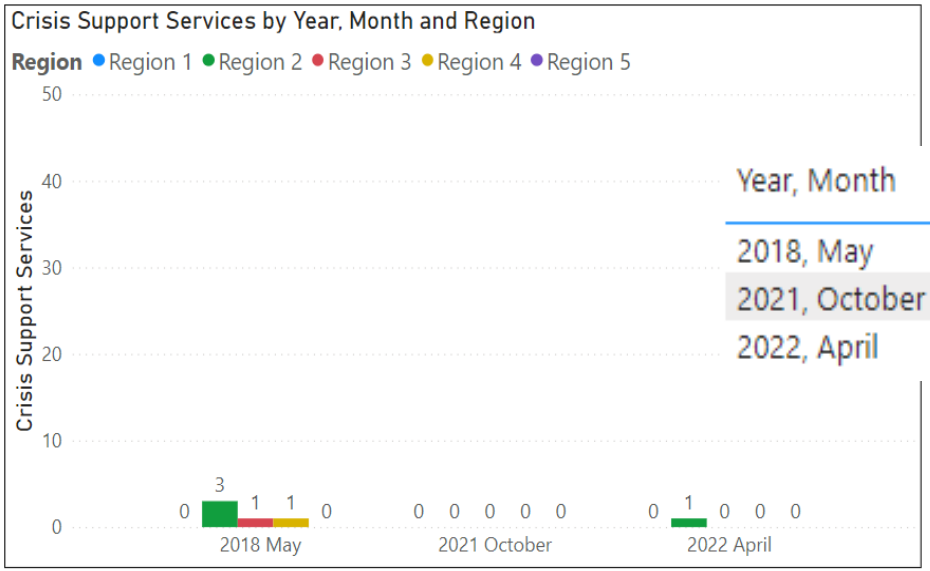
Year, Month	Region 1	Region 2	Region 3	Region 4	Region 5
2018, May	3	3	2	5	4
2021, October	4	4	3	5	5
2022, April	4	5	3	5	6



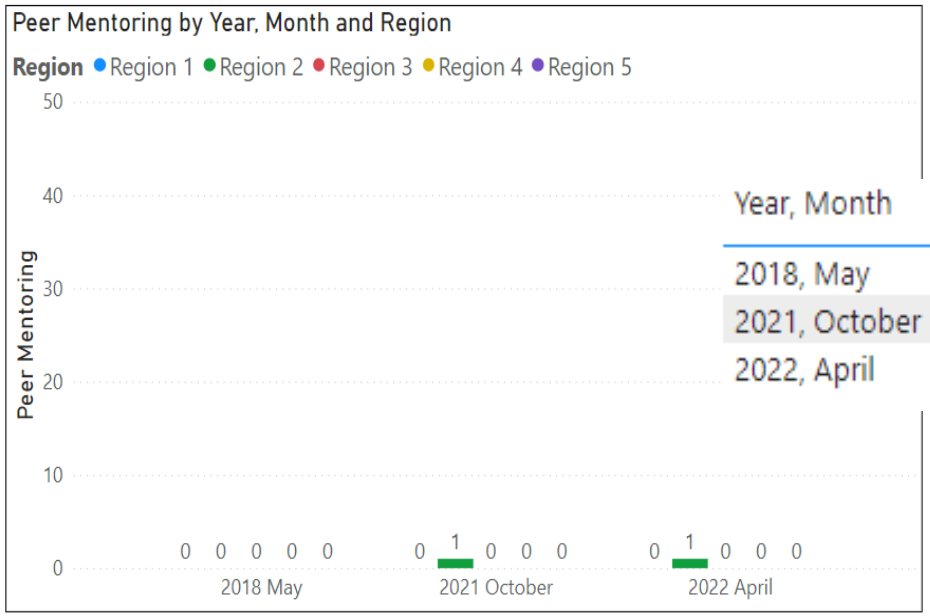
Year, Month	Region 1	Region 2	Region 3	Region 4	Region 5
2018, May	6	44	5	11	19
2021, October	15	39	7	12	15
2022, April	19	40	6	12	14



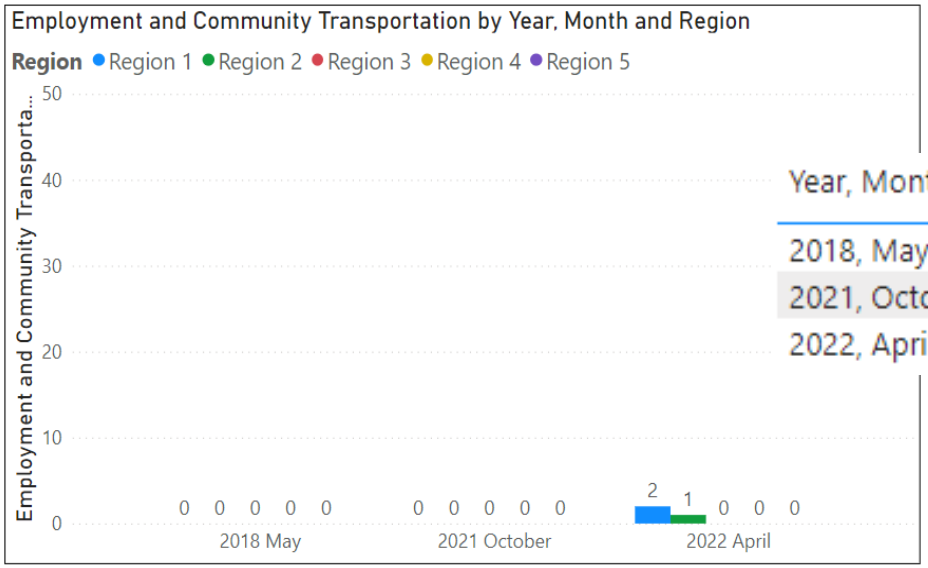
Year, Month	Region 1	Region 2	Region 3	Region 4	Region 5
2018, May	6	11	6	7	17
2021, October	7	4	6	2	4
2022, April	5	6	6	1	4



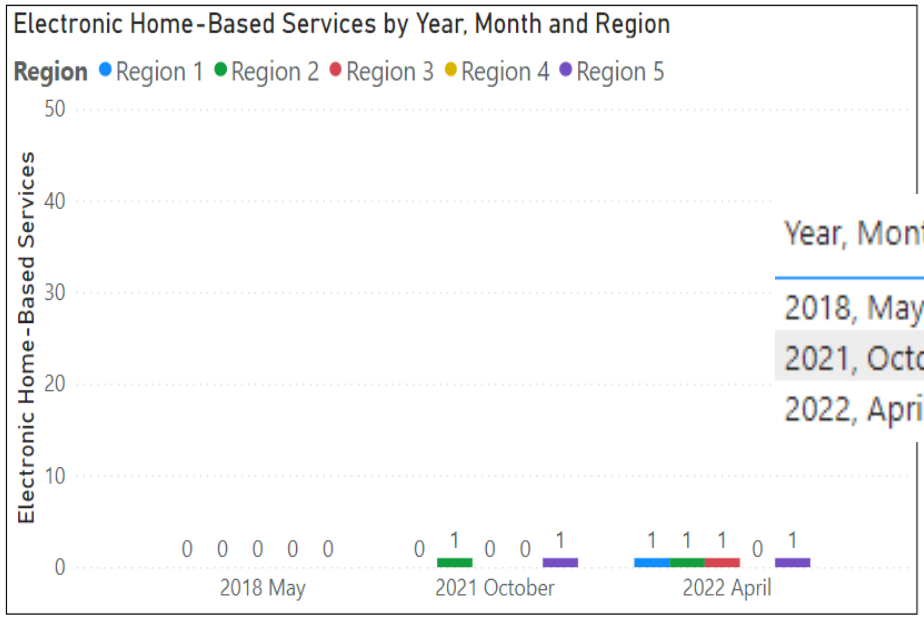
Year, Month	Region 1	Region 2	Region 3	Region 4	Region 5
2018, May	0	3	1	1	0
2021, October	0	0	0	0	0
2022, April	0	1	0	0	0



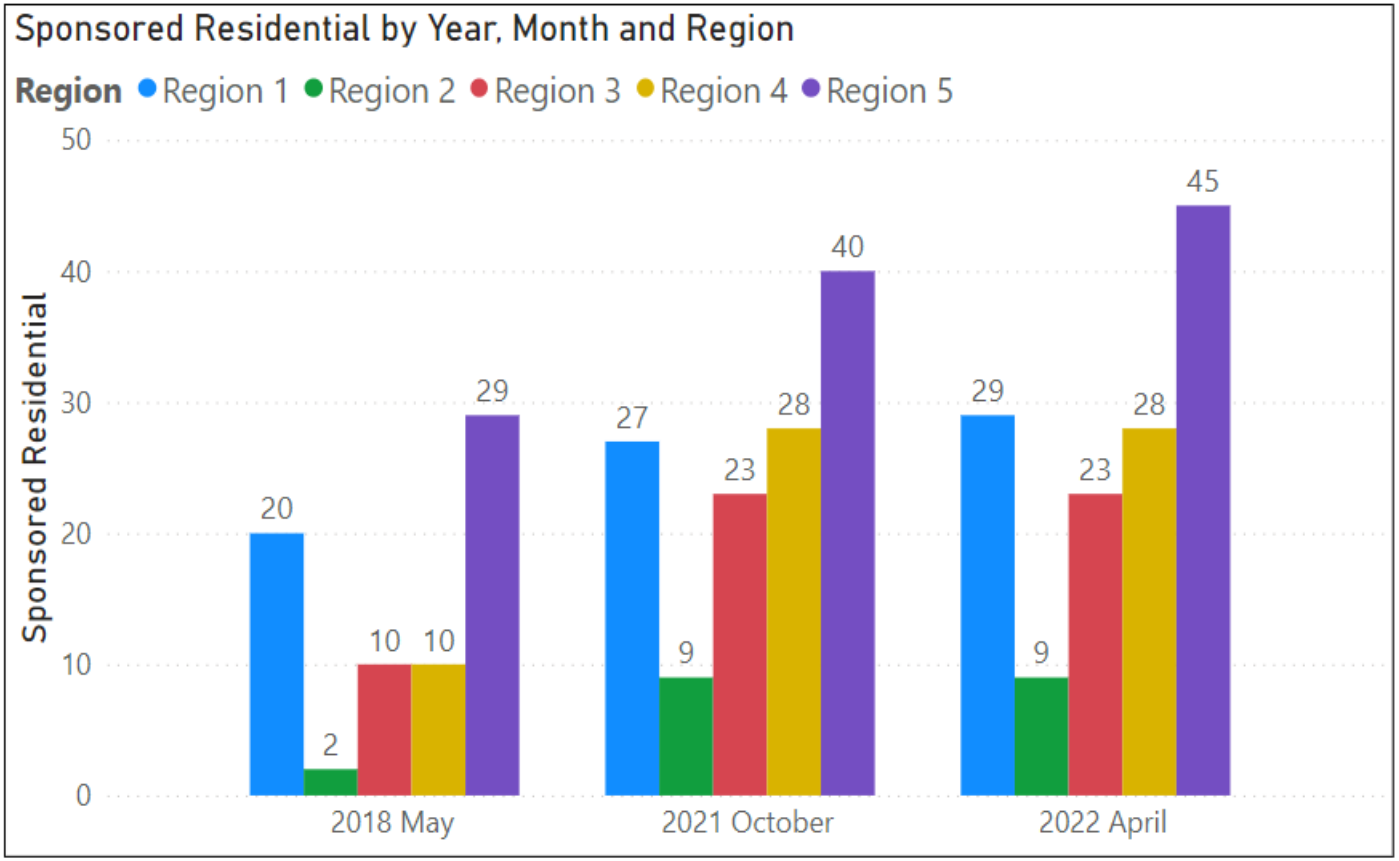
Year, Month	Region 1	Region 2	Region 3	Region 4	Region 5
2018, May	0	0	0	0	0
2021, October	0	1	0	0	0
2022, April	0	1	0	0	0



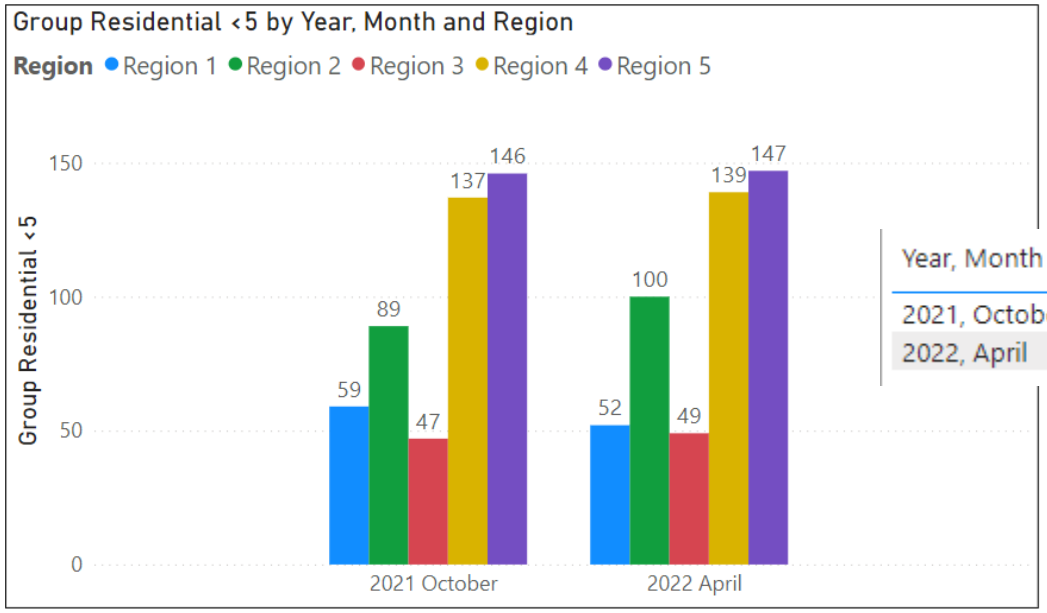
Year, Month	Region 1	Region 2	Region 3	Region 4	Region 5
2018, May	0	0	0	0	0
2021, October	0	0	0	0	0
2022, April	2	1	0	0	0



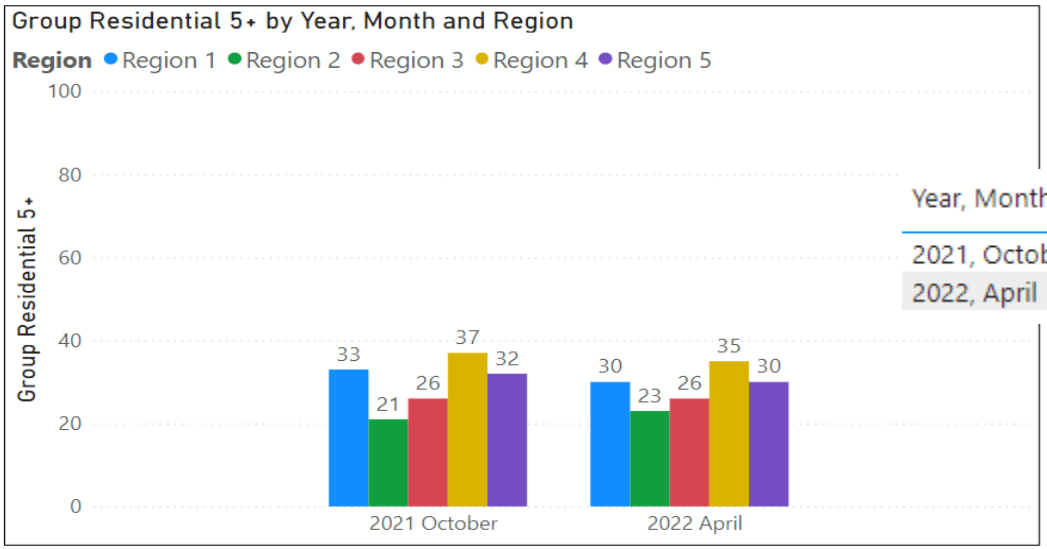
Year, Month	Region 1	Region 2	Region 3	Region 4	Region 5
2018, May	0	0	0	0	0
2021, October	0	1	0	0	1
2022, April	1	1	1	0	1



Year, Month	Region 1	Region 2	Region 3	Region 4	Region 5
2018, May	20	2	10	10	29
2021, October	27	9	23	28	40
2022, April	29	9	23	28	45



Year, Month	Region 1	Region 2	Region 3	Region 4	Region 5
2021, October	59	89	47	137	146
2022, April	52	100	49	139	147

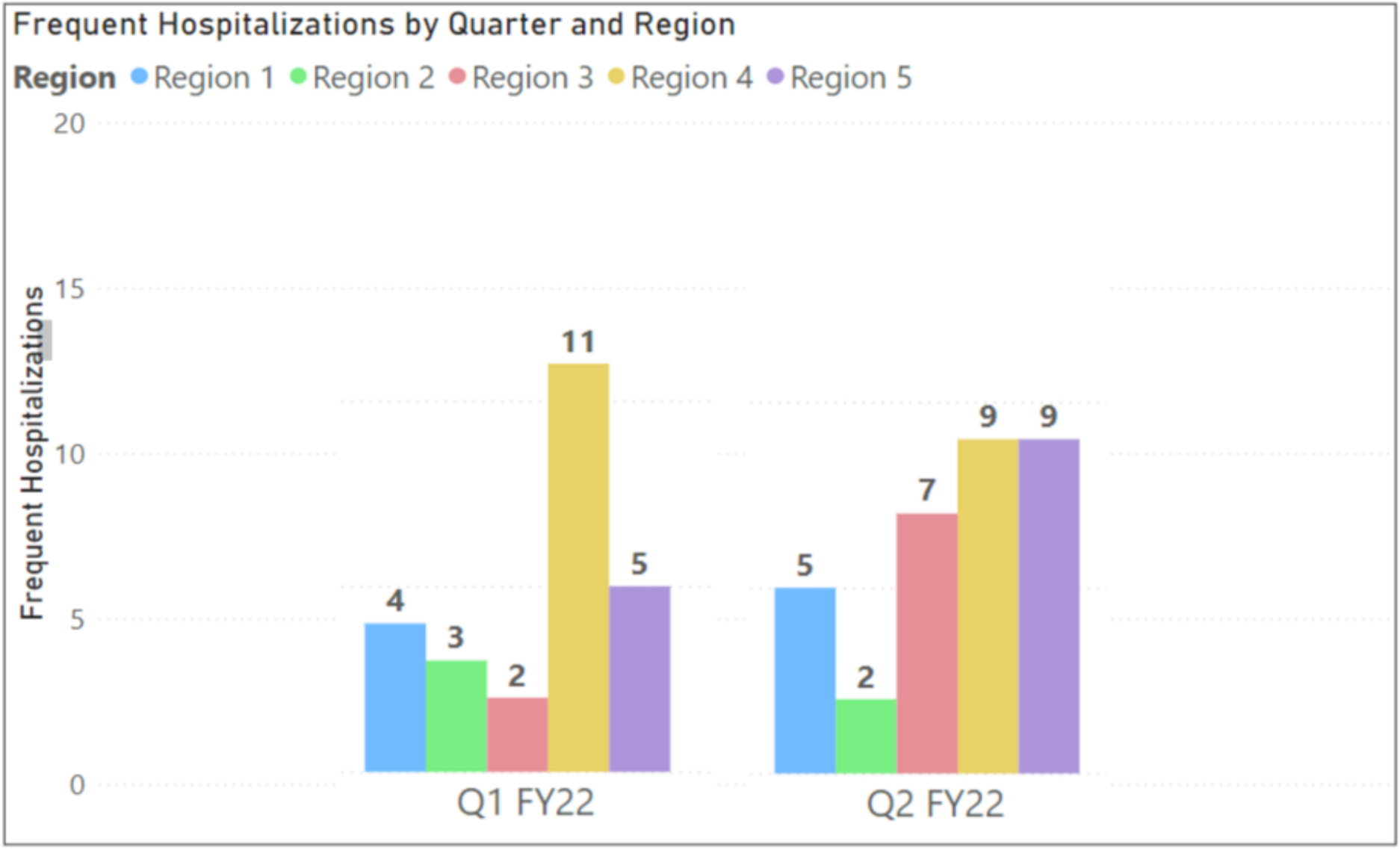


Year, Month	Region 1	Region 2	Region 3	Region 4	Region 5
2021, October	33	21	26	37	32
2022, April	30	23	26	35	30

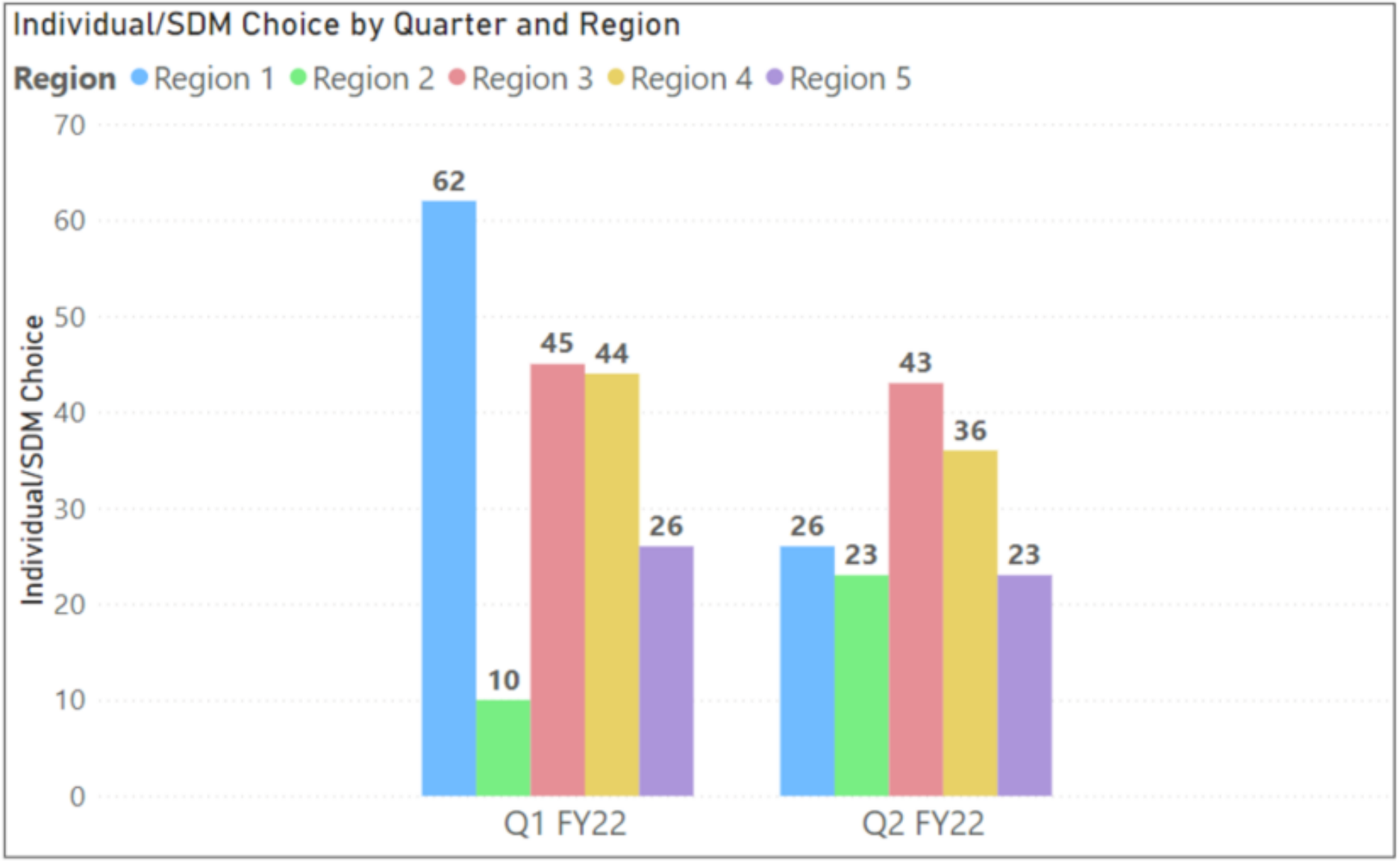
Regional Support Teams

RST Barrier Themes

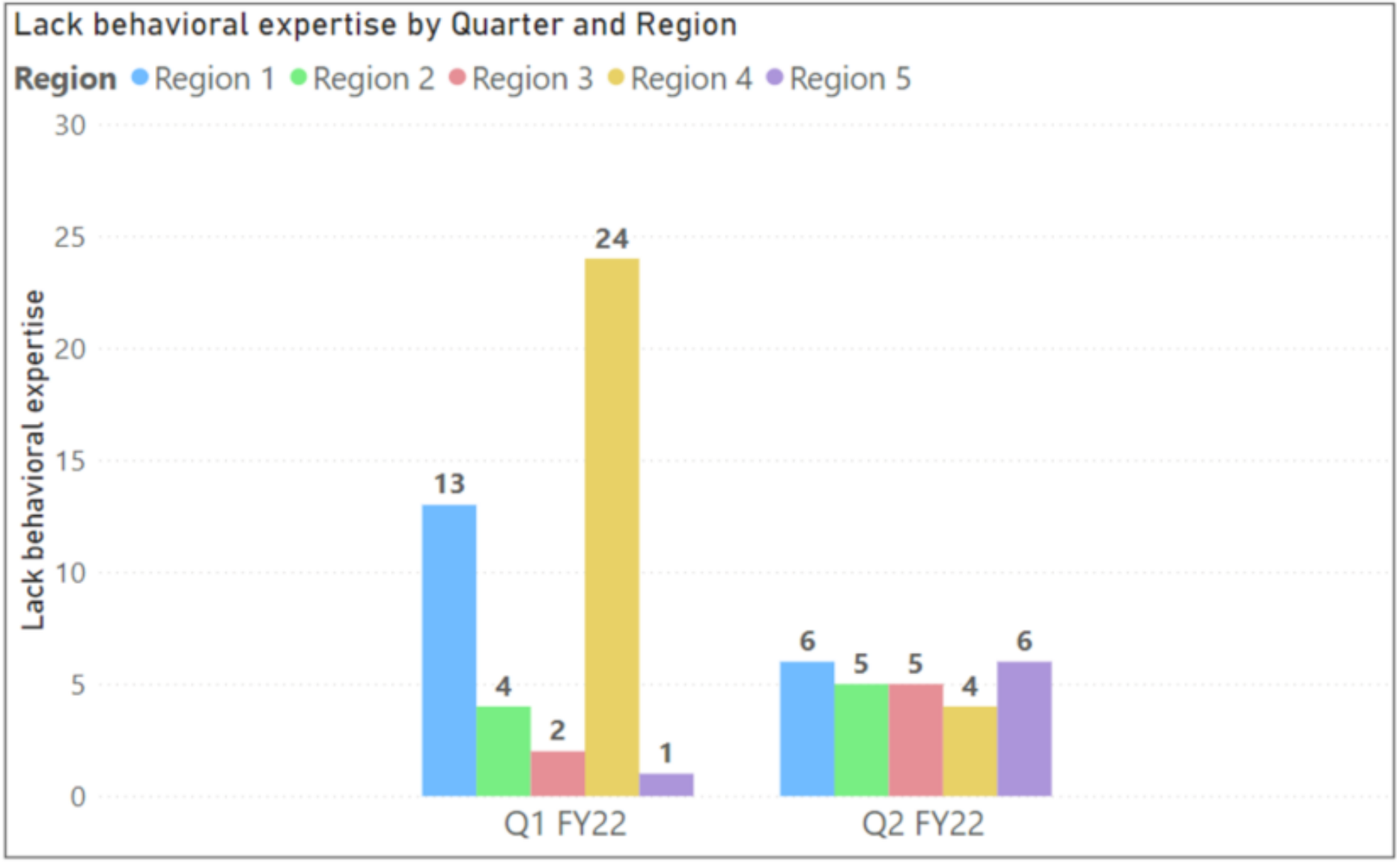
- Individual/SDM Choice
- Lack of provider at referral
- Provider/setting match
- Lack behavioral expertise
- Lack medical expertise
- Lack mental health expertise
- Program readiness
- Frequent Hospitalizations



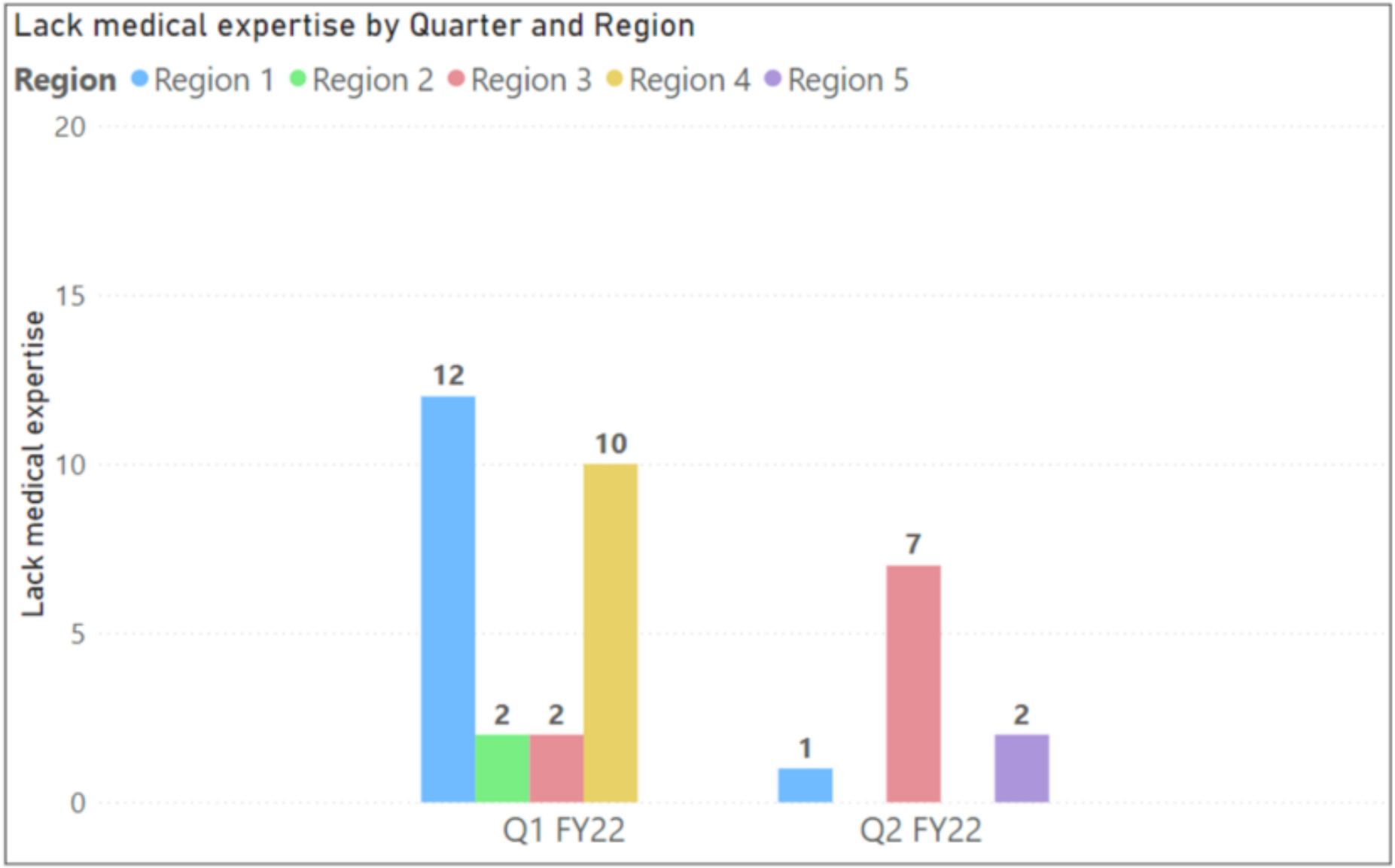
Quarter	Region 1	Region 2	Region 3	Region 4	Region 5
Q2 FY22	5	2	7	9	9
Q1 FY22	4	3	2	11	5



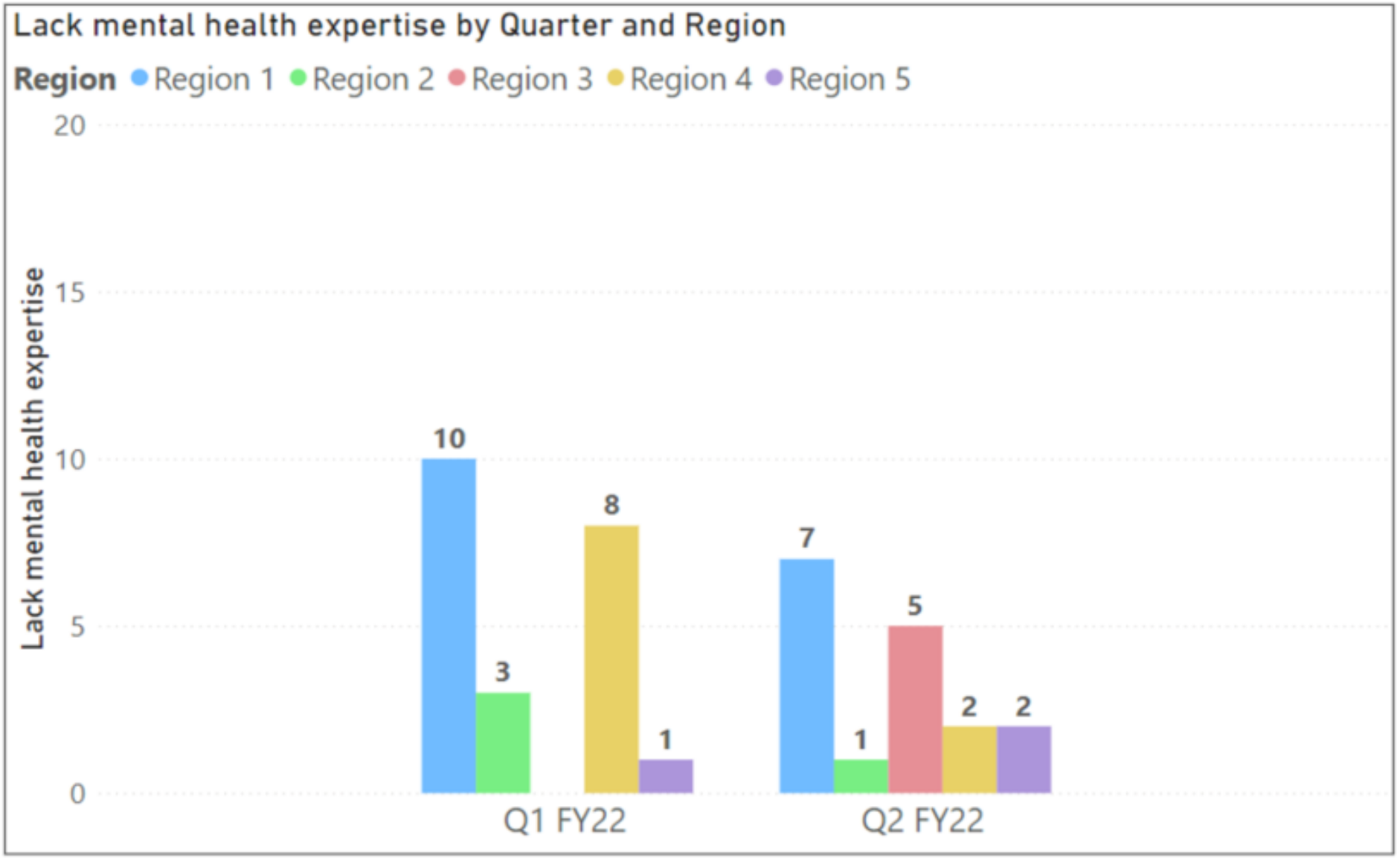
Quarter	Region 1	Region 2	Region 3	Region 4	Region 5
Q1 FY22	62	10	45	44	26
Q2 FY22	26	23	43	36	23



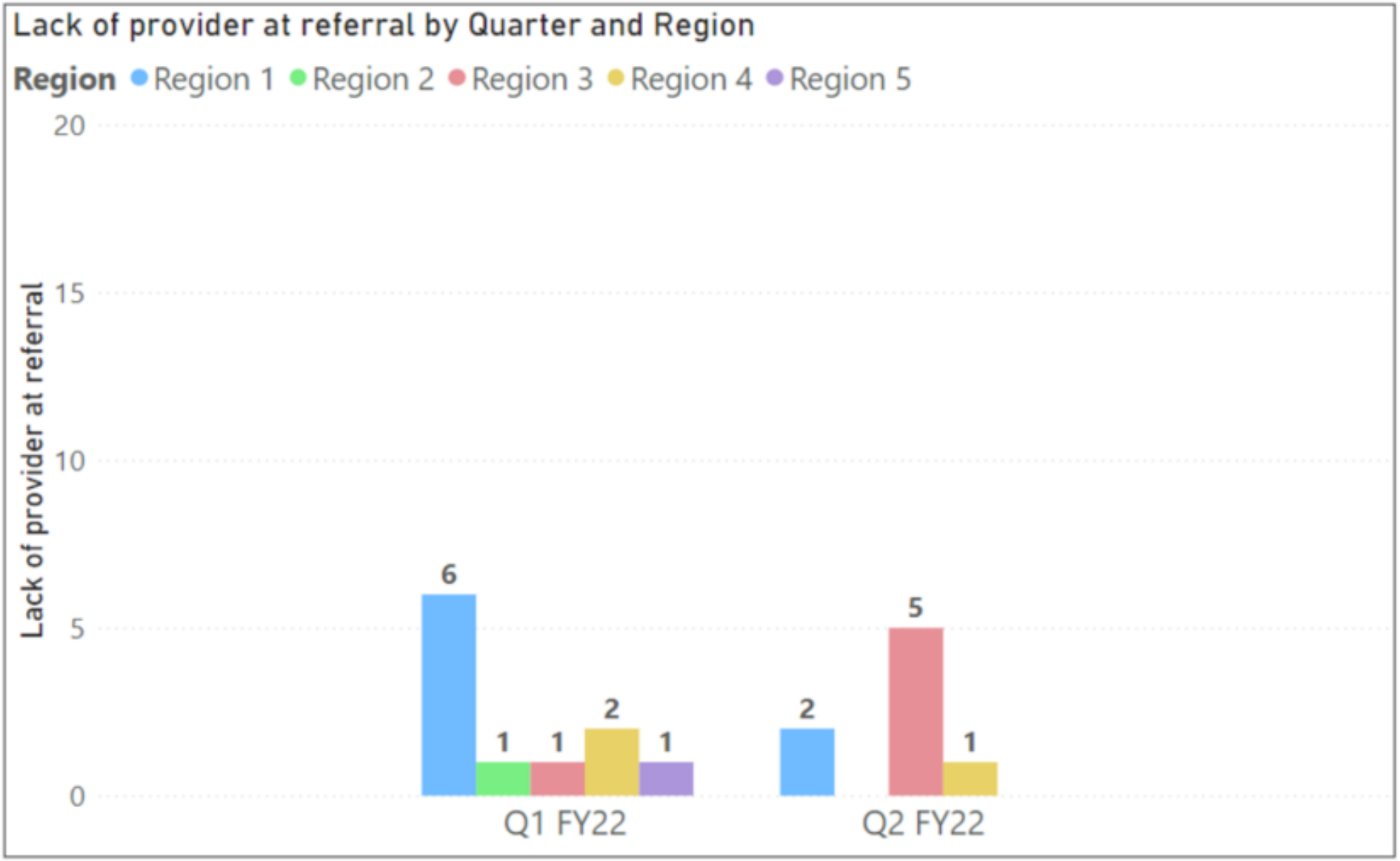
Quarter	Region 1	Region 2	Region 3	Region 4	Region 5
Q1 FY22	13	4	2	24	1
Q2 FY22	6	5	5	4	6



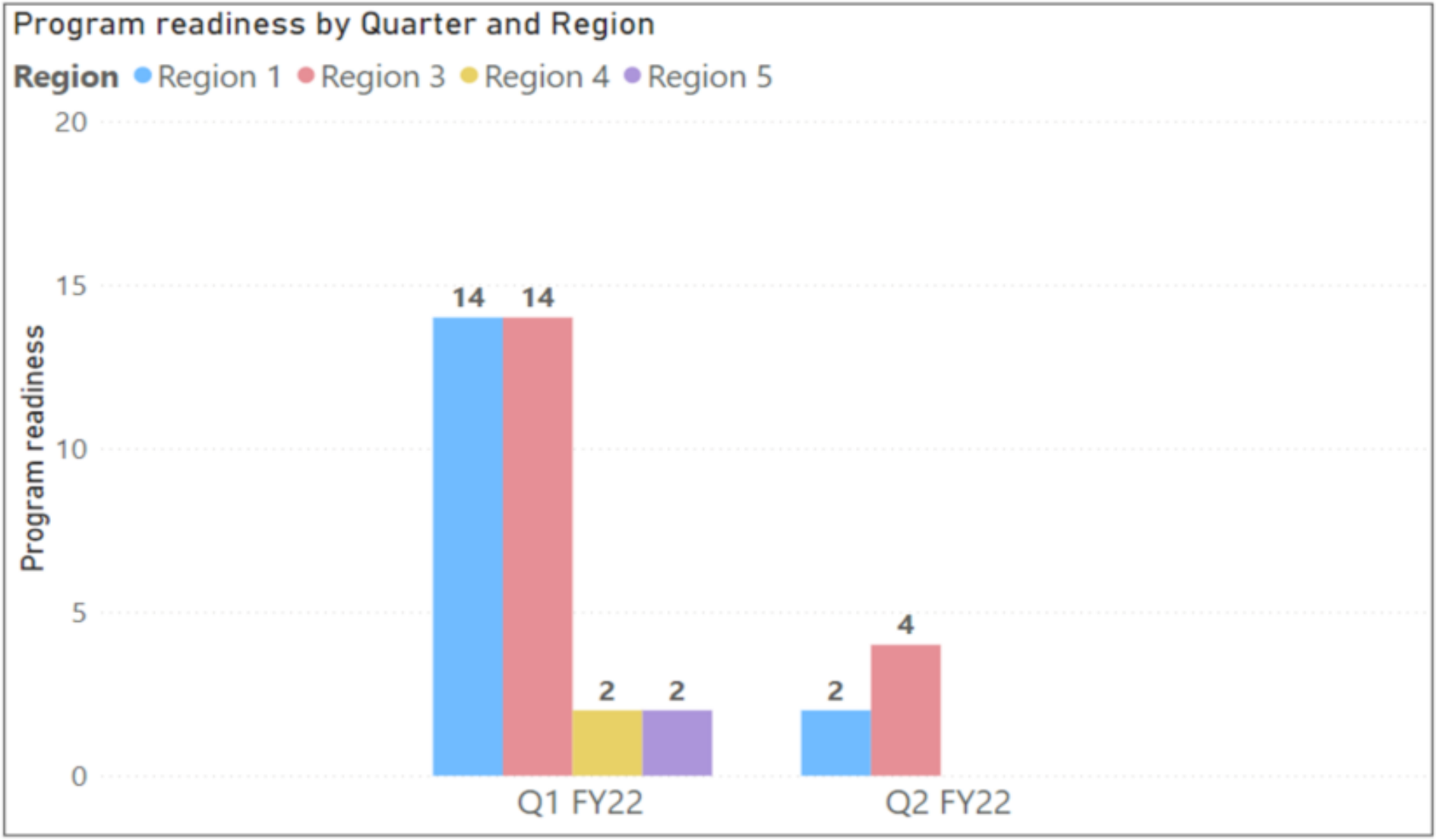
Quarter	Region 1	Region 2	Region 3	Region 4	Region 5
Q1 FY22	12	2	2	10	
Q2 FY22	1		7		2



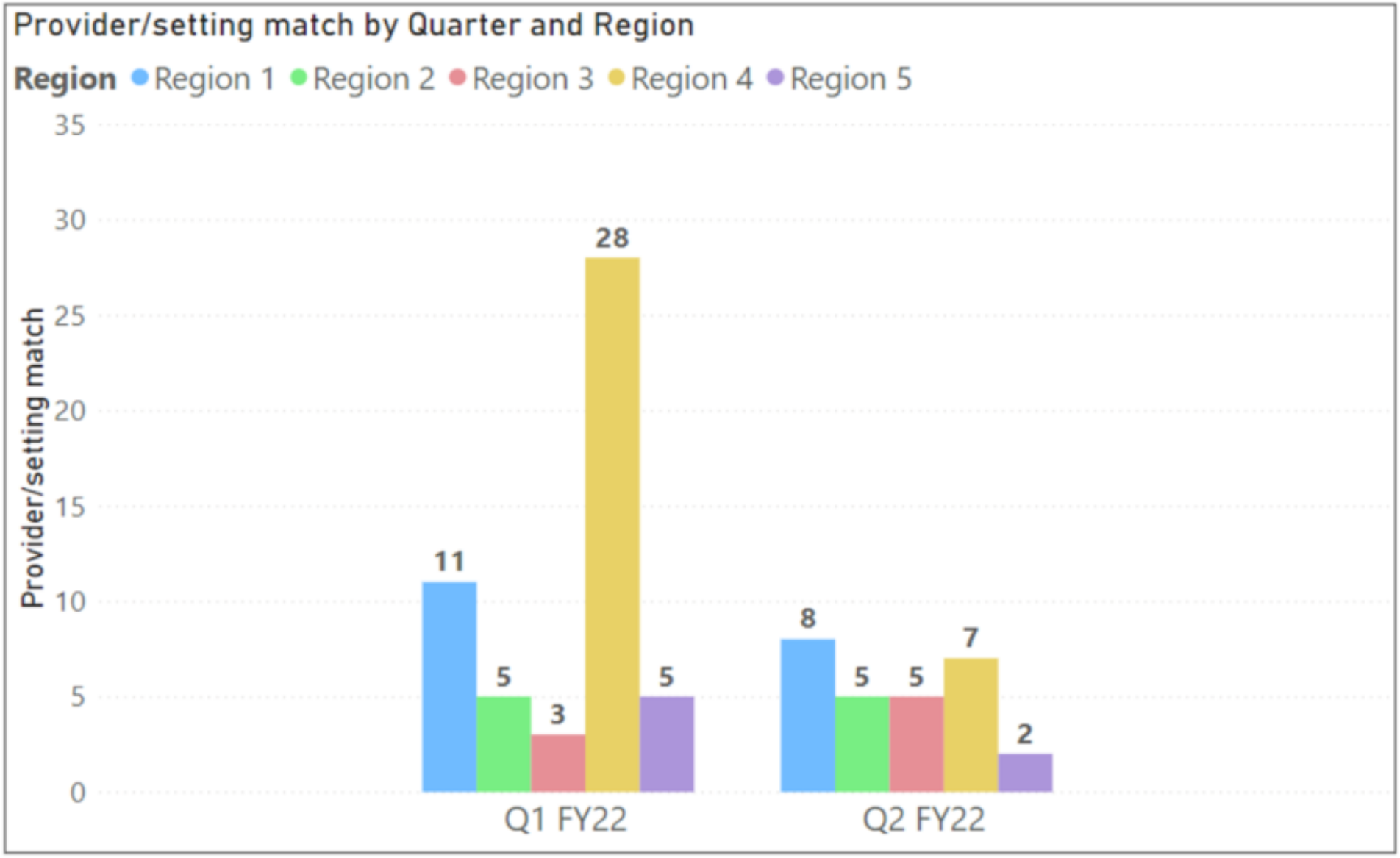
Quarter	Region 1	Region 2	Region 3	Region 4	Region 5
Q1 FY22	10	3		8	1
Q2 FY22	7	1	5	2	2



Quarter	Region 1	Region 2	Region 3	Region 4	Region 5
Q1 FY22	6	1	1	2	1
Q2 FY22	2		5	1	



Quarter	Region 1	Region 3	Region 4	Region 5
Q1 FY22	14	14	2	2
Q2 FY22	2	4		



Quarter	Region 1	Region 2	Region 3	Region 4	Region 5
Q1 FY22	11	5	3	28	5
Q2 FY22	8	5	5	7	2

Themes repeated to include related service, quarter, and region where the barrier was reported

Sum of Barrier Lack of medical expertise	Region 1	Region 2	Region 3	Region 4	Region 5	Grand Total
CD/AD PA	**1**					**1**
Q1 FY22	1					1
Center-based Crisis					**1**	**1**
Q2 FY22					1	1
Group Home	**5**	**2**	**7**	**4**	**1**	**19**
Q1 FY22	4	2	2	4		12
Q2 FY22	1		5		1	7
Independent Living	**1**			**1**		**2**
Q1 FY22	1			1		2
In-Home	**1**			**1**		**2**
Q1 FY22	1			1		2
Private Duty Nursing	**1**					**1**
Q1 FY22	1					1
Shared Living	**1**			**1**		**2**
Q1 FY22	1			1		2
Sponsored	**2**		**2**	**2**		**6**
Q1 FY22	2			2		4
Q2 FY22			2			2
Supported Living	**1**			**1**		**2**
Q1 FY22	1			1		2
Grand Total	**13**	**2**	**9**	**10**	**2**	**36**

Priority Services

	Benefits Planning	Community Coaching	Community Engagement	Community Guide	Electronic Home-Based Services	Employment and Community Transportation	Independent Living Supports	In-home Supports	Peer Mentoring	Shared Living	Supported Living	Crisis Support Services	Private Duty Nursing	Skilled Nursing	Sponsored Residential	Group Residential <5	Group Residential 5+
1-A	2	2	11	0	1	0	1	9	0	0	1	0	14	3	9	14	7
1-B	0	1	7	0	0	0	1	5	0	0	0	0	0	0	9	8	6
1-C	3	5	12	1	0	2	1	8	0	0	3	0	4	1	7	12	12
1-D	2	6	14	1	1	0	2	13	0	0	0	0	1	2	20	26	10
2-A	1	2	4	1	1	0	2	10	1	0	2	0	3	1	2	9	7
2-B	3	8	14	3	1	1	3	27	1	0	2	0	26	2	7	62	13
2-C	0	0	6	2	1	0	3	12	0	0	0	0	10	2	2	13	3
2-D	2	2	6	1	1	0	3	16	0	0	1	1	20	3	5	37	7
3-A	0	4	12	1	0	0	3	11	0	0	0	0	3	2	10	15	6
3-B	1	4	13	0	1	0	3	14	0	1	2	0	1	1	15	24	13
3-C	0	3	7	0	0	0	0	6	0	0	1	0	4	3	8	7	4
3-D	1	0	9	0	1	0	0	5	0	0	0	0	3	1	9	12	7
4-A	2	8	18	1	0	0	3	13	0	1	5	0	10	1	24	106	29
4-B	0	0	4	0	0	0	0	4	0	0	0	0	0	0	10	6	2
4-C	0	0	5	0	0	0	0	4	0	0	0	0	1	0	3	6	5
4-D	0	0	10	0	0	0	0	6	0	0	0	0	3	0	13	48	6
5-A	2	0	8	1	1	0	0	4	0	0	1	0	2	1	7	9	5
5-B	0	1	3	0	0	0	0	1	0	0	1	0	1	0	4	6	3
5-C	0	3	15	0	1	0	1	17	0	0	2	0	3	1	24	22	8
5-D	3	11	33	2	1	0	8	46	0	0	2	0	13	2	38	120	18

Opportunities

Priority Services and related Regions
Benefits Planning – Regions 3, 4, and 5
Community Guide – Regions 1, 3, and 5
Electronic Home-Based Supports – Regions 1, 2, 3, 4, and 5
Employment and Community Transportation – Regions 1, 2, 3, 4, and 5
Independent Living Supports – Regions 1, 4, and 5
Peer Mentoring - Regions 1, 2, 3, 4, and 5
Shared Living - Regions 1, 2, 3, 4, and 5
Supported Living - Regions 1, 2, 3, 4, and 5
Crisis Support Services - Regions 1, 2, 3, 4, and 5
Skilled Nursing - Regions 1, 3, 4, and 5

Notable Updates

- Provider growth has slowed through the pandemic as seen in service growth data.
- Methods of calculating service availability have been updated based on individual residence, which provides more insight into provider reach.
- The measure related to at least 90% of individuals new to the waivers, including for individuals with a “supports need level” of 6 or 7, since FY16 are receiving services in the most integrated setting” as met for the first time
- The data source used for calculating DSP training and competencies moved from the Department of Medical Services to Quality Services Reviews.
- Jump-Start funding is being expanded to support the growth of children’s sponsored residential homes and behavioral therapeutic consultation.

Next Steps

- continuing a quality improvement initiative focused on increasing the use of ECT across all regions
- updating the Jump-Start funding program to include funding for children's sponsored homes and behavioral TC Services
- working directly with providers to address barriers to service provision with a concentrated focus on Community Guide, ECT, Peer Mentoring, Crisis Supports Services, and Skilled Nursing
- updating and posting online the core provider training modules for all DD waiver services
- developing an ISP Manual for individuals and families for use regardless of access to waiver services
- continued participation in the community of practice initiative around Charting the Lifecourse©
- increasing the number of providers per region identified as having expertise to support people with complex needs

Questions & Suggestions

For more information, visit Provider Development online at

http://www.dbhds.virginia.gov/developmental-services/provider-development