



Virginia Department of
Behavioral Health &
Developmental Services

Provider Data Summary
Semi-Annual Report

State Fiscal Year 2021
November 1, 2020 to April 30, 2021



Provider Data Summary

Semi-Annual Report

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Introduction

This is the sixth Provider Data Summary Report that provides updates on the status of DD Waiver service availability and activities completed by the Office of Provider Development (OPD) in the Division of Developmental Services (DDS) at the Department of Behavioral Health and Developmental Services (DBHDS).

Executive Summary

As with previous reports, the focus is on identifying service development needs based on a review of developmental disability (DD) waiver population and authorization data in each locality in Virginia. The “Baseline Measurement Tool (BMT),” which is used by OPD in conducting this review, has been updated to include the data from 11/1/20 to 4/30/21.

Providers are encouraged to review the BMT in conducting market research and in strategic planning efforts. Provider Data Summary webinars continue on a semiannual basis to provide a forum for sharing the results of ongoing analysis of the opportunities for DD services development across all regions. Webinars include a basic overview of findings, provide support on using the data provided, and encourage the development of business acumen in the DD provider community (for more information see <http://www.hcbsbusinessacumen.org/>.)

As with previous reports, there is consideration of a subset of DD Waiver services considered to be more integrated or critical, which include: Benefits Planning, Community Coaching, Community Engagement, Community Guide, Electronic Home-Based Services, Employment and Community Transportation, Independent Living Supports, In-home Supports, Peer Mentoring, Shared Living, Supported Living, Crisis Support Services, Private Duty Nursing, Skilled Nursing, and Sponsored Residential.

Following the Executive Summary, this report provides data visualizations in three sections: Key Performance Measures, Regional Data, and Identified Gaps. The Executive Summary provides updates on various efforts to support provider development, the Key Performance Measures section focuses on measures designed to track Virginia’s success in moving to more integrated options, the Regional Data section provides information specific to each region around

availability, and the Identified Gaps section encourages the exploration of opportunities based on barriers identified through the Regional Support Team referral process.

The Provider Data Summary Report provides a means to track provider development efforts and communicate changes observed in the DD services system over time. In order to more effectively accomplish its mission, Provider Development was reorganized into three distinct capacity-building teams at the following levels - Individual, Provider, and System.

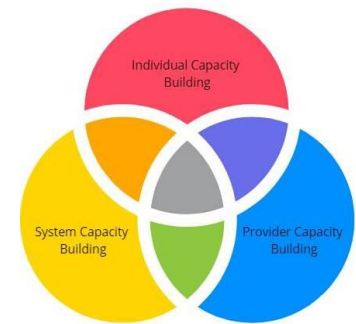
In February 2020, the reassignment of Community Resource Consultants (CRCs) occurred across these three areas, providing access to one CRC in each capacity-building area per region.

Primary outcomes include:

Individual: People with developmental disabilities live personally meaningful lives in their community of choice.

Provider: Providers of developmental disability waiver services have access to information and technical assistance that supports best practices.

System: DBHDS provides resources for supports coordinators and providers that are based on promising and best practices in supporting people with developmental disabilities in Virginia.



A CRC contact chart, which provides more detail about team activities, is available online under Announcements at <https://dbhds.virginia.gov/developmental-services/provider-development>.

Data in this report are compared across three points in time – Baseline 2018, October 2020, and April 2021 so that a more meaningful understanding of progress can be achieved. This report provides a means to share Virginia's success in meeting measures established under the Settlement Agreement. Measures in this report include:

- Data continues to indicate an annual 2% increase in the overall DD waiver population receiving services in the most integrated settings
- Data continues to indicate that at least 90% of individuals new to the waivers, including for individuals with a “supports need level” of 6 or 7, since FY16 are receiving services in the most integrated setting
- The Data Summary indicates an increase in services available by locality over time
- 86% of people with a DD waiver, who are identified through indicator #13 of III.D.6, desiring a more integrated residential service option (defined as independent living supports, in-home support services, supported living, and sponsored residential) have access to an option that meets their preferences within nine months

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- 95% of provider agency staff meet provider orientation training requirements
- 95% of provider agency direct support professionals (DSPs) meet competency training Requirements
- At least 95% of people receiving services/authorized representatives participate in the development of their own service plan
- At least 75% of people with a job in the community chose or had some input in choosing their job
- At least 86% of people receiving services in residential services/their authorized representatives choose or help decide their daily schedule
- At least 75% of people receiving services who do not live in the family home/their authorized representatives chose or had some input in choosing where they live
- At least 50% of people who do not live in the family home/their authorized representatives chose or had some input in choosing their housemates

In addition to the above measures, we have included a variety of data about the individuals in the DD population, as well as the providers who are approved to support them. These additions align with requirements set forth in the Settlement Agreement joint filing from January 2020 (per V.D.6).

DBHDS has continued to make progress with various initiatives designed to improve DD waiver provider capacity in Virginia. The following list highlights the status of Provider Development activities since the last report:

The My Life My Community (MLMC) Provider Database and Provider Designation Process were launched on November 15, 2019. All DD Waiver providers are encouraged to register on the database, which will serve as the centralized location for finding DD services in Virginia. As of April 2021, 155 providers registered and have DD Professional Membership at the MLMC Provider Database. Collectively, four providers hold badges in Autism, Accessibility, Behavioral Support, and Complex Health Supports. To date, twenty-five providers have passed surveys, and for some providers the next step is to submit the required evidential documents. Providers can check their status on the database and, if needed, register at the following location:

<http://mylifemycommunityvirginia.org/taxonomy/mlmc-menu-zone/verify-or-register-new-provider-profile>.

The Office of Provider Development continues to hold statewide Provider Roundtable meetings quarterly via webinar. The November 2020 Provider Roundtable was attended by 387 participants, and the February 2021 Roundtable had 500 participants. These meetings serve as a forum to exchange information about topics impacting providers and support coordination, as well as provide space for shared learning.

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Provider Development Activities from November 1, 2020 to April 30, 2021 included Community Resource Consultants meeting with 19 unique providers seeking to diversify or expand services. Region 1 had one provider, Region 3 had two providers, Region 4 had eight providers, Region 5 had seven providers, and one provider is offering services statewide. The Developmental Disabilities Waiver services being added by current providers or started by new providers are Peer Mentor Supports (1), Group Home (3), Group Home with Skilled Nursing (1), Electronic Home Based Services (2), Therapeutic Consultation – Speech (2), Therapeutic Consultation – Behavior Supports, Employment & Community Transportation (2), Agency Directed Personal Assistance (2), Agency Directed Respite (1), Benefits Planning (2), Community Engagement (1), In-Home Supports (3), Independent Living Supports (1), Community Guide (2), Supported Living (1), and Sponsored Residential (1). Barriers include COVID-19, lack of detailed regulations, unsure of responsibilities of administering agency, staffing, American Sign Language supports, wheelchair accessibility, and individual Speech Pathology sessions under the DD Waiver are not reimbursable.

Regarding the status of Virginia's efforts to implement the two remaining waiver services, Employment and Community Transportation forms and processes have been developed, a Medicaid Memo is forthcoming. While there are no authorizations for Peer Mentoring yet, the Arc of Virginia has initiated the training of Peer Mentors. CRCs are available to work with providers interested in being an administrative agency for this service.

The Jump-Start Funding Program has awarded \$1,350 for during the reporting period. Three applications were reviewed between November 2020 and April 2021, and all three are pending revisions. Funds continue to be available to assist providers with expansion of integrated services in all regions, now including Skilled Nursing and Private Duty Nursing services. Program requirements have been revised to allow for application prior to the identification of individuals intending to use the new and/or expanded services. Information on how to apply, JumpStart funding requirements, and the JumpStart Calculator can be accessed at <http://dbhds.virginia.gov/developmental-services/provider-development>.

The Office of Provider Development held its third Provider Readiness Education Program (PREP) in January 2021 to orient new providers to the DD Waiver service system. This invitational training was attended by 54 providers. The next PREP training will tentatively occur July 2021.

Five regional webinars were held in November 2020 to review the updated training and competency requirements in the DSP and DSP Supervisor DD Waiver Orientation and Competencies Protocol, dated March 6, 2020, with a sixth invitational webinar held in January 2021 for providers who had received citation in FY 19 regarding the DSP Orientation Training and Competencies. These webinars were attended by 595 people. A video recording of the

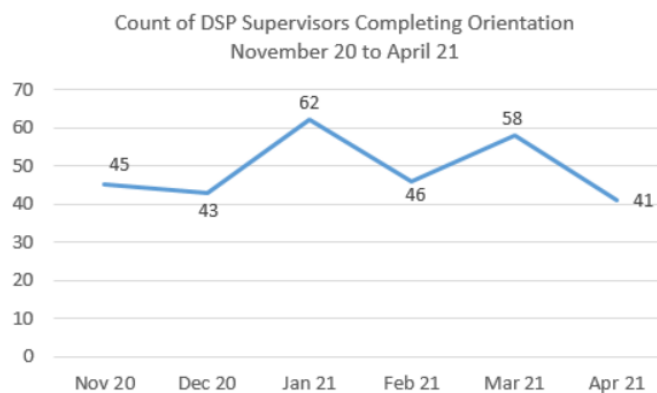
webinar alongside a FAQ document and a copy of the PowerPoint have been uploaded to the Provider Development webpage <https://dbhds.virginia.gov/developmental-services/provider-development>.

In order to continue to adapt to distance learning needs due to the COVID-19 pandemic, the Office of Provider Development continues to work to create virtual methods of providing training to providers throughout the Commonwealth. On-demand Part V training launched in January 2021 in the Commonwealth of Virginia Learning Center (COVLC). To date, over 700 people have completed this training. In addition to on-demand training, the Office of Provider Development has held nine live, instructor-led Part V Trainings via Zoom attended by 192 people. Two webinars were held for Support Coordinators to review changes to the ISP 3.2 in WaMS, attended by 665 people.

Instructor Led Remote (virtual) versions of the Community Connections and Person Centered Thinking classes have been developed by The Learning Community for Person Centered Practices (TLCPCP). To register for one of these classes, visit <http://www.personcenteredpractices.org/>. The Office of Provider Development worked alongside the Partnership for People with Disabilities at VCU to adapt the Plan Facilitation curriculum to an Instructor Led (virtual) format, which was piloted in April 2021 with 12 participants.

The DSP Supervisory Training was updated and expanded to meet indicators of the DOJ Settlement Agreement, and it was made available on the Commonwealth of Virginia Learning Center (COVLC) July 1, 2020. This training consists of 3 modules that take approximately 2 ½ hours to complete. It is mandatory for new DSP Supervisors and optional for DSP Supervisors who have already received a certificate of completion of the previous version of the training in COVLC. Supervisory completion rates are included in the chart below.

Method: A data set obtained from the Commonwealth of Virginia Learning System is filtered to identify the number of individual supervisors who completed the Supervisory Training Module 3, which includes the knowledge-based test. The test must be passed as 80% or higher for successful completion.



Next steps for Provider Development include:

- developing and seeking approval for a quality improvement initiative focused on increasing the use of Employment and Community Transportation across all regions
- working directly with providers to address barriers to service provision with a concentrated focus on Community Guide, Employment and Community Transportation, Peer Mentoring, Crisis Supports Services, and Skilled Nursing
- updating and posting online the core provider training modules for all DD waiver services
- producing and distributing a searchable PDF version of the DD Case Management Manual
- continued participation in the community of practice initiative around Charting the Lifecourse©
- incorporating Business Acumen practices into provider development efforts
- increasing the number of providers per region identified as having expertise to support people with complex needs

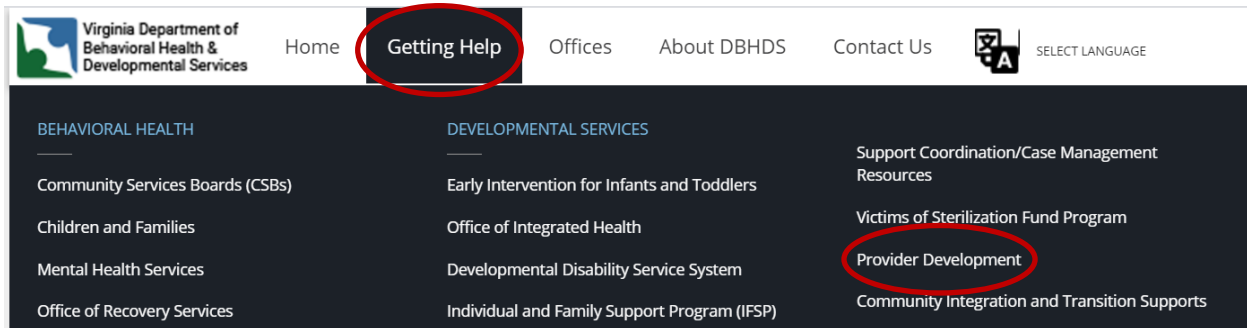
Notable updates in this report include:

- Between FY18 and FY21, there has been a trend upward with people new to the waiver living in integrated settings
- Since 2016, there has been an increase from baseline of 3,867 people living in integrated settings
- In the past six months, service growth occurred in one locality and 60% (80) of the localities have a level of integration at or above 86%
- The report format now includes the data source and/or method for information provided
- The RST barriers section has been expanded to include two new barrier themes (program readiness and frequent hospitalizations) and more service summaries

Providers are encouraged to download and use the Baseline Measurement Tool, which contains Waiver Management System data from current waiver authorizations. The BMT provides baseline and subsequent data on integrated services, collected at six month intervals, across all

cities and counties in Virginia. The BMT also considers the DD Waiver population in each locality including type of waiver and Supports Intensity Scale© (SIS©) level. The BMT, webinar slideshows, and other materials related to Provider Development are available for download online at <http://www.dbhds.virginia.gov/developmental-services/provider-development>. Any specific questions about the report can be directed to the Office of Provider Development at DBHDS (eric.williams@dbhds.virginia.gov).

Location of the BMT online:



Virginia Provider Data Summary

On November 9th, 2017, the Office of Provider Development in the (DBHDS) hosted the first Provider Data Summary webinar as a way the Commonwealth. Provider Data Summary webinars are planned services across all regions. Information from these webinars will be



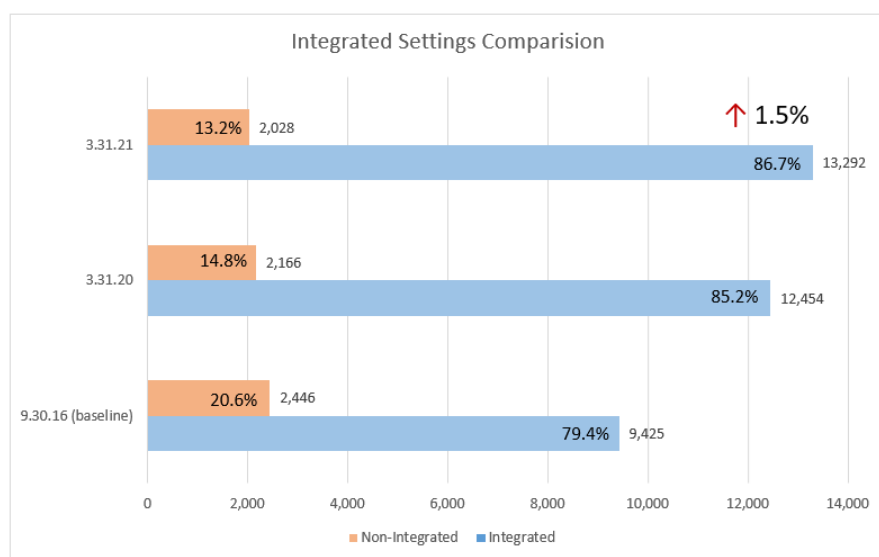
[05.2020 Baseline Measurement Tool](#)
[05.2020 Provider Data Summary Report](#)
[05.2020 Provider Data Summary Slides](#)
[11.2019 Baseline Measurement Tool](#)
[11.2019 Provider Data Summary Report](#)
[11.2019 Provider Data Summary Slides](#)
[Provider Data Summary Report \(June-Nov 18\)](#)

PERFORMANCE MEASURES AND DEMOGRAPHICS

This section contains information about the results of various performance measures and additional data that helps in understanding the DD system of supports and services in Virginia. This content will be included in future reports to provide a more comprehensive understanding of services and people who access them.

Measure 1: Data continues to indicate an annual 2% increase in the overall DD waiver population receiving services in the most integrated settings. The chart below illustrates the overall trend in living situations for people with DD Waiver from March 31, 2020 to March 31, 2021 compared to baseline on September 30, 2016. Over the course of the last year there has been an overall shift of 1.5% toward more integrated settings. From baseline, there has been a total change of 41% more people in integrated settings, 17% fewer in less integrated settings, and population growth of 29%. Measure not met at 1.5% annual increase.

Method: The DBHDS HCBS Residential Settings Report developed from WaMS data provides the results included here. Table 2 of the report provides baseline and subsequent data at six month intervals regarding the number and percentage of the DD waiver population residing in integrated and non-integrated settings based on service authorizations.



Setting Type	Baseline 9.30.16		3.31.20		3.31.21		Change from baseline
Integrated	9,425	79.4%	12,454	85.2%	13,292	86.7%	+41%
Non-integrated	2,446	20.6%	2,166	14.8%	2,044	13.3%	-16%
Total	11,871	100%	14,620	100%	15,336	100%	+29%

Integrated living situations by locality**Source:** Individual's location reported as county in WaMS

As of March 31, 2021

Table 1. FY21Q3 Integrated Residential by Locality

Locality	Integrated	Non-Integrated	Total	%Integrated
Statewide	13,292	2,044	15,336	86.7%
Accomack County	64	6	70	91.4%
Albemarle County	120	21	141	85.1%
Alleghany County	42	4	46	91.3%
Amelia County	11	4	15	73.3%
Amherst County	174	6	180	96.7%
Appomattox County	37	0	37	100.0%
Arlington County	136	35	171	79.5%
Augusta County	165	4	169	97.6%
Bath County	4	4	8	50.0%
Bedford County	184	9	193	95.3%
Bland County	11	0	11	100.0%
Botetourt County	44	4	48	91.7%
Brunswick County	29	3	32	90.6%
Buchanan County	37	1	38	97.4%
Buckingham County	16	1	17	94.1%
Campbell County	168	9	177	94.9%
Caroline County	46	3	49	93.9%
Carroll County	177	25	202	87.6%
Charles City County	5	0	5	100.0%
Charlotte County	26	7	33	78.8%
Chesterfield County	956	212	1,168	81.8%
Alexandria City	86	23	109	78.9%
Bristol City	39	13	52	75.0%
Buena Vista City	7	4	11	63.6%
Charlottesville City	60	23	83	72.3%
Chesapeake City	405	13	418	96.9%
Colonial Heights City	22	1	23	95.7%

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Covington City	15	0	15	100.0%
Danville City	199	8	207	96.1%
Emporia City	6	1	7	85.7%
Fairfax City	5	2	7	71.4%
Falls Church City	2	0	2	100.0%
Franklin City	26	1	27	96.3%
Fredericksburg City	47	11	58	81.0%
Galax City	29	5	34	85.3%
Hampton City	257	57	314	81.8%
Harrisonburg City	70	12	82	85.4%
Hopewell City	40	3	43	93.0%
Lexington City	5	0	5	100.0%
Lynchburg City	208	20	228	91.2%
Manassas City	8	8	16	50.0%
Manassas Park City	4	0	4	100.0%
Martinsville City	36	6	42	85.7%
Newport News City	260	32	292	89.0%
Norfolk City	444	3	447	99.3%
Norton City	5	0	5	100.0%
Petersburg City	111	20	131	84.7%
Poquoson City	5	0	5	100.0%
Portsmouth City	246	36	282	87.2%
Radford City	18	3	21	85.7%
Richmond City	257	59	316	81.3%
Roanoke City	138	7	145	95.2%
Salem City	32	7	39	82.1%
Staunton City	66	0	66	100.0%
Suffolk City	185	15	200	92.5%
Virginia Beach City	815	78	893	91.3%
Waynesboro City	71	5	76	93.4%
Williamsburg City	17	1	18	94.4%
Winchester City	67	25	92	72.8%
Clarke County	8	12	20	40.0%
Craig County	8	0	8	100.0%
Culpeper County	97	6	103	94.2%
Cumberland County	21	9	30	70.0%
Dickenson County	29	6	35	82.9%

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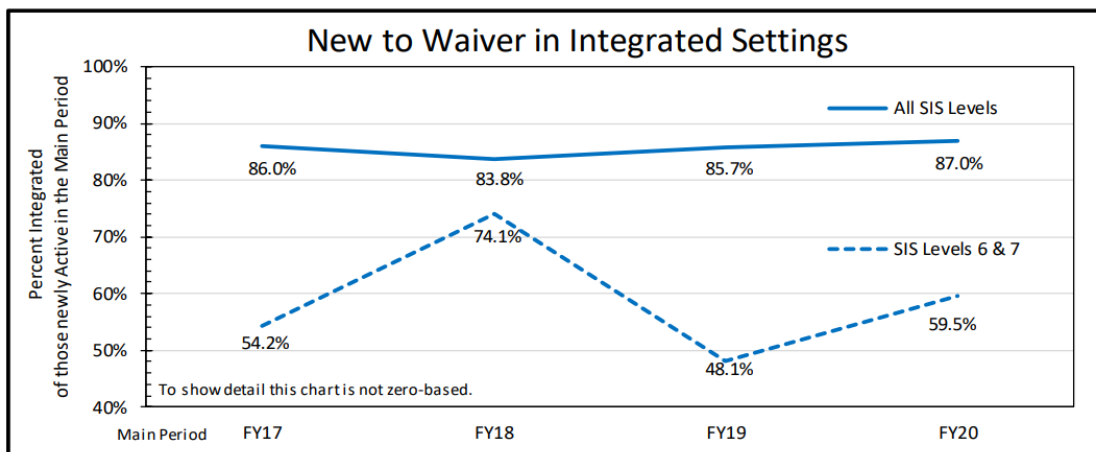
Dinwiddie County	76	5	81	93.8%
Essex County	21	4	25	84.0%
Fairfax County	1,194	211	1,405	85.0%
Fauquier County	84	6	90	93.3%
Floyd County	53	1	54	98.1%
Fluvanna County	23	0	23	100.0%
Franklin County	92	15	107	86.0%
Frederick County	101	51	152	66.4%
Giles County	27	6	33	81.8%
Gloucester County	60	35	95	63.2%
Goochland County	21	10	31	67.7%
Grayson County	36	0	36	100.0%
Greene County	21	1	22	95.5%
Greensville County	12	0	12	100.0%
Halifax County	74	15	89	83.1%
Hanover County	219	35	254	86.2%
Henrico County	536	154	690	77.7%
Henry County	96	12	108	88.9%
Highland County	8	0	8	100.0%
Isle of Wight County	31	0	31	100.0%
James City County	66	3	69	95.7%
King and Queen Count	8	0	8	100.0%
King George County	19	4	23	82.6%
King William County	27	6	33	81.8%
Lancaster County	7	0	7	100.0%
Lee County	38	0	38	100.0%
Loudoun County	293	20	313	93.6%
Louisa County	53	2	55	96.4%
Lunenburg County	12	0	12	100.0%
Madison County	22	1	23	95.7%
Mathews County	18	23	41	43.9%
Mecklenburg County	61	40	101	60.4%
Middlesex County	16	11	27	59.3%
Montgomery County	126	0	126	100.0%
Nelson County	23	13	36	63.9%

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New Kent County	18	5	23	78.3%
Northampton County	50	0	50	100.0%
Northumberland County	10	0	10	100.0%
Nottoway County	21	1	22	95.5%
Orange County	64	5	69	92.8%
Page County	23	6	29	79.3%
Patrick County	21	5	26	80.8%
Pittsylvania County	174	0	174	100.0%
Powhatan County	44	0	44	100.0%
Prince Edward County	47	31	78	60.3%
Prince George County	73	7	80	91.3%
Prince William County	490	98	588	83.3%
Pulaski County	68	1	69	98.6%
Rappahannock County	9	1	10	90.0%
Richmond County	58	13	71	81.7%
Roanoke County	234	24	258	90.7%
Rockbridge County	48	11	59	81.4%
Rockingham County	118	42	160	73.8%
Russell County	47	21	68	69.1%
Scott County	46	13	59	78.0%
Shenandoah County	75	29	104	72.1%
Smyth County	87	0	87	100.0%
Southampton County	19	1	20	95.0%
Spotsylvania County	249	34	283	88.0%
Stafford County	186	55	241	77.2%
Surry County	2	0	2	100.0%
Sussex County	19	20	39	48.7%
Tazewell County	69	14	83	83.1%
Warren County	51	0	51	100.0%
Washington County	84	6	90	93.3%
Westmoreland County	19	0	19	100.0%
Wise County	90	14	104	86.5%
Wythe County	68	9	77	88.3%
York County	65	1	66	98.5%
Locality Unknown	44	0	44	100.0%

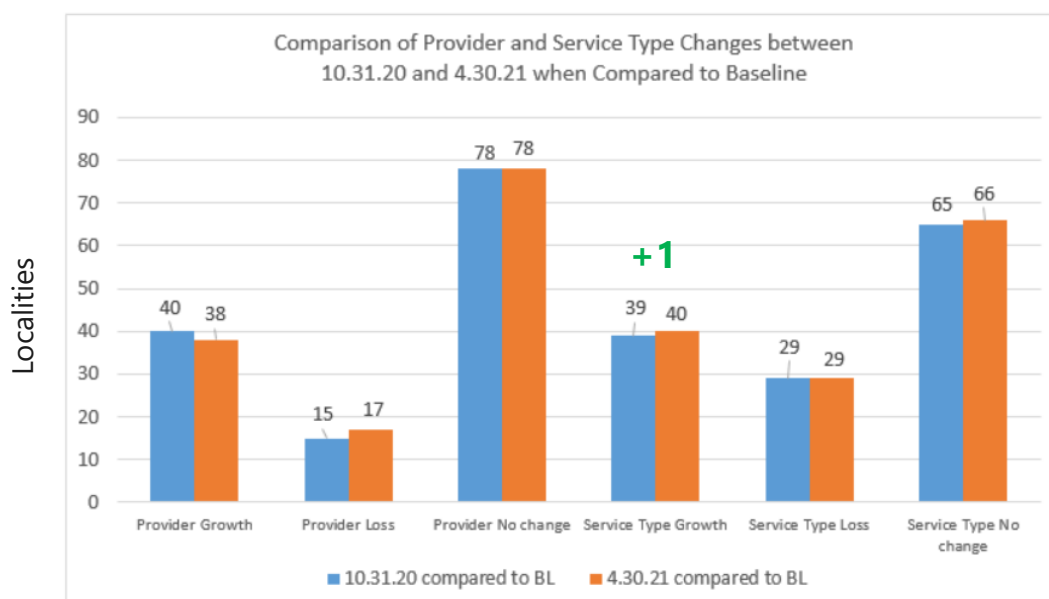
Measure 2: Data continues to indicate that at least 90% of individuals new to the waivers, including for individuals with a “supports need level” of 6 or 7, since FY16 are receiving services in the most integrated setting. The tables below provides data that illustrates that 87% of all people new to the DD waivers reside in integrated settings in FY20 and among those, 59.5% of people with Supports Intensity Scale 6 or 7 receive services in integrated settings. Trend upwards noted for past two fiscal years in data. FY21 data will be available in the next report. At 87%, measure not met.

Method: WaMS enrollments during the fiscal year are counted for all new individuals and separately for new individuals with SIS Levels 6 & 7. Service authorization data is reviewed following a two month post-period where residential setting is confirmed.



Measure 3: The Data Summary indicates an increase in services available by locality over time. This chart reports the number of localities demonstrating an increase in the number of providers, within the locality, offering more integrated or specialized services above the established baseline and/or showing an increase in the number of integrated or specialized service types offered, within the locality, above the established baseline. Data reflects the comparison in numbers between October 2020 and April 2021 with baseline in 2018. When considering both factors, while there has been a decrease in the number of localities regarding provider count within 2 localities, service type growth occurred in one locality. Measure met.

Method: Data in the baseline measurement tool is calculated through an Excel formula that compares the total number of types of services operating in each locality on a given date per tab, which is then compared back to the number that were operating in each locality at baseline. To establish meeting this target, growth must be seen in one or more localities in provider count and/or the number of types of services offered.



Measure 4: 86% of people with a DD waiver, who are identified through indicator #13 of III.D.6, desiring a more integrated residential service option (defined as independent living supports, in-home support services, supported living, and sponsored residential) have access to an option that meets their preferences within nine months.

	Region 1	Region 2	Region 3	Region 4	Region 5
Number with Barrier 2	2	0	2	1	0
Number not expressing interest in more integrated settings	1	0	1	1	0
Number identified desiring more integrated residential	1 (11/9/20)	0	1 (12/22/20)	0	0
Number where there was no option in desired area	0	0	0	0	0
Number choosing more integrated <9 months of meeting	0	0	0	0	0
Number choosing alternate option <9 months	1 (2/21/20) (4 bed group home)	0	1 (1/29/21) (4 bed group home)	0	0
Number resolved >9 months of meeting	0	0	0	0	0
Number choosing alternate option >9 months	0	0	0	0	0
Number in process	0	0	0	0	0

Barrier 2 is stated as "Needed services not available in desired location," but is not used solely for integrated settings. In some instances, individuals with this barrier did not express interest in integrated settings or they expressed interest in a combination of more and less integrated settings. Where something more integrated was being considered, the individual is reported with the date of the meeting above when the RST confirmed this consideration. The final decision is recorded with the date the final options were selected and what was chosen.

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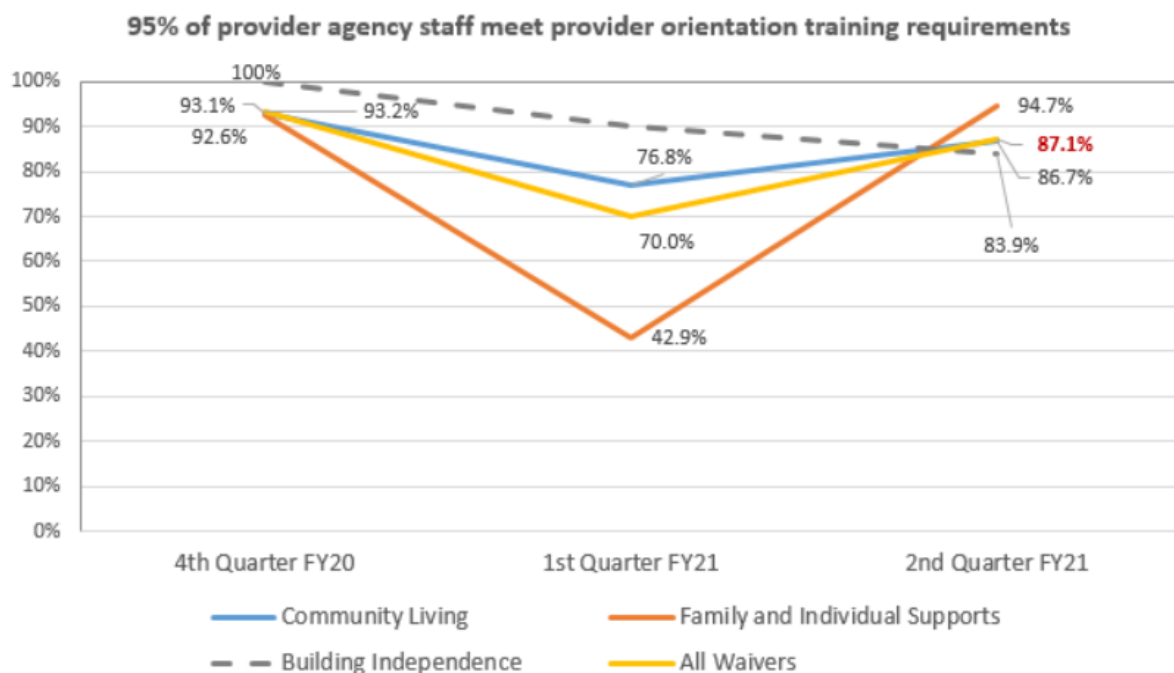
Development of the RST process in the Waiver Management System (WaMS) during SFY22 will enable distinct barrier descriptions for this purpose. The chart above illustrates that during the 2nd quarter there were 5 individuals who identified with barrier 2 during the referral process. Of these 5, two expressed interest in more integrated residential services defined as independent living supports, in-home support services, supported living, and sponsored residential. In both instances, Sponsored Residential services were available, but not selected by the individual. Both identified individuals selected 4 bed group homes from the options considered. There were no referrals in Quarter 3 identified with Barrier 2. Measure met.

Method: Individual referrals are entered into Excel and reviewed to determine if Barrier 2 is identified. Where Barrier 2 is present, with the condition that more integrated service options are being sought, referrals are tracked through the point that the service is developed or the individual identifies a preferred option that meets his needs and preferences. This method will be updated once the RST process is developed in WaMS.

Measure 5: 95% of provider agency staff meet provider orientation training requirements.

Quality Review Team data demonstrates a decrease in compliance from 4th quarter FY20 to 2nd quarter FY21 reporting. Reporting across all quarters is reflected in the chart below, no record reviews reported for the Building Independent Waiver in the 1st quarter FY21. Considered together, results are 87.1%, which fall below the 95% target. Measure not met.

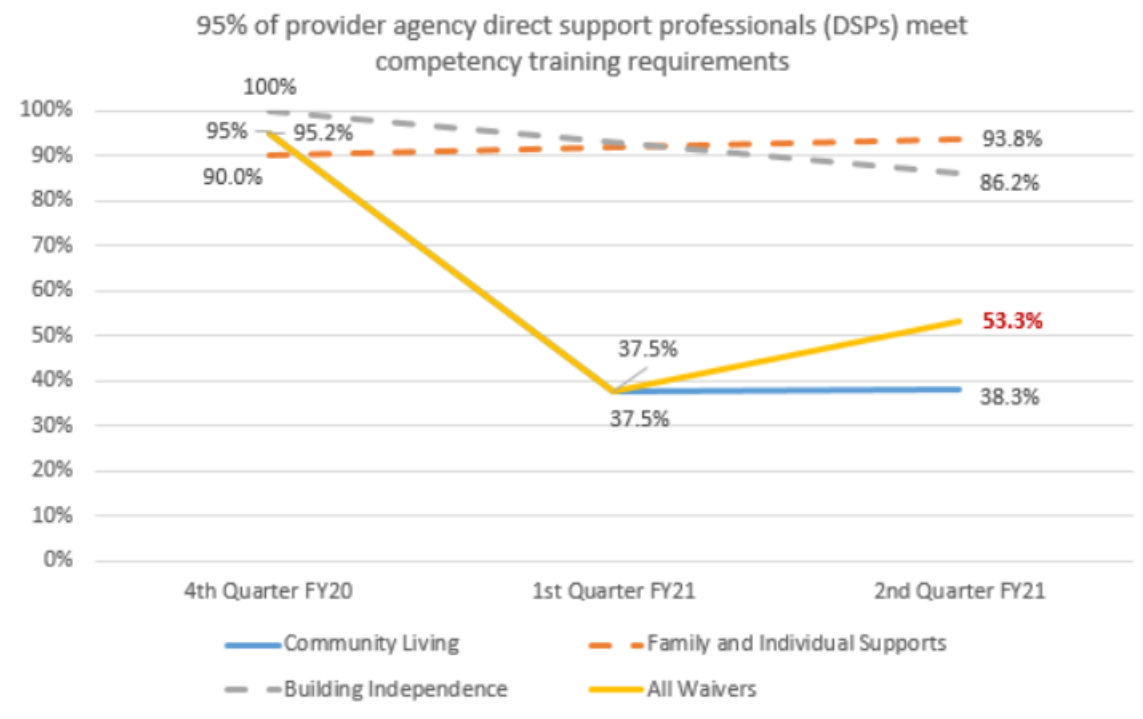
Method: Data for this measure is derived from Quality Review Team meeting reports that are used to track progress with the Centers for Medicare and Medicaid Assurances. Data is categorized by DMAS Quality Management Review per waiver and across all waivers as represented below.



Waiver Type	4 th Quarter FY20	1 st Quarter FY21	2 nd Quarter FY21
Community Living	81/87 93.1%	43/56 76.8%	111/128 86.7%
Family and Individual Supports	25/27 92.6%	6/14 42.9%	18/19 94.7%
Building Independence	4/4 100%	0/0	26/31 83.9%
All Waivers	110/118 93.2%	49/70 70%	155/178 87.1%

Measure 6: 95% of provider agency direct support professionals (DSPs) meet competency training requirements. Quality Review Team data demonstrates a decrease in compliance from 4th quarter FY20 to 2nd quarter FY21 reporting. Reporting across all quarters is reflected in the chart below, no record reviews reported for the Family and Individual Supports and Building Independent Waiver in the 1st quarter FY21. Considered together, results are 53.3%, which fall below the 95% target. Measure not met.

Method: Data for this measure is derived from Quality Review Team meeting reports that are used to track progress with the Centers for Medicare and Medicaid Assurances. Data is categorized by DMAS Quality Management Review per waiver and across all waivers as represented below.

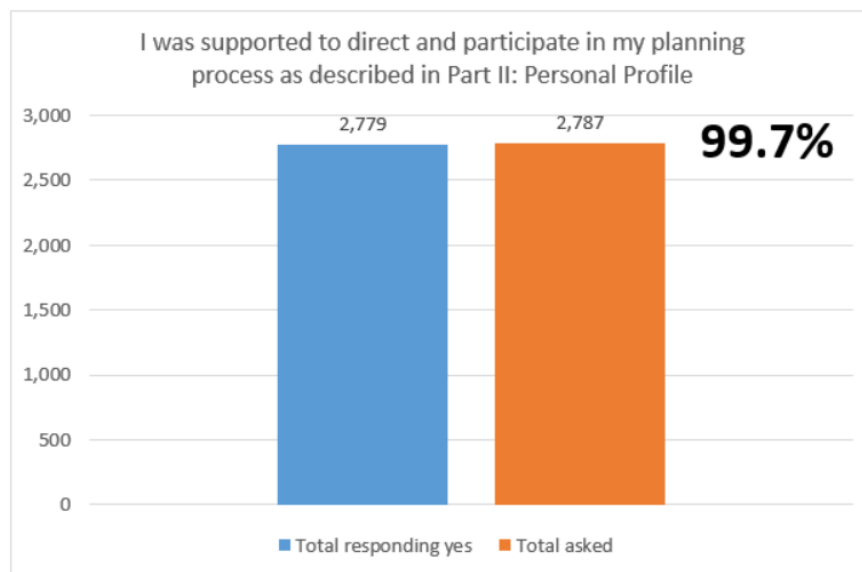


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Waiver Type	4 th Quarter FY20	1 st Quarter FY21	2 nd Quarter FY21
Community Living	79/83 95.2%	15/40 37.5%	41/107 38.3%
Family and Individual Supports	9/10 90%	0/0	15/16 93.8%
Building Independence	4/4 100%	0/0	25/29 86.2%
All Waivers	92/97 95%	15/40 37.5%	81/152 53.3%

Measure 7: At least 95% of people receiving services in residential settings/their authorized representatives participate in the development of their own service plan.

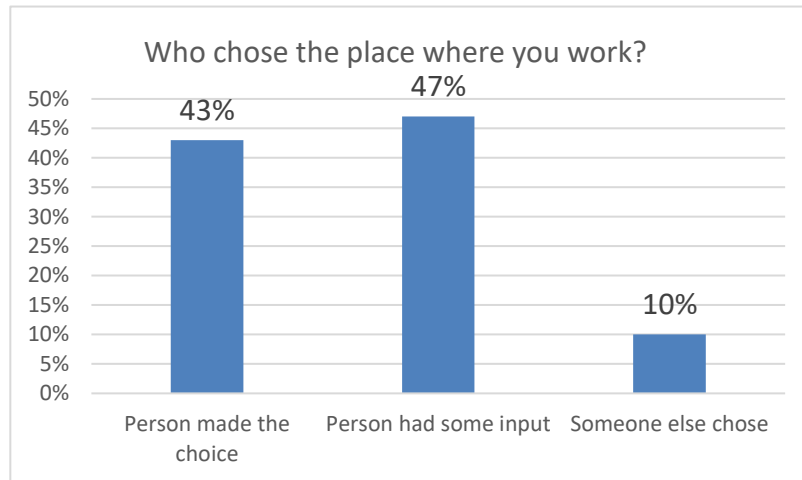
Consistently above 99% during FY21. Measure met.



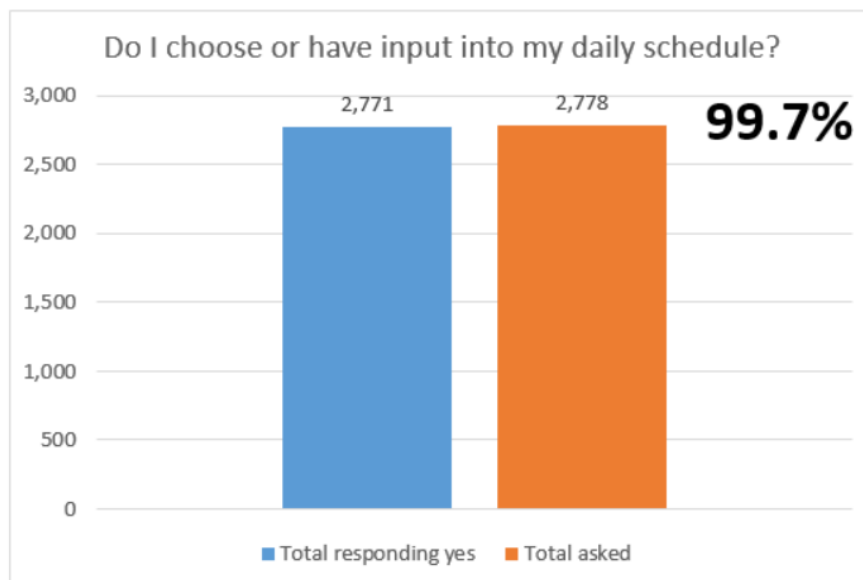
Report Period: ISP StartDate in FY21Q3
 ISP Workflow Status: either 'ISP Completed' or 'Pending Provider Completion'
 Enrolled as of March 31, 2021 and not newly Projected <90 days

Measure 8: At least 75% of people with a job in the community chose or had some input in choosing their job. The following chart is derived from the National Core Indicators In-Person Survey (IPS) State Report 2019-20 Virginia (VA) Report. Results indicate that a combined 90% of those surveyed who had a job (n=51) either chose or had some input on choosing their job. Measure met. 2020-2021 data not yet available. **Source:** National Core Indicators Virginia Report

PROVIDER DATA SUMMARY MAY 2021

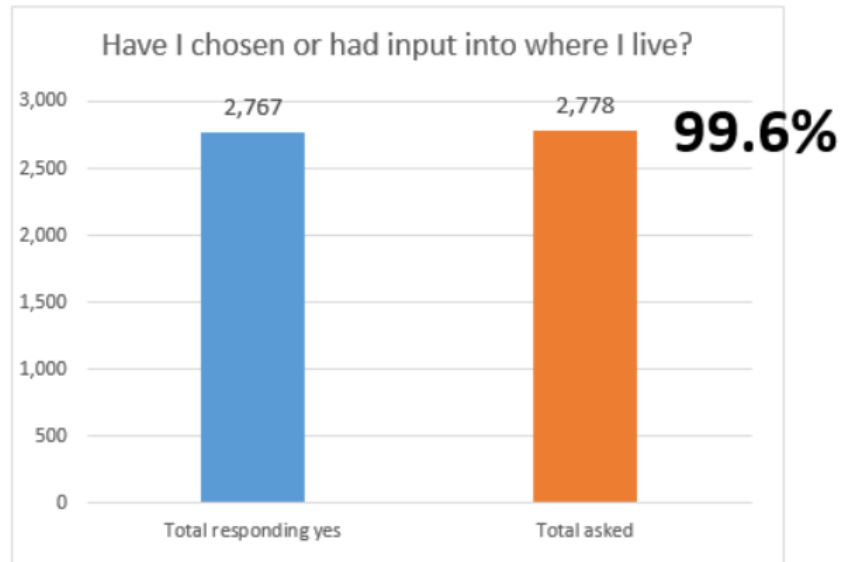


Measure 9: At least 86% of people receiving services in residential settings/their authorized representatives choose or help decide their daily schedule. Consistently above 99% during FY21. Measure met.



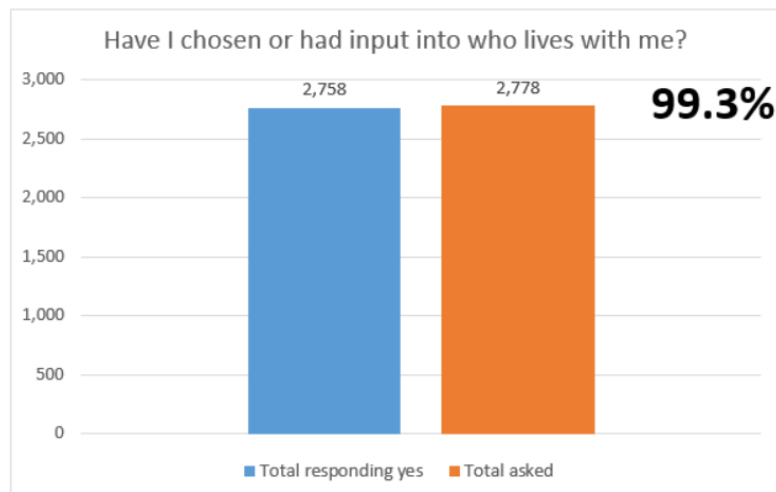
Report Period: ISP StartDate in FY21Q3
ISP Workflow Status: either 'ISP Completed' or 'Pending Provider Completion'
Enrolled as of March 31, 2021 and not newly Projected <90 days

Measure 10: At least 75% of people receiving services who do not live in the family home/their authorized representatives chose or had some input in choosing where they live. Consistently above 99% during FY21. Measure met.



Report Period: ISP StartDate in FY21Q3
ISP Workflow Status: either 'ISP Completed' or 'Pending Provider Completion'
Enrolled as of March 31, 2021 and not newly Projected <90 days

Measure 11: At least 50% of people who do not live in the family home/their authorized representatives chose or had some input in choosing their housemates. Consistently above 99% during FY21. Measure met.



Report Period: ISP StartDate in FY21Q3
ISP Workflow Status: either 'ISP Completed' or 'Pending Provider Completion'
Enrolled as of March 31, 2021 and not newly Projected <90 days

Demographics

In order to understand the composition of the DD waiver and waiting list, the following section includes data specific to the types of services received, including who receives them and where they are provided. Regional data is provided when available.

Individuals on the Waiver Waiting List

The two following tables provide information about people on the DD waiver waiting list. Below, you will find a breakdown of DBHDS regions as of 4/30/21 by priority (table 1) and by time on the list (table 2). **Source:** WaMS waitlist data

Table 1. Count of Individuals on Waitlist by DBHDS Region and Priority

DBHDS Region	Priority 1	Priority 2	Priority 3	Total	Percent
1	983	814	823	2,620	19%
2	1,233	2,213	1,065	4,511	33%
3	328	868	605	1,801	13%
4	607	1,533	461	2,601	19%
5	288	1,023	882	2,193	16%
Unknown ¹	-	1	3	4	0%
Total	3,439	6,452	3,839	13,730	100%
Percent	25%	47%	28%	100%	

Table 2. Count of Individuals on Waitlist by Time on Waitlist and Age

Time on Waitlist ²	Age				Total	Percent
	<18.0	18.0 to <22.0	22.0 to <65.0	65+		
<1.0 year	1,169	326	446	9	1,950	14%
1.0 to <3.0 years	2,849	794	1,022	29	4,694	34%
3.0 to <5.0 years	1,582	459	580	11	2,632	19%
5.0 to <10.0 years	1,622	525	966	21	3,134	23%
10+ years	262	245	783	30	1,320	10%
Total	7,484	2,349	3,797	100	13,730	100%
%	55%	17%	28%	1%	100%	

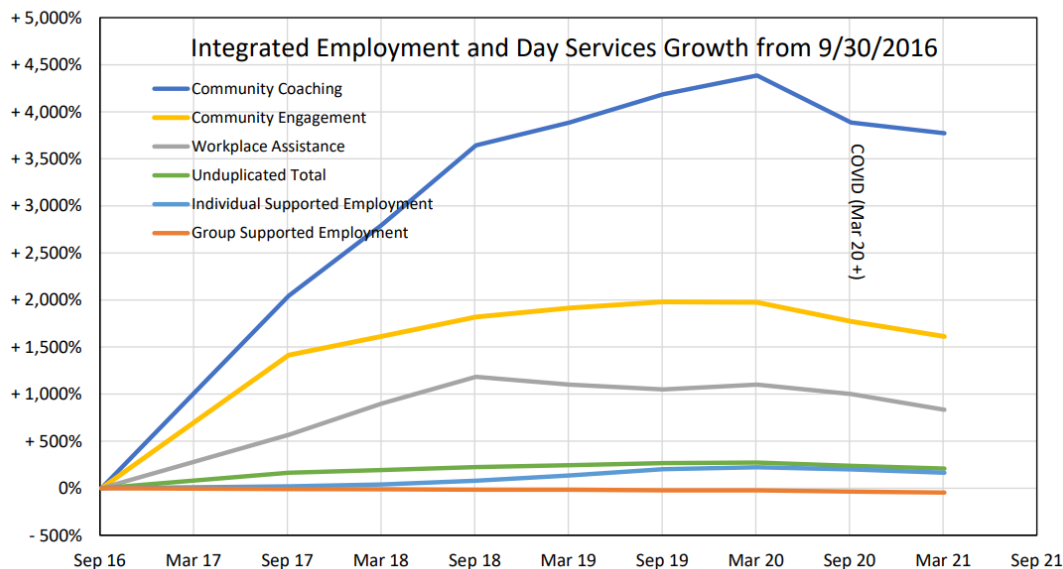
Residential setting by size and type as defined by the Integrated Residential Services Report (Source)
Comparison of living situations between 9.30.16 and 3.31.21

Settlement Living Situation	Integrated Setting	Baseline 9.30.2016		3.31.2021		# Trend	% Change from Baseline
		#	%	#	%		
Group Home (Less than or equal to 4 bed)	Yes	2,189	18.4%	2,977	19.4%		+ 36%
Other Group Home (greater than 4 bed)	No	2,446	20.6%	2,044	13.3%		- 16%
Sponsored Residential	Yes	1,513	12.7%	1,931	12.6%		+ 28%
Supported Living	Yes	50	0.4%	236	1.5%		+ 372%
Living with Family *	Yes	5,459	46.0%	7,294	47.6%		+ 34%
Living Independently	Yes	214	1.8%	729	4.8%		+ 241%
Building Independence *	Yes	0	0.0%	125	0.8%		+ infinity
Total		11,871	100.0%	15,336	100.0%		+ 29%

Day services by type as defined by the Integrated Day Services Report (source)
Comparison of day situations between 9.30.16 and 3.31.21 with growth chart (fig. 1).

Service	Procedure Code	Baseline 9.30.2016	3.31.2021	% change from Baseline
Individual Supported Employment	H2023	295	782	+ 165%
Group Supported Employment	H2024x	701	376	- 46%
Workplace Assistance	H2025	6	56	+ 833%
Community Engagement	T2021	130	2,227	+ 1,613%
Community Coaching	97127x,T2013x	7	271	+ 3,771%

Figure 1. Growth Chart.



Additional population demographics

In order to understand the composition of the DD waiver, the following tables include data specific to the types of services received, including who receives them and where they are provided. Regional data is provided when available.

Method: Data is transferred from the baseline measurement tool related to individuals with waivers. Data related to ICF/IIDs, Nursing Facilities, Housing, and the training center are reported by subject matter experts who track census data in each area respectively.

Demographic	Total	Region 1	Region 2	Region 3	Region 4	Region 5
Number of Individuals in all DD waivers	15359	3280	2642	2722	3176	3539
Number of Individuals with BI Waiver	336	40	60	71	75	90
Number of Individuals with FIS Waiver	3429	750	880	462	581	756
Number of Individuals with CL Waiver	11594	2490	1702	2189	2520	2693
Number of Individuals in Training Centers	73					73
Number of children residing in ICF/IIDs	116					
Number of children residing in NFs	52					
Number of adults residing in ICF/IIDs	371					
Number of adults residing in NFs	128					
Number of Individuals in independent housing	1641					

Additional service capacity demographics

The following chart provides information about the availability of specific services.

Demographic	Total (unique)	Region 1	Region 2	Region 3	Region 4	Region 5
Number of licensed DD providers	657	99	143	92	200	225
Number of providers of supported employment	55					
Number of ICF/IID non-state operated beds for children	116					
Number of ICF/IID non-state operated beds for adults	425					
Number of independent housing options	993					

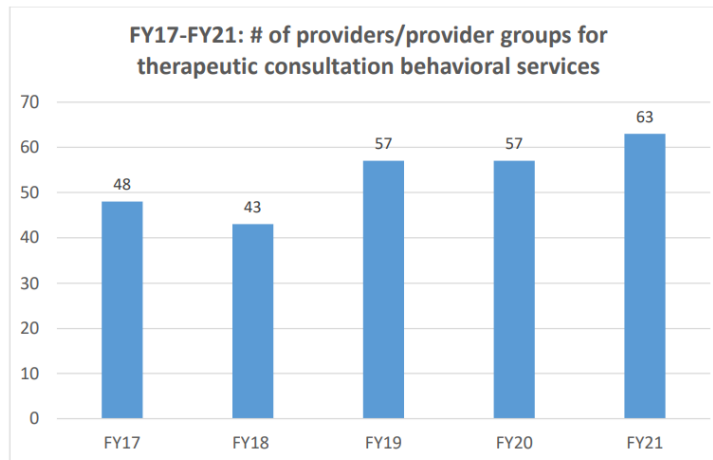
DD Waiver Service Authorizations**Source:** WaMS service authorizations

Data window: November 1, 2020 thru April 30, 2021

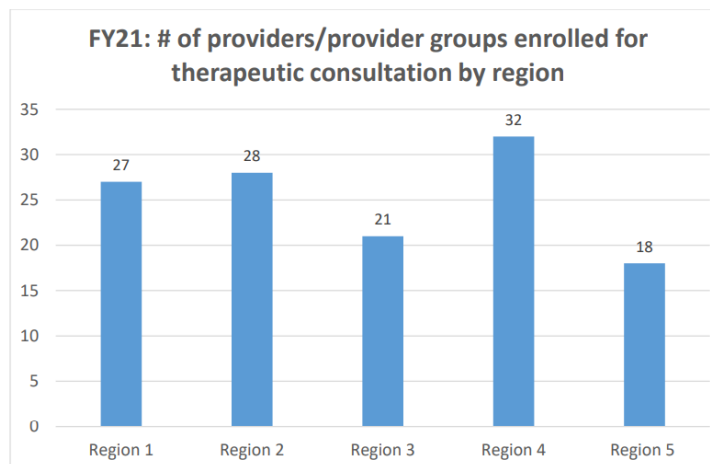
Table 1. Total number of unique individuals authorized for each Service Type, Total and by DBHDS Primary Region

Service Type	Distinct Total	Region 1	Region 2	Region 3	Region 4	Region 5
Assistive Technology; PERS	398	135	80	51	59	73
Benefits Planning Services	138	53	40	4	13	28
Center-Based Crisis Supports	58	16	12	19	6	5
Community Coaching	323	91	48	68	65	51
Community Engagement	2,635	864	328	558	326	559
Community Guide	83	29	26	5	4	19
Community-Based Crisis Supports	108	18	38	28	22	2
Companion	212	24	146	2	2	38
Companion - CD	987	297	150	151	231	158
Crisis Support Services	91	5	14	68	2	2
Electronic-based Home Supports	40	13	21	-	1	5
Employment & Community Transportation	-	-	-	-	-	-
Environmental Modifications (2 Codes)	135	38	30	9	21	37
Group Day Support	6,455	1,385	1,040	897	1,637	1,496
Independent Living Supports	138	12	39	23	24	40
Individual & Family Caregiver Training	16	-	3	-	4	9
In-home Supports (5 Codes)	2,080	315	278	485	281	721
Integrated Group Residential	3,140	531	564	430	833	782
NonIntegrated Group Residential	2,204	475	426	322	598	383
Peer Mentoring	-	-	-	-	-	-
Personal Assistance - AD	837	90	508	59	57	123
Personal Assistance - CD	3,905	1,112	649	829	664	651
Private Duty Nursing	345	34	146	33	61	71
Respite	4,209	1,087	981	716	678	747
Shared Living	3	-	1	1	1	-
Skilled Nursing	285	61	50	104	10	60
Sponsored Residential	2,153	577	103	565	316	592
Supported Employment, Group (4 Codes)	472	30	150	12	193	87
Supported Employment, Individual	938	288	153	165	234	98
Supported Living	161	42	14	5	81	19
Therapeutic Consultation (3 Codes)	1,891	319	488	248	472	364
Transition Services	-	-	-	-	-	-
Workplace Assistance	73	36	5	10	21	1
Distinct Total:	15,139	3,252	2,614	2,735	3,086	3,452

Behavioral Services Providers



The data above display the number of providers and/or provider organizations providing therapeutic consultation behavioral services over the past five fiscal years (note: FY21 data is through the end of April 2021). It should be noted that the counts presented may display individual practitioners that have a solo practice consisting of one behaviorist, as well as larger provider groups that have many behaviorists employed and are providing this waiver service.



The graph above displays the number of providers and/or provider organizations by region that are providing therapeutic consultation behavioral services to individuals in FY21 (note: data are through the end of April 2021). When reviewing these data, it should be noted that numerous providers deliver services across multiple regions of the state, thus a total count of providers in the histogram above would exceed the total number of providers that are delivering this service.

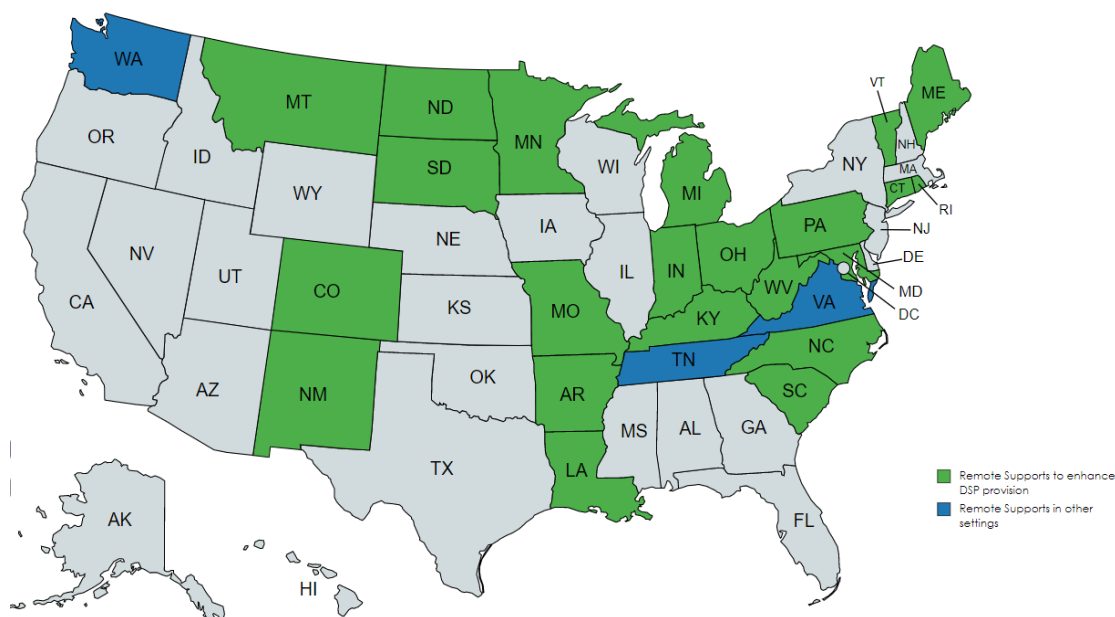
Method: Bi-annually, a report is created in an Excel document using data derived from the Virginia Waiver Management System. This report captures all individuals and associated providers that have a service authorization for therapeutic consultation services. These data are examined specific to providers to arrive at a count of providers that are delivering therapeutic consultation behavioral services. Data are also regionalized based on the health planning regions in which providers are currently delivering services.

Remote Supports

In order to enhance the information provided through this report, DBHDS focuses on a special topic or area that may be shared once for information and review, or may contribute to ongoing analysis. This report introduces new information about Remote Supports. DBDHS will be collecting suggestions from providers participating in the semi-annual webinars for future topics to ensure new content is tailored to community interests and needs.

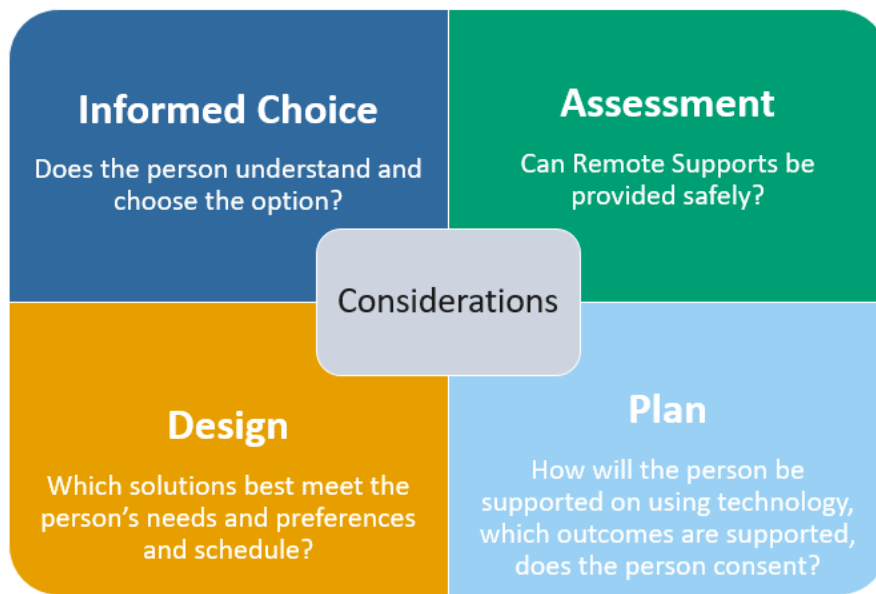
Remote Supports, sometimes referred to as Remote Monitoring, is a technology-based service that allows trained remote support professionals (RSPs) to deliver live support to an individual at a remote location. Its primary goal is to foster an individual's safety to allow them to live more independently in the community. Remote Supports are delivered by awake, alert remote support professionals whose primary duties are to provide remote supports from the provider's secure remote supports facility. Communications have secure access with encryption and are monitored by the provider to ensure constant, stable connectivity for the person.

In Virginia, Remote Supports are available as a component of Electronic Home-Based Services. EHBS combines technology solutions that are centered on increasing a person's independence and self-reliance in the community while decreasing the need for paid staff. Remote monitoring is an option under this service. Many states have moved toward utilizing Remote Monitoring as a way to supplement the need for Direct Support Professionals during an industry shortage of DSPs. Currently, 22 states use Remote Monitoring as a way to enhance supported living. Three states, including Virginia, use the service in other settings.

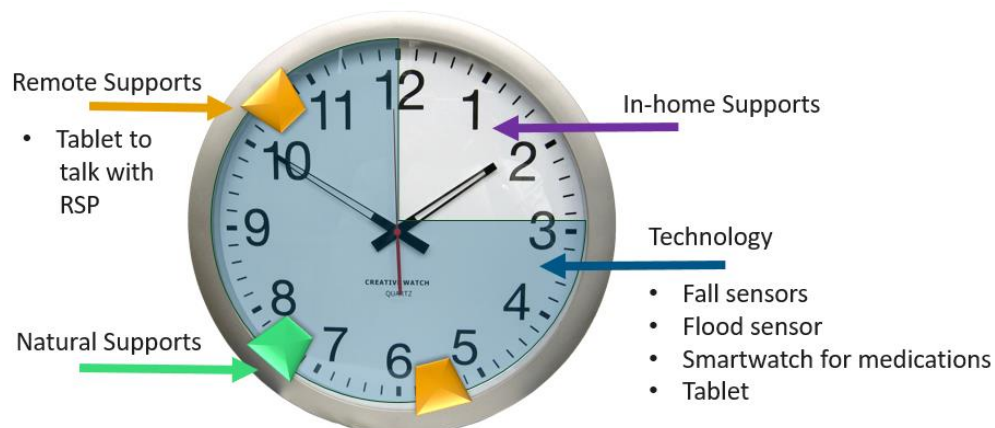


Given current Developmental Disabilities Waiver regulations, Virginia has an opportunity to explore how to expand access to Remote Monitoring, which can complement services that support independent living. Under current funding, EHBS is limited to \$5,000 per individual per ISP year. This amount is used in obtaining and installing a personalized package of technology solutions, which increase safety, independence, and/or social connection. Remote Monitoring is covered in the FIS, CL, and BI waivers, but is incompatible with Supported Living, Sponsored Residential, and Group Home Residential under current regulations.

Planning teams can support people with waiver to understand possible options for how technology can be beneficial, discuss Remote Supports as currently available under EHBS, and refer to an EHBS provider to complement direct service provision for people in their own homes. It is important that people with waiver make informed decisions about Remote Supports and understand benefits and risks of the option.



In the example below, John has In-home Support Services from noon to 3pm. He utilizes a variety of technology solutions when at home the rest of the day. Remote Supports are provided at 5pm and 10pm. He has dinner with friends at 7pm. This fits with John's good life and desire to live alone with the right amount of support based on his preferences and needs.



A Remote Support animation from the Ohio Department of Developmental Disabilities provides a brief introduction to the service, which can be found online by [clicking here](#) and [here](#). If you have questions about Remote Supports or EHBS, reach out to the assigned Provider Team Community Resource Consultant in your area.

Children's and Youth Residential

Based on the information provided here, showing the regional breakdown of providers and number of children/youth supported, a limited number of children currently receive congregate residential services under the DD waiver in Virginia with none receiving these services in region 1 currently. The data provided in the two tables below are based on approved service authorization lines over the report period from November 1, 2020 thru April 30, 2021. The region determined by service zip code and provider tax identifier for individuals from birth age less than 18 as of April 30, 2021. **Source:** WaMS Service Authorizations

Table 1. Counts of distinct Individuals by Authorization and Region.

Approved Authorization	Primary_DBHDS_Region					Distinct Total	%
	1	2	3	4	5		
Group Home 4 or fewer	0	0	1	3	0	4	17%
Group Home 5 or more	0	0	0	4	0	4	17%
Sponsored Residential	0	1	4	3	9	17	71%
Distinct Total	0	1	5	9	9	24	100%
Percent	0%	4%	21%	38%	38%	100%	

Table 2. Counts of Providers (distinct TaxIdentifiers) by Authorization and Region.
For those Authorizations listed in Table 1.

Approved Authorization	Primary_DBHDS_Region					Distinct Total	%
	1	2	3	4	5		
Group Home 4 or fewer	0	0	1	2	0	3	33%
Group Home 5 or more	0	0	0	1	0	1	11%
Sponsored Residential	0	1	3	2	2	6	67%
Distinct Total	0	1	4	4	2	9	100%
Percent	0%	11%	44%	44%	22%	100%	

Data based on Approved Service Authorization Lines
Over Reported Period: November 1, 2020 thru April 30, 2021
Region determined by ServiceZipCode by Provider TaxIdentifier
Birth Age less than 18.0 yrs as of April 30, 2021.

The following charts provide preliminary data based on living situation in WaMS for individuals in Sponsored Residential Services by SIS level and tier. (8.4.21) **Source:** WaMS

Living Situation On Waiver Type	Level	#
Sponsored Residential	1	23
	2	344
	3	62
	4	892
	5	134
	6	233
	7	252
	D2	8
	Total	1,948

Total # individuals with Active Status
15,332

Living Situation On Waiver Type	Tier	#
Sponsored Residential	1	23
	2	344
	3	954
	4	619
	D2	8
	Total	1,948

Reminder to review and participate in the proposed Waiver Rate Public Comment period through Burns and Associates. Materials can be accessed at the link below. (8.4.21)

Public comment through Burns & Associates through August 20, 2021

<https://www.burnshealthpolicy.com/ddwaiverratestudy/>

BURNS & ASSOCIATES

A DIVISION OF HEALTH MANAGEMENT ASSOCIATES

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BACKGROUND

The Virginia Department of Behavioral Health and Developmental Services (DBHDS), in collaboration with the Department of Medical Assistance Services, is in the process of reviewing payment rates for services delivered through the DD Waivers as well as Personal Assistance, Respite, Nursing, and Service Facilitation services across programs. The Burns & Associates division of Health Management Associates (HMA-Burns) is assisting in the review and has established this website to host project-related materials.

PROPOSED RATE MODELS

HMA-Burns has developed proposed rate models and is seeking input on these proposals.

- The proposed rate models can be accessed [here](#).
- A recorded webinar that describes HMA-Burns' approach to rate-setting can be accessed [here](#).
- A recorded webinar that walks-through the proposed rate models can be accessed [here](#).
- The PowerPoint presentation used in the webinars can be accessed [here](#).

DBHDS and DMAS will review submitted comments before finalizing the rate models. Written comments will be accepted through August 20 and should be submitted to bsmith@healthmanagement.com.

PROVIDER SURVEY

A key consideration in the rate study was a provider survey that collected information regarding

REGIONAL DATA

In order to increase a provider's ability to consider service expansion, this section reports availability across four subareas in each region. The data is based on the numbers and lettering detailed below. In addition, these subareas are incorporated into the Baseline Measurement Tool for easy sorting.

Method: The data used in the development of this section is derived from the 4/30/21 Baseline Measurement Tool by including net change communicated through the two Delta tabs for full and six-month look back and by transferring provider and individual counts from the 4/30/21 data tab.

Region I

1-A	1-B	1-C	1-D
Caroline County	Augusta County	Harrisonburg City	Nelson County
Fredericksburg City	Highland County	Rockingham County	Louisa County
King George County	Staunton City	Frederick County	Albemarle County
Spotsylvania County	Waynesboro City	Page County	Charlottesville City
Stafford County	Alleghany County	Shenandoah County	Fluvanna County
Culpeper County	Covington City	Warren County	Greene County
Madison County	Bath County	Winchester City	Amherst County
Orange County	Buena Vista City	Clarke County	Appomattox County
Fauquier County	Lexington City		Bedford County
Rappahannock County	Rockbridge County		Campbell County
			Lynchburg City

Region II

2-A	2-B	2-C	2-D
Alexandria City	Fairfax City	Loudoun County	Manassas City
Arlington County	Fairfax County		Manassas Park City
	Falls Church City		Prince William County

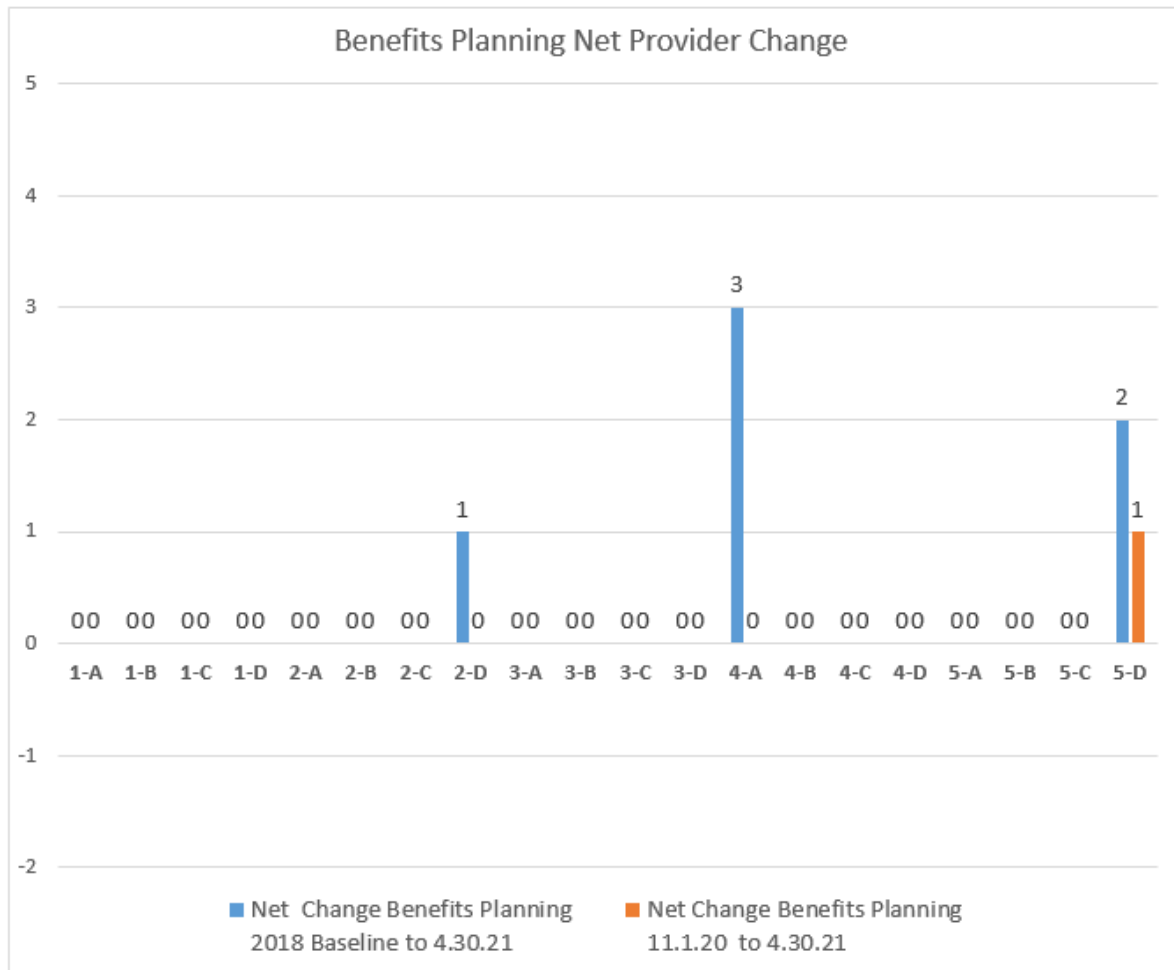
Region III

3-A	3-B	3-C	3-D
Botetourt County	Franklin County	Carroll County	Buchanan County
Craig County	Danville City	Galax City	Russell County
Roanoke City	Pittsylvania County	Grayson County	Tazewell County
Roanoke County	Henry County	Bland County	Dickenson County
Salem City	Martinsville City	Wythe County	Bristol City
Giles County	Halifax County	Floyd County	Washington County
Montgomery County	Mecklenburg County	Pulaski County	Smyth County
	Brunswick County	Radford City	Lee County
	Patrick County		Norton City
			Scott County
			Wise County

Region IV			
4-A	4-B	4-C	4-D
Chesterfield County	Amelia County	Charlotte County	Dinwiddie County
Colonial Heights City	Buckingham County	Lunenburg County	Greensville County
Hanover County	Cumberland County	Nottoway County	Hopewell City
Charles City County	Goochland County	Prince Edward County	Petersburg City
Henrico County	Powhatan County	Emporia City	Prince George County
New Kent County			Surry County
Richmond City			Sussex County

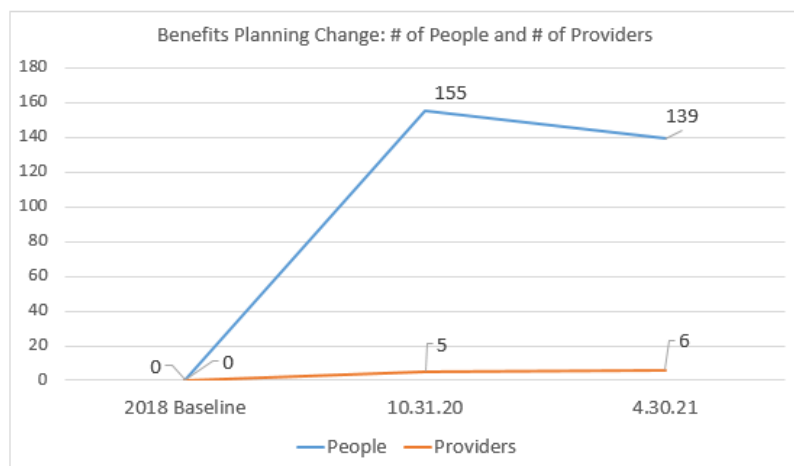
Region V			
5-A	5-B	5-C	5-D
Essex County	Accomack County	James City County	Chesapeake City
Gloucester County	Northampton County	Poquoson City	Norfolk City
King and Queen County		Williamsburg City	Portsmouth City
King William County		York County	Virginia Beach City
Lancaster County		Hampton City	Franklin City
Mathews County		Newport News City	Isle of Wight County
Middlesex County			Southampton County
Northumberland County			Suffolk City
Richmond County			
Westmoreland County			

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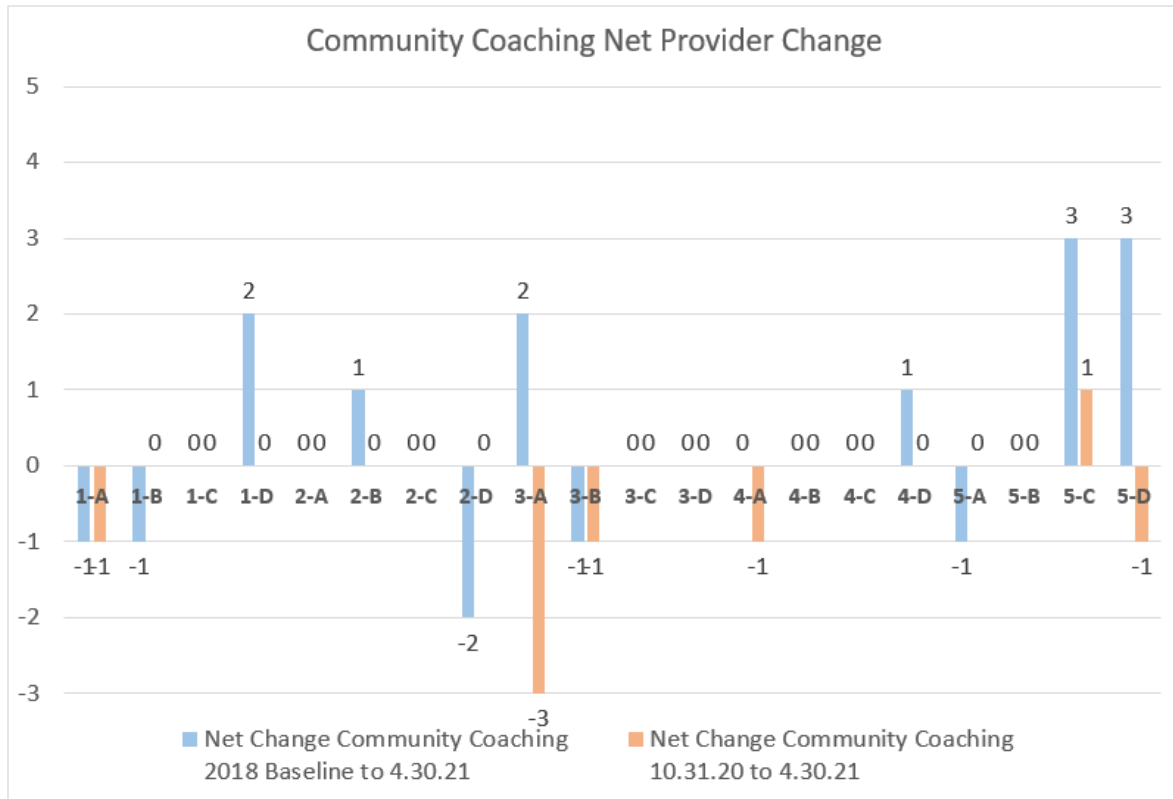


Benefits Planning Providers Total (4.30.21)	
1-A	0
1-B	0
1-C	0
1-D	0
2-A	0
2-B	0
2-C	0
2-D	1
3-A	0
3-B	0
3-C	0
3-D	0
4-A	3
4-B	0
4-C	0
4-D	0
5-A	0
5-B	0
5-C	0
5-D	2

Benefits Planning		
Total People Authorized on 4.30.21	Change in People Authorized from 2018 baseline to 4.30.21	Overall Net Unique Provider Change from 2018 baseline to 4.30.21
139	+139	+6



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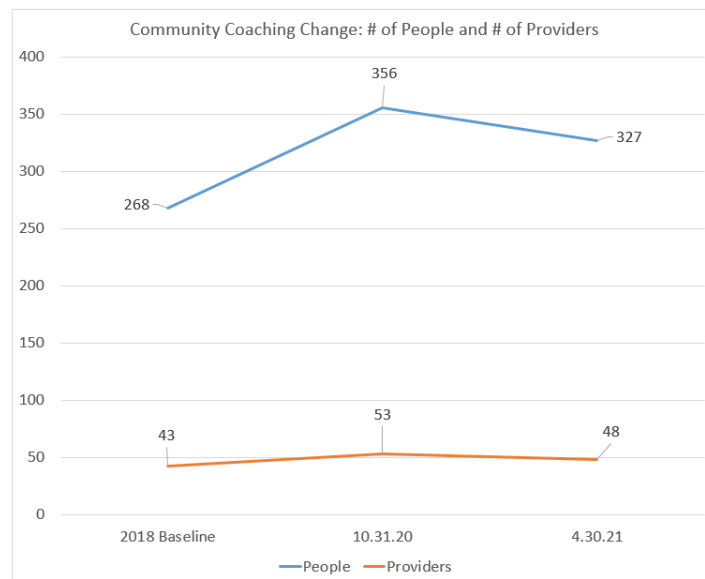


Community Coaching Providers Total (4.30.21)

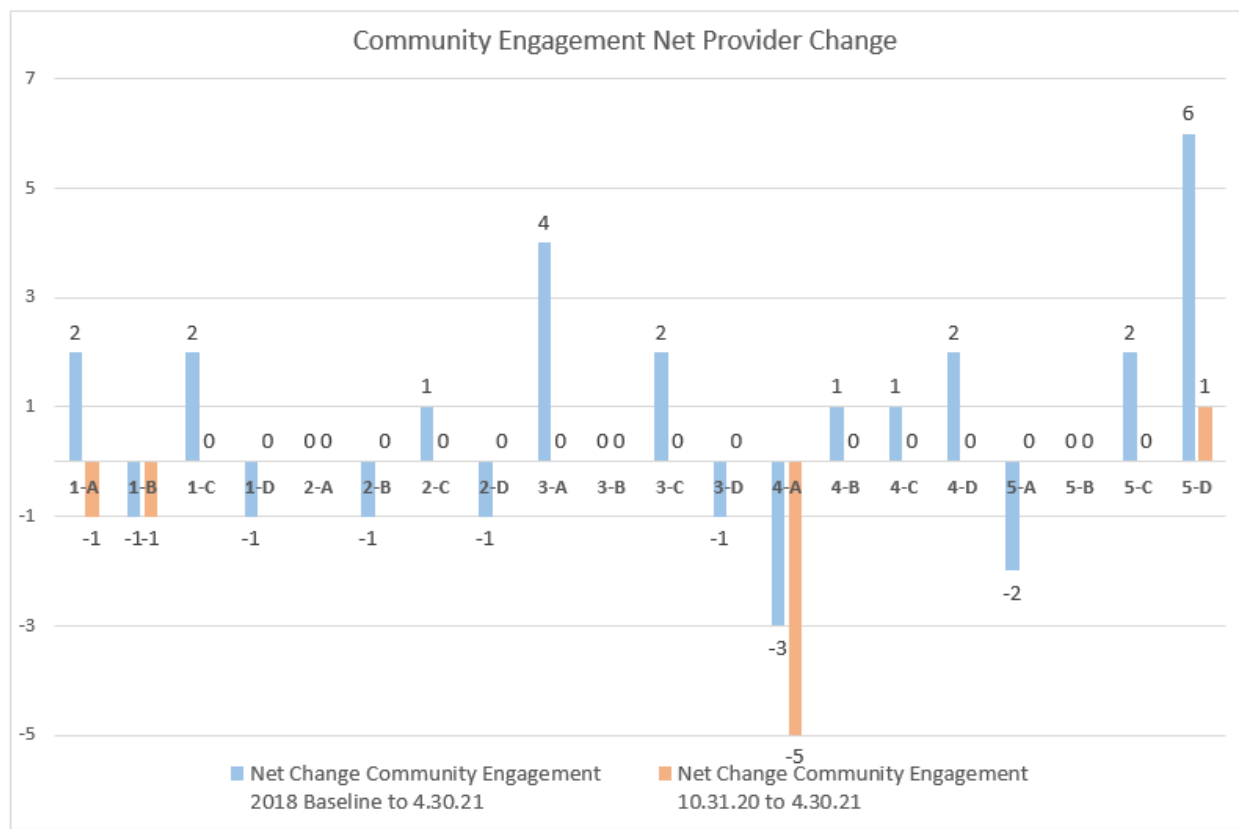
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1-B	1
1-C	6
1-D	4
2-A	0
2-B	6
2-C	0
2-D	1
3-A	4
3-B	2
3-C	3
3-D	0
4-A	8
4-B	0
4-C	0
4-D	1
5-A	0
5-B	0
5-C	5
5-D	12

Community Coaching

Total People Authorized on 4.30.21	Change in People Authorized from 2018 baseline to 4.30.21	Overall Net Unique Provider Change from 2018 baseline to 4.30.21
327	+59	+5



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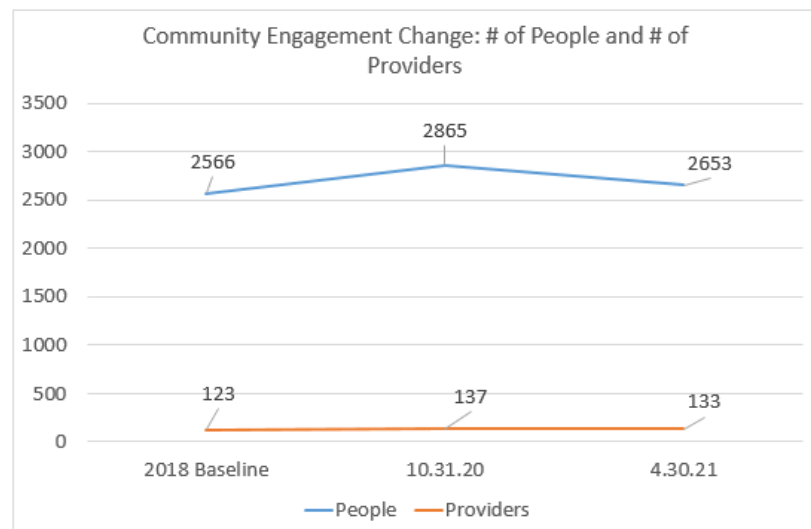


Community Engagement Providers Total (4.30.21)

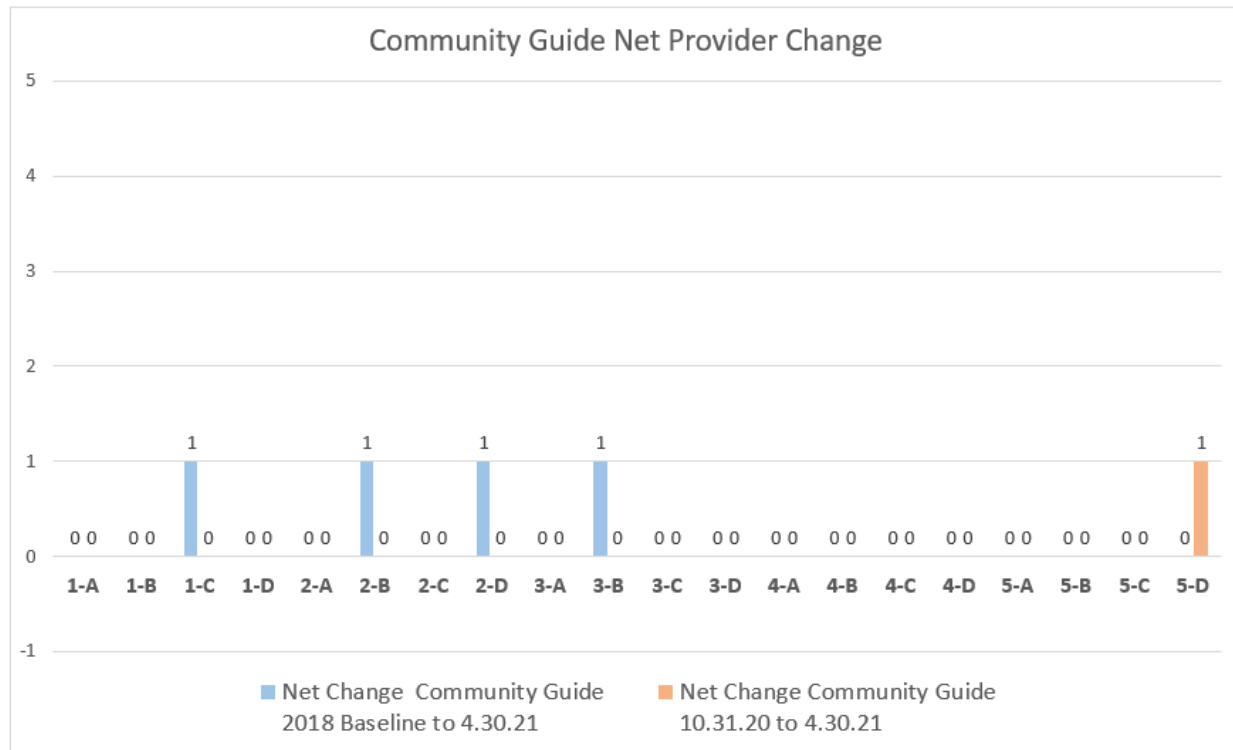
1-A	8
1-B	3
1-C	12
1-D	8
2-A	1
2-B	7
2-C	2
2-D	3
3-A	13
3-B	9
3-C	6
3-D	9
4-A	21
4-B	3
4-C	4
4-D	5
5-A	0
5-B	1
5-C	12
5-D	26

Community Engagement

Total People Authorized on 4.30.21	Change in People Authorized from 2018 baseline to 4.30.21	Overall Net Unique Provider Change from 2018 baseline to 4.30.21
2653	+87	+10



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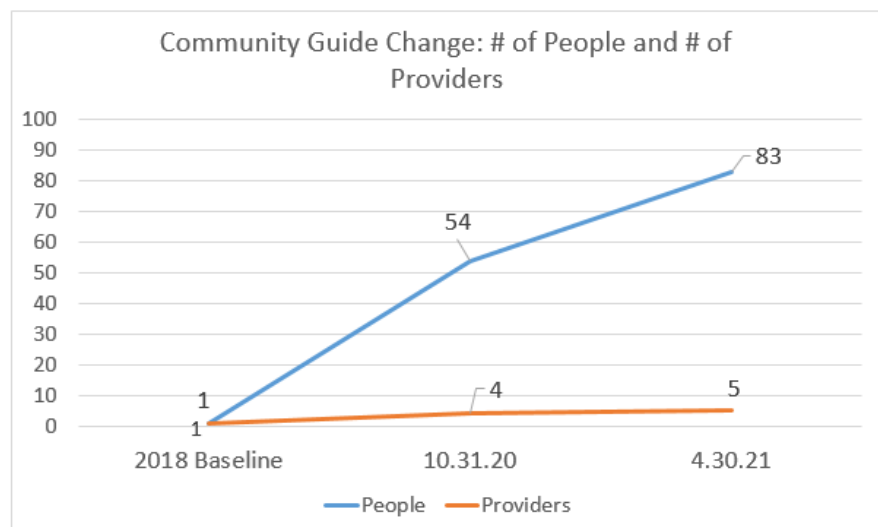


**Community Guide
Providers Total
(4.30.21)**

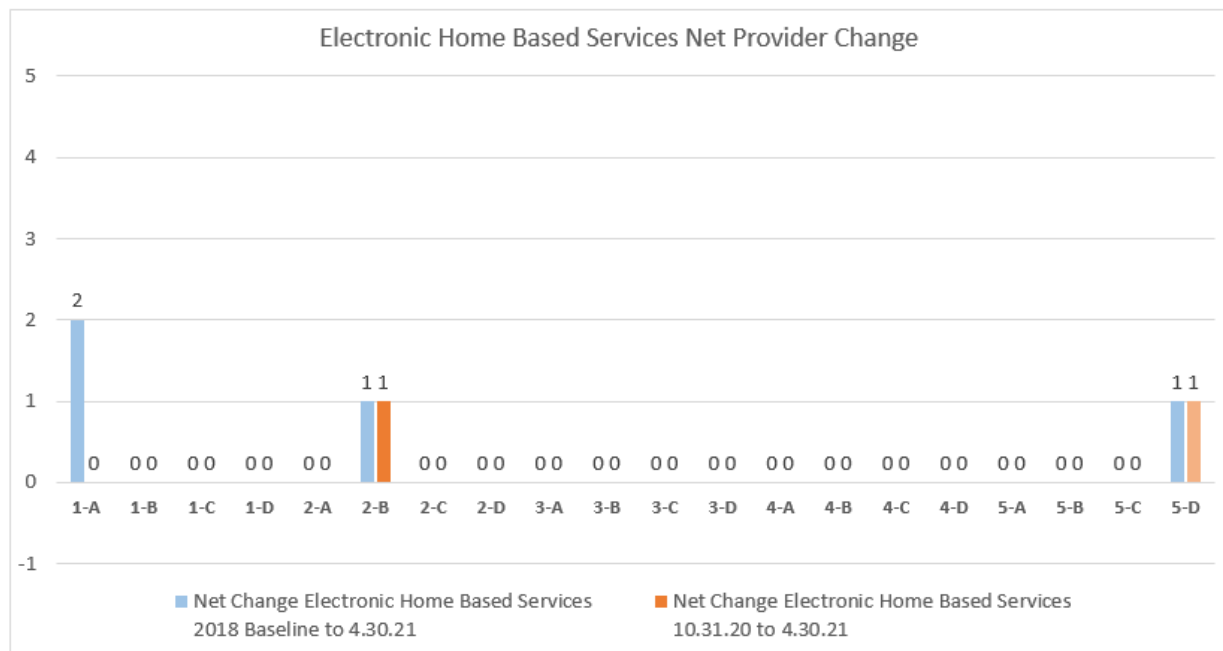
1-A	0
1-B	0
1-C	1
1-D	0
2-A	0
2-B	1
2-C	0
2-D	1
3-A	0
3-B	1
3-C	0
3-D	0
4-A	0
4-B	0
4-C	0
4-D	0
5-A	0
5-B	0
5-C	0
5-D	1

Community Guide

Total People Authorized on 4.30.21	Change in People Authorized from 2018 baseline to 4.30.21	Overall Net Unique Provider Change from 2018 baseline to 4.30.21
83	+82	+4



PROVIDER DATA SUMMARY MAY 2021



Electronic Home Based Services

EHBS Providers Total (4.30.21)

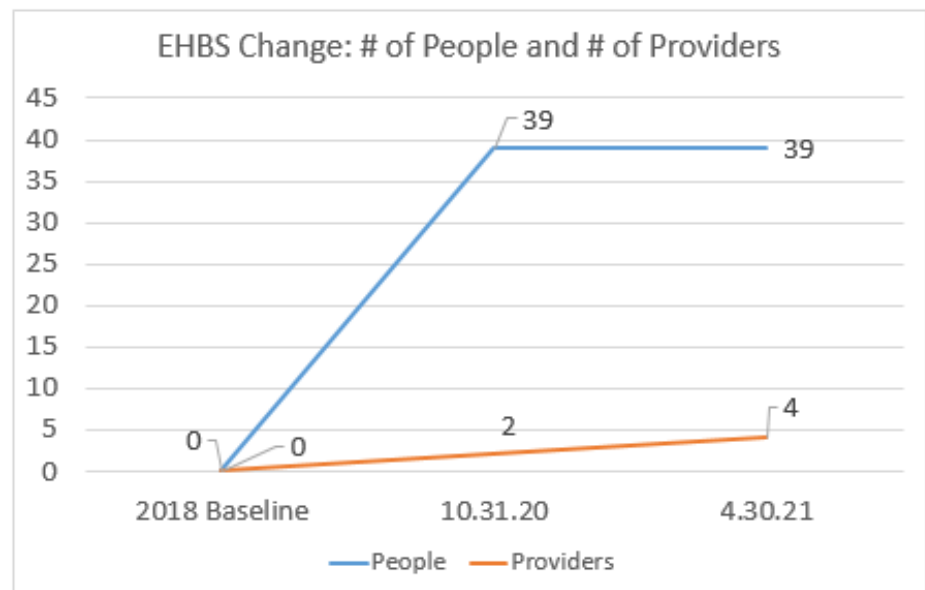
1-A	2
1-B	0
1-C	0
1-D	0
2-A	0
2-B	1
2-C	0
2-D	0
3-A	0
3-B	0
3-C	0
3-D	0
4-A	0
4-B	0
4-C	0
4-D	0
5-A	0
5-B	0
5-C	0
5-D	1

Total People
Authorized on
4.30.21

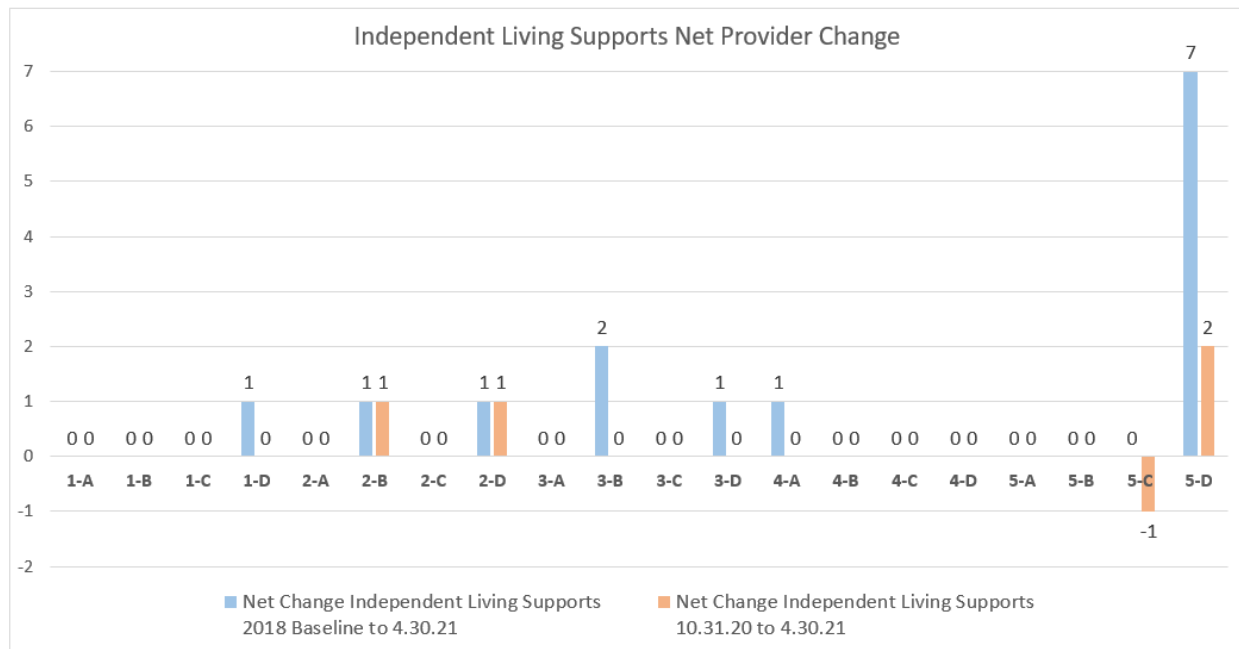
Change in People
Authorized from
2018 baseline to
4.30.21

Overall Net Unique
Provider Change
from 2018 baseline
to 4.30.21

39	+39	+4
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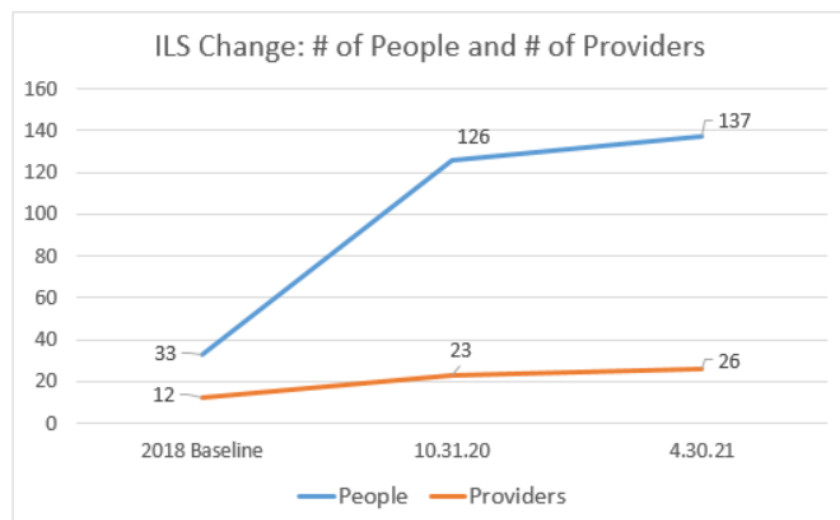
PROVIDER DATA SUMMARY MAY 2021



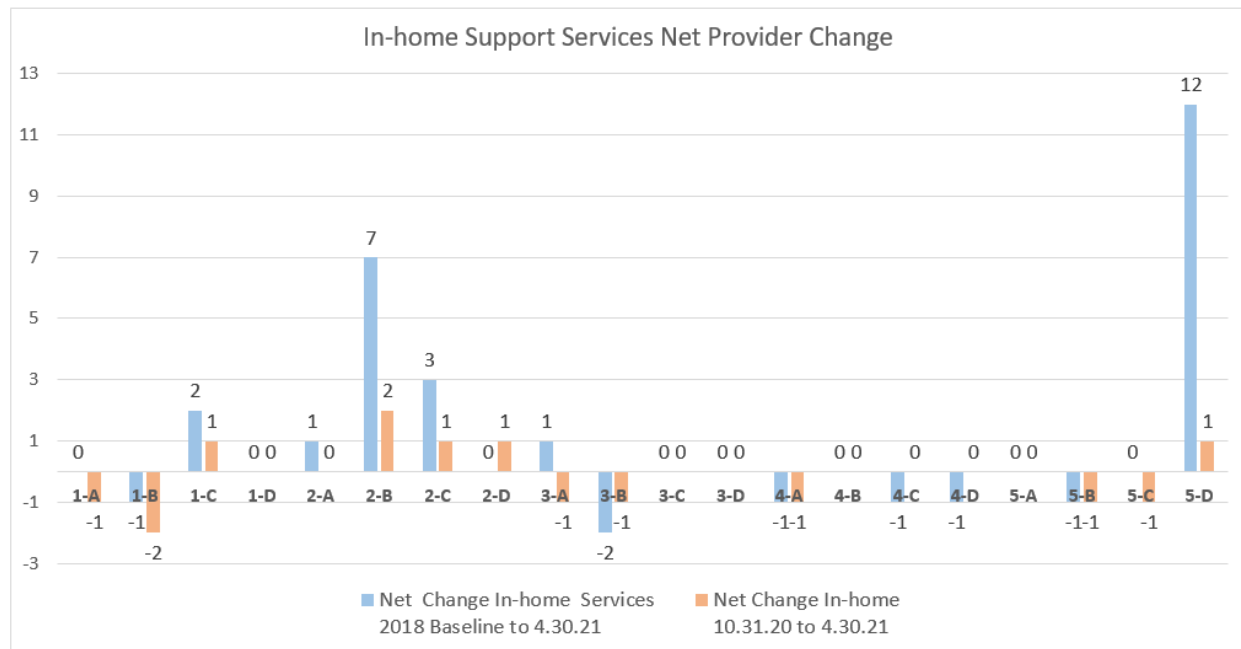
ILS Providers Total (4.30.21)	
1-A	0
1-B	0
1-C	1
1-D	2
2-A	0
2-B	2
2-C	0
2-D	1
3-A	2
3-B	2
3-C	0
3-D	1
4-A	3
4-B	0
4-C	0
4-D	0
5-A	0
5-B	0
5-C	1
5-D	11

Independent Living Supports

Total People Authorized on 4.30.21	Change in People Authorized from 2018 baseline to 4.30.21	Overall Net Unique Provider Change from 2018 baseline to 4.30.21
137	+104	+14



PROVIDER DATA SUMMARY MAY 2021



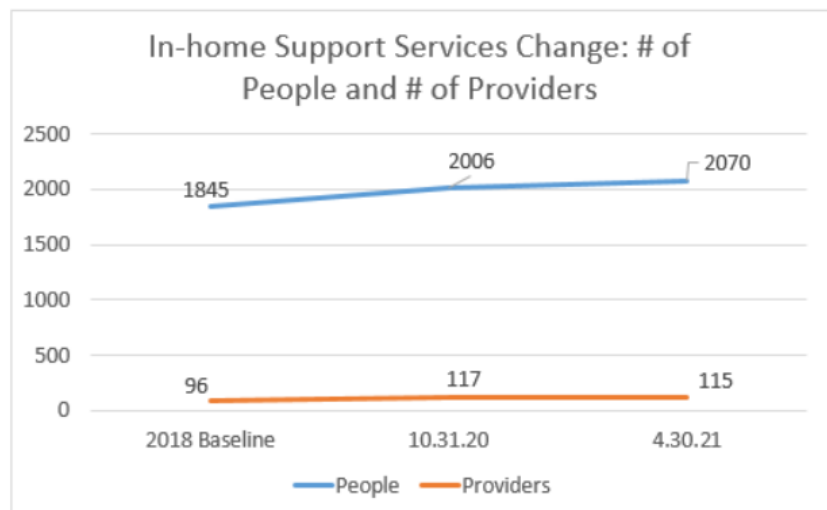
**In-home Support Services
Providers Total
(4.30.21)**

1-A	1
1-B	3
1-C	7
1-D	6
2-A	2
2-B	18
2-C	4
2-D	4
3-A	9
3-B	6
3-C	3
3-D	3
4-A	9
4-B	1
4-C	2
4-D	1
5-A	1
5-B	0
5-C	12
5-D	36

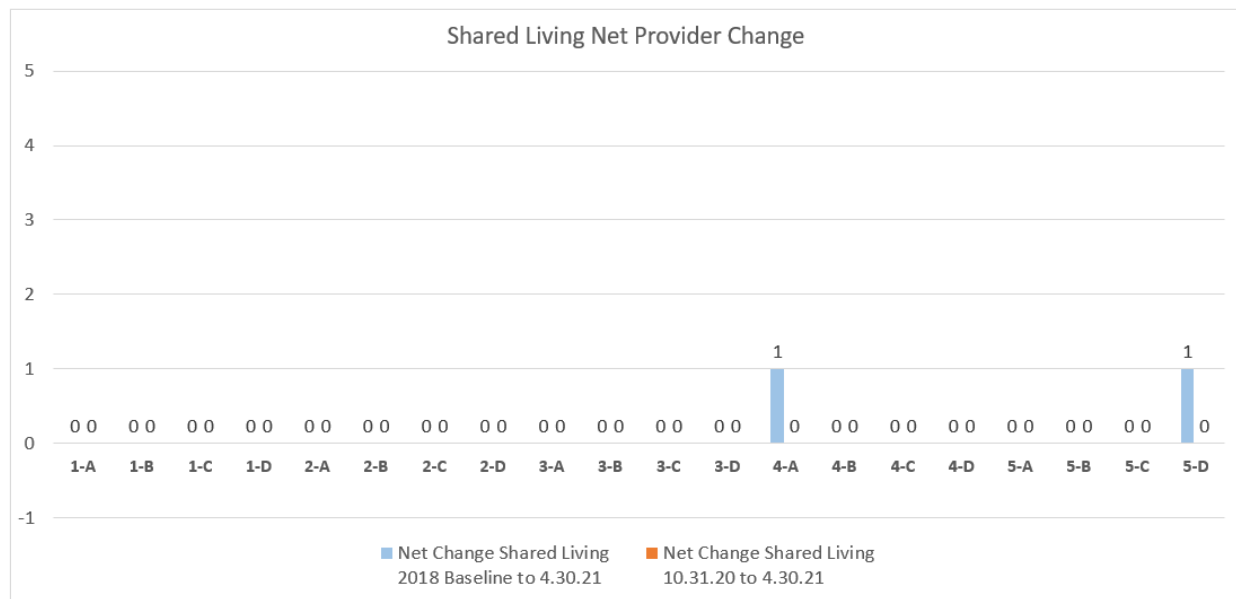
In-home Support Services

Total People Authorized on 4.30.21	Change in People Authorized from 2018 baseline to 4.30.21	Overall Net Unique Provider Change from 2018 baseline to 4.30.21
2070	+225	+19

2070	+225	+19
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PROVIDER DATA SUMMARY MAY 2021



**Shared Living
Providers Total
(4.30.21)**

1-A	0
1-B	0
1-C	0
1-D	0
2-A	0
2-B	0
2-C	0
2-D	0
3-A	0
3-B	0
3-C	0
3-D	0
4-A	1
4-B	0
4-C	0
4-D	0
5-A	0
5-B	0
5-C	0
5-D	1

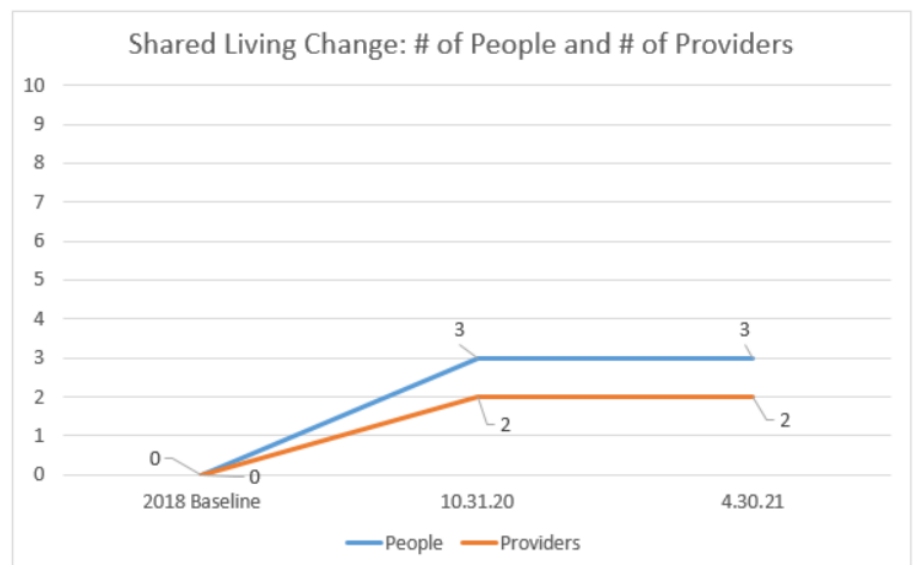
Shared Living

Total People
Authorized on
4.30.21

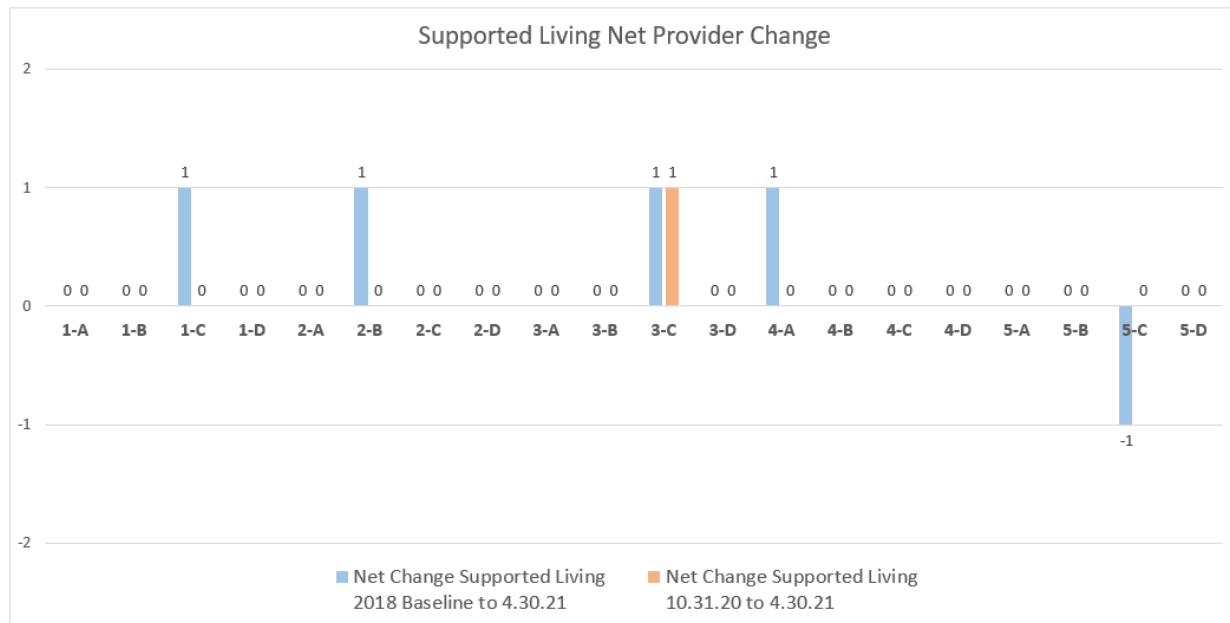
Change in People
Authorized from 2018
baseline to 4.30.21

Overall Net Unique
Provider Change from
2018 baseline to
4.30.21

3	+3	+2
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PROVIDER DATA SUMMARY MAY 2021



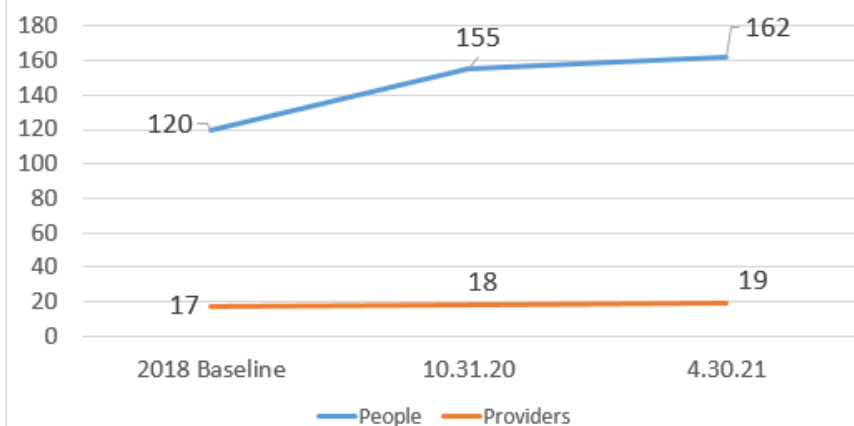
**Supported Living
Providers Total
(4.30.21)**

1-A	1
1-B	0
1-C	3
1-D	0
2-A	1
2-B	3
2-C	0
2-D	0
3-A	0
3-B	1
3-C	1
3-D	0
4-A	6
4-B	0
4-C	0
4-D	0
5-A	0
5-B	1
5-C	0
5-D	2

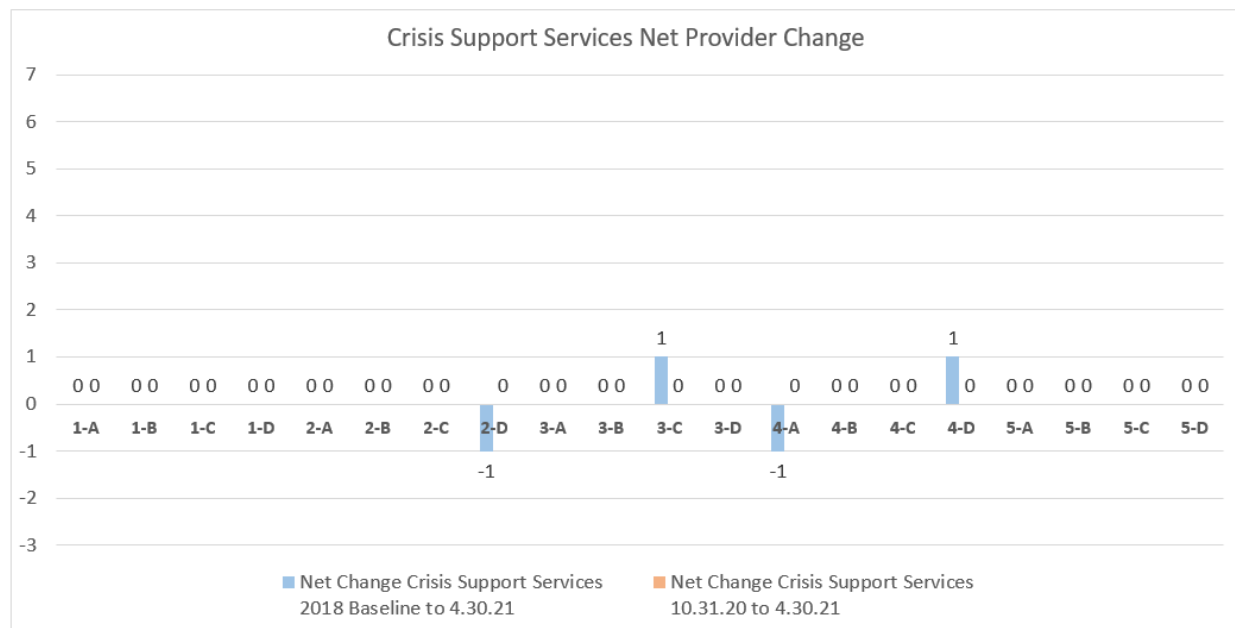
Supported Living

Total People Authorized on 4.30.21	Change in People Authorized from 2018 baseline to 4.30.21	Overall Net Unique Provider Change from 2018 baseline to 4.30.21
162	+42	+2

Supported Living Change: # of People and # of Providers



PROVIDER DATA SUMMARY MAY 2021

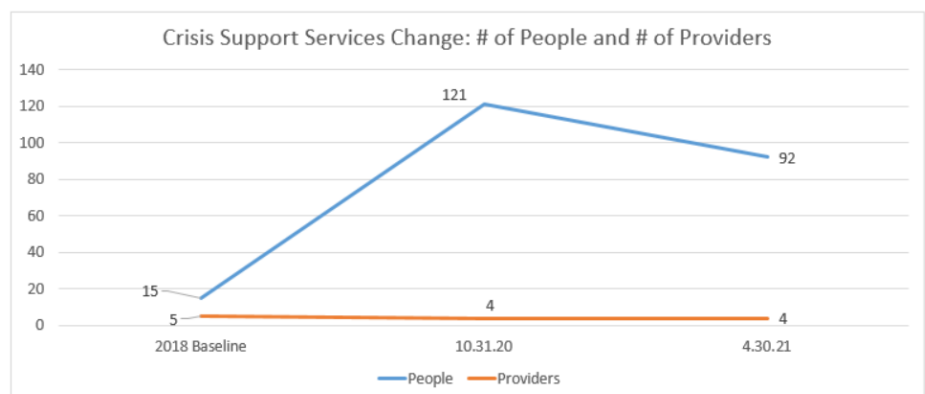


Crisis Support Services Providers Total (4.30.21)

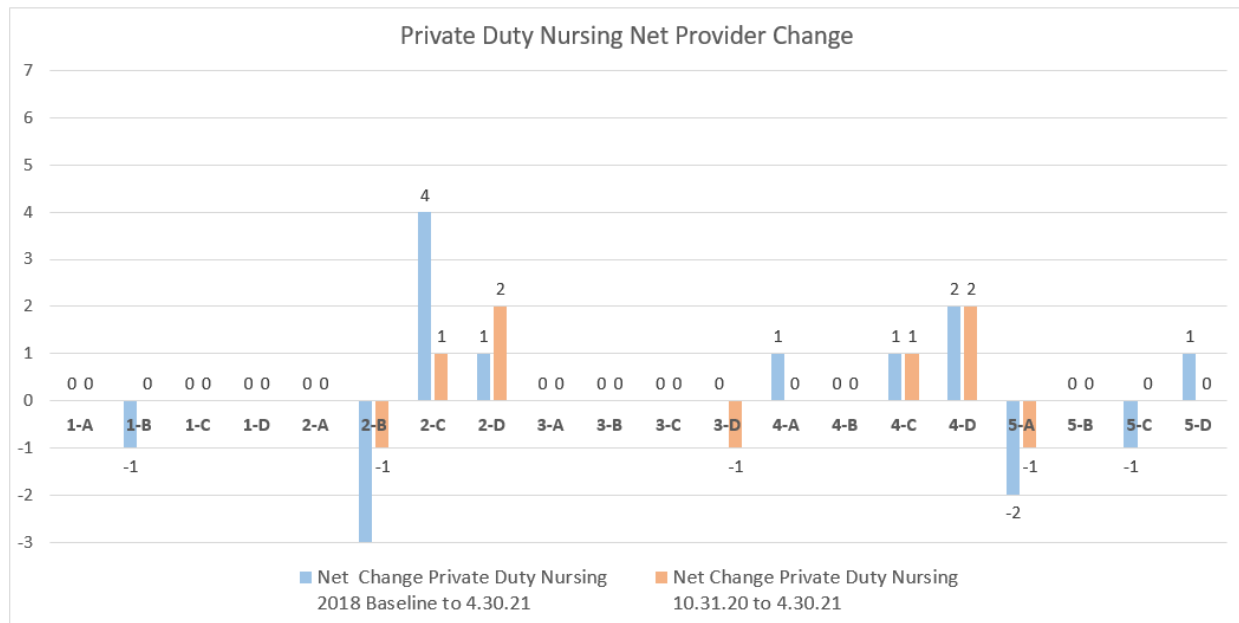
1-A	0
1-B	0
1-C	0
1-D	0
2-A	0
2-B	1
2-C	0
2-D	1
3-A	1
3-B	0
3-C	1
3-D	0
4-A	0
4-B	0
4-C	0
4-D	1
5-A	0
5-B	0
5-C	0
5-D	0

Crisis Support Services

Total People Authorized on 4.30.21	Change in People Authorized from 2018 baseline to 4.30.21	Overall Net Unique Provider Change from 2018 baseline to 4.30.21
92	+77	-1



PROVIDER DATA SUMMARY MAY 2021

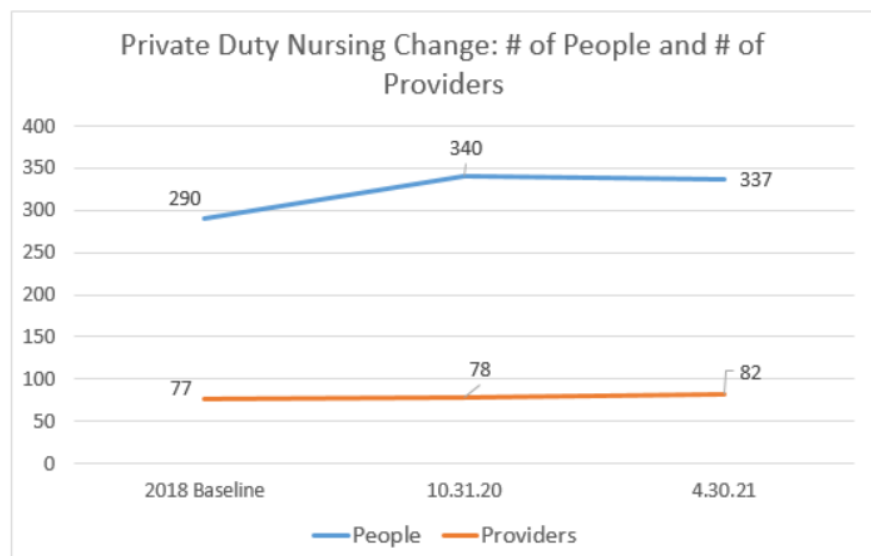


Private Duty Nursing Providers Total (4.30.21)

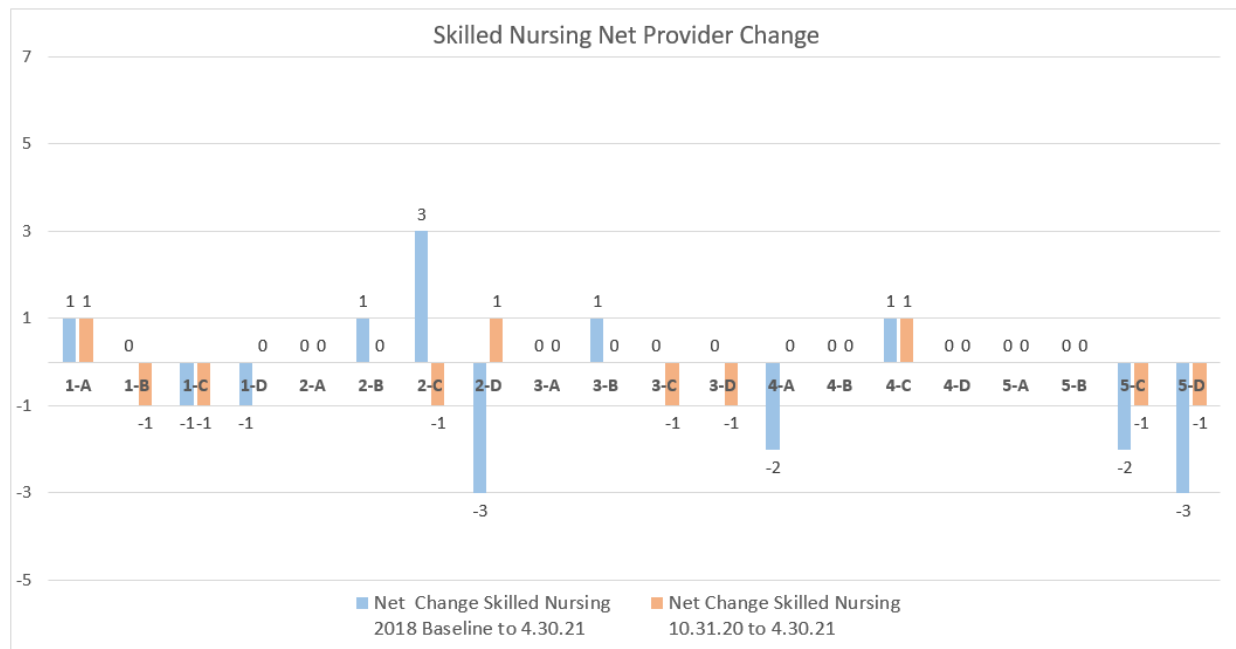
1-A	4
1-B	0
1-C	0
1-D	1
2-A	2
2-B	24
2-C	9
2-D	13
3-A	3
3-B	1
3-C	2
3-D	3
4-A	10
4-B	0
4-C	2
4-D	3
5-A	1
5-B	0
5-C	5
5-D	14

Private Duty Nursing

Total People Authorized on 4.30.21	Change in People Authorized from 2018 baseline to 4.30.21	Overall Net Unique Provider Change from 2018 baseline to 4.30.21
337	+47	+5



PROVIDER DATA SUMMARY MAY 2021



**Skilled Nursing
Providers Total
(4.30.21)**

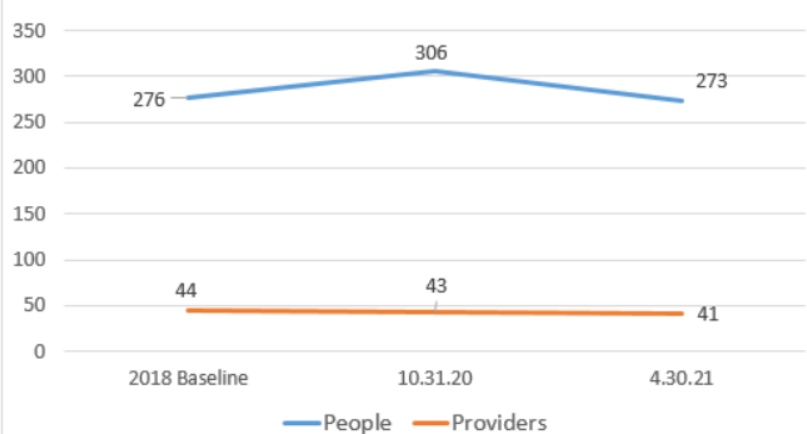
1-A	2
1-B	1
1-C	2
1-D	1
2-A	0
2-B	5
2-C	3
2-D	5
3-A	4
3-B	2
3-C	2
3-D	1
4-A	4
4-B	0
4-C	1
4-D	1
5-A	1
5-B	0
5-C	2
5-D	9

Skilled Nursing

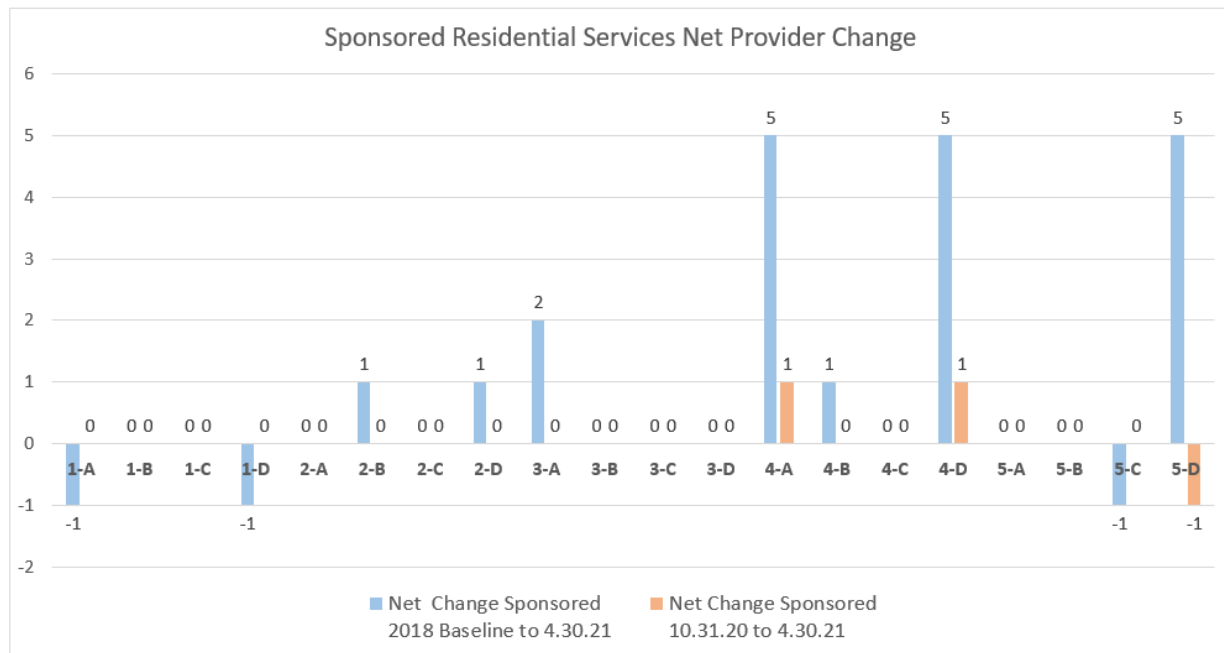
Total People Authorized on 4.30.21	Change in People Authorized from 2018 baseline to 4.30.21	Overall Net Unique Provider Change from 2018 baseline to 4.30.21
273	-3	-3

273	-3	-3
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Skilled Nursing Change: # of People and # of Providers



PROVIDER DATA SUMMARY MAY 2021

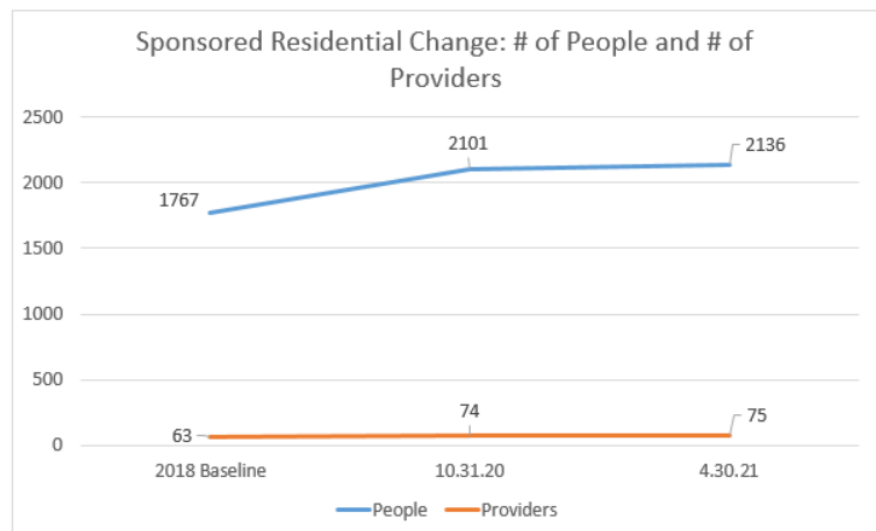


Sponsored Residential Providers Total (4.30.21)

1-A	2
1-B	4
1-C	3
1-D	13
2-A	0
2-B	2
2-C	0
2-D	2
3-A	7
3-B	2
3-C	5
3-D	3
4-A	13
4-B	2
4-C	0
4-D	7
5-A	0
5-B	0
5-C	13
5-D	20

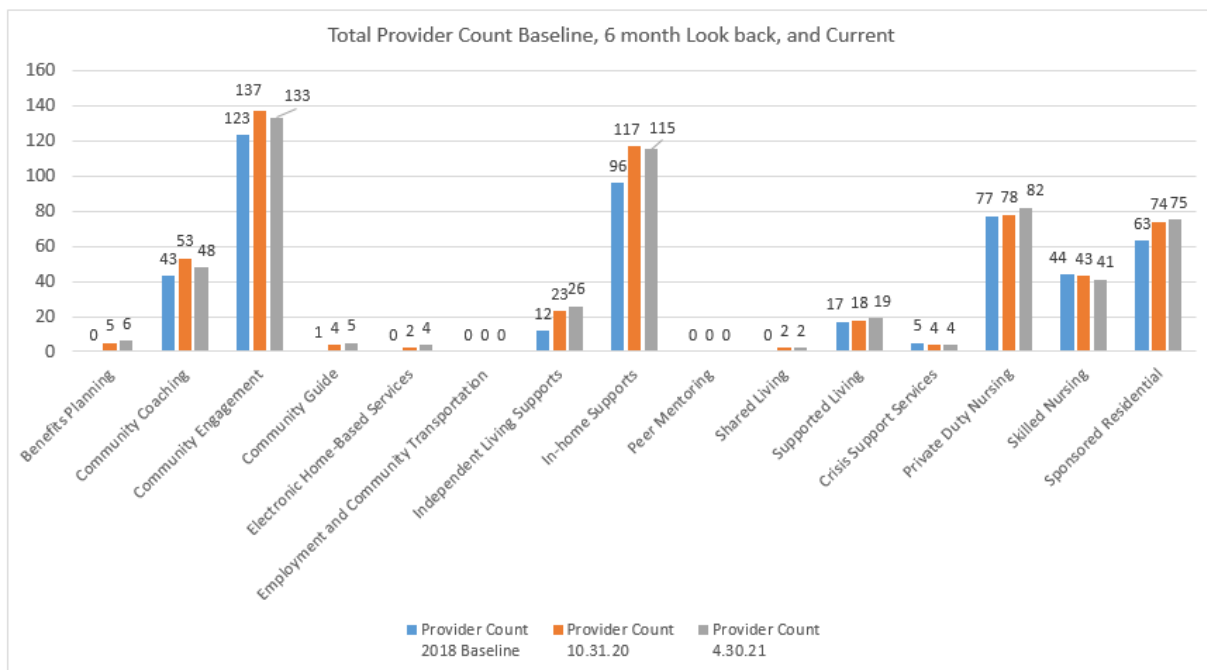
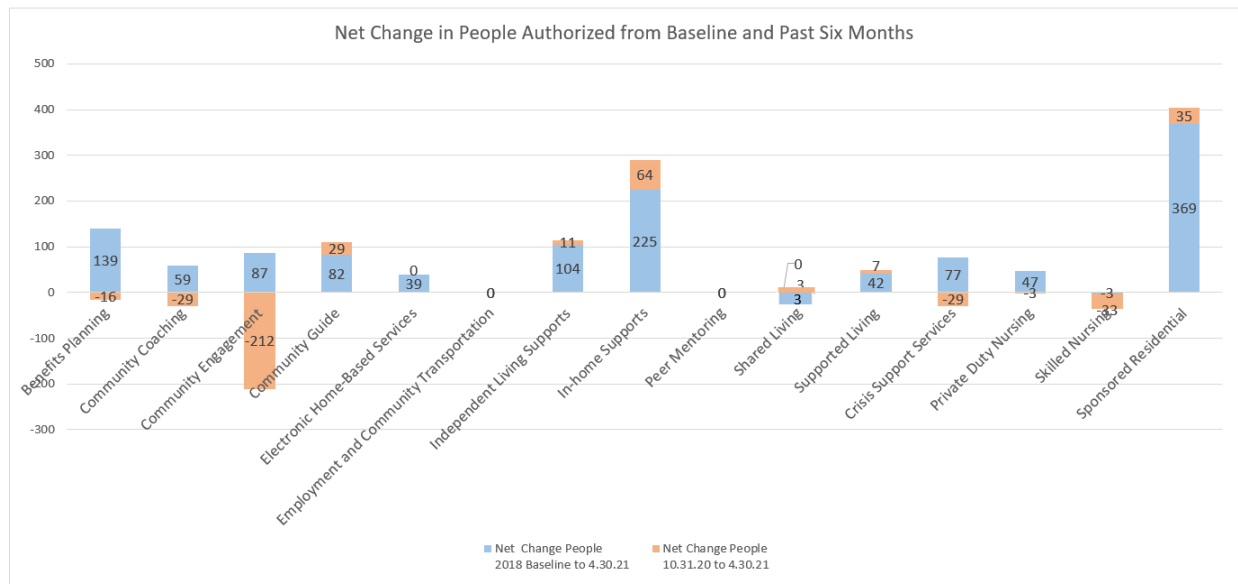
Sponsored Residential

Total People Authorized on 4.30.21	Change in People Authorized from 2018 baseline to 4.30.21	Overall Net Unique Provider Change from 2018 baseline to 4.30.21
2136	+369	+12



PROVIDER DATA SUMMARY MAY 2021

The overall change in people authorized and provider counts are seen below. Significant declines in authorizations are noted in Community Engagement and Community Coaching, decreases that coincide with the extended period of the COVID-19 pandemic. It should be noted that interrupted services have resulted in suspended authorizations, but many individuals may continue to choose a provider, want services, and be seeking a clear date to return. DBHDS expects some loss in these services due to the pandemic, but also a readjustment over time as the pandemic subsides and reauthorizations occur. **Method:** The data in section is derived from the 4/30/21 version of the Baseline Measurement Tool by comparing the baseline data to the 10/31/20 and 4/30/21 aggregate provider and individual service authorization counts.



DBHDS is working to integrate the RST referral process into the Waiver Management System to ease communication, tracking and data reporting and is now incorporating RST barrier data in this Provider Data Summary report. Transition of the RST process into WaMS is targeted for December 31, 2021.

The barriers for the most integrated services were evaluated for frequency and location. The charts below provide details on five themes identified in the RST referral process and the distribution across regions during the 1st and 2nd quarters FY21 RST reports. The data results were consolidated into the categories provided. Barriers counts listed below are not inclusive of all possible barriers and may be duplicated across referrals. These charts represent the frequency a barrier was reported by region, upon initial referral, and within one of five given themes. The results are based on the following number of referrals from the Developmental Services regions: Region I = 54; Region II = 61; Region III = 55; Region IV = 50; and Region V = 39.

Method: The data used in this section is derived from the 1st, 2nd, and 3rd quarters FY21 RST reports by combining and categorizing the results in Section IX Barriers by Service for each Region.

Barrier Themes

Individual/SDM Choice includes: Individual/ SDM/LG chooses less integrated option; Individual/Substitute Decision Maker (SDM)/Legal Guardian (LG) not interested in discussing/exploring options/refuses supports; Individual/SDM/LG does not choose provider after visit/still exploring community options

Lack of provider at referral includes: Services and activities unavailable in desired location; Professional Behavioral staff-Psychiatric, PBS facilitator, Applied Behavioral Analyst, or other specialist unavailable; Professional Behavioral staff-Dental, nursing or any medical specialist unavailable

Provider/setting match includes: Provider has determined placement is not a good match provider is not willing/able to support individual; Service/Provider Development or Loss-Construction/Renovations/Environmental Modifications/Staffing/On-boarding/Licensing; Community location is not adapted for physical access (not wheelchair accessible or ADA compliant);

Lack behavioral expertise includes: Direct Support Staff-may not have experience or demonstrate competency to provide support with behavioral expertise

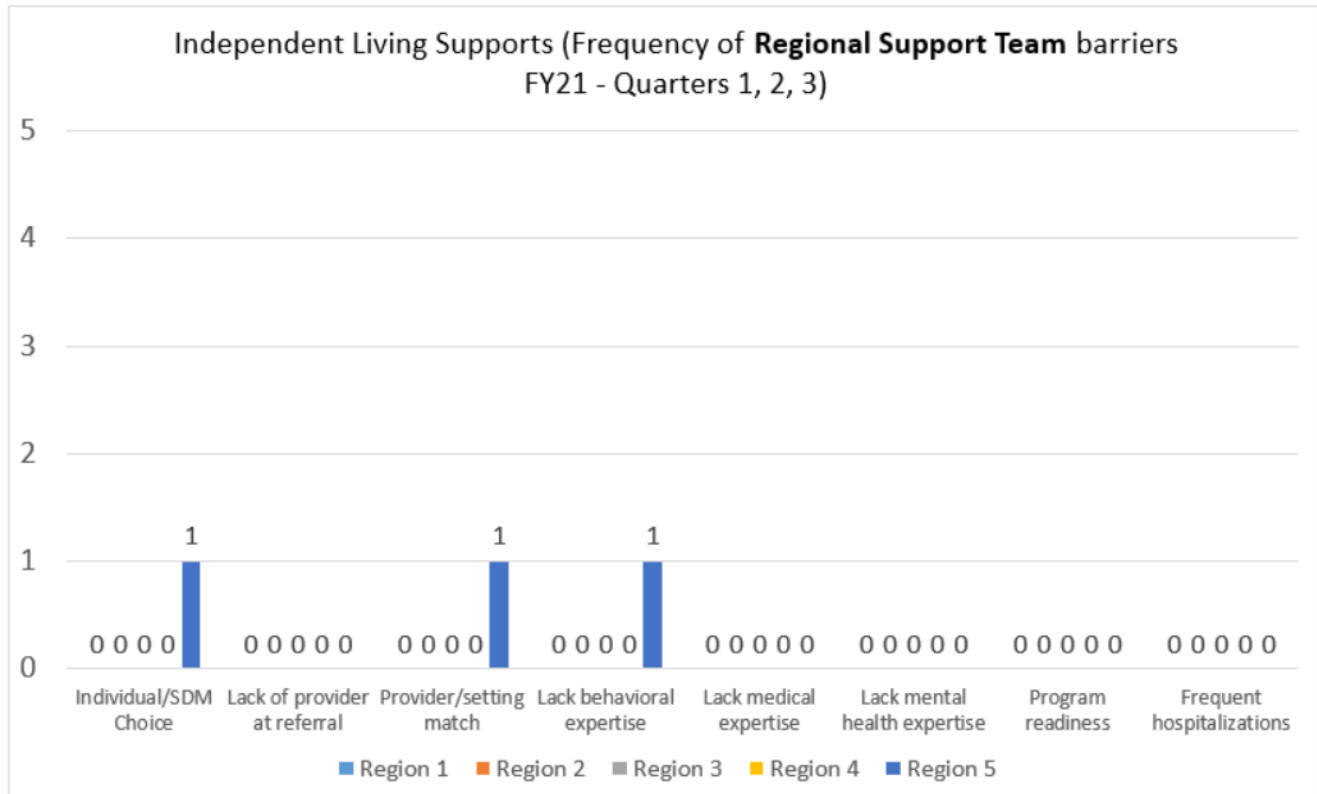
Lack medical expertise includes: Direct Support Staff-may not have experience or demonstrate competency to provide support with medical expertise

Lack mental health expertise includes: Direct Support Staff-may not have experience or demonstrate competency to provide support with mental health expertise

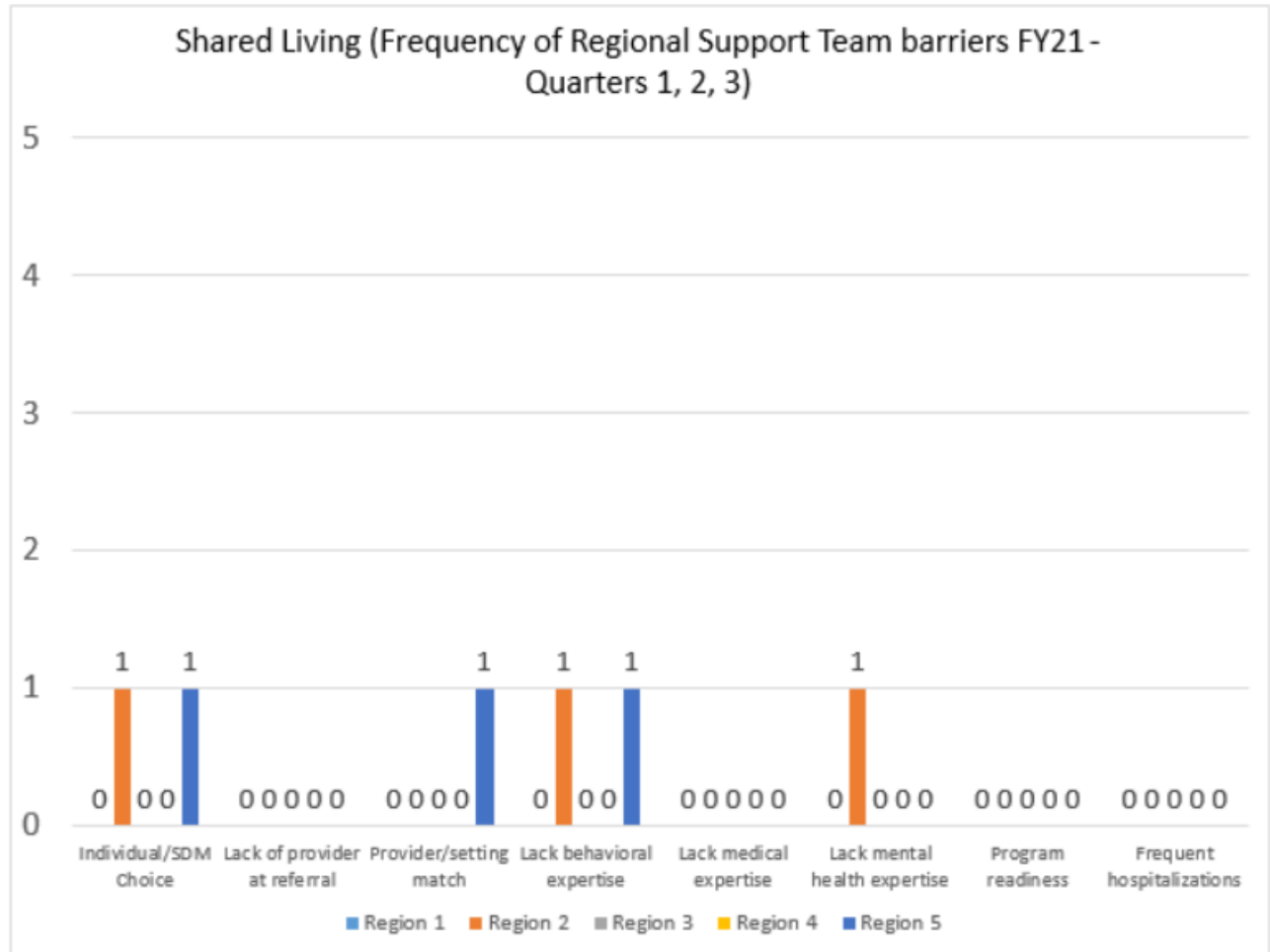
PROVIDER DATA SUMMARY MAY 2021

Program readiness includes: location not adapted for physical access; service/provider development and/or loss in construction, renovations, environmental modifications, and/or staffing, on-boarding, and/or licensing

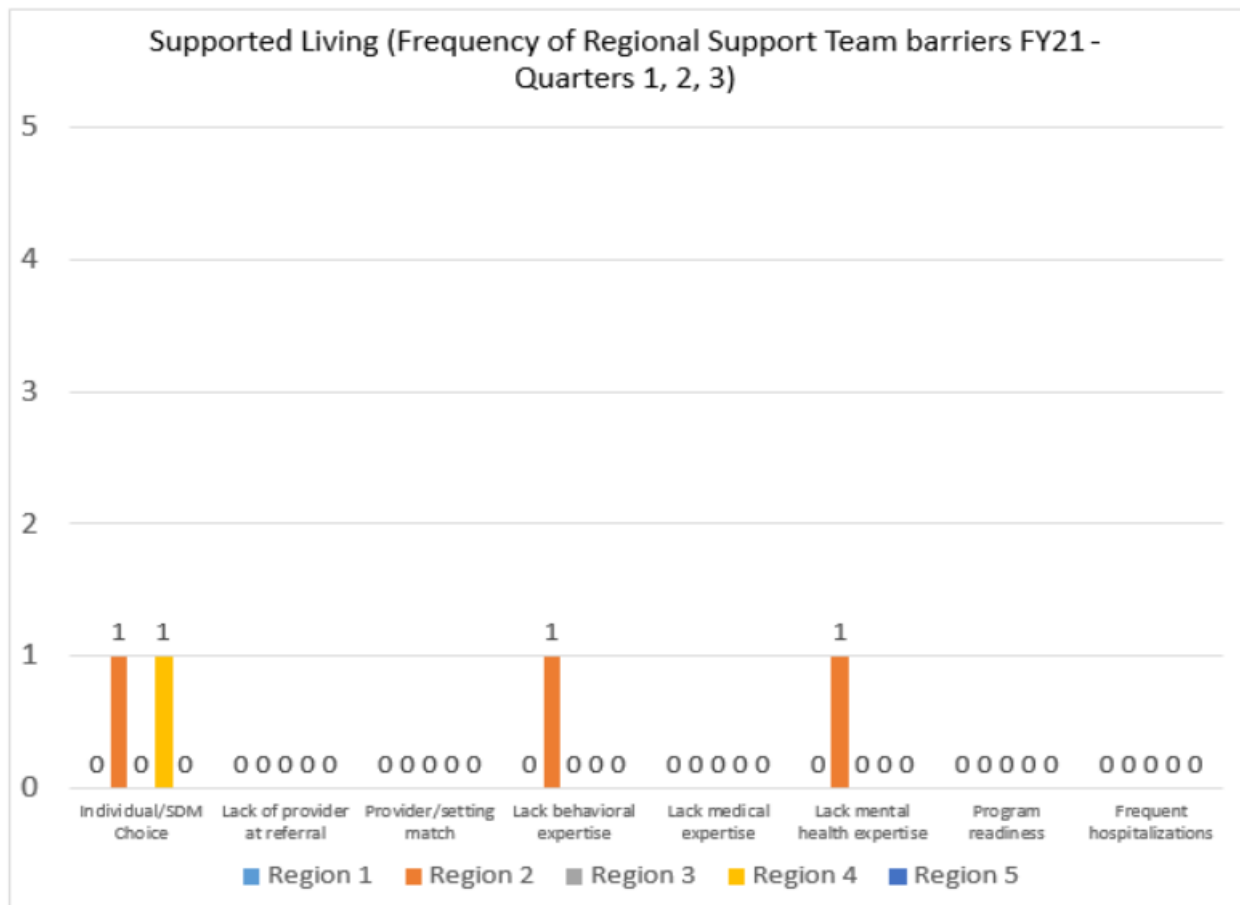
Frequent Hospitalizations includes: Individual has frequent medical and/or mental health hospitalizations; unexpected or late medical interventions



FY21	Region 1	Region 2	Region 3	Region 4	Region 5
Quarter 1	0	0	0	0	3
Quarter 2	0	0	0	0	0
Quarter 3	0	0	0	0	0
Total	0	0	0	0	3

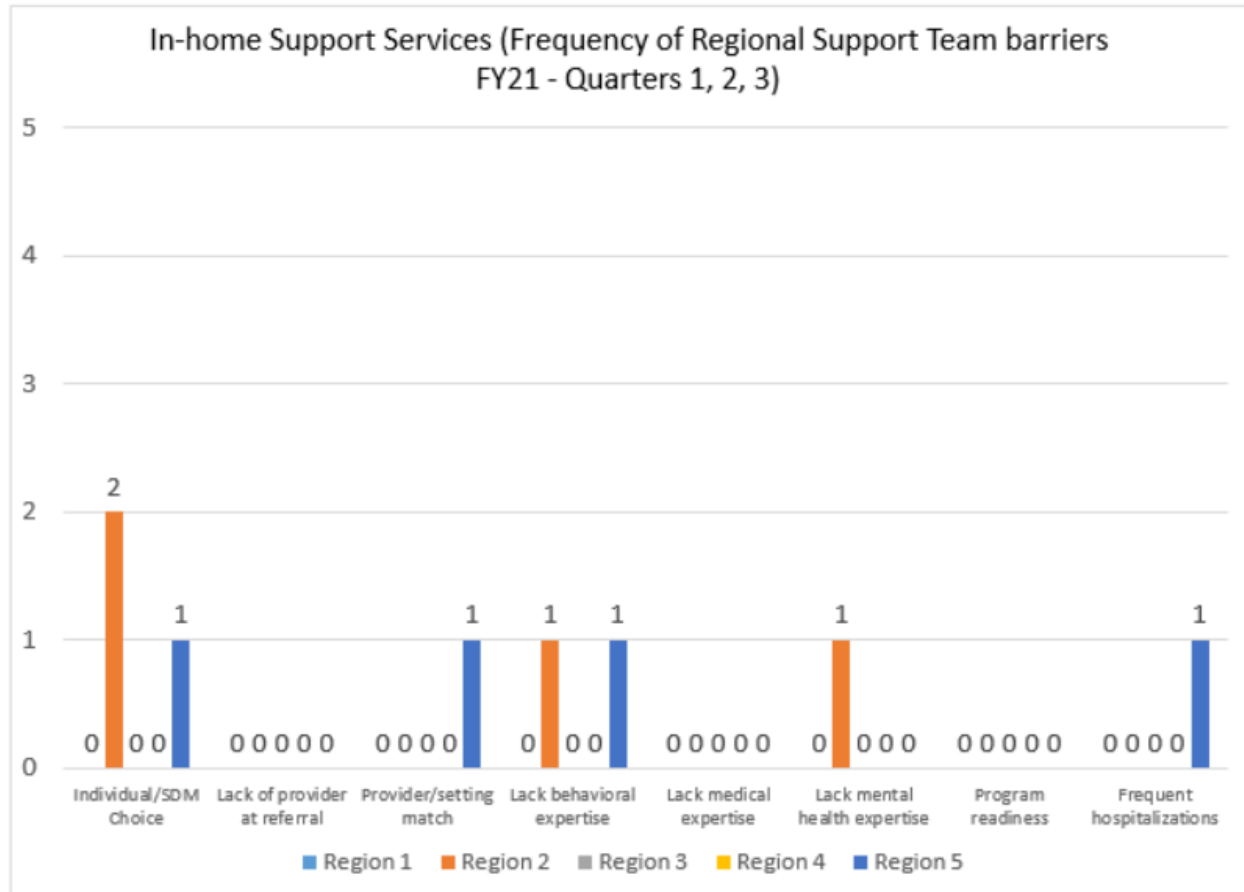


FY21	Region 1	Region 2	Region 3	Region 4	Region 5
Quarter 1	0	3	0	0	3
Quarter 2	0	0	0	0	0
Quarter 3	0	0	0	0	0
Total	0	3	0	0	3

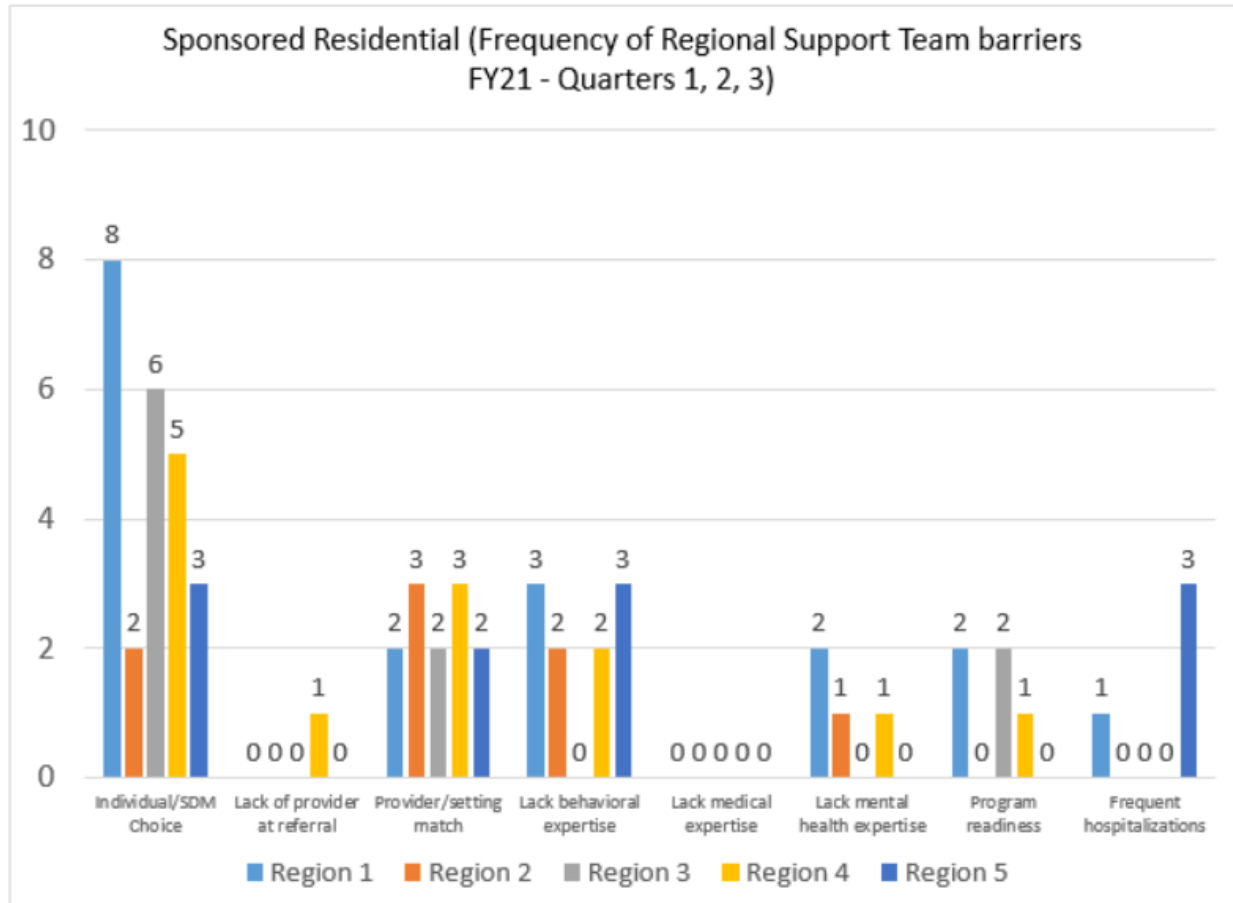


FY21	Region 1	Region 2	Region 3	Region 4	Region 5
Quarter 1	0	3	0	0	0
Quarter 2	0	0	0	0	0
Quarter 3	0	0	0	1	0
Total	0	3	0	1	0

PROVIDER DATA SUMMARY MAY 2021

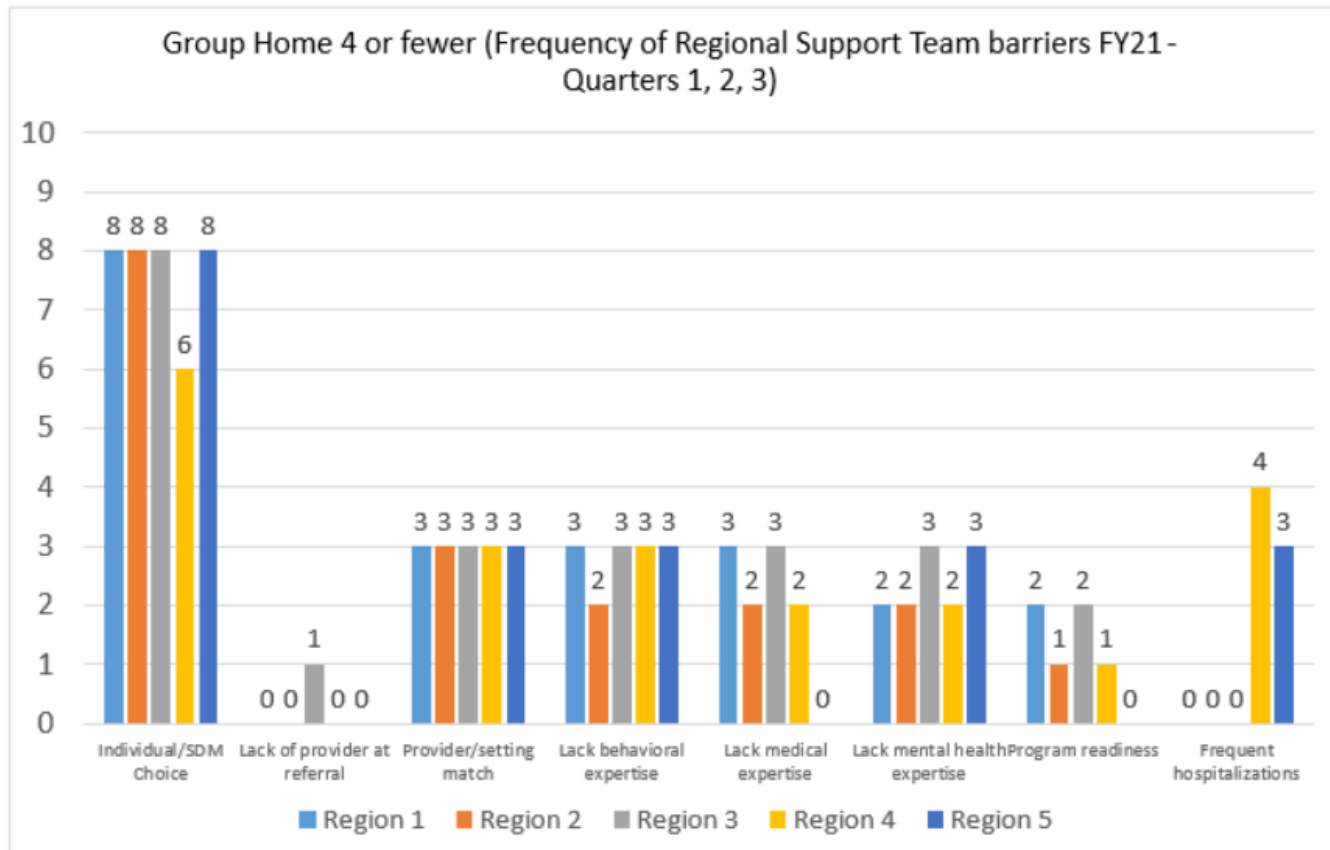


FY21	Region 1	Region 2	Region 3	Region 4	Region 5
Quarter 1	0	3	0	0	4
Quarter 2	0	0	0	0	0
Quarter 3	0	1	0	0	0
Total	0	4	0	0	4



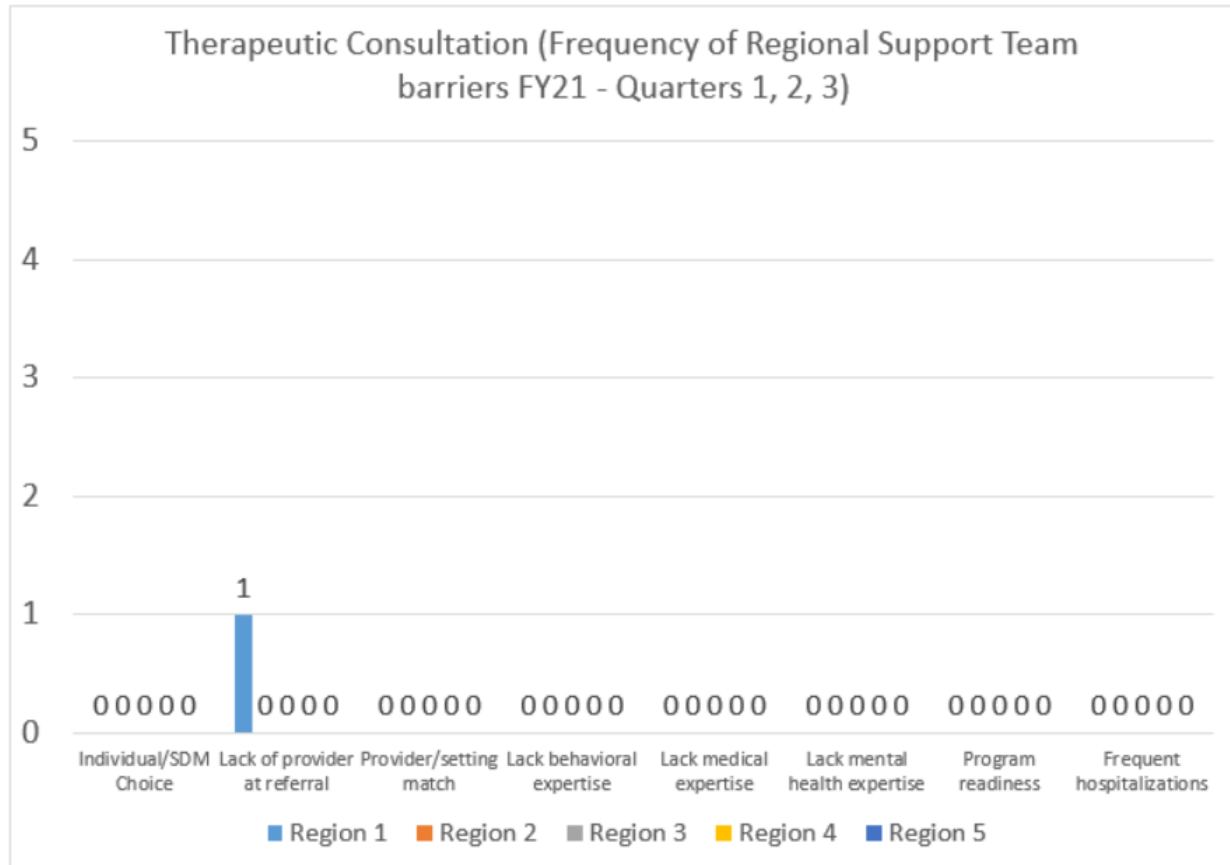
FY21	Region 1	Region 2	Region 3	Region 4	Region 5
Quarter 1	8	4	5	7	4
Quarter 2	5	2	4	3	4
Quarter 3	5	2	1	3	3
Total	18	8	10	13	11

Service unavailable in enrolled waiver = 1

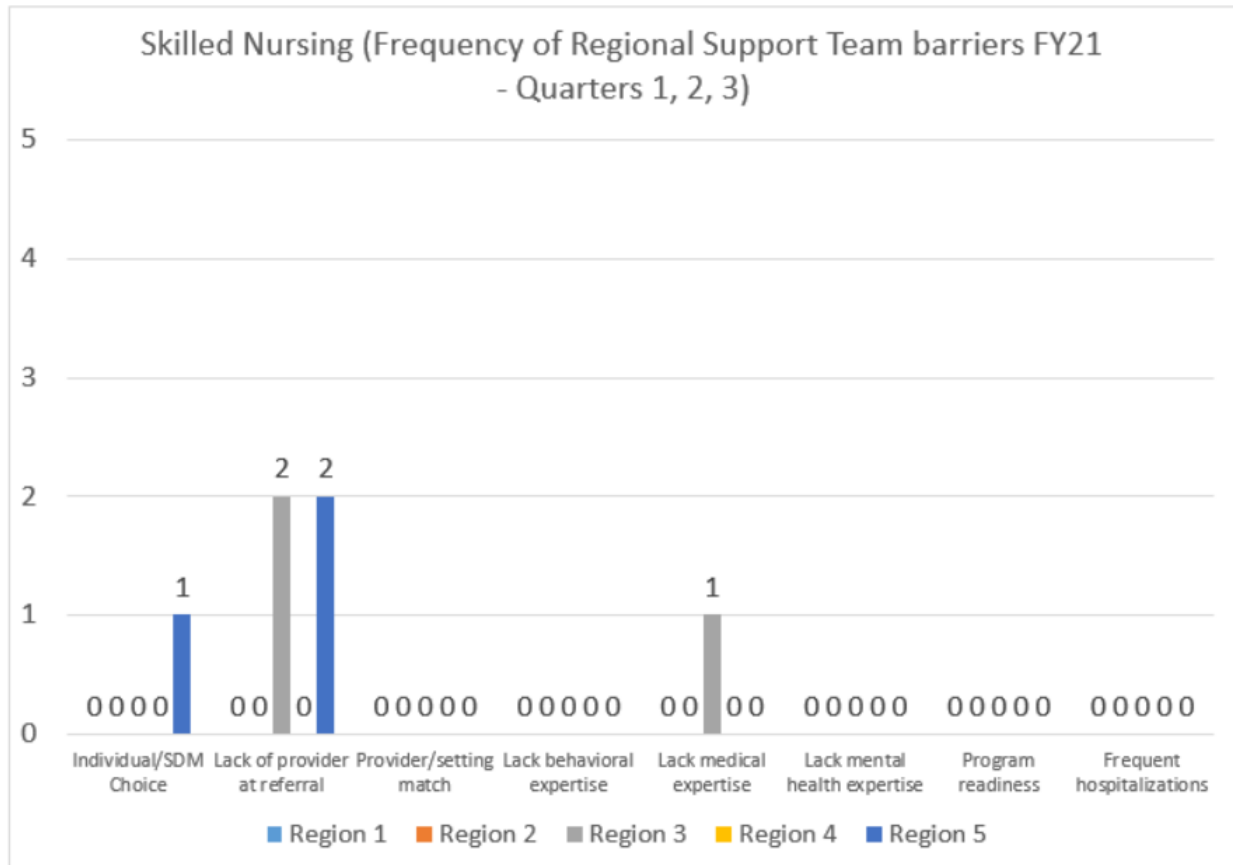


FY21	Region 1	Region 2	Region 3	Region 4	Region 5
Quarter 1	8	8	8	9	7
Quarter 2	6	5	8	6	7
Quarter 3	7	5	6	6	6
Total	21	18	22	21	20

Service unavailable in enrolled waiver = 1

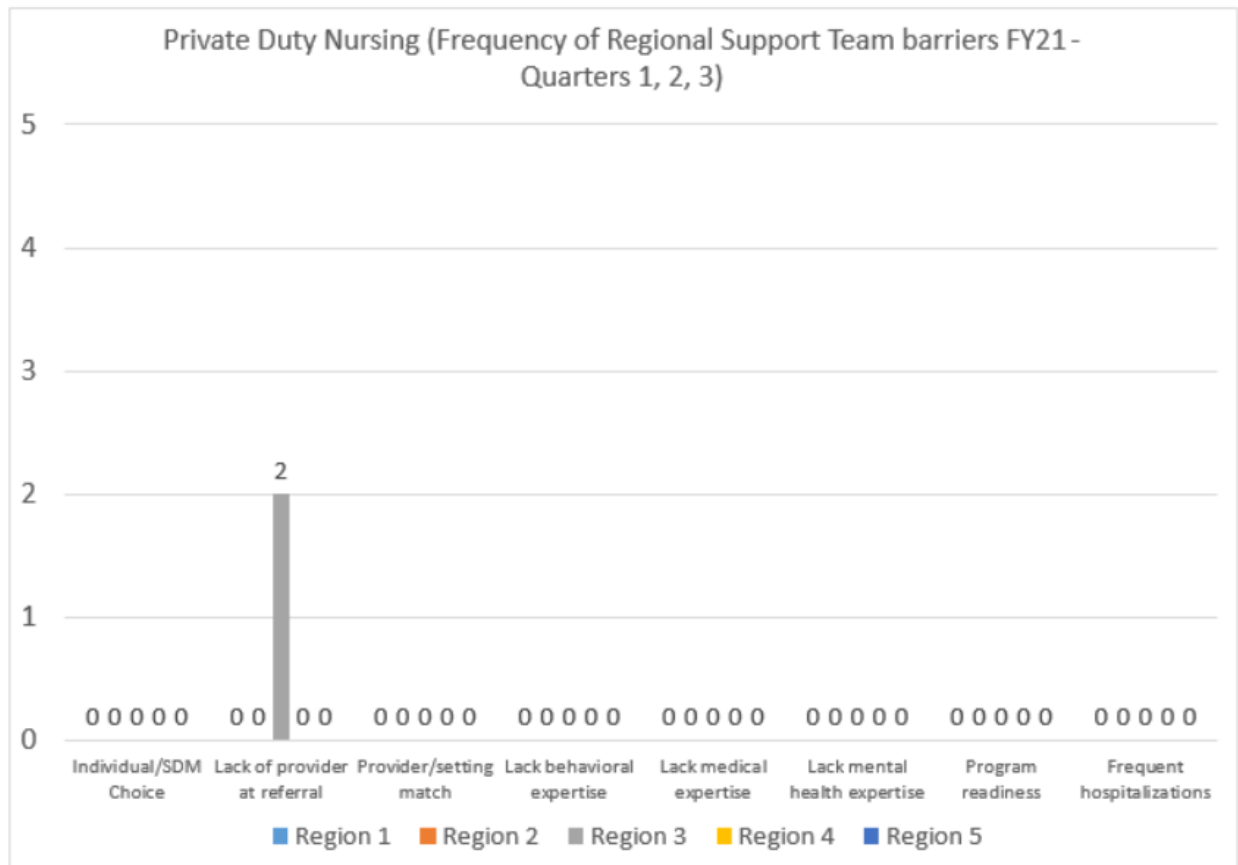


FY21	Region 1	Region 2	Region 3	Region 4	Region 5
Quarter 1	1	0	0	0	0
Quarter 2	0	0	0	0	0
Quarter 3	0	0	0	0	0
Total	1	0	0	0	0

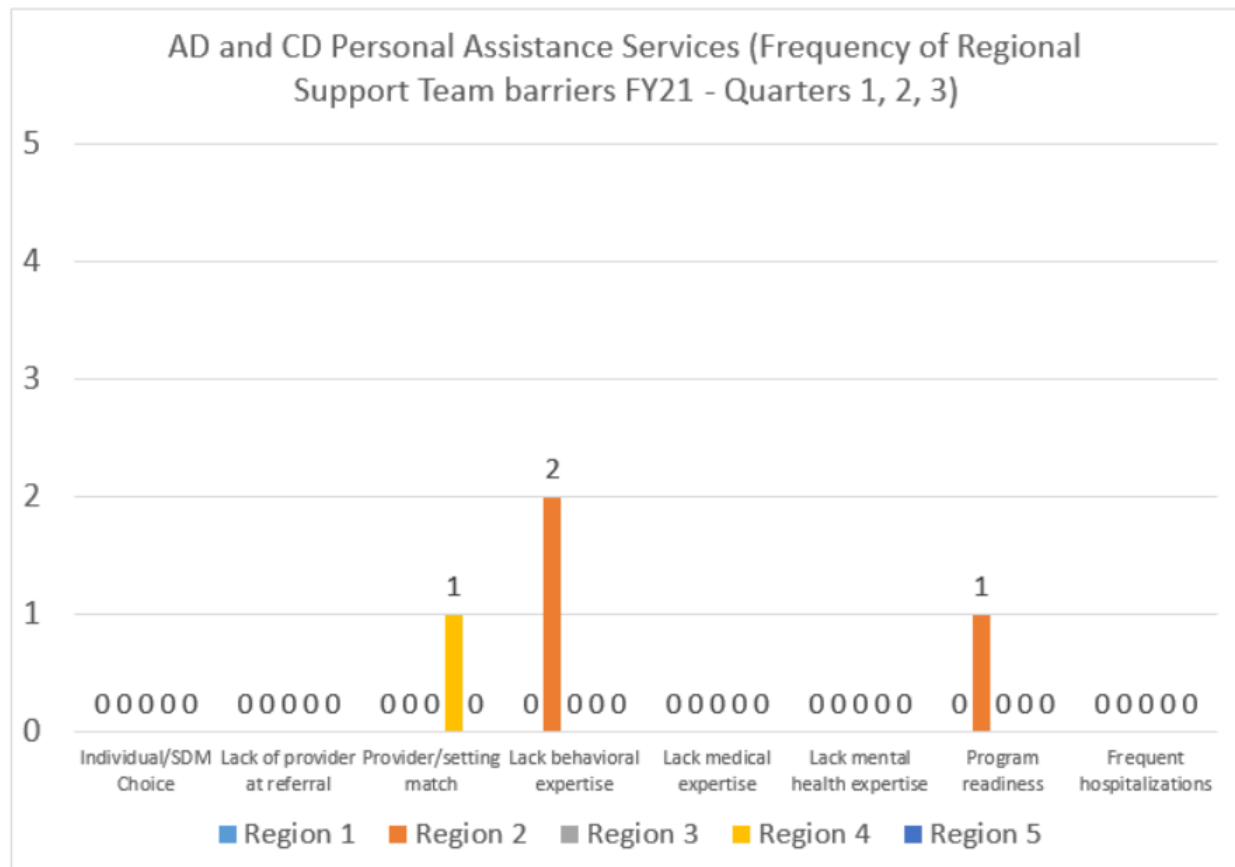


FY21	Region 1	Region 2	Region 3	Region 4	Region 5
Quarter 1	0	0	2	0	2
Quarter 2	0	0	1	0	0
Quarter 3	0	0	0	0	1
Total	0	0	3	0	3

PROVIDER DATA SUMMARY MAY 2021



FY21	Region 1	Region 2	Region 3	Region 4	Region 5
Quarter 1	0	0	2	0	0
Quarter 2	0	0	0	0	0
Quarter 3	0	0	0	0	0
Total	0	0	2	0	0



FY21	Region 1	Region 2	Region 3	Region 4	Region 5
Quarter 1	0	2	0	1	0
Quarter 2	0	0	0	0	0
Quarter 3	0	1	0	0	0
Total	0	3	0	1	0

Specific localities with at least 50 people with DD waiver and fewer than three integrated service options:

Region I

1-A	1-B	1-C	1-D
Caroline County	Augusta County	Harrisonburg City	Nelson County
Fredericksburg City	Highland County	Rockingham County	Louisa County
King George County	Staunton City	Frederick County	Albemarle County
Spotsylvania County	Waynesboro City	Page County	Charlottesville City
Stafford County	Alleghany County	Shenandoah County	Fluvanna County
Culpeper County	Covington City	Warren County	Greene County
Madison County	Bath County	Winchester City	Amherst County
Orange County	Buena Vista City	Clarke County	Appomattox County
Fauquier County	Lexington City		Bedford County
Rappahannock County	Rockbridge County		Campbell County
			Lynchburg City

Caroline County
Culpeper
Orange County
Staunton
Waynesboro City
Rockbridge County
Harrisonburg City
Shenandoah County
Warren County
Louisa County
Charlottesville City
Campbell County

Region I

Region II

2-A	2-B	2-C	2-D
Alexandria City	Fairfax City	Loudoun County	Manassas City
Arlington County	Fairfax County		Manassas Park City
	Falls Church City		Prince William County

Arlington County

Region II

Region III

3-A	3-B	3-C	3-D
Botetourt County	Franklin County	Carroll County	Buchanan County
Craig County	Danville City	Galax City	Russell County
Roanoke City	Pittsylvania County	Grayson County	Tazewell County
Roanoke County	Henry County	Bland County	Dickenson County
Salem City	Martinsville City	Wythe County	Bristol City
Giles County	Halifax County	Floyd County	Washington County
Montgomery County	Mecklenburg County	Pulaski County	Smyth County
	Brunswick County	Radford City	Lee County
	Patrick County		Norton City
			Scott County
			Wise County

Franklin County
Pittsylvania City
Henry County
Halifax County
Carroll County
Pulaski County
Russell County
Bristol City
Smyth County
Scott County

Region III

Region IV

4-A	4-B	4-C	4-D
Chesterfield County	Amelia County	Charlotte County	Dinwiddie County
Colonial Heights City	Buckingham County	Lunenburg County	Greensville County
Hanover County	Cumberland County	Nottoway County	Hopewell City
Charles City County	Goochland County	Prince Edward County	Petersburg City
Henrico County	Powhatan County	Emporia City	Prince George County
New Kent County			Surry County
Richmond City			Sussex County

Dinwiddie County

Region IV

Region V

5-A	5-B	5-C	5-D
Essex County	Accomack County	James City County	Chesapeake City
Gloucester County	Northampton County	Poquoson City	Norfolk City
King and Queen County		Williamsburg City	Portsmouth City
King William County		York County	Virginia Beach City
Lancaster County		Hampton City	Franklin City
Mathews County		Newport News City	Isle of Wight County
Middlesex County			Southampton County
Northumberland County			Suffolk City
Richmond County			
Westmoreland County			

Richmond County
Accomack County
Northampton County
York County

Region V