

Data Modernization and Accountability

Virginia must have a system that identifies and addresses risks of harm, ensures quality, and collects data to ensure continuous improvement.

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DBHDS' Data Capabilities and Accountability Efforts Are in Dire Need of Upgrades

- Critical to achieving each of DBHDS' priorities is an enhanced focus on operational efficiency, necessitating improvements in our data collection, storage, analytics, and reporting. This need extends from data to the ability to provide quality inspections for a rapidly growing system.
- Improved data management capability will allow us to better track and monitor progress, holding ourselves and our CSB partners more accountable for outcomes.
- DBHDS must expand quality assurance and risk management in order to comply with the terms of the settlement agreement, and measure the impact of initiatives such as STEP-VA.



Current Data Infrastructure Efforts Underway

- DBHDS has been in the process of implementing a new electronic health record at all 12 DBHDS facilities with eight currently operational and four coming on line in March 2021. The EHR supports interoperability, eases secure sharing of comprehensive patient records, improves efficiencies and ultimately raises quality.
- Community Consumer Submission (CCS3) was designed for CSB, state and federal reporting requirements. It provides some data and trends for services. It has limited capability and demand now far exceeds original intent, it lacks standard database features, and its scope has increased but the platform operates on out of date technology. CCS3 cannot be relied on to show evidence of compliance with the DOJ settlement agreement. Upgrades and enhanced capabilities will allow DBHDS to analyze data and better measure performance outcomes.
- Upgrades are underway to the data warehouse to ensure data management and reporting capabilities are incorporated that are necessary for compliance with the DOJ Settlement Agreement and for other DBHDS reporting requirements.

Licensing/Risk Management

- DBHDS has an agency bill HB2092 for the 2021 Session designed to increase efficiency and improve community provider quality.
- This bill would work to increase the quality of contracted providers by requiring background checks.

DBHDS works to ensure behavioral health, substance use disorder, and developmental disability services are available to all Virginians who need them in the most community-oriented, integrated setting possible. More information is available at dbhds.virginia.gov/about-dbhds/policy-and-public-affairs/ga2021