

VISITING GUIDELINES:

Patients assigned to the Maximum Security Unit are permitted one visit per week. They are provided the opportunity to visit with persons of their choosing, provided such visitation does not compromise, or threaten to compromise the safety and security of other patients, visitors, or staff. At this time we offer Contact Visits and Virtual Visits.

Contact and Virtual Visiting Hours:

Weekdays:

Tuesday, Wednesday, and Thursday
1:00pm and 4:00pm

Weekends and Holidays

8:00 am, 9:00 am, 10:00 am, 11:00 am and 1:00 pm

- Contact visitation will not be permitted if a unit is on isolation status. Only virtual visits are permitted.

Additional Virtual ONLY Hours:

Tuesday, Wednesday, Thursday, Weekends and Holidays

2:00 pm and 3:00 pm

Types of Visits:

Contact Visit:

Visit where there is no physical barrier between the patient and their visitors. Patients may have contact visits after they have been at the hospital for a minimum of 30 days.

Virtual Visits:

Visits scheduled using the Zoom App. Limited to 30 minutes.

Scheduling a Visit:

All visits must be scheduled in advance by contacting the patient's social worker no later than 4pm on the previous business day. This is to ensure adequate staffing and to avoid scheduling conflicts.

Contact Visits may last up to 45 minutes as long as the visitor arrives on time. During Contact visits patients are only permitted to have up to 3 visitors which includes minors. Minors must be accompanied by an adult at all times.

Planning for your contact visit:

All visitors must have a valid photo ID to visit.

Clothing: Visitors must be fully clothed (including shoes).

Individuals who are not wearing appropriate attire will not be permitted to visit. Clothing must not be sexually provocative. Shoes must be fully enclosed. No open toe, flip flops, slippers, etc., are permitted. Jewelry such as necklaces, bracelets, anklets, dangling earrings, and more than 2 rings are not allowed.

On the day of your visit:

Visitors may arrive and wait in the Visitor's Lobby no more than 10 minutes before the scheduled visitation time. If you arrive late, visit times cannot be extended or changed.

Before entering the visitation area:

A search will be conducted on all visitors using hospital approved security scanners and detectors. Anyone refusing a search or examination will not be allowed to visit.

All personal items must be left in your vehicle except for the visitor's identification and car keys. The Hospital does have lockers available for visitors to store their coats, please be sure your coat will fit in a gym sized locker. Car keys and any other items will need to be placed in a locker and the visitor will keep the key until the visit is over.

During your visit:

Visitors may offer a hug at the beginning and the conclusion of your visit.

All minors (under age 18) must remain under the constant supervision of a parent or responsible adult. All persons must always remain at the assigned visitation table. Minors cannot be left unattended at the front entrance to the building. Failure to adhere to visitation guidelines will result in the visit being ended.

Neither patients nor visitors may leave the visiting area with any items(s) they did not bring in.

Contact visits only- If you would like to have a picture taken with the patient please let the Security Staff know before going into the visitation room. They will place your cell phone in the container to carry in the back. The patient will have to agree to have their picture taken. The cell phone will be placed in a locker except for when used to take the picture.(Only one cell phone per family will be allowed)

Ending your visit:

Visitors must leave the visiting area when informed visiting time is over.

Visitors may be searched after a visit only with probable cause, if a visitor refuses to be searched this will be grounds for denial of future visits. Security staff will maintain a log of persons who have completed or been denied visits.

Gifts for Patients:

Gifts and personal property will not be processed during visitation times. Such items should be mailed to:

Name of Patient
Central State Hospital
Post Office Box 4030
Petersburg, Virginia 23803

Monetary Gifts:

The following guidelines should be followed in sending checks and money orders to patients.

- Checks and money orders may be made payable to the patient or Central State Hospital.

Please ensure that the check or money order includes the patient's name the funds are intended, along with a building number or patient register number, if available.

- Checks or money orders should be mailed to :
The Cashier's Office
Central State Hospital
P. O. Box 4030
Petersburg, Virginia 23803

PLEASE DO NOT MAIL CASH. Central State Hospital will not be responsible for any claims of lost or misplaced cash sent through the mail.

Revised 9/5/2023

CENTRAL STATE HOSPITAL

MAXIMUM SECURITY FORENSIC



BUILDING 39

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