

# **Settlement Agreement Update**

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#### Virginia Department of Behavioral Health and Developmental Service

**DBHDS Vision: A life of possibilities for all Virginians** 

# Updates

The December Report to the Court is delayed

- Expect final by the end of December

Status Conference with Judge Gibney Oct 13<sup>th</sup>

- Waiver implementation updates
- Crisis services
- Individuals with Complex Medical Needs
- Decubitus Ulcers: letter from DOJ and DBHDS response



# Updates

In November DOJ visited CVTC

- Focus on transition of those with complex medical conditions/intense medical needs from TC
- Selected 10 individual with high medical needs
- DOJ expert reviewer Dr. Kitchen from Oregon
- Visit with each individual & interviews with multiple staff
- Visit with new community residence for individuals moving from TC with intense medical needs
- Report forthcoming



#### About the survey

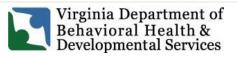
- 788 provider locations completed to date
- Survey remains available for entries on an ongoing basis
- Accessed through the DBHDS website under Provider Development
- Collects information about services offered and planned under the amended DD waivers
- Continuing to encourage participation



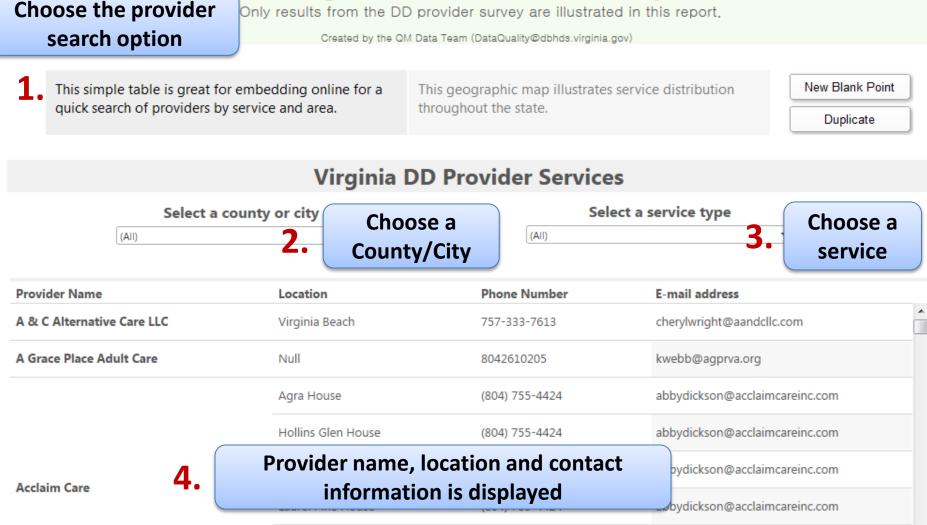
	Service	Provider Locations
	Supported Employment (Individual)	48
	Supported Employment (Group)	28
	Workplace Assistance	34
Numbers increase daily as surveys are completed	Independent Living	28
	Shared Living	17
	In-Home	75
	Supported Living	35
	Sponsored	157
	Group Home	359
	Community Engagement	191
	Community Coaching	117
	Group Day Services	137
	Nursing	71
Virginia Department of Behavioral Health &	Crisis Support Services	61
Developmental Services		

#### About the results

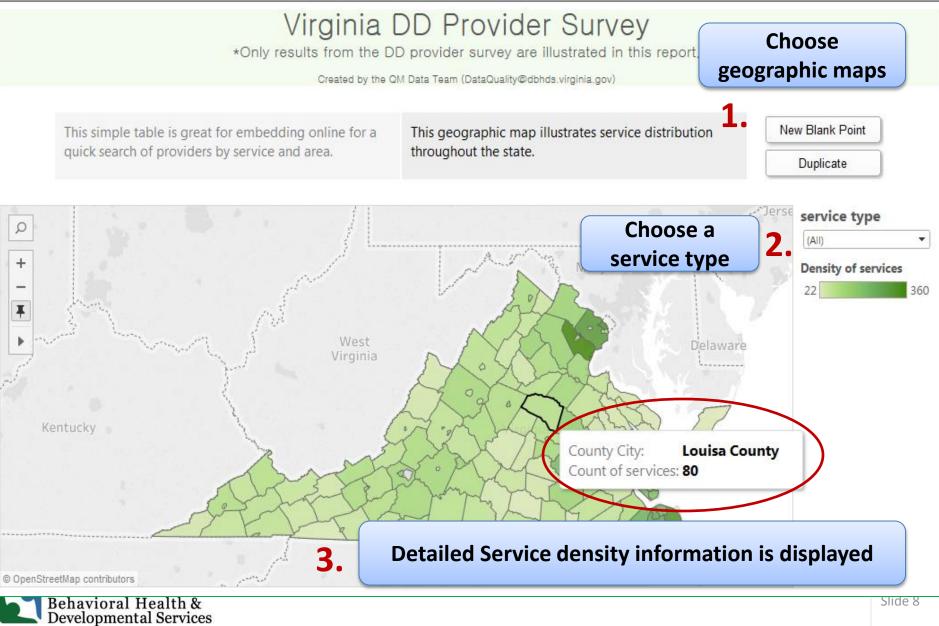
- Data management and preparation by QM Data Team using EXCEL, SPSS, and Tableau
- Searchable table created with Tableau and optimized for websites
- Providers in multiple localities will be displayed in each locality for search purposes
- Initial posting will provide agency name, location name, locality, phone number, and email
- Information will be conveniently displayed for individuals, families, and others



#### Virginia DD Provider Survey







#### Next steps

- Complete cleaning of data
- Get Tableau support
- Work with IT to support posting the data links on DBHDS website
- Establish ongoing method of correction
- Complete geocoding of maps
- Work with QM Data Team for new quarterly updates (data prep, restructure and visualization)



# Waiver Updates

- CMS approved the Family and Individual Supports waiver slots amendment (140 new slots). CSBs were notified of their allocations of these slots on 11/30/16.
- Waiver Slot Assignment Committees have begun to meet to assign the Community Living waiver slots and will also begin doing the same for the newly approved FIS waiver slots.
- DBHDS and DMAS have begun work on the development of amendments for the CL and FIS waivers to implement the customized rate.



# Waiver Updates

- DBHDS and DMAS staff continue to hold weekly open calls to discuss waiver redesign updates and answer questions.
- DBHDS and DMAS continue work on the permanent regulations and the policy manual.
- DBHDS staff and FEi continue to work to resolve WaMS issues. FEi continues work on Phase II: creating reports for DBHDS, DMAS, CSBs and providers.
- DBHDS' contractor, Burns and Associates, is working to develop rates for the additional services required to have a rate methodology, per CMS.



# Waiver Updates

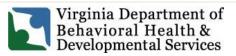
- DBHDS staff have been working with the CSBs to ensure all individuals on the waiting list have a priority number so that the CL waiver slots allocated to each CSB may be assigned to individuals according to the process.
- The CMS-required evidence reports for the Day Support and DD waivers were submitted to CMS in mid-November.
- CMS granted initial approval of the 11/1/16 revised Statewide Transition Plan regarding the HCBS settings rule on Friday.



# **Moving Forward**

Moving from service design to implementation of new practice models

- Dept level cross disability Provider Advisory Group
- Provider group exploring Shared Living models
- Supports for Independent Living
- Community Engagement Advisory Group
- IFSP State Council and regional councils



# **Moving Forward**

Focus moving toward the continuing development of Quality Management System

- Risk management: ensuring provider, case management and state level functions are clearly articulated and working interdependently to address risks
- Data: creating a system that enables data driven decision making at all levels. Addressing the quality and quantify of data sources, data collection methodologies and data analysis to identify trends and make corrections as needed



# **Moving Forward**

- Quality Improvement: ensuring best practice QI processes are in place at the provider and system levels.
- Quality Assurance: improving investigation and reporting systems to ensure regulatory compliance





# **QUESTIONS?**

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