

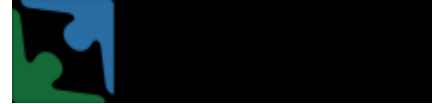


Appendix W. Individual Interview Responses by Region & Licensed Provider Service Type

Table 25 provides the region-specific individual interview responses.

Table 25—Individual Interview Responses by Region

Individual Interview Responses By Region Percent Positive (Yes/Yes+No)						
Individual Interview Questions	All Regions Aggregate	Region 1	Region 2	Region 3	Region 4	Region 5
Do you like living here?	96%	97%	98%	91%	98%	95%
Would you like to live somewhere else? ¹	34%	19%	49%	38%	23%	36%
Did you choose the people you live with?	80%	81%	80%	81%	78%	80%
Do you have a key to your home?	68%	71%	67%	68%	66%	69%
Do you have a key to your bedroom?	65%	57%	58%	63%	69%	72%
Do you open your mail or help with opening your mail?	90%	93%	84%	93%	92%	88%
Do you have visitors at your home?	94%	94%	96%	93%	95%	93%
Do you like attending this program?	97%	95%	100%	97%	100%	96%
Did you get to choose the people you participate in the group with?	90%	92%	79%	80%	100%	92%
Would you like to do something else during the day? ¹	40%	38%	40%	41%	35%	44%
Do you like your staff?	98%	99%	96%	97%	100%	98%
If you want to go somewhere, does your provider take you?	97%	100%	95%	94%	98%	96%
Do you have any problems getting to go where you want? ¹	6%	7%	3%	10%	5%	7%
Do you want to attend a church/synagogue/mosque or other religious activity of your choice?	63%	67%	58%	70%	63%	59%
Do you attend religious services?	52%	54%	50%	58%	54%	47%
Are you registered to vote?	56%	52%	53%	48%	63%	63%



**Individual Interview Responses
By Region
Percent Positive
(Yes/Yes+No)**

Individual Interview Questions	All Regions Aggregate	Region 1	Region 2	Region 3	Region 4	Region 5
Did you vote in the last election?	42%	33%	45%	32%	45%	49%
Do you participate in your banking?	74%	75%	81%	74%	71%	71%
Do you have a job?	27%	29%	36%	24%	21%	26%
Do you want one? ¹	45%	33%	42%	45%	59%	45%
Do you feel safe here?	98%	97%	99%	95%	100%	97%

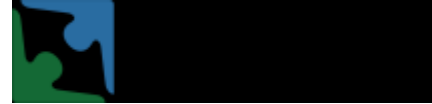
¹These compliance elements were measured using scoring criteria that is inverse, meaning a lower percentage indicates better compliance. Compliance cut off standards remained the same, hence compliance percentages greater than 10% indicates area with opportunity for improvement.



Table 26 provides the licensed provider service type-specific individual interview responses.

Table 26—Individual Interview Responses by Licensed Provider Service Type

Individual Interview Responses By Licensed Provider Service Type Percent Positive (Yes/Yes+No)												
Individual Interview Questions	Cen Based Resp	Comm Coach	Comm Engage	Crisis Supp	Group Day	Group Home (Cust)	Group Res <=4	Group Res >4	Ind Living	In-Home	Spons Res	Supp Living
Do you like living here?	N/A	N/A	N/A	N/A	N/A	91.17%	93.10%	99.93%	89.49%	94.44%	98.70%	95.60%
Would you like to live somewhere else? ¹	N/A	N/A	N/A	N/A	N/A	38.20%	45.13%	48.19%	48.58%	20.22%	26.71%	20.70%
Did you choose the people you live with?	N/A	N/A	N/A	N/A	N/A	69.32%	62.18%	76.83%	98.82%	92.93%	93.19%	54.07%
Do you have a key to your home?	N/A	N/A	N/A	N/A	N/A	31.98%	61.27%	54.59%	99.52%	75.56%	64.16%	94.68%
Do you have a key to your bedroom?	N/A	N/A	N/A	N/A	N/A	32.44%	67.07%	66.71%	60.99%	55.01%	54.72%	75.41%
Do you open your mail or help with opening your mail?	89.93%	81.82%	79.79%	95.51%	78.46%	80.25%	91.08%	88.33%	100%	92.94%	96.80%	94.78%
Do you have visitors at your home?	N/A	N/A	84.20%	N/A	N/A	84.68%	93.95%	97.97%	97.37%	93.60%	98.92%	96.84%
Do you like attending this program?	N/A	96.05%	97.75%	N/A	99.30%	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Did you get to choose the people you participate in the group with?	N/A	79.45%	85.64%	N/A	89.41%	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Would you like to do something else during the day? ¹	N/A	32.50%	35.02%	N/A	57.52%	67.75%	43.22%	21.11%	27.30%	46.75%	18.63%	63.05%
Do you like your staff?	100%	100%	99.93%	97.47%	100%	94.82%	98.38%	100%	92.12%	95.54%	100%	99.18%
If you want to go somewhere, does your provider take you?	N/A	100%	99.85%	N/A	99.12%	97.25%	98.60%	96.59%	88.65%	96.71%	99.53%	100%
Do you have any problems getting to go where you want? ¹	N/A	0%	8.20%	N/A	4.25%	9.08%	6.45%	2.89%	6.21%	18.59%	2.69%	6.27%
Do you want to attend a church/synagogue/mosque or other religious activity of your choice?	73.40%	35.41%	64.44%	72.43%	69.09%	45.11%	52.55%	56.28%	62.71%	58.75%	83.56%	71.21%



**Individual Interview Responses
By Licensed Provider Service Type
Percent Positive
(Yes/Yes+No)**

Individual Interview Questions	Cen Based Resp	Comm Coach	Comm Engage	Crisis Supp	Group Day	Group Home (Cust)	Group Res <=4	Group Res >4	Ind Living	In-Home	Spons Res	Supp Living
Do you attend religious services?	50.85%	32.25%	51.47%	60.92%	56.01%	44.27%	41.44%	36.31%	49.17%	45.43%	67.34%	61.86%
Are you registered to vote?	21.53%	44.67%	50.25%	45.87%	64.57%	18.38%	61.72%	41.85%	79.41%	63.10%	49.11%	79.63%
Did you vote in the last election?	14.29%	41.98%	49.89%	23.50%	58.86%	9.25%	44.48%	28.30%	64.70%	38.63%	42.55%	52.02%
Do you participate in your banking?	73.99%	77.54%	76.72%	36.46%	53.76%	63.45%	69.07%	82.81%	92.41%	76.26%	85.34%	76.99%
Do you have a job?	38.14%	7.02%	26.43%	16.81%	19.68%	5.83%	19.32%	17.21%	36.40%	26.02%	19.22%	52.95%
Do you want one? ¹	81.09%	23.06%	10.50%	59.46%	53.75%	39.94%	58.96%	43.29%	41.14%	27.97%	26.53%	82.16%
Do you feel safe here?	100%	100%	97.93%	100%	97.37%	97.46%	99.31%	99.51%	92.12%	96.52%	100%	95.69%

¹These compliance elements were measured using scoring criteria that is inverse, meaning a lower percentage indicates better compliance. Compliance cut off standards remained the same, hence compliance percentages greater than 10% indicates area with opportunity for improvement.

**Licensed Provider Service Type:*

Cen Based Resp: Center Based Respite Care

Comm Coach: Community Coaching

Comm Engage: Community Engagement

Crisis Supp: Crisis Support Services

Group Home (Cust): Group Home Customized Rate

Group Res<=4: Group Residential Support <=4 Persons

Group Res >4: Group Residential Support >4 Persons

Ind Living: Independent Living Supports

In-Home: In-Home Supports

Spons Res: Sponsored Residential

Supp Living: Supported Living