

## Questions and Answers from Provider Data Summary July 25, 2022

Q1. Are you saying that providers are no longer required to identify individuals prior to receiving the Jump-Start funding?

A1. Yes! You may apply first, then you may access 25% of the funding with your first identified individual, the next 25% with the second identified individual, and the remainder of the funding with the 3rd.

Q2. What was the timeframe for this data?

A2. The majority of data in this report are compared across three points in time – June 2018 (which is the date of our baseline data), October 2021, and April 2022. The demographics data is on or prior to 04/30/2022. Due to the number of data elements and various sources, there is some variation as described in the report.

Q3. What does Priority 1 mean?

A3. Individuals identified as Priority 1 on the DD Waiver waiting list compared to those being identified as Priority 2 or 3.

Q4. Which means what? Priority 1 = most need?

A4. Yes, Priority 1 on the statewide wait list indicates highest need. The Priority Checklist form in WaMS is used to determine which priority level an individual meets criteria for.

Q5. Is it required to use the template DBHDS has developed for Supported Decision making?

A5. No, you can use any template you would like, however all agreements needs to include these 4 elements at a minimum:

1. Who the Decision Maker wants as their Supporter(s)
2. When the Decision Maker wants help
3. How the Decision Maker wants to receive help
4. Indication that the Decision Maker and Supporter(s) agree to the information documented (usually a signature page that everyone signs and dates)

Q6. I missed how Supported Decision making applies to the young lady in the example whose parents were trying to restrict her rights.

A6. Jenny was able to show that the support she received from her friends and supports helped her live independently. She was able to make decisions about her life and sought guidance from the people she trusted, when needed.

Q7. Is REACH the only provider that can provide crisis support services?

A7. No. See 12VAC30-122-350. D. "3. Crisis support service shall be provided by entities licensed by DBHDS as providers of residential crisis stabilization service, or nonresidential crisis stabilization service. Providers shall employ or utilize QDDPs, licensed mental health professionals, or other qualified personnel credentialed to provide clinical or behavioral interventions. For the purposes of services delivery and billing, those individuals who do not have a license or degree are considered nonprofessionals. Those individuals who meet QDDP requirements or are licensed are considered professionals."

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Q8. Is Private Duty Nursing allowed in Group Homes or Sponsored Residential homes?

A8. Yes, it can be authorized and billed concurrently.

Q9. Is there a way to tell where/how many individuals need a service but it's not available?

A9. There is some information on this for people who meet Regional Support Team (RST) criteria, which relates to a specific Settlement Agreement indicator. In this process, the RST confirms that an option is not available and then DBHDS must work with CSBs and providers to create an option within nine months. Outside of this process, there is no way to know what portion of the population need a particular service without maintaining a waiting list. DBHDS provides data that can help providers understand potential needs. The Baseline Measurement Tool provides both population data (to include waiver types and supports needs levels) and data regarding the number of providers by service supporting people in a given locality. This information can assist providers with conducting market research and reaching out to Community Services Boards to determine community need.

Q10. Crisis Support Services include the REACH program, correct?

A10. REACH provides Center-Based and Community-Based Crisis Support which is a different service. This is the service we are talking about-

<https://law.lis.virginia.gov/admincode/title12/agency30/chapter122/section350/>