



The Individual and Family Support Program

IFSP-Funding Update October 28, 2022

IFSP has received many questions about when the next IFSP-Funding application period will take place.

The IFSP-Funding Program typically opens for applications in the fall. However, at this time, DBHDS continues to work on making critical enhancements to the IFSP-Funding Program. These include an update of the guidelines, a redesign of the application process, and the development and testing of a secure Funding portal. We appreciate your patience and interest in IFSP-Funding as we work towards improving this process for individuals and families on the waitlist.

In the meantime, if you are interested in preparing for the next IFSP-Funding cycle, IFSP encourages you to contact your CSB or support coordinator to update your information in WaMS (the Virginia Waiver Management System). This information includes: your waitlist and priority status, your mailing address, email address, and phone number. This will also allow you to receive upcoming communication from IFSP.

If you were awarded IFSP-Funding for the Fall 2021 Funding cycle, you will need to activate the Way2Go debit card (GoCard) containing your funds. **Please be sure to spend or withdraw the funds from your card by December 31st, 2022.** (Please note that the expiration date printed on your GoCard is not the same as this date.)

Per Section V of our Funding Program Guidelines (<https://tinyurl.com/mlmc-funding>), failure to register a card and withdraw funds can result in funds being recaptured by DBHDS and returned to the Commonwealth. Additionally, failure to register cards may impact an Applicant's eligibility for future funding periods.

If you **have received the card** and need assistance activating it, please call our toll-free My Life, My Community helpline (operated by SeniorNavigator) at 844-603-9248.

If you **have not received the card**, IFSP can assist by processing your request with our card vendor. You can still access the funds, and must do so as soon as you receive your card! To request a replacement, please email IFSPSupport@dbhds.virginia.gov with the following information:

- The IFSP-Funding recipient's first name and last initial,
- The IFSP-Funding recipient's date of birth, and
- The correct address where the card should be sent.

Please note, if you did not receive a confirmation email from IFSP in October 2021, then IFSP does not have a record of an application draft for the Fall 2021 cycle.

Any updates about the Funding Portal and application period will be posted to the My Life, My Community website and emailed via the IFSP email list.

Once an update is made, we will notify you via our IFSP email list. We will also feature the update on the My Life, My Community webpage and on our social media pages.

IFSP-Funding Reminder

We are **NOT** accepting applications for IFSP-Funding at this time.

IFSP encourages you to check out the links below for additional resources or supports that you can use to learn about IFSP and prepare for future IFSP-Funding cycles:

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- Sign up for our [IFSP email list](#) to get updates and notifications via email.
 - Review the [IFSP First Steps document](#).
 - Watch the IFSP informational [YouTube video](#).
 - Like our [IFSP Facebook page](#) to stay updated.
 - Visit the [My Life, My Community](#) website for information about the IFSP program.
 - Connect with [other families in your community](#) by participating in your IFSP Regional Council.
 - Find [other resources to get assistance](#).

Thank you,
IFSP Staff

[Sign up for our email list!](#)



Virginia Department of
Behavioral Health &
Developmental Services



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