



# COMMONWEALTH of VIRGINIA

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COMMISSIONER

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## MEMORANDUM

**To:** All DBHDS Licensed Providers

**From:** Jae Benz, Director, DBHDS Office of Licensing

**Date:** February 14, 2023

**Re: Revised Care Concern Criteria and Documenting Level I Serious Incidents.**

Purpose: To provide updates related to changes in the Care Concern threshold criteria; clarification of uniform risk triggers and thresholds as defined by the Department under 12VAC35-105-520.D and offer supplemental information regarding the tracking of Level I serious incidents versus potential baseline behaviors.

Please click on the below links to access documents:

1. [Tracking of Level I Serious Incidents vs. Baseline Behaviors Memo](#)
2. [2023 Care Concern Thresholds Criteria Memo](#)
3. [IMU Care Concern Power Point Training](#)
4. [Risk Triggers and Thresholds Handout](#)

If you have any questions regarding the content of any of these documents, please use the CONNECT provider portal to reach out directly to your Licensing Specialist.