

Questions and Answers from Provider Roundtable January 25, 2023

Questions & Answers

Q1. For Southeastern Virginia Training Center (SEVTC) what is the full capacity number?

A1. SEVTC is at full capacity at 75 individuals.

Q2. Do all RST referrals have to be completed in WaMS?

A2. Yes, as of 1/1/23 all RST referrals are to be entered into WaMS.

Q3. Can we complete all Virginia Informed Choice forms (VIC) in WaMS or is it only for RST?

A3. At this time VICs in WaMS are only required when completing an RST referral. DBHDS will discuss your suggestion of having all VICs completed in WaMS.

Q4. When is the video training for RST referrals in WaMS going to be released?

A4. The RST Preview Session recording will be available this week online and through the DS Council. However, based on early implementation, DBHDS has requested a few adjustments/improvements to the system. A new recorded walkthrough training following the build out of these improvements will be made. DBHDS will see what additional training resources can be made available in the short term as soon as possible.

<https://vimeo.com/792647390/1082a9683f>

Q5. Can you discuss slots without authorized services a little? We have a few folks that will not start their waiver services and some who have never started. It sounds like RST staff are calling them. Will each CSB receive an update on that call? We actually have a family saying they want to hold onto the waiver "until the state takes it."

A5. Yes, the Regional Support Specialists (RSS's) will be reaching out to the SC/DD Supervisors at the CSB's/BH's to discuss any barriers for anyone who haven't started services or who are at risk of losing their waivers when the federal PHE ends.

Q6. Is there a way we can have access to the readiness assessment and the QI tools without being selected to participate in the project?

A6. The Readiness Assessment is a tool to see your readiness for the consultation and technical assistance (CTA). It asks things such as your personal feeling about where your agency feels they are in the quality improvement process. It helps us figure out a starting point for the CTA and how we can personalize it to the agency. For more information, please contact your [Regional QI Specialist](#).

Q7. Will there be an opportunity to utilize the CTA during this current quarter?

A7. Yes, if you are interested in CTA during February and March, please contact your [Regional QI Specialist](#) to indicate your interest in CTA. For those interested in CTA during Q2 and Q4, there will be a two-week period for provider to notify their Regional QI Specialist of their desire

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to participate in the next quarter's sessions. Information about this will be sent out through the [Provider Listserv](#).

Q8. How are individuals with Medicaid who are in ICFs and/or providers effected by Cardinal Care?

A8. It should not change their access to care/benefits. For more information, please see the [DMAS website](#).

Q9. Do all SIS advanced medical and advanced behavioral scores of 2 need their own outcome?

A9. All identified medical and behavioral needs/risks must be addressed in an outcome. Related needs/risks can be combined in a single outcome.

Q10. Would it be possible to coordinate the scheduling of these meetings so that they don't conflict with the statewide Service Facilitator monthly call with PPL? Both provide important information for Consumer Directed Services Facilitators and it's tough to listen to both from 10-10:30am when the timing overlaps.

A10. DBHDS records all Provider Roundtables so they can easily be viewed at your convenience. The link to the recording, agenda, and slides are sent through the Listserv. They can also be found on the [Provider Development website](#).

Q11. Is there a Person Centered Thinking 2 day training in Region 5/Hampton Roads?

A11. The Person Centered Practices training schedule and registration can be found at the new [PCT website](#).

Q12. How does someone become a Person Centered Thinking trainer? Is it through VCU? If so, that information is not updated?

A12. For questions about becoming a PCT trainer, please contact Team 2 CRC, Barry Seaver at barry.seaver@dbhds.virginia.gov or 804-839-0332. Please see A11 above for the link to the new PCT website.

Q13. It would be really great to have the notes before the meeting.

A13. The information is sent out over the Provider Listserv prior to the meeting. If you did not receive them, please sign up for the listserv [here](#).

Q14. Will we be able to get copies of the PowerPoints shown?

A14. Yes, the PowerPoint will be uploaded on the [Provider Development page](#) of the DBHDS website.

Q15. Who do we email if we have feedback on this new format?

A15. Please email the Team 2 CRC Lead, Amy Braswell at amy.braswell@dbhds.virginia.gov.