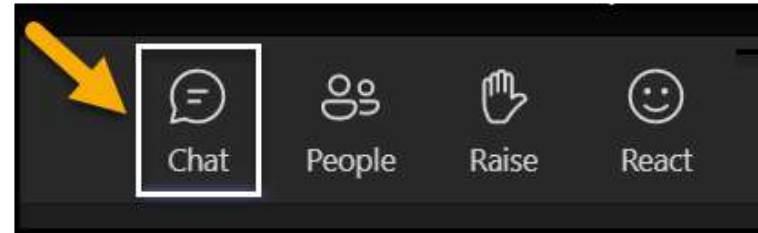
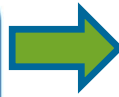


CONNECT Provider Portal Overview May 2024

Dan Jenkins
CONNECT System Manager
Office of Licensing



Use the Chat feature to access the link for the 'Q&A' session.



Training video and PowerPoint presentation will be posted on the Office of Licensing website.

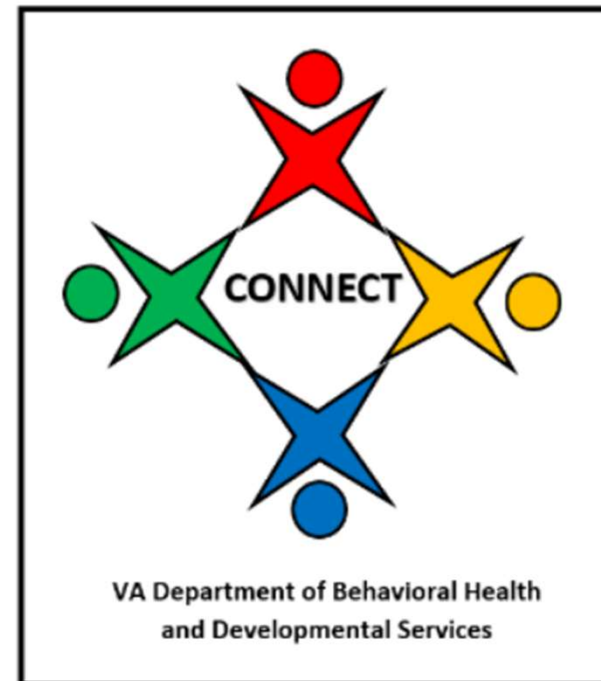
Thank you for participating in the Q&A portion of today's CONNECT Training!

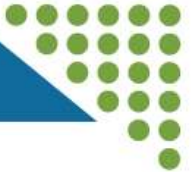
Please enter your questions below. Answers will be posted along with today's presentation on the Office of Licensing Website.

1. What questions do you have about today's CONNECT Training?

Today's demonstration will include:

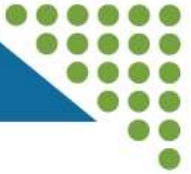
1. Log-in Process
2. Selecting your Provider Dashboard
3. Creating a new Provider Organization
4. Messages
5. Review of Menu Options
6. Pending Modifications/Active Licenses
7. Assigned Licensing Specialist
8. Organization Information
9. Tips & Reminders
10. Additional Resources





Live Demonstration





Tips & Reminders

1. One person's login can access multiple Provider Dashboards.
2. You can see which Licensing Specialist is assigned to each of your services on the Provider Portal Dashboard.
3. After creating a New Provider Organization, you can begin an Initial Application or Children's Residential Application if your status as Authorized Contact is "Current."
4. If you notice any discrepancies between your License and what is shown in CONNECT, contact your Licensing Specialist.





Additional Information

1. For a review of the Provider Portal Dashboard:
<https://www.youtube.com/watch?v=WftcugJ3OLo>
2. For all other CONNECT User Resources:
<https://dbhds.virginia.gov/clinical-and-quality-management/office-of-licensing/>





Thank you for attending!

Remember to enter questions into the Form available in the Webinar Chat.

