

#### NOTICE UNDER THE AMERICANS WITH DISABILITIES ACT

In accordance with the requirements of Title I and Title II of the Americans with Disabilities Act of 1990 (ADA), the Department of Behavioral Health and Developmental Services ("DBHDS" or "department") will not discriminate against qualified individuals with disabilities on the basis of disability in its services, programs or activities.

#### **Employment**

DBHDS does not discriminate on the basis of disability in its hiring or employment practices and complies with all regulations promulgated by the U.S. Equal Employment Opportunity Commission under Title I of the ADA.

## **Effective Communication**

DBHDS will generally, upon request, provide appropriate aids and services leading to effective communication for qualified persons with disabilities, so they can participate equally in facility programs, services, and activities, including qualified sign language interpreters, documents in Braille, and other ways of making information and communications accessible to people who have speech, hearing, or vision impairments.

### **Modification Requests**

DBHDS will make all reasonable modifications to policies and programs to ensure that people with disabilities have an equal opportunity to enjoy all of its programs, services, and activities. Anyone who requires an auxiliary aid or service for effective communication, or a modification of policies or procedures to participate in a DBHDS program, service, or activity, should contact the location specific ADA Representative as soon as possible but no later than 48 hours before the scheduled event.

The ADA does not require the department or state-operated facility to take any action that would fundamentally alter the nature of its programs or services or impose any undue financial or administrative burden.

# **Filing Complaints**

Complaints that a DBHDS program, service, or activity is not accessible to persons with disabilities should be directed to the location specific ADA Representative (contact information below). DBHDS will not place a surcharge on a particular individual with a disability or any group of individuals with disabilities to cover the cost of providing auxiliary aids/services or reasonable modifications of policy.

DBHDS – ADA Notice rev. 07.2024

# **ADA Representative Contact Information**

Location	Location Address	<b>Location Phone Number</b>	ADA Email
DBHDS, Central Office	1220 Bank St	Voice: (804) 786-3921	
	Richmond, VA 23219	TTY/TDD: (804) 371-8977	
Catawba Hospital	5525 Catawba Hospital Dr	Voice: (540) 375-4200	catw-adarep@dbhds.virginia.gov
	Catawba, VA 24070	TTY/TDD: 711	<u>catw-adarep@dbnds.virginia.gov</u>
Central State Hospital	26317 W. Washington St	Voice: (804) 524-7000	csh-adarep@dbhds.virginia.gov
	Petersburg, VA 23803	TTY/TDD: 711	
Commonwealth Center for	1355 Richmond Rd	Voice: (540) 332-2100	ccca-adarep@dbhds.virginia.gov
Children & Adolescents	Staunton, VA 24401	TTY/TDD: 711	
Eastern State Hospital	4601 Ironbound Rd	Voice: (757) 253-5161	esh-adarep@dbhds.virginia.gov
	Williamsburg, VA 23188	TTY/TDD: 711	
Hiram Davis Medical	110 7 <sup>th</sup> Ave	Voice: (804) 524-7420	hdmc-adarep@dbhds.virginia.gov
Center	Petersburg, VA 23803	TTY/TDD: 711	
Northern VA Mental	3302 Gallows Rd	Voice: (703) 207-7100	nvmhi-adarep@dbhds.virginia.gov
Health Institute	Falls Church, VA 22042	TTY/TDD: 711	
Piedmont Geriatric	5001 E. Patrick Henry Hwy	Voice: (434) 767-4401	pgh-adarep@dbhds.virginia.gov
Hospital	Burkeville, VA 23922	TTY/TDD: 711	
Southeastern VA Training	2100 Steppingstone Sq	Voice: (757) 424-8240	sevtc-adarep@dbhds.virginia.gov
Center	Chesapeake, VA 23320	TTY/TDD: 711	
Southern VA Mental	382 Taylor Dr	Voice: (434) 799-6220	svmhi-adarep@dbhds.virginia.gov
Health Institute	Danville, VA 24541	TTY/TDD: 711	
Southwestern VA Mental	340 Bagley Circle	Voice: (276) 706-3300	swvmhi-adarep@dbhds.virginia.gov
Health Institute	Marion, VA 24354	TTY/TDD: 711	
Virginia Center for	4901 E. Patrick Henry Hwy	Voice: (804) 766-3105	vcbr-adarep@dbhds.virginia.gov
Behavioral Rehabilitation	Burkeville, VA 23922	TTY/TDD: 711	
Western State Hospital	103 Valley Center Dr	Voice: (540) 332-8000	wsh-adarep@dbhds.virginia.gov
	Staunton, VA 24402	TTY/TDD: 711	

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