

MRE Mission Statement

The MRE Team's mission is to provide DME equipment maintenance and repair services to individuals with intellectual & developmental disabilities, who don't have these services currently available elsewhere.



The MRE Team

- ◆ The MRE Team includes rehabilitation engineers, rehabilitation technicians, Registered Nurse Care Consultants (RNCC's), a physical therapist (PT) & an occupational therapist (OT).
- ◆ The MRE Team is a gap service that is funded through the General Assembly, as a direct result of the Commonwealth of VA/DOJ settlement.
- ◆ The MRE Team now provides services throughout the Commonwealth of Virginia.



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Office of Integrated Health Supports Network

Mobile Rehab Engineering (MRE) Team



MRE Services

- ◆ Safety assessments, repairs & pressure washing of durable medical equipment (DME).
- ◆ Assessment and construction of custom adaptations.

Current Program Criteria

- ◆ The individual must have an intellectual or developmental disability as defined by the Virginia Code.
- ◆ The individual has not been able to secure Durable Medical Equipment (DME) repair and/or cleaning services from a vendor.
- ◆ The individual is in need of a customized adaptation.

Referral Process

- ◆ To request MRE services for repair, custom adaptations, PT or technical assistance, please email: MREteam@dbhds.virginia.gov or Tammie.Williams@dbhds.virginia.gov to receive a digital copy of the Request Form. This form must be filled out in its entirety and returned by email to: MREteam@dbhds.virginia.gov unless prior arrangements have been made with MRE Team Management.
- ◆ Upon processing your request, a member of our MRE Team will contact you to schedule or discuss next steps.

MRE Repair Services

- ◆ The MRE Team will repair all makes and models of wheelchairs (electric and manual).
- ◆ The MRE Team can replace or repair parts on wheelchairs, walkers, rollators, shower chairs, stander, toileting chairs, patient lifts, hospital beds, canes, helmets, hand orthotics/splints, and ambulatory foot orthotics.



MRE Pressure Washing

- ◆ The MRE Team will provide pressure washing of DME between the months of March thru October.
- ◆ Weather dependent (can't P/W in rain, high winds, etc.).
- ◆ All washable DME.
- ◆ Site needs to be a level area for equipment set-up with an outside spigot.
- ◆ Hot water only—no detergents.
- ◆ The MRE Team voluntarily complies with Virginia's Clean Water Act.



Custom Adaptations

- ◆ The MRE Team will assess the individual's needs and determine if they are a candidate for a custom adaptation.



Program Goals

- ◆ To reduce risk of bodily injuries due to durable medical equipment (DME) failure.
- ◆ Promote and support community integration.
- ◆ Promote and sustain safe use of all DME.
- ◆ Provide equal access to DME repair and cleaning services.
- ◆ Educate caregivers on the proper care of DME.
- ◆ Educate caregivers regarding the process of obtaining new DME.