



Virginia Department of Behavioral Health
and Developmental Services

CONSTANT CONTACT COMMUNICATION

CONNECT Outage 3/20/25 through 3/23/25

Office of Licensing<licensingadminsupport@dbhds.virginia.gov>

Thu 3/13/2025 9:57 AM



Virginia Department of Behavioral Health
and Developmental Services

Office of Licensing

Dear Providers and Stakeholders,

The CONNECT Provider Portal will be down for maintenance from Thursday, March 20th through Sunday, March 23rd, 2025. Providers will not have access to Applications, Modifications or the Messaging Portal until Monday, March 24th, 2025.

If you have a license that expires within this timeframe, you **MUST** submit your renewal application **PRIOR** to March 20th, 2025 or your license will **CLOSE** and you will need to reapply.

As part of this maintenance, the Licensed Provider Search on the DBHDS website will also be down but will be operational again on Monday, March 24th, 2025.

Thank you,
Office of Licensing



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