

NORTHERN VIRGINIA HOSPITAL LHRC MINUTES

6/25/2025

6:30pm

Northern Virginia Mental Health Institute

3302 Gallows Rd, Falls Church, VA 22042

TEAMS Webinar Meeting Link:

<https://events.gcc.teams.microsoft.com/event/86db8f36-4cc3-413b-862c-f6e0746d92a7@620ae5a9-4ec1-4fa0-8641-5d9f386c7309>

LHRC Contact: Rachel Saunders, Human Rights Advocate: 804-630-4773

MEMBERS PRESENT

Nadya Said – Human Rights Advocate, DBHDS Region #2

Rachel Saunders – Human Rights Advocate, DBHDS Region #2

Brandon Cassady – LHRC Chairperson

Susan Evers – Member

Susan Haenisch – Member

Juanita James – Member

OTHERS PRESENT VIRTUALLY

Diana Atcha, Regional Advocate, Region 2

Katelyn Clark – Youth for Tomorrow

Megan Caesar – Youth for Tomorrow

Massa Bropleh – Fairfax-Falls Church CSB

Louis Cook – Fairfax-Fall Church CSB

Charles Ndubuisi Akwarandu – Volunteers of America Chesapeake, Inc.

Derontae Mason – Albryte Support Services Group

Laura Hernandez – EMG Consulting, LLC

Curtland Tabong – Reliance Health Care Services, LLC

ABSENT

Steven Gray – Member (Due to personal matter)

Sara Zeinert – Member (Due to illness)

Jocelyn Cohen- Member (Due to personal matter)

CALL TO ORDER

Brandon Cassady called the meeting to order at 6:40pm.

ROLL CALL/ATTENDANCE

All those in attendance made an introduction.

APPROVAL OF AGENDA

Susan Evers motioned for the agenda to be approved.

Susan Haenisch seconded the motion.

APPROVAL OF MINUTES

Susan Evers motioned for the minutes to be approved.

Susan Haenisch seconded the motion.

PUBLIC COMMENTS

There were no public comments.

CHAIR ANNOUNCEMENTS

There were no chair announcements.

ADVOCATE REPORT AND TRAINING

Northern Virginia Hospital LHRC Advocate Report 8/27/2025

Region 2 ANE and Complaint Data

ANE Complaints CSB/Providers	
Q3 (FY2025) January 1 – March 31, 2025	Q4 (FY2025) April 1 – June 30, 2025
249	255
Substantiated = $79/249 = 32\%$	Substantiated = $57/255 = 22\%$
Non-ANE Complaints CSB/Providers	
Q3 (FY2025) January 1 – March 31, 2025	Q4 (FY2025) April 1 – June 30, 2025
35	48
Substantiated = $1/35 = .03\%$	Substantiated = $5/48 = 10\%$

Variiances

Region 2 currently has one active variance for Youth For Tomorrow in regard to communication via telephone and visitation.

Updates

- We are always recruiting LHRC members to join the LHRCs in Region 2. We are currently recruiting for members with Consumer, Professional, or Healthcare Provider Interests. Please contact the Regional Human Rights Manager Diana Atcha via email at Diana.Atcha@dbhds.virginia.gov or 804-426-3279 if you or someone you know interested in becoming a member of one of these committees.
- OHR will be featured on an upcoming “Conversations with the Commissioner” episode. The team members who will be representing who we are and what we do are Andrea Milhouse (R4 Manager), Alonzo Riggins (Training and Development Coordinator), Artea Ambrose (Senior Human Rights Advocate), Jennifer Kovack (Associate Director, Community Operations), and Riley Curran (WSH/CCCA Human Rights Advocate).
- *The next LHRC New Member Orientation will be on September 24th, 2025, from 9am-11am. Please reach out to an advocate in R2 if you are new to the committee and have not participated in this orientation process.*

Upcoming Events

2025 training opportunities are available for Community-Based Providers on the OHR training schedule. Check out the 2025 training opportunities on the DBHDS OHR webpage and register today:

[2025-New-Provider-Orientation-Calendar.pdf](#)

[PDF-2025-Community-Provider-Training-Calendar.Final_.pdf](#)

Upcoming 2025 SHRC Meetings

The next SHRC Meeting will be held on September 25th, 2025, in Region 2.

The full SHRC meeting schedule can be found here: [2025-SHRC-Meeting-Schedule-Web.docx](#)

ELECTIONS

A vote was conducted to appoint a new Chairperson and Vice Chairperson for this committee. Brandon Cassady was elected as the Chairperson for NVH LHRC for the next fiscal year. Susan Evers was elected as the Vice Chairperson for NVH LHRC for the next fiscal year.

CLOSED SESSION

Upon a motion made by Brandon Cassady and seconded by Susan Evers, the committee entered closed session pursuant to Virginia Code §2.2-3711, a.15 and §2.2-37.05.5 for the purpose of discussion of treatment plans.

Individual #1: Fairfax CSB; Return to NVH LHRC on 11/19/2025.

Individual #2: Albryte Support Services Group; Return to NVH LHRC on 10/22/2025.

Individual #3: Volunteers of America; Return to NVH LHRC on 10/22/2025.

Individual #4: Reliance Health Services, LLC; Return to NVH LHRC on 10/22/2025.

RETURN TO OPEN SESSION

Brandon Cassady motioned to certify that, to the best of each member's knowledge, only private business matters, lawfully exempted from statutory open session requirements and identified in the motion by which the closed session was convened, were considered in the closed session. The motion was seconded by Susan Evers. The motion was certified by Susan Haenisch.

The meeting was adjourned at 8:15pm by Brandon Cassady.

Next Meeting

The next meeting will be held on October 22nd, 2025, at 6:30pm at NVMHI, 3302 Gallows Road, Falls Church, VA