
TRAIN Learning Management System (LMS)

From Office of Licensing <licensingadminsupport@dbhds.virginia.gov>

Date Fri 4/24/2026 2:48 PM

To Gore, Chesna (DBHDS) <chesna.gore@dbhds.virginia.gov>



Office of Licensing

Dear Licensed Providers and Stakeholders,

The Office of Licensing (OL) is excited to announce the use of the TRAIN Learning Management System!

TRAIN will house and streamline access to training facilitated by the Office of Licensing. Upon creation of an account, training participants can self-manage registration, attendance, and completion of post training assessments. Additionally, TRAIN will maintain a record of the account holder's learning progress.

Each person who intends to complete coursework in TRAIN will need to have an account. Accounts cannot be made as an agency. Verification of completed coursework is connected to individual accounts only.

The OL will transition the current Initial Applicant Orientation Training to the TRAIN system on May 26, 2026. This training was initially launched in November 2025 and developed for potential licensure applicants applying for Priority 1 or Priority 2 services. Additional information on how to create an account and access the training will be provided closer to the transition date.

Thank you,
Office of Licensing

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