

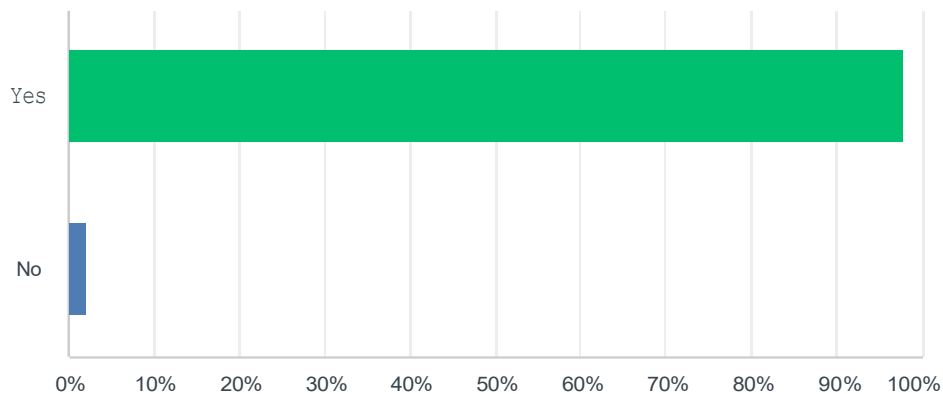


Virginia Department of Behavioral Health
and Developmental Services

Supports Intensity Scale® (SIS®) Satisfaction Survey
FY26 – 07/01/2025 through 06/30/2026

Did you participate as a Qualified Respondent? (someone who has known the individual for at least 90 days and has recently had the opportunity to observe and support them in one or more environments for extended periods (several hours per setting). A Support Coordinator (SC) is also considered a qualified respondent after being assigned to the individual in the Waiver Management System (WaMS) for at least 90 days.)

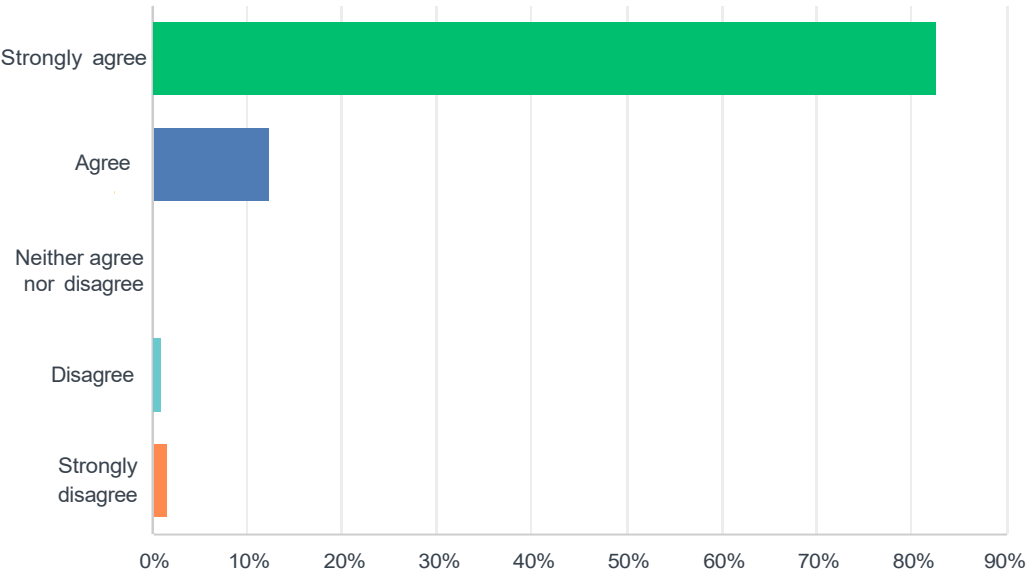
Answered: 796 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	97.86%	779
No	2.14%	17
TOTAL		796

The SIS schedulers provided clear information about the scheduling process?

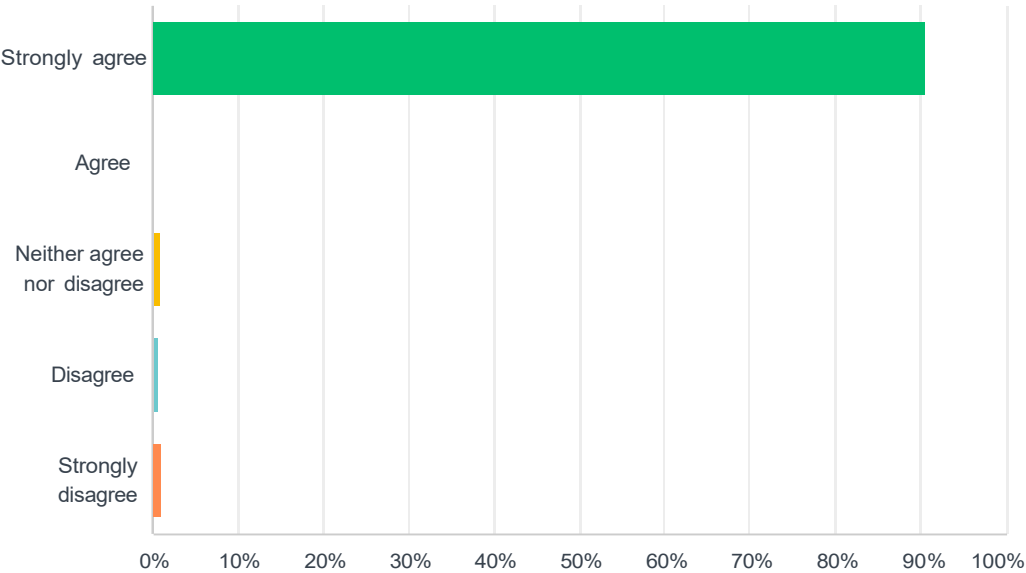
Answered: 761 Skipped: 35



ANSWER CHOICES	RESPONSES	
Strongly agree	82.65%	629
Agree	12.35%	94
Neither agree nor disagree	2.50%	19
Disagree	0.92%	7
Strongly disagree	1.58%	12
TOTAL		761

The SIS Scheduler and Interviewer conducted themselves with courtesy and professionalism.

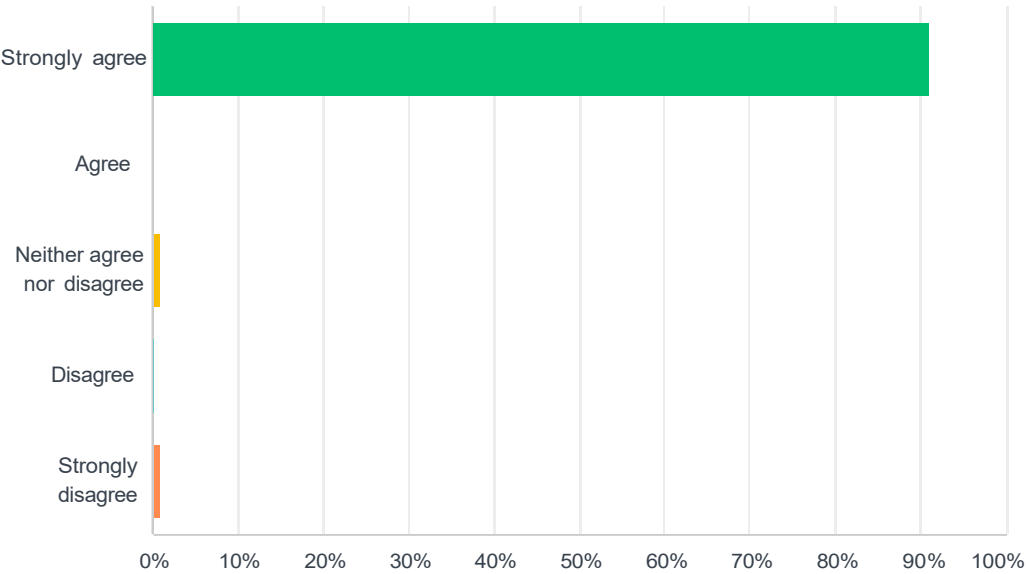
Answered: 761 Skipped: 35



ANSWER CHOICES	RESPONSES	
Strongly agree	90.54%	689
Agree	6.83%	52
Neither agree nor disagree	0.92%	7
Disagree	0.66%	5
Strongly disagree	1.05%	8
TOTAL		761

The Interviewer arrived on time, or provided notice of any changes to their arrival time.

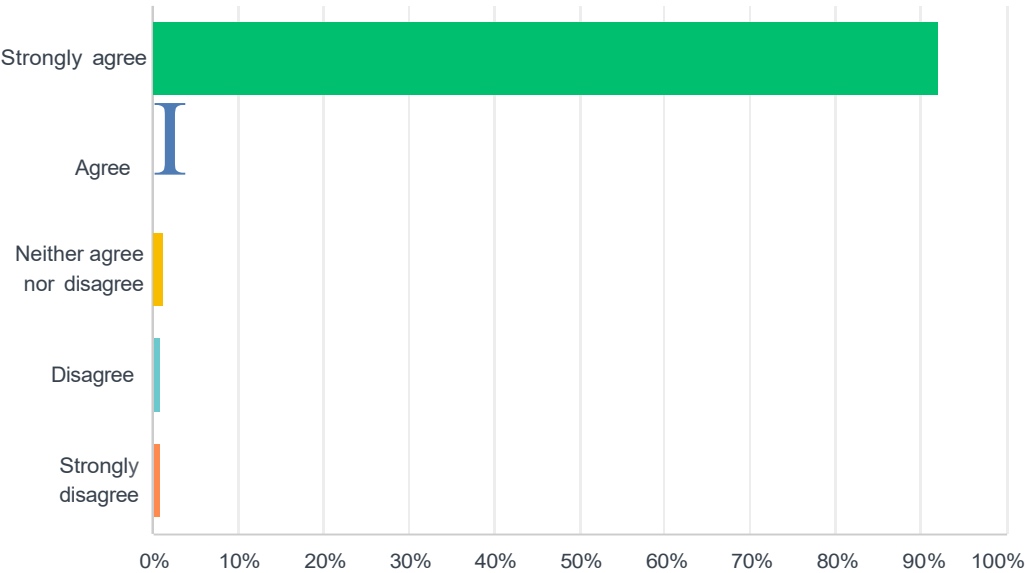
Answered: 761 Skipped: 35



ANSWER CHOICES	RESPONSES	
Strongly agree	91.06%	693
Agree	7.23%	55
Neither agree nor disagree	0.79%	6
Disagree	0.13%	1
Strongly disagree	0.79%	6
TOTAL		761

The SIS Interviewer demonstrated understanding of the assessment, clarifying understanding when needed.

Answered: 761 Skipped: 35

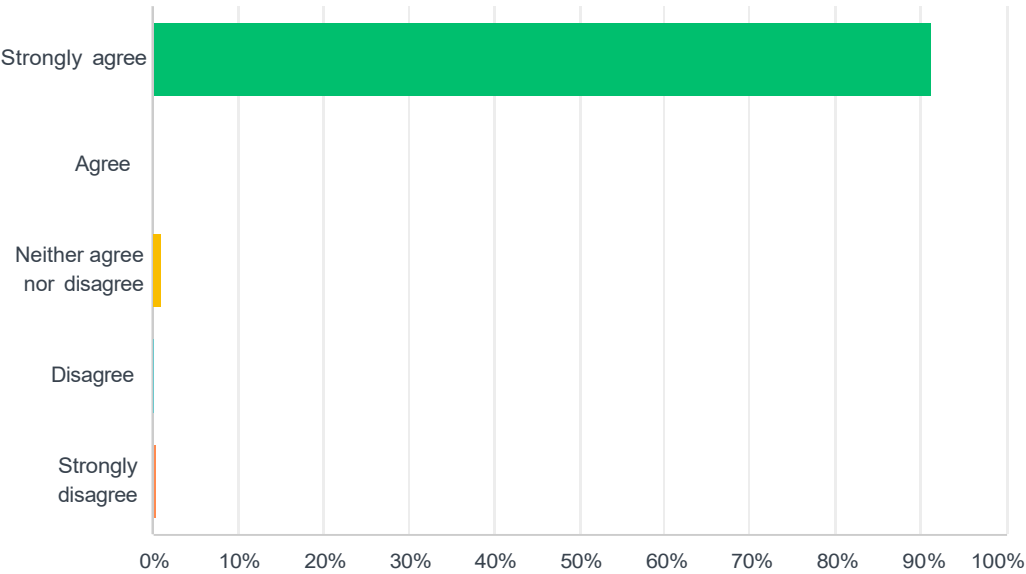


ANSWER CHOICES	RESPONSES	
Strongly agree	92.12%	701
Agree	4.99%	38
Neither agree nor disagree	1.18%	9
Disagree	0.79%	6
Strongly disagree	0.92%	7
TOTAL		761

Supports Intensity Scale® (SIS®) Satisfaction Survey
FY26 – 07/01/2026 through 06/30/2026

All qualified respondents, in attendance, were encouraged to participate.

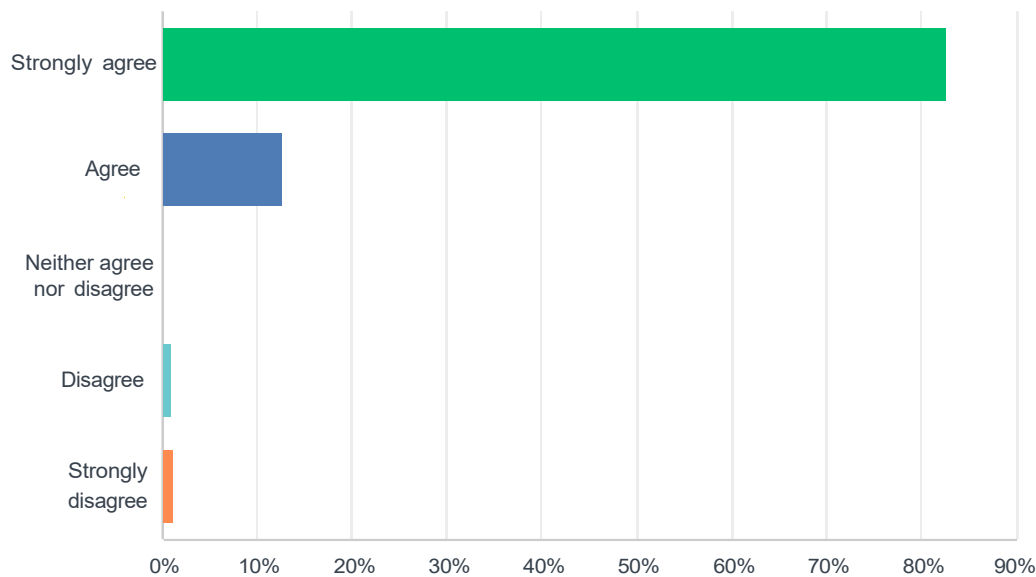
Answered: 761 Skipped: 35



ANSWER CHOICES	RESPONSES	
Strongly agree	91.33%	695
Agree	6.83%	52
Neither agree nor disagree	1.05%	8
Disagree	0.26%	2
Strongly disagree	0.53%	4
TOTAL		761

The Virginia SIS assessment process was effective overall.

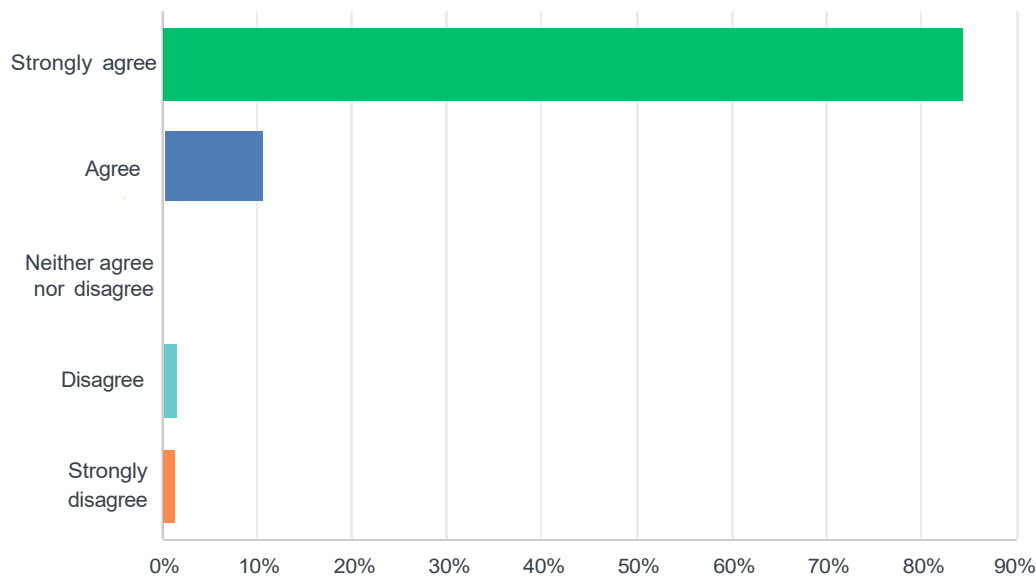
Answered: 761 Skipped: 35



ANSWER CHOICES	RESPONSES	
Strongly agree	82.79%	630
Agree	12.61%	96
Neither agree nor disagree	2.37%	18
Disagree	1.05%	8
Strongly disagree	1.18%	9
TOTAL		761

I was satisfied with my overall experience with the Virginia SIS assessment process.

Answered: 761 Skipped: 35



ANSWER CHOICES	RESPONSES	
Strongly agree	84.36%	642
Agree	10.64%	81
Neither agree nor disagree	2.23%	17
Disagree	1.45%	11
Strongly disagree	1.31%	10
TOTAL		761